

Audi
Financial Services



Vehicle Service Contract Plan

Coverage for the road ahead



Contract Details

Depending on the age and mileage of your vehicle, you can purchase up to 120,000 miles of coverage. The **Vehicle Protection Plan** begins on the purchase date and expires according to the term and mileage selected, whichever occurs first, and may include a deductible depending on the option selected. You can receive service from any authorized Audi dealership or a national network of over 6,000 authorized service centers, or any licensed repair facility in the U.S. or Canada.

Five Coverage Levels*

Choose which level of coverage is right for you. Keep reading for more details on what each level includes.

- ▶ POWERTRAIN COVERAGE
- ▶ SILVER COVERAGE
- ▶ GOLD COVERAGE
- ▶ GOLD PLUS COVERAGE
- ▶ PLATINUM COVERAGE

* Coverage level availability may be limited based on the age, mileage, make, and model of your vehicle. Deductible may apply.



Plan Features*

All plans include these additional features.

Rental Car Coverage

Reimbursement up to \$35 per day for up to 10 days per covered mechanical breakdown.

Towing Coverage

Payment of up to \$75 in towing charges per covered mechanical breakdown.

Travel Coverage

If you're more than 100 miles from home when you experience a covered mechanical breakdown, payment of up to \$100 per day, up to \$500 per occurrence, for food and lodging.

Fluids Coverage

Replacement of necessary fluids, oils, greases, lubricants, and approved air conditioner gases needed in conjunction with a covered repair.

Transferable

Each plan is fully transferable for a fee to a subsequent owner, potentially making your car more appealing to buyers.

Nationwide Service Centers

Receive service from any authorized Audi dealership or a national network of more than 6,000 authorized service centers, or any licensed repair facility in the U.S. or Canada.

Additional Information

This optional **Vehicle Protection Plan** will not pay or reimburse for mechanical breakdowns caused by misuse, abuse, negligence (including the negligence of any repair facility), improper towing, lack of maintenance of the failed covered part, contamination, overheating, lack of coolant or lubricants, lack of oil viscosity, sludge, restricted oil flow, salt, rust and rust damage, environmental damage, chemicals, or a buildup of carbon.

No payment or reimbursement for burnt valves, worn or carbon fouled piston rings, the correction of oil consumption, or any repairs for reduction in engine efficiency that must be performed on your vehicle. See service contract for complete details.

The cost of the selected plan can be included in the financing of your vehicle. **The purchase of the plan is optional, cancelable and not required to obtain financing.**

Toll-Free Claims Service

Our representatives will provide you with claims service, authorization, and access to an authorized repair facility near you. Just call **(877) 800-0286** during normal business hours.

National Coverage

Enjoy peace of mind with a Vehicle Protection Plan, knowing that you are covered anywhere in the U.S., its territories or possessions, or Canada.

Direct Payment

The plan will pay participating dealers directly for authorized repairs. You do not have to pay and wait for reimbursement.

Powertrain Coverage

Coverage includes the following.*

Engine

Engine block and cylinder heads and all internally lubricated parts including pistons, piston rings, pins and cylinder sleeves; crankshaft, pulley, main bearings, caps and bolts; connecting rods, rod bearings, caps and bolts; camshaft(s), camshaft bearings, buttons and plugs; timing gears, chain or belt, and tensioner; rocker arms, rocker arm pivots, shafts and bushings; intake and exhaust valves, springs, guides, adjusters, retainers and seats; pushrods and lifters; intake manifold; exhaust manifolds; balance shaft; water pump; fuel pump; thermostat; oil pump, cover, gears, pressure relief valve and screen; rotor housing, rotors, shims and silent shaft; all internal fasteners, nuts and bolts; turbocharger/supercharger assembly including boost valve, boost pressure control, wastegate, recirculation and blow off valve; seals and gaskets.

Transmission/Transaxle/Transfer Case

Transmission/transaxle case and all internally lubricated parts including ring and pinion gears; oil pump, cover, gears, housing and vanes; torque converter; valve body(s); throttle valve; valve pack; governor, gear and cover; parking gear and pawl; roll pins; sprags; sprockets; chain; springs; stator and shaft; pressure regulator valve; pressure switches; solenoids; bands; automatic transmission/transaxle clutch, drums, pistons and steel plates; planetary and sun gears; servos and rings; blockers; synchronizer hubs and keys; bearings; bushings; supports and shafts; control rings; yoke; extension housing; speedometer drive gears; accumulators and rings; adjusters; all internal fasteners, nuts and bolts; shift cover and forks; separate bell housing; transfer case and all internal parts contained within the transfer case; seals and gaskets.

Drive Axle

Differential/axle housing(s) and all internally lubricated parts including the axle flange; ring and pinion gear/carrier assembly; spider gears and bearings; pins; retainers; positraction clutches, plates and springs; cover; 4x4 locking hubs and electric or vacuum actuator; seals and gaskets.

Additional Hybrid/Plug-In Electric/Compressed Natural Gas/Hydrogen Components

Electric motor/generator(s) and all internal components; inverter/converter/transformer units including all internal components and cover; continuously variable transmission and all internal components; power split device and all internal components; reduction/reducer box and all internal components; seals and gaskets.

* Certain restrictions, limitations and/or exclusions may apply. See Service Contract for additional details.



Silver Coverage

Coverage includes all of the prior features plus the following.*

Steering

Steering gear housing and internal parts including control rings, valves, pinion shaft, pitman shaft, worm shaft and gear, sector shaft, bearings, adjusters; rack and pinion housing and internal parts including control valve, rack bellows, mounts, rack shaft and yoke, spool valve, bearings; power steering pump and internal parts including housing, reservoir, shaft and vanes; electric steering motor; power steering pump or electric steering, motor mounting brackets; seals and gaskets.

Brakes

Master cylinder; vacuum or hydraulic brake booster assembly; hydraulic lines, hoses and fittings; brake pedal apply pin; seals and gaskets. (ANTI-LOCK BRAKING SYSTEM COMPONENTS NOT COVERED.)

Air Conditioning

Condenser; compressor; evaporator; orifice/expansion; seals and gaskets.

Front Suspension

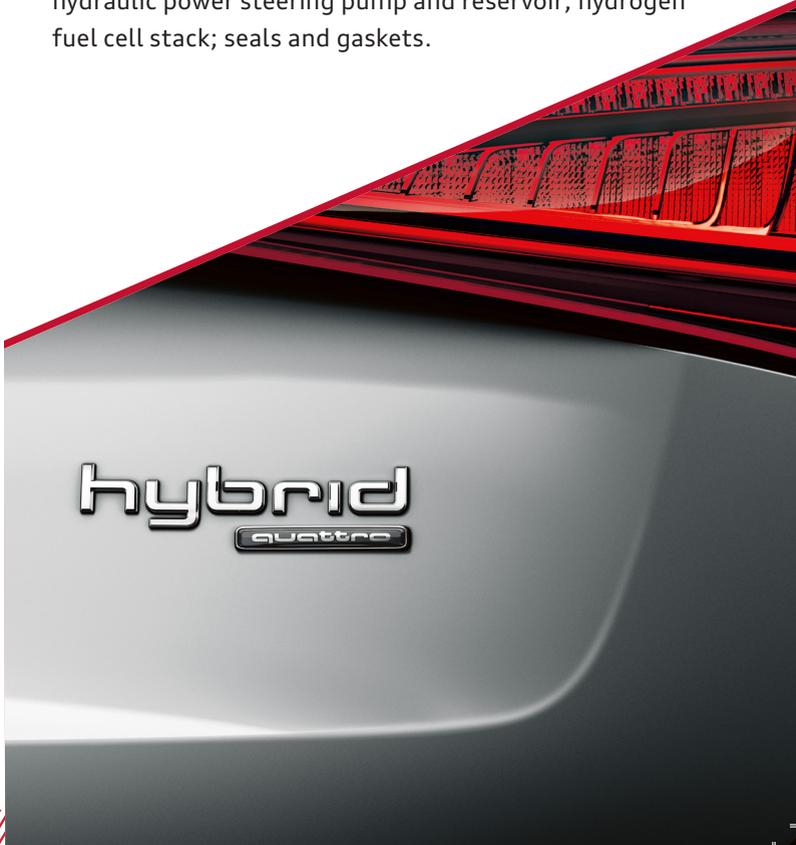
Upper and lower control arms, shafts and bushings; tension rods/radius arm and bushings; struts, housing and cartridge; spindle/steering knuckle and spindle support.

Electrical

Alternator housing and all internal parts including bearings, bushings, brushes, rectifier bridge, diodes, field coil and rotor; alternator mounting bracket; voltage regulator; starter motor housing and all internal parts including bushings, brushes, field windings, starter drive and solenoid.

Additional Hybrid/Plug-In Electric/Compressed Natural Gas/Hydrogen Components

Hybrid/EV/hydrogen battery (nickel-metal hydrate or lithium-ion drive propulsion battery) including the case and mounting hardware, junction block, main battery cable, and frame wire; onboard battery charging system including charge controller, plug-in outlets, plug-in cable, and trickle charger cable; electric AC compressor and motor; electric steering rack, gear, and motor; electro/hydraulic power steering pump and reservoir; hydrogen fuel cell stack; seals and gaskets.



hybrid
quattro

* Certain restrictions, limitations and/or exclusions may apply. See Service Contract for additional details.

Gold Coverage

Coverage includes all of the prior features plus the following.*

Engine

Oil pan; valve, timing and side covers; thermostat housing; water pump pulley; engine mounts; harmonic balancer; flex plate/flywheel and ring gear.

Transmission

Oil pan; detent cable; kickdown link; throttle cable; vacuum modulator; transmission mounts.

Drive Axle

Constant velocity joints; slip joint; front wheel drive axles/half-shafts and wheel bearings; u-joints; couplings; flex disc; prop shafts; center support bearings.

Steering

Tie rods, idler and pitman arms, center/drag link, coupling and shafts; cooler lines.

Brakes

Compensator/proportioning valve; metering valve; calipers, piston, seal and dust boot; wheel cylinders, cups, seals, spring and dust boots; backing plate; brake adjusters and brake hardware; brake pedal, pedal lever and pedal pivot; parking brake linkage/ratchet assembly and cable; anti-lock braking system component parts including control processor/module, pump, dump valve, wheel speed sensors, solenoids, accumulator, yaw rate sensor, and pressure differential switch.

Air Conditioning

Accumulator; receiver drier; automatic temperature control programmer; clutch assembly including coil, disc and pulley; control cables; cutoff switch; serpentine belt tensioner, bearing and pulley.

Front Suspension

Wheel bearings/hubs; ball joints and bushings; kingpin and bushings; stabilizer bar, links and bushings; torsion bar, mounts and bushings; track bar, links and bushings.

Electrical

Front and rear wiper motor, transmission and linkage; power window motor; window regulators; power seat motor; steering column multi-function switch and individual switches for turn signal, headlamp, dimmer, wiper, washer and cruise control; clock spring/spiral cable; mirror motor switch; brake light switch; neutral safety switch; glove box light switch; courtesy light switch; cooling fan relay; air control solenoid; air regulator valve; idle air control motor; electronic ignition module; ignition coil; engine distributor including shaft, gear, bushings and modules; electronic throttle control; throttle position sensor; vehicle speed sensor; manifold absolute pressure sensor; knock sensor and barometric pressure sensor.

Additional Hybrid/Plug-In Electric/Compressed Natural Gas/Hydrogen Components

Motor/generator belt tensioner; drive motor dampener; voltage inverter reservoir; three-phase high voltage cables; hydraulic or electric regenerative braking system; seals and gaskets.

* Certain restrictions, limitations and/or exclusions may apply. See Service Contract for additional details.

Gold Plus Coverage

Coverage includes all of the prior features plus the following.*

Cooling

Radiator, mounting brackets and coolant recovery tank; fan clutch, fan blades and motor; fan shroud; heater core; transmission oil cooler; engine oil cooler.

Fuel

Fuel lines; fuel pressure regulator; level sending unit; fuel injectors and seals; injection pump; diesel vacuum pump; electronic spark control systems; fuel injection control components including mixture control processor, throttle body assembly, cutoff valve, fuel rail, fuel distributor, trigger contacts, cold start valve, fuel injection valve, fuel accumulator; tank; tank door latch; tank filler neck and o-ring.

Air Conditioning

Compressor mounting brackets; idler pulley and bearings; air conditioning/heater blower motor; pressure lines and hoses.

Steering

Steering wheel tilt and telescoping mechanism; lines and hoses.

Front Suspension

Coil and leaf springs, seats and bushings, leaf spring shackles; electronic level control components including pump, accumulator, lines and bags.

Rear Suspension

Upper and lower control arms, shafts and bushings; upper and lower ball joints; struts, housing and cartridge; wheel bearings/hubs; spindle/steering knuckle and spindle support; coil and leaf springs, seats and bushings, leaf spring shackles; track bars, links and bushings; electronic level control components including pump, accumulator, lines, bags; stabilizer bar, links and bushings.

Electrical

Cruise control module, servo, and cables; instrument cluster/module including speedometer, odometer, tachometer and all gauges, warning indicators; security system or electronic entry systems including remote entry receiver, sender and module; door lock actuators; windshield washer pump; mirror motor; manual and mechanically operated switches; rear window defogger; horn and relay; convertible top motor; sunroof motor; power antenna motor; electrical headlamp motor; power trunk/hatch release motor and solenoid; power sliding door motor; electronic control modules including body control module, electronic control unit, powertrain control module, transmission control module; electronic throttle control module; airbag module; crank angle sensor; camshaft position sensor; throttle position motor; fuel pulse dampener; wide open throttle switch; thermo time switch; fuel pump relay; automatic temperature control sensor; ride height sensor and relay; oxygen sensor; mass air flow sensor; manifold differential pressure sensor; differential pressure feedback exhaust sensor; coolant temperature sensor; oil pressure sending unit; temperature sending unit; OEM radio/graphic equalizer/cassette tape player/compact disc player.

Additional Hybrid/Plug-In Electric/Compressed Natural Gas/Hydrogen Components

Onboard computer system including all relays, sensors, electronic control units and electronic control modules; power switch/button; driver information displays; controller/electronic throttle control system; battery cooling system including blower motor control, blower assembly and ducts; dedicated cooling system including pumps and radiators, coolant storage bottle, coolant valve; hybrid condenser; thermistor; high pressure fuel storage tanks including mounting straps/hardware, pressure regulators, high/low pressure fuel lines, fuel metering system, gas fill valve, low pressure filter, and finite filter; seals and gaskets.

* Certain restrictions, limitations and/or exclusions may apply. See Service Contract for additional details.

Platinum Coverage

Coverage includes all of the prior features plus more.*

Platinum Is Exclusionary Coverage

This means it covers your vehicle's assemblies unless listed under the Exclusions section of the **Vehicle Protection Plan**.

Platinum Exclusions:

Brake linings, brake drums and rotors, disc brake pads, standard manual transmission clutch friction disc, pressure plate, pilot bearing, throw-out bearing and arm, air bags, solar powered devices, hinges, glass, lenses, sealed beams, body parts and/or panels, weather stripping, trim, moldings, door handles, lock cylinders, tires, wheels, all batteries except hybrid/EV/hydrogen high voltage batteries as listed under Silver, light bulbs, upholstery, paint, bright metal, freeze plugs, filters, heater and radiator hoses, exhaust system, catalytic converter, shock absorbers, constant velocity joint boots, steering and suspension joint boots, work such as front-end alignment or wheel balancing (except when required in conjunction with a mechanical breakdown), safety restraint systems, audio/security or other systems not factory installed, cellular phones, radar detectors, appliances, or vinyl and convertible tops.

* Certain restrictions, limitations and/or exclusions may apply. See Service Contract for additional details.



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