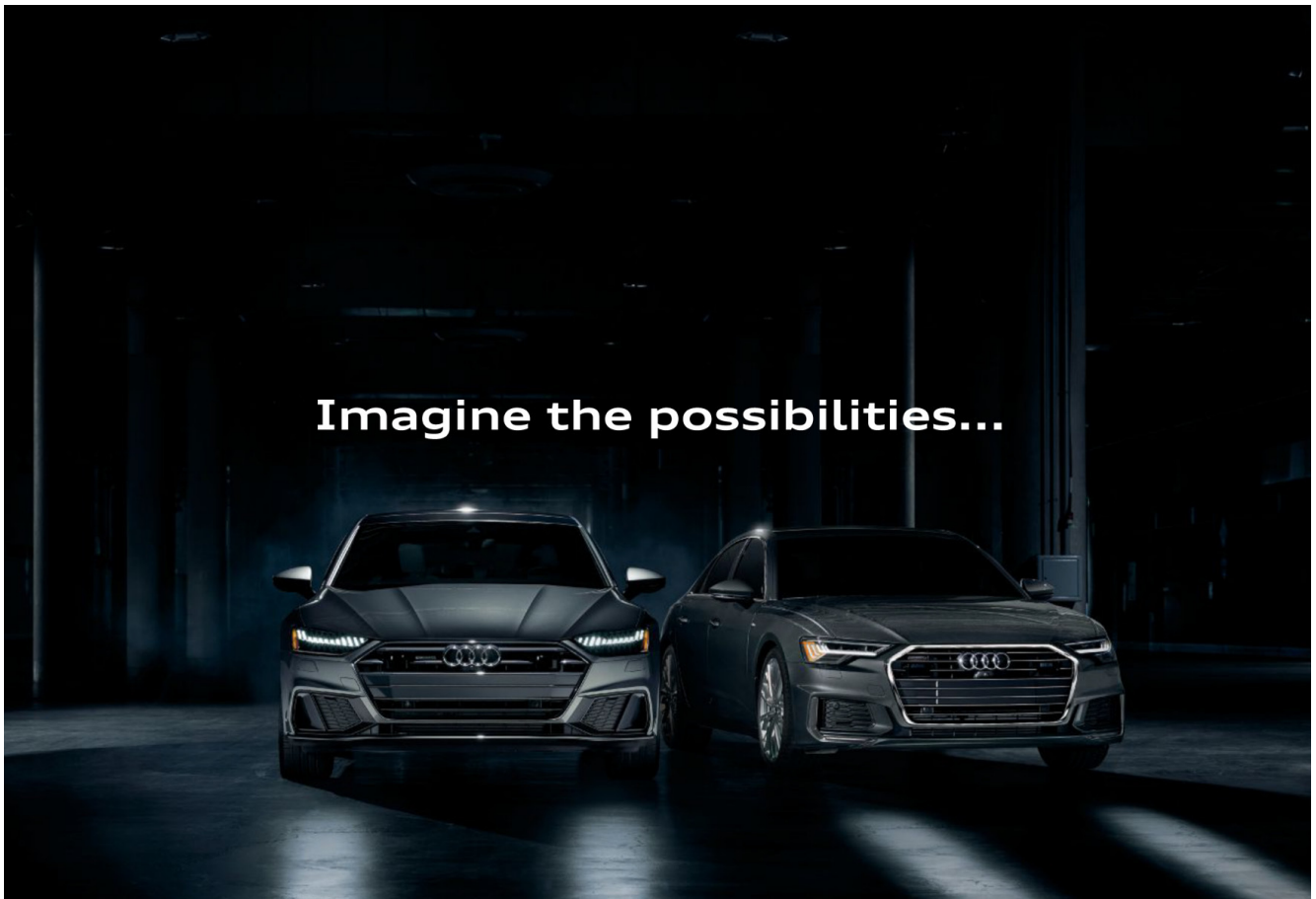


Audi
Financial Services



[View Offer Details](#)

Consider the rewards.

In addition to the pleasures of driving a new Audi, you may be eligible for one or more of the following benefits:

- ▶ A Loyalty Bonus¹ on your next Audi
- ▶ Pre-approved credit for new lease or purchase²
- ▶ Turn-in and disposition fees waived on your current vehicle, and security deposit waived on your new Audi,³ when you lease or purchase through Audi Financial Services

[View Offer Details](#)

The choice is yours.

We hope you've enjoyed your lease experience with Audi Financial Services. Now it's time to choose from these exciting options:

- ▶ **Turn in your vehicle and lease or purchase your next Audi**
To turn in your current vehicle and put a new Audi in your driveway, simply follow the steps in this brochure.
- ▶ **Purchase your vehicle**
Contact us to discuss options for purchasing your vehicle, as well as Audi Pure Protection⁴ to help you cover the costs of unexpected repairs.
- ▶ **Extend your lease**
If you'd like to keep driving your current vehicle, please contact us to see if you qualify for a lease extension.⁵

For more details on your lease-end options, contact your Audi Dealer or call Audi Financial Services at +1 866 277 8191.

Learn about your complimentary lease-end inspection:

The steps are simple.

Thinking about the new Audi that may be in your future?
This process can help make the transition a smooth one.

1.

Schedule the vehicle inspection

Visit selfschedule.aiminspect.com or call Alliance Inspection Management (AiM) at +1 844 889 8529 to schedule an inspection at your home (someone 18 or older must be present), at your place of work or at your Audi Dealer. We are also mailing you a “Wear and Use Guide” to give you an idea of what an inspector may report as excess wear and use.

2.

Review the inspection report

If you have excess wear and use charges, ask your Audi Dealer and insurance agent if any repairs are covered under warranty or by your auto insurance. Your Dealer may have helpful suggestions for minimizing out-of-pocket expenses.

3.

Make your final payment

Have you deferred any payments during your lease? If so, in addition to your last monthly payment, your final payment will include these deferred payments.

Are you enrolled in Autopay? If you deferred any monthly payments during your lease, the automatic withdrawal of your final payment will include your final monthly payment along with these deferred payments.

Helpful tip

If you have repair work done after the inspection, email the following items to RepairReceipt@AudiFS.com before turning in your vehicle. This will help expedite the lease-end process.

- ▶ Repair order showing work performed, date performed, and vehicle description
- ▶ Vehicle Identification Number (VIN) and/or account number
- ▶ Proof of payment

4.

Turn in your vehicle

Contact your Audi Dealer to set up an appointment.
See [FAQ #4](#) for turn-in requirements.

5.

Receive a Turn-In Settlement Invoice

You should get an invoice about 4-6 weeks after turning in your vehicle. Please see our [FAQ #5](#) for a breakdown of what's included in this document.


Questions? See the [FAQ page](#), contact your Audi Dealer or call Audi Financial Services at +1 866 277 8191.

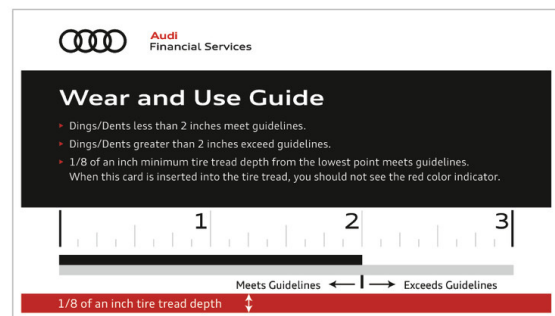
The right tool is on the way.

Learn what to look for and what constitutes excess wear and use.

A **Wear and Use Guide** is being sent to you by U.S. Mail to help you review your vehicle prior to the vehicle inspection. Use it to assess these potential excess wear and use items:

- ▶ Exterior dents, dings, gouges and scratches
- ▶ Interior tears, burns and stains
- ▶ Tire wear.

Be sure to use it when you see  beside a picture.



Questions? See the [FAQ page](#), contact your Audi Dealer or call Audi Financial Services at +1 866 277 8191.

Wear and Use Guidelines

The following vehicle conditions will result in excess wear and use charges.

Exterior



- ▶ Scratches, dents, and gouges larger than 2" on bumper or panel
- ▶ Improperly completed body repairs (e.g., mismatched paint, sanding marks, and incomplete dent removals)
- ▶ Missing badges or trim



- ▶ More than three "dings" per panel
- ▶ Multiple chips, scratches, and dents per body panel



- ▶ Multiple chips, cracks, or pits measuring more than 1/8"
- ▶ Improperly tinted windows

Interior



- ▶ Upholstery holes, tears, burns, or singes
- ▶ Excessive staining of the upholstery, carpet, or interior panels
- ▶ Damage to convertible top such as cuts, burns, singes, tears, or stains

Mechanical



- ▶ Service lights are on indicating required maintenance or repair (e.g., check engine light, airbag light, anti-lock brake [ABS] light)
- ▶ Uncompleted warranty repairs or scheduled maintenance

Wear and Use Guidelines

The following vehicle conditions will result in excess wear and use charges.

Tires and Wheels



- ▶ One or more tires, including the spare, have less than 1/8" of an inch of tread at the shallowest point
- ▶ On vehicles equipped with quattro® all-wheel drive, one or more tires does not match size, speed, or brand to the rest of the tires, or does not meet original equipment standards



- ▶ On FWD vehicles, one or more tires does not match by size and speed to the rest of the tires, or does not meet original equipment standards
- ▶ One or more tires has bulges, cupping, cuts, and/or uneven wear of any kind



- ▶ Retreads, snow tires, gouged tires, or tires with cut or plugged sidewalls
- ▶ Heavily gouged steel or alloy wheels
- ▶ Unrepairable steel wheels or alloy wheels that are broken, missing, or bent

Modifications



- ▶ Original equipment parts are missing, damaged or in poor working order
- ▶ Aftermarket alterations have not been removed, and the vehicle does not conform to original specifications
- ▶ Changes to vehicle color or the application of non-OEM paint
- ▶ Damage caused by parts and accessories removal

Mileage



- ▶ Mileage over the maximum number allowed in your Lease Agreement (plus any additional purchased miles) incur an excess mileage charge at lease end. Refer to your Lease Agreement for the per-mile rate

Wear and Use Guidelines

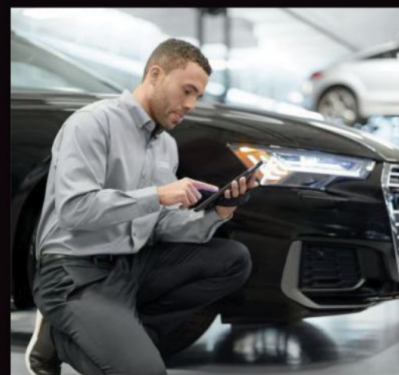
Follow the instructions below to help avoid excess wear and use charges.

Cleaning and Inventory

- ▶ Have the vehicle exterior washed and the wheels cleaned
- ▶ Remove all personal items from the door pockets, glove box, consoles and trunk
- ▶ Have carpets vacuumed, interior cleaned, and windows washed

Please have all items and original equipment in the vehicle for both inspection and turn-in, including but not limited to:

- ▶ All keys/fobs
- ▶ Manuals and Maintenance Booklet
- ▶ DVD system
- ▶ Remote controls
- ▶ Headphones
- ▶ Navigation disc or SD card
- ▶ Headrests
- ▶ Cargo cover
- ▶ Spare tire and Tool kit
- ▶ Electric vehicle charging cable



Frequently Asked Questions

1. Can I keep my vehicle past the lease-end date?
2. Can I turn in my vehicle prior to my lease-end date?
3. What is the inspection process?
4. What is the process for turning in my vehicle?
5. What charges will I be responsible for when my lease matures?
6. Can I make payments on my Turn-In Settlement Invoice?
7. The damage to my vehicle has been repaired, but I am still being charged on my Turn-In Settlement Invoice. What should I do?
8. Who can purchase my leased vehicle?
9. If I want to sell the vehicle to a third party, can you sell the vehicle directly to my buyer?
10. Will I be responsible for any end-of-lease charges if I purchase the vehicle?
11. What are my options if I want to purchase my leased vehicle?
12. What are the steps to complete the purchase of my vehicle?
13. What will happen if I deferred any of my lease payments?

Contact

- ▶ For questions, call **+1 866 277 8191**, Monday—Friday from 8 a.m. to 8 p.m. (Eastern).
- ▶ To schedule an inspection, visit **selfschedule.aiminspect.com** or contact AiM directly at **+1 844 889 8529**, Monday—Friday from 8 a.m. to 11 p.m., Saturday from 8 a.m. to 4 p.m. (Eastern).

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Audi
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¹ Loyalty Bonus not available for Audi e-tron®. For eligible customers, Audi of America may pay a bonus toward the lease or purchase of select new, unused Audi models. Exclusions may apply. Lease and financing options are subject to credit approval. Not redeemable for cash. Incentive paid to Dealer and requires Dealer participation. Offers are non-transferable. Offer subject to change or termination at any time. For full offer information, see Dealer for details.

² Audi Financial Services Pre-Approval based on being a current Audi Financial Services customer in good standing. Good standing is defined as not being delinquent for greater than 10 days. For lease customers, good standing refers to previous 18 payments. For retail (purchase) customers, good standing refers to previous 30 payments. Customer must return, trade-in or replace current vehicle with new vehicle. Credit application still required. New vehicle must be financed through Audi Financial Services. Lessee responsible for all remaining monthly payments in contract.

³ Current Audi lessees who lease or purchase a new or Certified pre-owned Audi through Audi Financial Services within 120 days of returning their current Audi will have their turn-in and disposition fee waived, and may have their security deposit waived on the vehicle being leased. Not eligible for a waiver if security deposit is required as a condition for leasing certain vehicles. Subject to credit approval through Audi Financial Services. See your Audi Dealer for details. Example lease terms: 36-month, 12,000-mile-a-year closed-end lease on a 2019 A4 Sedan available for \$511.82 a month with \$5,606.82 due at signing on approved credit to highly qualified customers by Audi Financial Services through participating dealerships. Excludes tax, title, license, options, and Dealer fees. Lease example subject to change at any time without notice. Monthly lease payment based on MSRP of \$42,000 and destination charges. Amount due at signing includes first month's payment, customer down payment, and acquisition fee of \$675. Monthly payments total \$18,452.52. Your payment will vary based on final negotiated price. At lease end, lessee responsible for disposition fee of \$495, excess mileage charges, and excess wear and use. Offer not valid in Puerto Rico.

⁴ Audi Pure Protection service products are not required for you to obtain financing for the purchase or lease of a vehicle. All transactions related to the optional Audi Pure Protection program are governed solely by the provisions of the applicable agreement. This page and its contents provide general information about the Audi Pure Protection program and should not be solely relied upon when purchasing coverage. Please refer to the applicable Audi Pure Protection program agreement for details of terms, conditions, and specific coverage details, including limitations and exclusions, transferability, and cancelability. Coverage may vary by state. Not all vehicle models may be eligible for coverage. Please see your Dealer for more information. The Obligor of Vehicle Service Protection included in the Audi Pure Protection program is VWFS Protection Services, Inc., 2200 Ferdinand Porsche Drive, Herndon, VA 20171, +1 844 368 6416, except in Florida where the Obligor is VWFS Protection Services FL, Inc., Florida License Number 29864, 2200 Ferdinand Porsche Drive, Herndon, VA 20171, +1 844 368 6416.

⁵ Audi Financial Services lessees have the option to extend their current lease for up to an additional six months, or up to twelve months for select models, beyond the contract lease maturity date. Mileage allowance will be increased by a prorated amount based on the length of the extension. Monthly payments may increase in certain states due to tax requirements. The coverage for Lease-End Protection and Lease Excess Wear Protection plans will extend for 180 days beyond the contract lease maturity date. All other vehicle service protection plans will end on the originally scheduled plan termination date. Please review your contract or consult with your plan provider for details on your coverage and options. To qualify for extension, your lease must be current with no past due payments, taxes, fines, late fees, government fees or other amounts. Lessee continues to be responsible for taxes, registration, insurance, maintenance and repairs. At the end of the extension period, lessee responsible for miles driven in excess of the increased mileage allowance and excessive wear and tear. Lessee may also have to pay a disposition fee. Not all lessees will qualify for a lease extension. Call Audi Financial Services at +1 866 277 8191, or see your Audi Dealer for details.