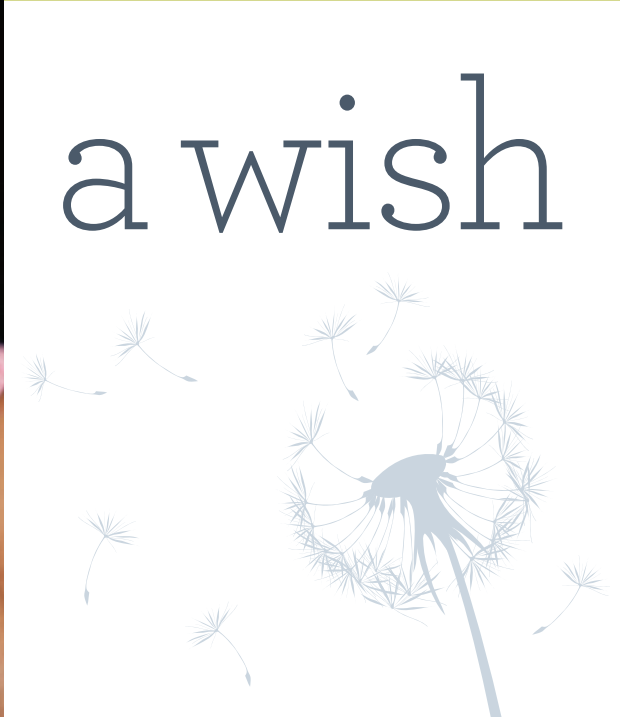
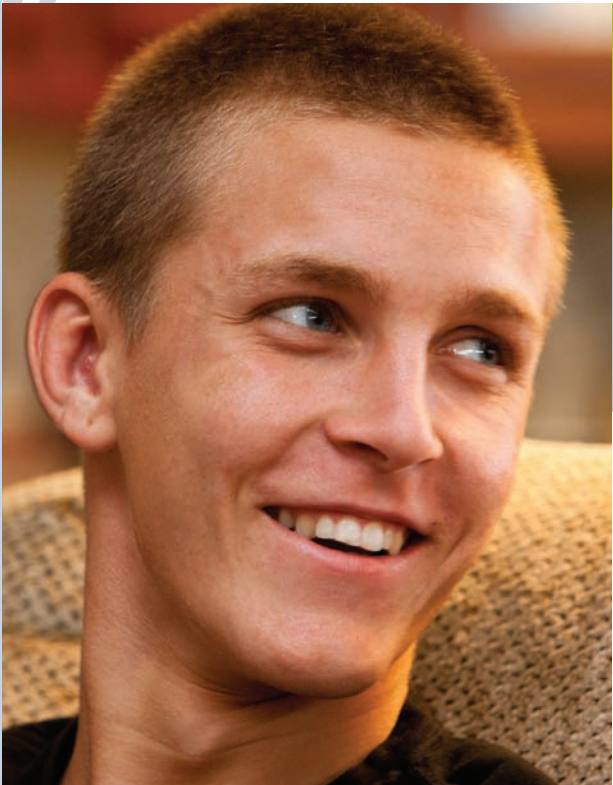




a wish



a hope



a dream



Crisis Nursery: Where Hope Lives

Imagine being a parent with no one to turn to; no one to give you help, encouragement, strength and guidance; no one to help care for your children in a time of crisis.

Now imagine a place that provides for children and gives families hope and the resources and time they need to get back on their feet.

For nearly **600 families this past year**, Crisis Nursery has been that place.

All of our programs support our mission: to break the cycle of child abuse and neglect by strengthening families and addressing the social, psychological and developmental needs of each child. Families can turn to us at the beginning of a crisis situation, when the opportunity to create lifelong change is greatest.

- Our **Children's Shelter** provided a safe haven and **10,202 days of care for 529 children, a 20% increase over the previous year.**
- Through a federal Early Head Start grant, we were able to expand our **FACES (Families and Children Experiencing Success) Program.** Last year, we increased the number of children we served by **86% over the previous year.**
- Our **Foster Care** program continues to grow. Last year our dedicated families opened their homes and hearts to **84 child victims of abuse and neglect.**
- An emergency grant from First Things First helped launch the expansion of **Healthy Families**, increasing resources to provide home visits and family support services to **353 children and their families** living in central Phoenix.

During these uncertain economic times, we are steadfastly committed to providing our community's youngest and most vulnerable citizens with the services they need in times of crisis. Your support in these important efforts is so very much appreciated by all of us at Crisis Nursery and by all of the families we serve.

Please take a moment to meet our families and learn more about their wishes, hopes and dreams for building a brighter future.

With warmest regards,



Roseann C. Dunteman
Board President



Marsha Porter
Executive Director

TABLE OF CONTENTS

Making Dreams Come True 2	Foster Care Hope 10
Shelter Hope 4	Healthy Families Wish 12
FACES Wish 6	Volunteer Dream 14
Granting Wishes 8	Dream Makers..... 15

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Shelter
Hope ❖ for a brighter future



Marquita fled a violent relationship while seven-months pregnant and the mother of three children. She turned to Crisis Nursery to start a new life.



MARQUITA

"We were staying in a shelter, my son, two young daughters and me with a baby on the way. My advocate from the shelter told me about Crisis Nursery, and how my children could be cared for while I worked on me. It took some convincing. I wasn't sure how I would manage without them. But I needed to take care of myself before I could begin to take care of them."



"At Crisis Nursery, my kids had a wonderful experience, and the staff welcomed me every day. They did not judge me or look down on me. They encouraged me to continue to work on creating a home and better life for me and

my family while they cared for my children. At the Children's Shelter, I continued our quality time by having dinner and playing together. My little girl even took her first steps at Crisis Nursery!"

Marquita continues to build a brighter future for her family. She and her children are now living in an apartment and Marquita is enrolled in college. She hopes to become a probation officer as a way to work with troubled youth.

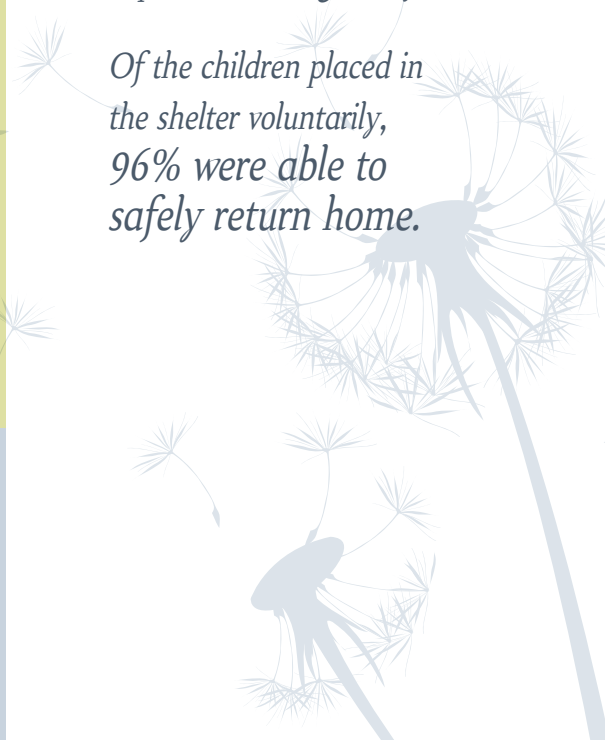
Children's Shelter

Children's Shelter provided a safe haven and 10,202 days of care for 529 children, a 20% increase over the previous year.

With an average age of 3 years, 94% of these children were placed voluntarily by parents facing myriad challenges but with the courage to ask for help.

Because of today's challenging economy, more families are taking advantage of our day respite program in order to address emergencies that don't require an overnight stay.

Of the children placed in the shelter voluntarily, 96% were able to safely return home.





FACES

Wish ❖ for a healthier child



*Raising children is not
easy, and without support
it is even tougher.*



RUTILIA

"I wanted to learn how to be a better parent. Since my youngest was hospitalized from an allergic reaction to her formula, she stopped gaining weight and she stopped growing. I noticed other things. She was unable to roll on her back or tummy, things other kids were doing at her age. I've been a victim of abuse. I don't leave my home much and didn't trust others to help me until I gave Crisis Nursery a call."



"I am very excited to be a part of FACES. Because of the program, my little girl goes to therapy. My family specialist gives me information and weekly activities I do with my children at home. The girls and I have so much fun

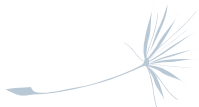
attending FACES [play] time with other children and parents. I'm encouraged to seek help for my history of abuse. None of this would be possible without Crisis Nursery."

FACES

Through a federal Early Head Start grant, Crisis Nursery expanded FACES (Families and Children Experiencing Success) Program. Now focusing on children during their earliest years, FACES provides comprehensive early-childhood development and family support services to pregnant women and families with children from birth to 3 years living in our immediate neighborhoods.

Last year, FACES served 156 children, an increase of 86% over the previous year, providing 8,875 days of high quality child care and 614 home visits to help parents strengthen their relationships with their child and connect them with needed community resources.

It truly takes a village: preparing children for school, empowering families, building stronger communities. Crisis Nursery helps **Families And Children Experience Success.**



Granting Wishes

Programs at a Glance ❖ Fiscal Year 2009 - 2010

For more than 33 years, **Crisis Nursery, Inc.**, the Valley's longest-serving children's shelter, has **provided a safe haven for more than 17,000 children** in Greater Phoenix through child-centered and family-focused programs and services. Our mission is to **help break the cycle of child abuse and neglect** by providing access to tools that support safer, happier and healthier lives **for more than 1,000 children annually**.

Who We Served

Crisis Nursery has **provided care for 1,077 children this year**, with an average age of 2 years. All of our programs strengthen families and address the social, psychological and developmental needs of each child.

Our staff has provided **33,007 days of care** and **4,306 home visits** to families in need of support and guidance.

UNDUPLICATED CHILDREN	
PROGRAM	CHILDREN
Shelter	482
FACES	156
Foster Care	86
Healthy Families	353
Total children	1,077

DEMOGRAPHICS			
NATIONALITY		GENDER	
Hispanic	54%	Male	53%
Caucasian	21%	Female	47%
African American	12%		
Multi-Ethnic	9%		
Native American	6%		

Crisis Nursery, Inc. Fiscal Year 2009-10*

REVENUE		
Contracts	\$2,699,934	47%
Contributions	\$1,730,331	30%
Grants	\$454,437	8%
Special Events	\$684,038	12%
In Kind	\$210,711	4%
Other	\$22,641	0%
Total Revenue	\$5,802,092	

EXPENSES		
Shelter	\$2,358,694	38%
FACES	\$1,553,631	25%
Admin	\$780,791	13%
Development	\$608,829	10%
Foster Care	\$348,888	6%
Healthy Families	\$489,419	8%
Total Expenses	\$6,140,252	

*unaudited



Children's Shelter

Making a Difference

Parents reported:

- **56%** would have kept their child or children with them in a situation that was inappropriate, or would have exposed their children to dangerous situations.
- **50%** would have delayed attending to their own or other family member's medical needs.

FACES

Children on the Road to Success

After six months:

- **97%** had health insurance and identified a primary care physician and dentist.
- **16%** demonstrated an increased ability to handle emotions and overcome challenges.

Foster Care

Nurturing Children in Crisis

Our foster families provided **84** children with **13,930** days of care, an **87% increase** over last year.

- **27** children were successfully reunited with their birth families.
- **8** children found a "forever family" through adoption.

Healthy Families

Ensuring a Healthy Start

- **353** children received health and development services to grow stronger and build healthier lives (an **18% increase** over last year).
- **233** families received individualized services to help stabilize their lives, strengthen their parenting and relationship skills and build connections with community resources (a **4% increase** over last year).

Children's Shelter Placements

PRIMARY REASONS FOR ADMISSION

Parental medical, health, behavior or psychological treatment, problems or abuse	48%
Homeless	42%
Domestic violence	33%

FACES Early Head Start

PROGRAM RISK FACTORS AT TIME OF ENROLLMENT

Domestic Violence	78%
Parental mental health problems or substance abuse	78%
Parent did not graduate from high school or did not obtain GED	66%





Foster Care
Hope ❖ to nurture children in crisis



Shawn and Molly got a crash course in life, unscripted and realized blessings come when least expected.



SHAWN AND MOLLY

“Josh was not in a good situation with another family two years ago. He went to the same school as our son, Zach, and as his lacrosse coach, we were asked to get involved. We had 12 hours to make a decision, because Josh didn’t have a lot of options. So we decided to celebrate his birthday the next day as a family. Our journey has not been an easy one. We were naive to think we would open our doors, share everything we have and he would appreciate us and his new life. We did not take into account Josh lived a certain way for 16 years, each year in a different house, without structure, rules or expectations, very different from how we raise Zach.”



“We’ve seen tremendous growth in Josh, in each other and in our family. We’ve learned it’s more important to love Josh and manage expectations. He has perfect attendance in school, excelling in all levels and is a great athlete. Although his mother is unable to

care for him, we do support visits and maintain a healthy relationship with her. Our only regret is we wish we could have been a family sooner.”

Foster Care

Last year, Crisis Nursery’s dedicated foster families opened their homes and hearts to 84 child victims of abuse and neglect. Collectively they provided 13,930 days of care, an increase of 87% from the previous year.

More importantly, these children were provided with a family and with a plan for reuniting them with their birth families when those families could safely resume their care. When a return to a parent was not in the child’s best interest, Crisis Nursery helped identify an adoptive home.

During the past year, 35 of the 84 children in our foster homes were in stable living situations as a result of either returning home to their parents, being placed with relatives or being adopted by foster parents.

Crisis Nursery is with foster families at every step, providing comprehensive classes, supportive services and dedicated licensing specialists who coach, mentor and prepare families for life’s unscripted moments.



Healthy Families

Wish ❖ to become wonderful parents



New parents, James and Alisha, are making sure Valerie has everything she needs.



ALISHA

“Our daughter comes first, and we want to give her everything she needs to live a great life. The day she was born, I made an appointment with Healthy Families for more information about our baby. We set baby goals with Healthy Families, and Valerie breezes through every challenge. We are working on getting her to crawl through our “tummy time” and read books in languages of her culture, Navajo and Vietnamese. I love to read, *Mommy Loves Me*, because I love her so much!”

“As new parents, James and I have learned and received so much from Crisis Nursery. Valerie got toys from the Christmas Toy Drive and I received a breast pump so I can continue to nurse her. Crisis Nursery and Valerie encourages us everyday to be better parents.”

Having a baby is an exciting time. Healthy Families provides child developmental plans to at-risk parents during the mother’s pregnancy and the first five years of their child’s life.

Healthy Families

Southwest Human Development, in partnership with Crisis Nursery, expanded Healthy Families’ services through an emergency grant from First Things First Arizona, a state-wide public agency improving the lives of children from birth through age five.

Last year, Healthy Families, a voluntary home-visitation program provided family support services to 353 children and their families living in central Phoenix.



Volunteers
*Dream ❖
for shelters no more*

*Two words together,
Crisis and Nursery,
Winchell wished never
existed. That's why he
gives...and gives....
and gives back.*



WINCHELL

“In 2007, my New Year’s resolution was to donate my time to a worthwhile cause. By joining Free Arts of Arizona, I was introduced to some wonderful and resilient kids at Crisis Nursery. It was perfect for me. I love working with children and believe art can truly heal anyone, especially in crisis. Once my 20-week commitment to the program ended, I saw no reason to stop. So I didn’t. I’m proud to provide a sense of regularity, something the kids look forward to. They know Wednesday is Art Day.”



“Sadly, my favorite students are ones I’ve worked with every week, every month, and every year. It’s bittersweet to see them go. But that’s our hope; for them to reunite with their families and live safer and happier lives.”

Our volunteers
are priceless and:

- *Have contributed 13,317 hours of their time and talents caring for and supporting our children.*
- *Represent 256 religious, civic and corporate groups.*
- *The monetary value of these volunteer contributions is \$277,659.45**

**According to Independent Sector
[http://independentsector.org/volunteer_time]*

Winchell is one of 746 volunteers who gave back to Crisis Nursery last year through their time and commitment to serving others. Our volunteers are critical to our mission of breaking the cycle of child abuse and neglect.

Fiscal Year 2009-2010 Charitable Contributors

(Gifts given from July 1, 2009 – June 30, 2010)

\$100,000+

Jean & Richard Brierley Estate
Friends of Crisis Nursery
Valley of the Sun United Way
Employee Giving
Virginia G. Piper Charitable Trust

\$50,000 - \$99,999

Arizona Republic Charities
Bidstrup Foundation
Cooper Family Foundation
Herbert H. & Barbara C. Dow Foundation
Emily Fitch Revocable Trust
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Nina Mason Pulliam Charitable Trust
Steele Foundation

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Arizona Republic/12 News
Season for Sharing
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Picturing Maricopa, a community photography project by the Virginia G. Piper Charitable Trust, offers the services of 15 talented photographers to 15 nonprofit organizations, which gain usage rights to the photographs. Stephen G. Dreiseszun/Viewpoint Photographers, assigned photographer for Crisis Nursery, captured all images in this report to illustrate our families' wishes, hopes and dreams.



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