

Protection Plan



Choose the Right Plan For You

At Volvo, the safety and well-being of our owners is a top priority. We offer four protection plans with various levels of protection that can be customized according to your needs.

Four Coverage Levels*

DELUXE COVERAGE

Even the most cautious drivers encounter a flat tire or damaged wheel along the way. Help safeguard your tires with the Deluxe Coverage Plan. The Deluxe Coverage Plan repairs or replaces tires damaged by road hazards—road surface conditions such as potholes, cracks, breaks, and debris on the road surface.

The plan provides for the replacement of wheels when or if the wheel cannot be balanced, will not hold air, or the damage has affected the structural integrity of the wheel.

Deluxe Coverage does not cover cosmetic damage to tires and wheels.

PREMIUM COVERAGE

Includes Deluxe Coverage plus Cosmetic Damage Coverage to an alloy or steel factory wheel.



SUPERIOR COVERAGE

Includes Deluxe Coverage and Premium Coverage.

Repair dents, dings, rips, and tears quickly and conveniently. Repairs can be included in your routine service visits. No out-of-pocket expenses with covered repairs.

Paintless Dent Removal Coverage provides coverage for unlimited removal of certain dents and creases from the covered vehicle. Each repair covers the removal of any dents and creases that do not exceed 3.35" x 2" within an area located on a single panel of the covered vehicle. It does not cover any area of the vehicle made of composite materials (e.g., bumper).

Interior Repair Coverage provides coverage for unlimited repair of damage to the vehicle's interior cabin area seats, carpet, leather, vinyl and cloth surfaces, the steering wheel, armrests, door panels, headliner, center console and cargo area including rips, burns, tears, holes, punctures and scratches from damage up to 2" in length or diameter.

Windshield Repair Coverage provides coverage for the repair of the windshield caused by small propelled rocks, stones or other propelled road debris.

SUPERIOR PLUS COVERAGE

Includes Deluxe, Premium, and Superior Coverage.

Windshield Replacement Coverage provides replacement of the windshield if it is not repairable according to Volvo standards. Coverage also includes the calibration to the ADAS (Advanced Driver Assistance System). Glass replacement will be Volvo OEM (Original Equipment Manufacturer) only. Maximum lifetime aggregate windshield benefit is \$5,000.

The Volvo Genuine Windshield is an integral part of the vehicle. Not only does it provide for an undistorted view, it serves as a critical structural component. Volvo Genuine Windshields are manufactured to the same specifications as the windshield originally installed in the vehicle at the time of assembly, offering a perfect fit, exact tolerances and maximum precision.

* See Contract for a full description of all applicable terms, conditions, limitations, and exclusions. Certain features and coverages may not be available in all states.



Additional Information

This brochure is intended to provide only an outline of the types of coverages, exclusions and limitations of the Volvo Protection Plan and should not be relied upon when purchasing this contract. The plans are optional and expire according to the contract term selected.

Deluxe coverage expires when the lowest tread depth reaches 2/32nds of an inch or the end of term, whichever occurs first. Any tire and/or wheel failure caused by accidents, theft, vandalism, misuse, negligence, abnormal wear and tear are not covered. Wheels covered under the Premium, Superior and Superior Plus coverages are limited to the original set of wheels on the vehicle at the time of sale.

We recommend all repairs and replacements be performed at authorized Volvo dealers using only Volvo Genuine Parts.

The coverages described in this brochure are not insurance policies. The purchase of any plan is optional, cancellable, transferable to another owner but not to another vehicle, and is not required in order to lease or obtain financing.

Included In All Plans

ALTERNATE TRANSPORTATION

In the event the vehicle cannot be repaired within the same day, the Volvo Protection Plan provides, up to \$50 per day for one day, for the cost of alternate transportation incurred with a covered repair. Alternate transportation coverage includes reimbursement for public transportation, rental car services or a ridesharing service. Coverage is not provided for shop and parts delay or for work not covered under the contract.

ROADSIDE ASSISTANCE COVERAGE

Roadside Assistance Coverage is 24-Hour \$50 "Sign and Drive" to be provided for the term of the Service Contract. Volvo Roadside Assistance includes:

- Towing to the nearest authorized Volvo dealer for mechanical disablement which renders your vehicle inoperative
- Flat Tire
- Lockout
- Jump-start

To contact Volvo Roadside Assistance, call 1-855-547-1540.

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