

- ✓ **NATIONWIDE ACCEPTANCE** - Accepted at your dealer or any authorized ASE certified repair facility.
- ✓ **NATIONWIDE CLAIMS ASSISTANCE** - If you sustain a mechanical failure, MPP will provide immediate claims authorization for covered repairs. Payment will be made immediately to your dealer or any authorized ASE certified repair facility.
- ✓ **CONTROLS UNKNOWN EXPENSES** - You never know when a failure will occur. Protect yourself from unknown expenses by letting MPP pay the repair bill.
- ✓ **GUARDS AGAINST INFLATION** - Over the last five years, labor costs have increased by 40% and parts costs have increased by 35%. MPP pays for covered repairs regardless of inflation.
- ✓ **TRANSFERABLE** - This plan is transferable, making your vehicle more desirable to the next owner.
- ✓ **REFUNDABLE** - If you decide to sell or trade your vehicle before this plan expires, you may be entitled to a refund.



Our Commitment To You

We have a vested interest in your complete satisfaction with your total vehicle buying experience. In fact, that is exactly why this program was originally developed. Mechanical Protection Plan® (MPP) was developed in 1979 because many of our customers had purchased service agreements from other companies – only to be mistreated when requesting service or lose their coverage because the issuer went out of business. We wanted to be sure our customers had a program that would be there for them when they needed it the most. No one has more to lose from your dissatisfaction and more to gain from your complete satisfaction than we do.

Covered Parts*

You deserve to know what this plan covers, and more importantly, what it does not. For this reason, we are offering our customers Preferred Plus protection, a vehicle service agreement so extensive that virtually every mechanical and electrical component is covered. Our coverage is so extensive that it is easier to list what is not covered in the list below.

Covered when in conjunction with a covered repair: engine tune-up, suspension alignment, wheel balancing, filters, lubricants, air conditioning recharge, engine coolants, fluids, spark/glow plugs, brake pads/linings/shoes, and manual clutch disc linings.

ITEMS NOT COVERED:

- Correction of air and water leaks, wind noise, squeaks and rattles.
- Lenses, sealed beams, light bulbs and glass, weather strips.
- Convertible or vinyl tops, upholstery, carpet, paint, moldings, hard and soft trim, tires, wheels, wheel covers, body hinges, bright metal, sheet metal, body panels, bumpers, body parts, chassis frame, cross member, body rails.
- Contaminated fuel systems, exhaust system (except exhaust manifold), catalytic converter, brake rotors and drums, shock absorbers, spark/glow plug wires, hybrid high voltage battery pack, battery cables, throttle body assembly (except injectors) and carburetor.

ALL OTHER PARTS ARE COVERED!*

NATIONAL CLAIMS ASSISTANCE:

1-800-747-4400

Monday - Friday 7:30am – 6:00pm CST

Saturday 8:00am – 3:00pm CST

www.mpp.com

PROVIDED THROUGHOUT THE U.S. EXCEPT FLORIDA BY:
MPP Co., Inc.

P.O. Box 634 · Shawnee Mission, KS 66201

IN FLORIDA BY:

Old United Casualty Co.

P.O. Box 795 · Shawnee Mission, KS 66201

1-800-866-6090 Florida #03041



Underwritten by Old United Casualty Company

*This brochure gives a general overview of the coverage and benefits of the Vehicle Service Agreement. Certain restrictions and exclusions apply. Parts used for covered repairs may be new, used, or remanufactured. Please refer to the actual contract for the full provisions and coverage.

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Execu-Care®

PREFERRED PLUS
NEW VEHICLE COVERAGE
Complete Coverage for Short Term Ownership



YOUR TRUSTED DRIVING COMPANION SINCE 1979

Preferred Plus Benefits

You're Covered!

Our Execu-Care Preferred Plus Vehicle Coverage pays for parts and labor on all covered repairs. Coverage is not limited to the repair of manufacturer's defects. If a covered part fails due to wear, tear, or use WE WILL FIX IT!*

Your Complete Satisfaction is Our Goal

In addition to the Execu-Care Preferred Plus Coverage for mechanical failures, our customers will receive the following added benefits:



Scheduled Maintenance - Covers regular manufacturer recommended chassis lubrication, engine oil, filter and tire rotations.



Rental Vehicle - Reimbursement up to \$30 per day, maximum of \$300 per occurrence, when your vehicle is diagnosed as inoperable due to a failure of a covered component.



Towing - Reimbursement up to \$75, per occurrence, when required due to a failure or breakdown of a covered component.



Road Side Service - Reimbursement up to \$75, per occurrence, when you need on-side road service for a battery jump, locksmith/key service, or fuel delivery when out of gas.



Trip Interruption - If you are 100 miles from home and your vehicle sustains a mechanical failure due to a covered repair, we will reimburse you up to \$100 per day, maximum \$500, for food and lodging.



Drive Belts / Cooling System Hoses - We will pay your out-of-pocket expenses to remedy any covered failure to drive belts and cooling system hoses.



Batteries/Windshield Wiper Blades - Covers the replacement of one battery (does not include hybrid high voltage battery pack) and one set of windshield wiper blades or inserts during the term of the Agreement.

What Your Repairs Could Cost You Without Preferred Plus Coverage

The estimated repair costs were compiled from actual MPP claims for domestic and import vehicle makes.

Engine

All components including engine, electrical control computers and sensors. All seals and gaskets.

Average repair cost of an engine replacement is **\$3,060**

Cooling System

All components including radiator, water pump, fan clutch, engine cooling fan motor and sensors. All seals and gaskets.

Average repair cost for a radiator and fan motor is **\$870**

Brake System

All components including ABS (Anti-lock Brake System), master cylinder, calipers, wheel cylinders, computers and sensors. All seals and gaskets.

Average repair cost for ABS is **\$1,162**

On-Board Computer Systems

All control modules, computers and sensors.

Average repair cost for a BCU (Body Control Module) or ECU (Electronic Control Module) replacement is **\$1,360**

Factory Installed Audio/ Sound Group / Navigation

All Radio/Cassette/Compact Disc components.

Average repair cost for various stereo components is **\$405**

Transmission

All automatic/manual components including torque converter, hydraulic clutch master cylinder, slave cylinder, flex plate, electrical control solenoids, shift control computers and sensors. All seals and gaskets.

Average repair cost for a transmission is **\$2,657**

Fuel System

All fuel system components including fuel injectors, fuel pump, fuel tank, fuel lines, emission control components, and computers. All seals and gaskets.

Average repair cost for an Electronic Fuel Injection System/Injectors is **\$850**



Electrical

All electrical components including wiring, harness, switches, motors, electronic control units, computers and sensors.

Average repair cost for a starter and alternator is **\$455**

Drive Axle

All front-wheel, rear-wheel, and all-wheel drive components including axle housing, axle shafts, constant velocity joints, U-joints, boots, gears, axle bearings, carrier bearings, and transfer case. All seals and gaskets.

Average repair cost for a CV joint/axle and boot replacement is **\$827**

Suspension

All components including bushings, bearings, strut assemblies, automatic ride leveler system, computers, and sensors. All seals and gaskets.

Average repair cost for a strut assembly is **\$409**

Steering

All rack and pinion components, steering gear box, linkages, tie-rod ends, drag links, idler arms, variable ratio components, computers and sensors. All seals and gaskets.

Average repair cost for a steering gear/rack is **\$742**

Factory Installed Air Conditioning and Heating System

All components including compressor, condenser, evaporator, heater core, blower motor, temperature control computer, and sensors. All seals and gaskets.

Average repair cost of an A/C compressor and condenser is **\$1,274**

Factory Installed Comfort and Convenience Group

All power convenience groups including cruise control, keyless entry, and theft deterrent systems. All power assist options including power sun roofs, seats, windows, locks, vents, and mirrors.

Average repair cost for a power window/power lock/power seat motor is **\$494**