

## Customize Your Ford ESP Coverage

- A variety of time and mileage deductibles are available – \$0, \$50, \$200 and a disappearing deductible option
- Consider first-day rental or the enhanced rental benefit option
- Maintenance plans available to eliminate your future vehicle maintenance expenses

### Plus, you get other valuable benefits:

Cross Country® Motor Club, Inc. membership — for 24-hour roadside assistance, call 1-800-241-3673 toll-free

- Flat tire change
- Battery jump-starts
- Towing and towing reimbursement
- Out-of-fuel assistance
- Travel expense reimbursement or destination assistance

†Cross Country® Motor Club, Inc., of Alaska, California, Hawaii, Oregon, Wisconsin and Wyoming.

### Rental Car Reimbursement

- Up to 10 days per repair visit\*
- \$30 per day (\$36 per day for Lincoln)
- Includes repairs covered by the Bumper-to-Bumper New Vehicle Limited Warranty

\*Requires the vehicle to be kept overnight for covered repairs

### Ford ESP May Improve Resale Value

Any remaining coverage is transferable to a new owner if you sell your vehicle. So, ExtraCARE may actually add resale value!

### Ford ESP Payment Options

You can finance the cost of your coverage along with your vehicle loan or lease, or use our interest-free payment program.

**ExtraCARE is the answer if you want comprehensive coverage to protect your investment. It minimizes surprise repair costs down the road.**

## Important Details About Ford ESP ExtraCARE

Failure of covered components due to normal wear, mechanical breakdowns, and repairs caused by defective material or workmanship of covered components are included.

This brochure is intended to provide general information about Ford ESP. Prices and plans are subject to change without notice. Plan availability, benefits, coverage and provider may vary by state. See your dealer for details.

**Florida dealers only: In Florida, Ford ESP on Ford, Lincoln & Mercury vehicles is a service contract from Ford Motor Company. Our Florida license number is 60018. In Florida, Ford ESP on competitive-make vehicles is a service contract from The American Road Insurance Company, Dearborn, MI 48126. Certificate of Authority #09079.**

**In Texas, Ford ESP is a Service Contract from Ford Motor Service Company. License #SCP-165.**



GENUINE PARTS • GENUINE SERVICE  
GENUINE PEACE OF MIND

FCS-9749-EC-10  
64172\_38p

Printed in U.S.A.

February 2010

# F O R D E S P EXTRACARE

## EXTENDED SERVICE PLANS



**Q: What Is ExtraCARE?**  
**A: High-Tech Coverage for Your Vehicle**

Ford ESP ... Protection Against Future Vehicle Repair Costs



**113 Major Components Covered**  
New and Used Vehicles

**Q: How extensive is the coverage ExtraCARE provides for my vehicle repairs?**

**A:** Very. It's one of the most thorough types of protection offered by Ford ESP. ExtraCARE covers parts and labor to repair 113 key components – **after** your Bumper-to-Bumper New Vehicle Limited Warranty expires.

It includes 10 major vehicle systems:

- Engine
- Transmission
- Brake System
- Steering System
- Electrical System
- Air Conditioning and Heating System
- Rear-Wheel Drive Components
- Front-Wheel Drive Components
- Suspension System
- High-Tech Electronics

### That's peace of mind.

And ExtraCARE also covers electronic components such as motors, power locks and the sound system.

### Ford ESP Is:

- Honored by all Ford and Lincoln Mercury dealers in the U.S. and Canada
- The only extended service plan offered by Ford Motor Company
- The only plan that guarantees your work will be performed by Ford Motor Company factory-trained technicians using Ford and Motorcraft® OEM parts

ExtraCARE is a great value. It can easily pay for itself. One covered repair could save you the amount you paid and more.

Keyless Entry \$630	Power Seat \$410	A/C \$742
Power Window Motor \$257		
Air Suspension \$1,300		
Ball Joints* \$501	Computer Module \$1,317	Struts* \$290

Estimated expenses for a variety of repairs are listed above and should only be used as an example. Actual costs will vary by vehicle, repair and dealer location.

\* Wear item.


**Q: Which vehicle components does ExtraCARE cover?**

**A:** 113! Here's the list:

# 113 Covered Components


**Q: With Ford ESP ExtraCARE, would there be any cost for my covered repairs?**

**A:** No, if you choose a \$0 deductible with your plan and you're still within the mileage and time limits, there would be no out-of-pocket costs. Here are all your coverage options:




### ENGINE

- All Internal Lubricated Parts
- Cylinder Block
- Cylinder Heads
- Diesel Fuel Injectors
- Diesel Injector Lines
- Diesel Injector Pump
- Diesel Lift Pump
- Engine Mounts
- Flywheel
- Flywheel Ring Gear
- Fuel Tank and Metal Lines
- Gas Fuel Injectors
- Gas Injector Lines
- Harmonic Balancer and Bolt
- Manifold (Exhaust and Intake)
- Manifold and Bolts
- Oil Pan
- Oil Pump
- Radiator and Radiator Fan
- Radiator Fan Clutch or Motor
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover
- Timing Chain (Gears or Belt)
- Turbocharger/Supercharger Unit (Factory Installed)
- Valve Covers
- Water Pump




### FRONT-WHEEL DRIVE AXLE

- Axle Shafts
- Bearings (Front and Rear)
- Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)
- Hubs, Automatic Front Locking (Four-Wheel Drive)
- Locking Rings (Four-Wheel Drive)
- Seals and Gaskets
- Universal and Constant Velocity Joints




### ELECTRICAL

- Alternator
- Distributor Assembly
- Distributor Cap and Rotor
- Electronic Ignition Module
- Fuel Pump
- Heated Backglass (Electrical Only – Not Glass Damage or Breakage)
- Ignition Switch
- Radiator Fan Relay
- Speedometer/Odometer (Electrical and Mechanical)
- Starter Motor
- Starter Motor Solenoid
- Switches (Manually Operated Electrical)
- Voltage Regulator
- Wiper Motors
- Wiring Harnesses (Excluding Spark Plug Wires)




### TRANSMISSION

- All Internal Parts
- Governor Assembly
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case
- Transmission Module, External
- Transmission Mounts
- Transmission Vacuum Module




### STEERING

- Column Lock (Tilt Wheel)
- Control Valve
- Cooler and Metal Lines
- Idler Arm
- Linkages and Couplings
- Power Steering Pump/Electric Power Steering Actuator
- Pulley Assembly
- Seals and Gaskets
- Steering Gear Housing, Manual and Power (Including All Internal Parts)




### AIR CONDITIONING AND HEATING

- A/C Accumulator
- A/C Clutch
- A/C Clutch Bearings
- A/C Compressor
- A/C Compressor Clutch Switch
- A/C Compressor Head
- A/C Compressor Seals
- A/C Condenser
- Automatic Temperature Control
- Evaporator
- Field Coil
- Heater Blower Motor
- Heater Core Assembly
- Pulley




### REAR-WHEEL DRIVE AXLE

- Axle Shafts
- Bearings (Front and Rear)
- Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Driveshaft
- Retainers
- Seals and Gaskets
- Universal and Constant Velocity Joints




### BRAKES

- Anti-Lock Brake Module and Sensor
- Backing Plates
- Brake Booster (Power)
- Calipers
- Combination Valve
- ETA Pump Hose Assembly
- Metal Lines and Fittings
- Master Cylinder
- Parking Brake Linkage and Cables
- Retainers and Clips
- Self-Adjusters
- Shaft (Brake Pedal)
- Springs
- Wheel Cylinders



### HIGH-TECH

- Adaptive Cruise Control
- Air Suspension (Selected Electronic Components)
- Compass and Thermometer Readout Displays
- Instrument Cluster, Electronic (Excluding Dash Pad, Clock, Audio and Visual Equipment)
- Keyless Entry System (Excluding Door Handles)
- Power Antenna
- Power Door Locks and Retainer Clips (Excluding Door Handles)
- Power Seat Motors
- Power Window Motors/Regulators
- SecuriCode Keyless Entry
- Speed Control



### FRONT AND REAR SUSPENSION

- Ball Joints (Upper and Lower)
- Control Arms (Upper and Lower)
- Control Arm Shafts and Bushings
- Kingpins and Bushings
- Linkage and Bushings
- MacPherson Struts (Front and Rear)
- Spindle and Spindle Supports
- Stabilizer Bar
- Tie Rods

DEDUCTIBLE OPTIONS		
	STANDARD	OPTIONAL
New Ford, Lincoln, Mercury and Competitive-Make Vehicle Plans	\$100	\$0, \$50, \$200, Disappearing
Used Ford, Lincoln, Mercury and Competitive-Make Vehicle Plans	\$100	\$50, \$200, Disappearing
Incomplete Vehicles	\$100	None

NEW FORD, LINCOLN, MERCURY AND COMPETITIVE-MAKE VEHICLE PLANS					
Miles	3 Years	4 Years	5 Years	6 Years	7 Years
36,000			■	■	■
48,000	■	■	■	■	■
60,000	■	■	■	■	■
75,000	■	■	■	■	■
100,000	■	■	■	■	■

For New Plans: Coverage begins with the original in-service date (Bumper-to-Bumper New Vehicle Limited Warranty start date) and zero miles. Coverage expires upon reaching your selected time or mileage, whichever occurs first. Some eligibility limitations may apply. Ask your dealer for details.

USED FORD, LINCOLN, MERCURY AND COMPETITIVE-MAKE VEHICLE PLANS	
Coverage lengths range from 12 months/12,000 miles to 48 months/48,000 miles for 1999 and newer vehicles. Ask your dealer for specific plan availability.	

For Used Plans:

- Coverage for Ford, Lincoln and Mercury vehicles BEYOND the Bumper-to-Bumper New Vehicle Limited Warranty and all competitive-make vehicles begins at the signature date and current mileage and expires upon reaching your selected time or mileage, whichever occurs first.
- Coverage for Ford, Lincoln and Mercury vehicles ONLY, WITHIN the Bumper-to-Bumper New Vehicle Limited Warranty, begins (adds on) at the end of the Bumper-to-Bumper New Vehicle Limited Warranty, and expires upon reaching your selected time or mileage, whichever occurs first.

Ask your dealer for details.