

# Valuable features of your coverage



## Roadside assistance

Simply call the toll-free number 24 hours a day, seven days a week for roadside assistance up to \$50 per occurrence or towing up to \$150 per occurrence. Or, you can call your own provider and we will reimburse you up to these dollar limits.



## Rental car reimbursement

We reimburse up to \$50 per day with a maximum of \$350 per occurrence for a rental vehicle when a covered mechanical breakdown occurs and the vehicle is deemed inoperable.



## Trip interruption

We reimburse up to \$100 per day with a maximum of \$300 per occurrence for meals and lodging if you are stranded overnight more than 100 miles from home due to a covered mechanical breakdown.



## Manufacturer's warranty deductible reimbursement

We reimburse up to \$100 toward your deductible for repairs covered by your manufacturer's warranty.



## Repair locations across the U.S. and Canada

Your dealership is generally your best option for repair service needs. However, you'll rest easy knowing that your coverage will be honored at thousands of licensed repair facilities throughout the United States and Canada.



## Future contract guarantee

If you still own your vehicle before your coverage expires, you may be able to purchase a new service contract, subject to eligibility.

CERTIFIED+PLUS CARE<sup>SM</sup>  
VSC



Administered by

**CNA NATIONAL<sup>®</sup>**

4150 N. Drinkwater Blvd. Suite 400  
Scottsdale, AZ 85251  
(800) 345-0191

**This is not a contract.** Coverage provided under the service contract is secondary to any manufacturer's warranty. This product is not insurance. The product being offered is a service contract and is separate and distinct from any product or service warranty which may be provided by the manufacturer, importer, or seller. Please see service contract for obligations, conditions, limitations, exclusions, and state-specific provisions related to your coverage or benefits. Service Contract Providers: Dealers, Continental Service Provider, Inc.; Continental Service Plan, Inc.; or

**in Florida by CNA National Warranty Corporation-Florida, at the address shown above, Florida Company #60098.**

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# Drive with confidence knowing you're covered

Purchasing a vehicle is a significant investment that is worth protecting. Although your vehicle has been certified, there is always the chance of a mechanical breakdown that requires a major repair. Having an underlying manufacturer's powertrain warranty is a great start, but there are many other parts and components that won't be covered.

## The smart choice to help reduce out-of-pocket expenses

By adding a vehicle service contract, you can help protect yourself against unexpected repair costs that may result in significant out-of-pocket expenses. The Certified-Used Vehicle Service Contract has been specifically designed for vehicles with a limited warranty under the manufacturer's certification program. Our coverage options include the engine, transmission and drivetrain assembly, plus many more components and parts.

# CERTIFIED PROTECTION FOR THE ROAD AHEAD

Expand your vehicle's manufacturer's warranty.



# Certified+Plus Advantage<sup>SM</sup>

# Certified+Plus Essential<sup>SM</sup>

Comprehensive coverage for modern vehicles

## ENGINE<sup>1</sup>



Cam housing gasket(s)  
Cylinder block  
Cylinder head(s)  
Cylinder head gasket(s)  
EGR valve  
Engine mounts  
Exhaust manifold(s)  
Exhaust manifold gasket(s)  
Flywheel or flexplate  
Front crankshaft seal  
Harmonic balancer  
Intake manifold  
Intake manifold gasket(s)  
Intercooler  
Oil pan  
Oil pan gasket  
Oil pump  
Rear main seal  
Ring gear  
Rotor housings and internal parts  
Timing chain(s) or belt(s)  
Timing chain or belt cover  
Timing chain or belt tensioner(s)  
Timing cover gasket  
Timing gears  
Turbocharger or supercharger housing(s) and internal parts  
Vacuum pump  
Valve cover(s)  
Valve cover gasket(s)  
Wastegate  
Water pump

## TRANSMISSION<sup>1</sup>



Cooler and metal cooler lines  
Front pump seal(s)  
Output shaft seal  
Pan gasket  
Shifter seal  
Slave cylinder and master cylinder of a manual transmission clutch assembly  
Speedometer cable seal  
Torque converter

Transaxle case and internal parts  
Transfer case and internal parts  
Transfer case seals  
Transmission case and internal parts  
Transmission mounts  
Vacuum modulator

## DRIVETRAIN ASSEMBLY<sup>1</sup>



Axle seal(s) or gasket(s)  
Axle shafts and bearings  
Center bearings and drive shaft yokes  
Control processor and sensors  
Differential gasket(s)  
Drive shaft(s)  
Final drive and axle housing(s) and internal parts  
Four-wheel drive engagement actuator/motor  
Pinion seal  
Solenoids  
Traction control linkage  
Universal and constant velocity joints

## SUSPENSION



Air tubes  
Air suspension bags  
Ball joints  
Coil springs  
Compressor  
Control arm bushings  
Control processor and sensors  
Control arm shafts  
Electronic suspension/variable suspension struts and motors/actuators  
Hub bearing seals  
Hub bearings  
Leaf spring bushings  
Leaf spring shackles  
Leaf springs  
Leaf spring cable seal  
Lines and fittings  
Lower control arms

Stabilizer bar bushings  
Stabilizer bar links  
Stabilizer bars  
Steering knuckles and spindles  
Strut bar bushings  
Strut bar links  
Strut bars  
Struts  
Switches  
Torsion bar mounts  
Torsion bars  
Track bar bushings  
Track bar links  
Track bars  
Upper control arms  
Wheel bearing seals  
Wheel bearings

## BRAKES



Accumulator  
Brake pedal  
Caliper seals  
Calipers  
Combination valve  
Master cylinder  
Metal brake line fittings  
Metal brake lines  
Parking brake assemblies  
Power booster  
Wheel cylinders

## STEERING



Belt-driven pump, reservoir and internal parts  
Center shaft  
Control processor  
Control sensors  
Four-wheel steering pump  
Gear housing or rack assembly and their internal parts  
Idler arm  
Pitman arm  
Power cylinder  
Pump shaft seal  
Rack assembly

Stepper motor  
Steering column bearings  
Steering column couplings  
Steering column shaft  
Steering linkages  
Steering gear housing  
Steering pump mounting bracket  
Steering pump pulley  
Tie rods

## ELECTRICAL



Alternator  
Backup light switch  
Brake light switch  
Manually operated switches  
Neutral safety switch  
Pulley  
Starter drive  
Starter motor  
Starter solenoid  
Voltage regulator  
Wiper motors

## COOLING SYSTEM



Electric fan motor  
Fan  
Fan clutch  
Fan shroud  
Radiator

## AIR CONDITIONING & HEATING



Accumulator  
Belt-driven A/C compressor  
Blower motor  
Clutch and coil  
Compressor  
Compressor gaskets  
Compressor seals  
Condenser  
Control cables  
Ducts  
Evaporator  
Expansion valve  
Heater control valve

Heater core  
Idler pulley  
Idler pulley bearing  
Line o-rings  
Orifice tube  
Plenum doors  
Pulley  
Receiver-dryer  
Serpentine belt tensioner  
Serpentine belt tensioner bearing  
Serpentine belt tensioner pulley

## FUEL SYSTEM



Accelerator pedal  
Distribution rails  
Fuel injectors  
Fuel level sending unit  
Fuel pressure regulator  
Fuel pump  
Fuel tank  
Injection pump  
Metal fuel line fittings  
Metal fuel lines  
Throttle body  
Throttle cable  
Throttle linkage

## POWERTRAIN ELECTRONICS



Cooling fan control processor  
Cooling fan sensors  
IAC motor  
Ignition coil  
Mixture control processor  
Mixture control sensors  
Timing control processor  
Timing control sensors  
Transmission shift control processor  
Transmission shift control sensors

## INTERIOR ELECTRONICS



Cruise control assembly  
Digital dash display

Electronic climate control head  
Heads-up display projector and control unit  
Trip/mileage/engine function computer

## CONVENIENCE ACCESSORIES



Heated seat elements (only if not integrated in the seat cushion/upholstery)

Horn  
Horn relay  
Memory seat activator switches  
Memory seat control processor  
Memory seat motors  
Memory seat solenoids  
Memory seat sensors

Power door lock actuator  
Power door lock motor  
Power door lock relays  
Power headlamp motor  
Power mirror motors  
Power seat motor  
Power sunroof motor  
Power tailgate motor  
Power tailgate solenoids  
Power top motor  
Power trunk motor  
Power trunk solenoids  
Power window motor  
Steering wheel activator switches  
Steering wheel control processor  
Steering wheel motors  
Steering wheel solenoids  
Steering wheel sensors  
Window regulator

## ABS BRAKES



ABS booster/pump  
ABS control processor  
ABS master cylinder  
ABS sensors  
ABS solenoids

## Certified+Plus Essential covers the most important mechanical parts of the vehicle.

The list below is a sample of non-covered parts: <sup>2</sup>



**Vehicle Hardware:** door handles, hood and trunk hinges, bumper impact absorbers, headlamp mounting buckets, hood latch, cargo tie downs, glove box lock assembly, manual seat track assembly, and others



**Multimedia Interfaces:** audio speakers and wiring, radios, all passenger infotainment screens, driver and console screens larger than 20 inches, USB outlets, wireless charging pads, and others



**Convenience and Utility Accessories:** Bed liner, in-vehicle vacuum cleaner system and components, heated seat elements when integrated in the seat cushion or upholstery, and others



**Four-Wheel and Trailing Accessories:** headlight grills, tow hooks, trailer hitch receivers, locking hub assemblies, auxiliary fuel tanks, and others



**Routine Maintenance Items:** oil, coolant, fluids, refrigerant, brake pads, spark plugs, and others



**Replaceable Items:** battery and cables, lights and bulbs, tires, filters, hoses and lines, brake drums, brake shoes, brake rotors, exhaust system, catalytic converter, windshield wiper blades/rubber inserts, shock absorbers, and others



**Cosmetic Items:** carpet, upholstery, paint, bumpers, fenders, and others



<sup>1</sup> Coverage begins when the manufacturer's extended powertrain warranty expires.

<sup>2</sup> This overview is not all-inclusive. See your service contract for a complete list of exclusions.