



Alfa Romeo
Service and Care

MAXIMUM CARE
FOR NEW VEHICLES



The Legend Drives On

Alfa Romeo Guaranteed

PRODUCT FEATURES

Maximum Care

COVERS
5000+
COMPONENTS

THE BEST PROTECTION FOR YOUR NEW VEHICLE

Alfa Romeo Service and Care offers you the ability to extend coverage on over 5,000 mechanical components beyond the factory warranty, and all coverage is backed by Alfa Romeo USA. Maximum Care protection offers the following features:

- Comprehensive Coverage for Over 5,000 Critical Components
- Term Options up to 8 Years/125,000 Miles
- \$0 and \$100 Deductible Levels, Depending on the Plan and Term Chosen
- Certified, Factory-Trained, Expert Technicians
- Authentic Alfa Romeo Parts
- Quality Service at Dealerships throughout North America
- Vehicles with a 4 Year/50,000 Mile or Longer Powertrain Limited Warranty are Eligible within 48 Months from the Vehicle's Original In-Service Date and 48,000 Miles
- Maximum Care may be Transferable

Note: See your Alfa Romeo dealer for additional details, eligibility and restrictions.



Alfa Romeo
Service and Care

COMPONENT COVERAGE OVERVIEW



Engine and Emissions



Transmission



Driveline



Steering



Air Conditioning



Engine Cooling and Fuel System



Electrical/Expanded Electrical



Front/Rear Suspension



Brakes/Anti-Lock Brakes



Instrumentation



Power Group



Luxury Group



Body Mechanisms



Manual Interior Mechanisms



Safety and Security

INCLUDING

- Heated Seats and Steering Wheels
- Power Liftgate Motors
- Navigation Systems
- Factory-Installed Remote Start Systems
- In-Vehicle Wireless Charging Stations
- Backup Assist Cameras

ITEMS NOT COVERED

- Maintenance Services
- Glass and Plastic Lenses
- Body and Paint Items (including Soft Trim)
- Wear Items (such as Tires, Manual Clutch Assembly, Brake Pads, Shoes, Rotors, Drums, Belts and Wipers)

FEATURES & BENEFITS

FIRST DAY RENTAL

Provides a \$35 First Day Car Rental Allowance or taxi reimbursement for any dealership mechanical repair or maintenance service (excluding bodywork)

EXTENDED CAR RENTAL ALLOWANCE

Provides up to \$35 per day (\$175 maximum per occurrence) for car rental or taxi reimbursement anytime a component covered by the plan or Manufacturer's Basic or Powertrain Warranty fails, causing the vehicle to be inoperable and repaired overnight

\$100 TOWING/ROADSIDE ASSISTANCE

Provides 24-hour "Sign-and-Go" Towing and Roadside Assistance (up to \$100 per occurrence). Benefits include towing, flat-tire change (with your good spare), battery jump, out-of-gas fuel delivery (maximum 2 gallons) and lockout service (i.e., keys locked in car or frozen lock)

KEY FOB REPAIR/REPLACEMENT

Provides coverage for up to three (3) key fob repairs or replacements (with a total maximum coverage benefit of \$600). Key fob coverage is available even if this component is not operable or recoverable

\$1,000 TRIP INTERRUPTION PROTECTION

Provides up to \$1,000 for lodging, meals and car rental expenses if: (1) the vehicle is inoperable due to a failure covered by the service contract or the factory warranty, and (2) the failure occurs more than 100 miles from home

PERSONALIZED PLAN PROVISIONS

Upon receipt and approval of an Alfa Romeo Service and Care plan, you will be mailed personalized plan provisions. They will identify you and your vehicle to the servicing Alfa Romeo dealer as being eligible for service plan.

WHEN PLAN COVERAGE STARTS & ENDS

All time and mileage specifications are from the warranty start date (the original in-service date of the vehicle) and 0 miles. Plan coverage continues for the length of time and mileage you select. Plan expiration is specified in your contract's plan provision.

Note: See your Alfa Romeo dealer for additional details, eligibility and restrictions.



Alfa Romeo
Service and Care

Additional
Offerings

ROAD HAZARD TIRE & WHEEL PROTECTION PLAN

This plan provides hassle-free replacement of tire(s) and wheel(s) damaged as a result of a road hazard condition:

- Repair or Replacement Coverage for All Four (4) Tires and Wheels Damaged Due to Road Hazard Conditions
- Cost of Mounting, Balancing and Valve Stems
- Both Original Equipment Manufacturers (OEM) and After-Market Tires and Wheels
- Replacement of Tire Pressure Sensor Gauge if Damaged as a Result of Road Hazard Conditions
- \$0 Deductible Per Repair Visit
- \$100 "Sign-and-Go" Towing and Roadside Assistance

Note: Alfa Romeo Service and Care Road Hazard Tire and Wheel coverage is applicable ONLY to the tire(s) and/or wheel(s) that were damaged as a result of a road hazard condition.

See your Alfa Romeo dealer for additional details, eligibility and restrictions, or refer to the plan provisions for full details.

The Legend Drives On

Alfa Romeo Guaranteed



Alfa Romeo
Service and Care

Additional Offerings

AUTO APPEARANCE CARE

The Alfa Romeo Auto Appearance Care Plan covers dents and dings on your vehicle's exterior surfaces. Utilizing a Paintless Dent Repair (PDR) process, an experienced technician works from behind your vehicle's metal panels to flex and mold the metal back to its original form.

Repairs can be performed on any size dent and ding on metal panels where the paint has not been broken and the dent can be completely repaired using the PDR process (as determined by the field technician).

BENEFITS

- Lifetime Repair Guarantee
- Unlimited Repair Coverage for Any Size Dent
- No Deductibles or Out-of-Pocket Expenses
- Both New and Pre-Owned Vehicles are Eligible
- Transferable Coverage

Ask about the Alfa Romeo Service and Care Auto Appearance Care Plus plan for even greater benefits, including windshield repair, carpet/floor mats, interior trim and upholstery coverage.

Note: Chrome or unpainted portions of the vehicle, glass, plastic, or other non-metal exterior sections of the vehicle body or attached to the vehicle body are not covered.

The Legend Drives On
Alfa Romeo Guaranteed



Alfa Romeo
Service and Care

PLAN SERVICE/TOLL-FREE NUMBERS

Plan service will be provided by the Alfa Romeo dealer who sold you the plan. In the event that you cannot return to the selling Alfa Romeo dealer for service, you may request plan service from any Alfa Romeo dealer within the United States, Canada, Guam, Puerto Rico or Mexico. If you are unable to obtain plan service from an authorized Alfa Romeo dealer, call our toll-free number to receive service instructions.

Toll-free telephone assistance is available

1-844-411-ALFA in the UNITED STATES

8:00 a.m. to 8:00 p.m. (EST) Monday through Friday

9:00 a.m. to 5:00 p.m. (EST) Saturday

Note: This brochure is for your general information regarding the Alfa Romeo Service and Care Maximum Care Plan. Services and component repairs made prior to the purchase of this contract are not covered. Complete details are provided in the contract's plan provision available at your Alfa Romeo dealer. All transactions relating to this service contract are governed solely by the provisions of the purchased contract.

Alfa Romeo Service and Care Plans are offered and issued by FCA US LLC.

FCA Service Contracts LLC is a wholly owned subsidiary of FCA US LLC and, in some instances, may be the obligor and/or administrator of your plan.

Extended Vehicle Protection LLC is registered to conduct business in all 50 US states and Puerto Rico and, in some instances, may be the obligor and/or administrator of your plan.

Please visit AlfaRomeoUSA.com for more information.

The Legend Drives On

Alfa Romeo Guaranteed

©2017 FCA US LLC. All rights reserved.

ALFA ROMEO is a registered trademark of Fiat Group Marketing & Corporate Communications S.p.A., used with permission.

Form No. 81-770-2140 (01/17)
FL Lic. #65505 and #58869
CA Lic. #0G94472