

**Audi**  
Financial Services



# Certified Pre-Owned Service Contract Plan

Coverage to keep you going



## About The Plan

Depending on the age and mileage of your vehicle, you can purchase up to 120,000 miles of coverage. The Certified Pre-Owned Service Contract begins on the purchase date and expires according to the term and mileage selected, whichever occurs first. This plan covers many of the components of your vehicle with a \$0 deductible. You can receive service from any authorized Audi Dealership or a national network of over 6,000 authorized service centers, or any licensed repair facility in the US or Canada.

### Platinum Coverage Plan\*

#### Platinum Is Exclusionary Coverage

This means it covers your vehicle's assemblies unless listed under the Exclusions section of the Certified Pre-Owned Service Contract Plan.

#### Platinum Exclusions:

Brake linings, brake drums and rotors, disc brake pads, standard manual transmission clutch friction disc, pressure plate, pilot bearing, throw-out bearing and arm, air bags, solar powered devices, hinges, glass, lenses, sealed beams, body parts and/or panels, weather stripping, trim, moldings, door handles, lock cylinders, tires, wheels, all batteries except hybrid/EV/hydrogen high voltage batteries as listed under Silver, light bulbs, upholstery, paint, bright metal, freeze plugs, filters, heater and radiator hoses, exhaust system, catalytic converter, shock absorbers, constant velocity joint boots, steering and suspension joint boots, work such as front-end alignment or wheel balancing (except when required in conjunction with a mechanical breakdown), safety restraint systems, audio/security or other systems not factory installed, cellular phones, radar detectors, appliances, or vinyl and convertible tops.

#### Additional Information:

This optional Certified Pre-Owned Service Contract Plan will not pay or reimburse for mechanical breakdowns caused by misuse, abuse, negligence (including the negligence of any repair facility), improper towing, lack of maintenance of the failed covered part, contamination, overheating, lack of coolant or lubricants, lack of oil viscosity, sludge, restricted oil flow, salt, rust and rust damage, environmental damage, chemicals, or a buildup of carbon. No payment or reimbursement for burnt valves, worn or carbon fouled piston rings, the correction of oil consumption, or any repairs for reduction in engine efficiency that must be performed on your vehicle. Coverage level availability may be limited based on the mileage, make and model of your vehicle. The purchase of the plan is optional, cancelable, and not required to obtain financing.



\*Certain restrictions, limitations and/or exclusions may apply. See Service Contract for additional details.

## Plan Features\*

### Additional Plan Features

As part of the coverage included in the Certified Pre-Owned Service Contract Plan for your vehicle, we offer the following features to you and your Audi:\*

#### Rental Car Coverage

Reimbursement up to \$35 per day for up to 10 days per covered mechanical breakdown.

#### Towing Coverage

Payment of up to \$75 in towing charges per covered mechanical breakdown.

#### Travel Coverage

If you're more than 100 miles from home when you experience a covered mechanical breakdown, payment of up to \$100 per day, up to \$500 per occurrence, for food and lodging.

#### Fluids Coverage

Replacement of necessary fluids, oils, greases, lubricants, and approved air conditioner gases needed in conjunction with a covered repair.

#### Transferable

Each plan is fully transferable for a fee to a subsequent owner, potentially making your car more appealing to buyers.

#### Nationwide Service Centers

Receive service from any authorized Audi Dealership or one of more than 6,000 authorized service centers, or any licensed repair facility in the U.S. or Canada.

#### Zero deductible

The Certified Pre-Owned Service Contract Plan protects many of the components of your vehicle, with a remarkable \$0 deductible.

#### Toll-Free Claims Service

Our representatives will provide you with claims service, authorization, and access to an authorized repair facility near you. Just call (877) 800-0286 during normal business hours.

#### National Coverage

Enjoy peace of mind with a Certified Pre-Owned Service Contract Plan, knowing that you are covered anywhere in the U.S., its territories or possessions, or Canada.

#### Direct Payment

The plan will pay participating dealers directly for authorized repairs. You do not have to pay and wait for reimbursement.

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**For the complete Audi experience**