



**Audi**  
Financial Services

# Audi Pure Protection

Vehicle Service Protection



## Vehicle Service Protection

# The pinnacle of peace of mind.

Audi Vehicle Service Protection (VSP) is designed to help protect you from unanticipated expenses that come with unexpected repairs. It delivers benefits beyond your factory warranty program, with coverage options for mechanical repairs that include parts and labor up to 10 years or up to 120,000 miles.<sup>1</sup> Pay nothing on covered repairs other than the deductible you select.

<sup>1</sup> Vehicle Service Protection coverage runs concurrently with any applicable manufacturer's warranties. In Warranty plan expiration is measured in time/miles from the Manufacturer's Original In Service Date and zero (0) miles. Out of Warranty plan expiration is measured in time/miles from the Agreement Purchase Date and the Current Odometer Reading.



### Protection, personalized for you

Your participating Dealer will guide you through our three available Vehicle Service Protection plans<sup>2</sup> to help you determine which level best suits your vehicle and personal needs:

**Powertrain coverage** includes your vehicle's engine, transmission, transaxle or transfer case, drive axle(s), and certain hybrid/electric components.

**Gold coverage** encompasses Powertrain coverage, plus front and rear suspension, climate control, fuel, electrical, and certain additional hybrid/electric components.

**Platinum exclusionary coverage** includes all mechanical parts of your vehicle in the event of a mechanical breakdown, unless they are specifically listed as "not covered" (i.e., maintenance items such as spark plugs and wiper blades, as well as items such as trim pieces, upholstery, and body panels).

<sup>2</sup> Please consult your Agreement for all available Vehicle Service Protection plans.

<sup>3</sup> Additional exclusions may apply. Please consult your Agreement for specific coverage details, including limitations and exclusions.

<sup>4</sup> Any necessary replacement parts will be replaced using original equipment manufacturer (OEM) or OEM-approved parts.

### Three available plans:

Component Group	Power-train	Gold	Platinum
Engine	✓	✓	✓
Transmission	✓	✓	✓
Drive Axle	✓	✓	✓
Hybrid/Electric	✓	✓	✓
Climate Control		✓	✓
Shocks		✓	✓
Front Suspension		✓	✓
Rear Suspension		✓	✓
Fuel System		✓	✓
Electrical System		✓	✓
Steering			✓
Brakes			✓
CV Boots			✓
Navigation			✓
Audio			✓
High-tech			✓

### Coverage exclusions may apply<sup>3</sup>:

- ▶ Mechanical breakdowns covered by your vehicle's manufacturer's warranty
- ▶ Mechanical breakdowns caused by accident, collision, vandalism, or weather-related conditions
- ▶ Mechanical breakdowns caused by lack of maintenance or pre-existing conditions

<sup>5</sup> Due to a covered mechanical breakdown, up to three (3) gallons of fuel delivered up to three (3) times per calendar year at no additional cost.

<sup>6</sup> An emergency supply of oil, fluid and water will be delivered if the Member is in immediate need. Payment for these fluids is the named Member's responsibility, due upon delivery.

### Additional benefits:

- ▶ You'll receive genuine Audi parts<sup>4</sup> and service for your vehicle
- ▶ Nationwide service available at all participating Audi Dealers or other authorized service providers
- ▶ 24-hour roadside assistance with enhanced roadside benefits, including battery service, flat tire assistance, fuel<sup>5</sup> or fluid delivery,<sup>6</sup> and lock-out assistance up to \$100 per occurrence
- ▶ Towing reimbursement of up to \$100 to your nearest Audi Dealer or authorized service provider<sup>7</sup>
- ▶ Rental car reimbursement up to \$35 per day for up to ten (10) days if required<sup>7</sup>
- ▶ Trip interruption coverage up to \$200 per day for a maximum of five (5) days if required for a total benefit of \$1,000 per occurrence<sup>7,8</sup>
- ▶ Deductible options of \$0, \$100 disappearing,<sup>9</sup> \$100, and \$250 per visit
- ▶ Transferable for a \$50 fee if you sell your vehicle to a private party
- ▶ Cancelable at any time; after 30 days, subject to a \$50 fee<sup>10</sup>

<sup>7</sup> Due to a covered mechanical breakdown.

<sup>8</sup> Trip Interruption coverage is not available to residents of California or New York.

<sup>9</sup> \$100 disappearing deductible will be waived if repairs are made at the selling dealership.

<sup>10</sup> Please consult your Agreement for complete cancellation rules, including state-specific cancellation rules.



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[AudiPureProtection.com](http://AudiPureProtection.com)

The Audi Pure Protection Vehicle Service Protection product is optional and is not insurance. All transactions related to the optional Audi Pure Protection Vehicle Service Protection product are governed solely by the provisions of the Audi Pure Protection Vehicle Service Protection Vehicle Service Contract (“Agreement”). This document and its contents provide general information about the Audi Pure Protection program and should not be solely relied upon when purchasing coverage. Please refer to the Agreement for details of terms, conditions, and specific coverage details, including limitations and exclusions, transferability, and cancelability. Coverage may vary by state. Not all vehicle models may be eligible for coverage. Please see your Dealer for more information. These products are not required for you to obtain financing for the purchase or lease of a vehicle.

The Obligor of Vehicle Service Protection included in the Audi Pure Protection program is VWFS Protection Services, Inc., 2200 Ferdinand Porsche Drive, Herndon, VA 20171, 1 (844) 368-6416, except in Florida where the Obligor is **VWFS Protection Services FL, Inc., Florida License Number 29864, 2200 Ferdinand Porsche Drive, Herndon, VA 20171, 1 (844) 368-6416.**

The Administrator of Vehicle Service Protection included in the Audi Pure Protection program is Safe-Guard Products International, LLC, Two Concourse Parkway, Suite 500, Atlanta, GA 30328, 1 (844) 368-6414, except in Florida where the Administrator is **Safe-Guard Warranty Corporation, Florida License Number 60126, Two Concourse Parkway, Suite 500, Atlanta, GA 30328, 1 (844) 368-6416.**

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