



Elite Protection Program<sup>®</sup>



**Tranquility. Beyond Protection.**

**unlimited freedom**



With the Infiniti Elite Extended Protection Plan,  
there's never a limit to your number  
of claims on covered repairs

# INFINITI ELITE EXTENDED PROTECTION PLAN

The Infiniti Elite Extended Protection Plan is the most valuable investment you can make to ensure you enjoy your Infiniti as long as possible. The plan provides you with impressive long-term protection that goes beyond your vehicle’s Limited Warranty. If a covered component fails during the term of your plan, Infiniti pays for the repair.\* In addition, the plan includes extensive 24-hour Emergency Roadside Assistance, Towing, Trip Interruption, Reunite Service and Car Rental Coverage.

Best of all, the Infiniti Elite Extended Protection Plan was created exclusively for Infiniti owners. Since it is backed and supported by Infiniti, you can rest assured that your benefits will be available and swiftly executed should you ever need them. The following pages illustrate the value and exclusive benefits you will enjoy with the Infiniti Elite Extended Protection Plan.

## Emergency Toll-Free Assistance

In the unlikely event a breakdown occurs, you’re covered wherever you are. Simply contact the nearest Infiniti retailer or call the special toll-free number and assistance will be quickly provided to you.

## Genuine Infiniti Parts

The plan covers replacement parts\*\* designed to keep your Infiniti vehicle running at its peak.

## Alternate Transportation

If you need to arrange emergency transportation due to a mechanical breakdown caused by a covered component, you’ll receive reimbursement from Infiniti up to \$50 a day for a maximum of 5 days per service visit.

## Service You Can Trust

Your Infiniti vehicle will be serviced by Infiniti-trained technicians at an authorized Infiniti retailer.

## Transferable Ownership

Should you sell your Infiniti before the plan expires, you may transfer your plan (for a nominal fee) to the new owner thereby enhancing the resale value of your vehicle.

## Uncompromised Value

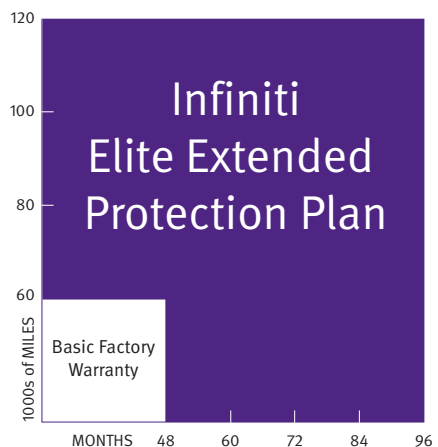
Coverage to protect your Infiniti is an easy and affordable option. Your Infiniti retailer can help arrange inclusion of the plan into your monthly car payment.

## Long-Term Coverage

Get long-term protection beyond your vehicle’s Limited Warranty with coverage for up to 8 years/120,000 miles, with no limit on the number of claims for covered repairs.

\* A deductible may apply; please refer to your Vehicle Service Contract for details.

\*\* Replacement of any part will be made with a new or remanufactured Genuine Infiniti or Infiniti-approved replacement part in use at the time of repair. The replacement part may differ from the original.





**around the clock coverage**

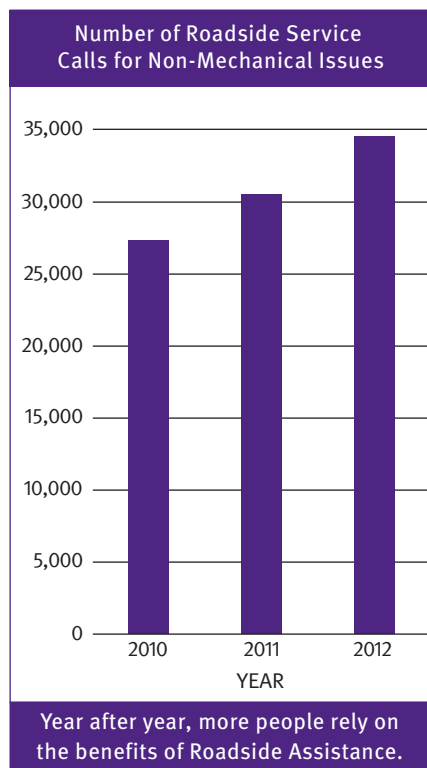
**You have immediate access to Emergency Roadside Assistance when and where you need it – 24 hours a day, 365 days a year – by simply calling the dedicated toll-free Customer Assistance number**

## COMPLETE TRAVEL PROTECTION

With the Infiniti Elite Extended Protection Plan, you will enjoy the most comprehensive Emergency Roadside Assistance<sup>†</sup> program that Infiniti offers. While all new Infiniti owners are provided with 48 months of this special service, the plan extends your Emergency Roadside coverage for the entire term of the plan you purchase, up to 8 years/120,000 miles.

### Emergency Roadside Assistance

Upon receiving your call, a qualified representative will assess your needs and dispatch assistance for emergency services which include: battery jump-start, flat tire change (with your inflated spare), out of gas fuel delivery and lock out assistance.



### Long Distance Towing

If your vehicle is disabled due to the mechanical failure of a covered component, a representative will arrange towing to the nearest Infiniti retailer or qualified repair facility within 250 miles.

### “Sign And Drive” Service

Most of these roadside services are provided at no cost to you. To ensure maximum convenience, simply sign the service repair order and continue on to your destination.

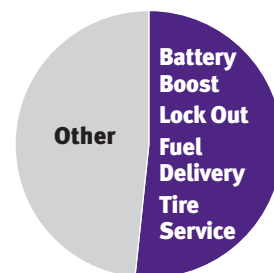
### Trip Interruption Benefits

The plan entitles you to trip interruption and reunite service coverage if a breakdown caused by a covered component occurs when you are 100 miles or more away from home. Receive reimbursement through trip interruption for lodging, meals, and alternative transportation.


Reunite service means that your repaired vehicle will be flat-bed shipped to your home in the event that you must return home before the repairs are completed. The maximum of \$500 per incident will be reimbursed for both Trip Interruption and Reunite Service combined.

### Protection on the road

Over 50% of all Emergency Roadside Assistance calls are due to non-mechanical issues.



<sup>†</sup>All Roadside Assistance services are provided by Cross Country Motor Club, Inc., Medford, Mass. 02155-6918, except in Alaska, California, Hawaii, Oregon, Wisconsin, and Wyoming where services are provided by Cross Country Motor Club of California, Inc., Medford, Mass. 02155-6918.

A silver Infiniti sedan is shown from a front-three-quarter perspective, driving on a wet asphalt road. The car's headlights are on, and it is splashing water. The background features a large, curved concrete overpass and a sunset sky with soft, warm light. The overall mood is dynamic and sophisticated.











**Over 1,655 reasons to feel secure**

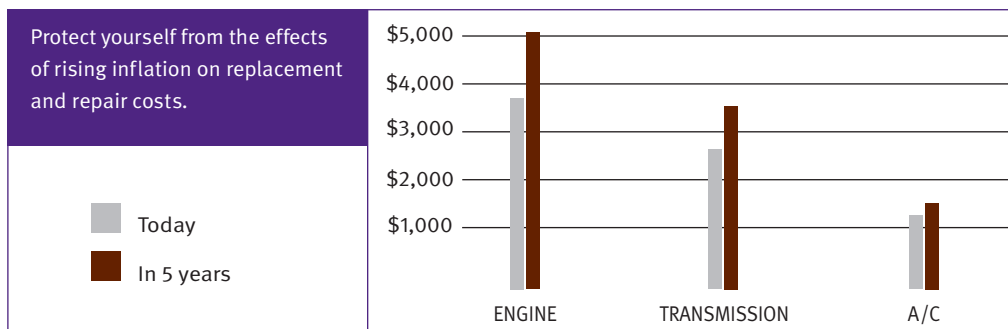
With up to 1,655 vehicle components covered,  
virtually every aspect of your Infiniti's  
mechanical performance is well protected

## COMPREHENSIVE COVERAGE FOR YOUR INFINITI

**COVERAGE SO EXTENSIVE, ONLY A FEW ITEMS ARE NOT COVERED:** The Infiniti Elite Extended Protection Plan provides you with an unprecedented level of protection for your Infiniti. Virtually all major components of your vehicle are covered, except for the following items: Paint, exhaust system, carpet, glass, upholstery, soft trim, weather stripping, battery, clutch disc (manual transmission), tires, disc brake rotors, squeaks, rattles, water leaks, wind noise, plus normal maintenance services as specified in the Infiniti Service and Maintenance Guide.\*

The overview below highlights the wealth of vehicle systems and components covered under the Infiniti Elite Extended Protection Plan:

 <p><b>ENGINE</b> Engine block, heads and all internal and external parts</p>	 <p><b>BRAKES</b> All internal and external parts including Anti-Lock Brake System (ABS)</p>
 <p><b>LUBRICATION &amp; COOLING</b> Radiator and all internal and external lubrication and cooling parts</p>	 <p><b>ELECTRICAL</b> All engine and body electrical components</p>
 <p><b>FUEL SYSTEM</b> Virtually all fuel delivery components</p>	 <p><b>SUSPENSION</b> All internal and external parts including Full Active Suspension system</p>
 <p><b>TRANSMISSION</b> Transmission cases and all internal and external parts</p>	 <p><b>STEERING</b> All internal and external parts including HICAS power cylinder assembly</p>
 <p><b>AUDIO/VIDEO/NAVIGATION</b> Most audio, video and navigation system components</p>	 <p><b>BELTS &amp; HOSES</b> Extensive coverage for high wear components</p>



This chart is for illustrative purposes only.

\*Normal maintenance services not covered include: engine tune-up, wheel balance and alignment, spark plug and wire replacement/adjustment, timing belt replacement, fluid and lubricant replacement/replenishment, wiper blade replacement, headlight aiming, filter replacement, brake pad and shoe replacement, and shock absorbers. For complete information concerning components covered, and those components which are excluded from coverage, please refer to your Vehicle Service Contract.



**complete protection for your lease**

**Infiniti Elite Service Plans provide  
you with a complete lease experience,  
allowing you to enjoy your  
Infiniti without worry or incident**



## INFINITI ELITE LEASE SERVICE PLANS

Your decision to lease an Infiniti includes all the exclusive benefits that come with being an Infiniti driver. Your Infiniti vehicle is designed to provide you with an incredible driving experience, and Infiniti Elite Service Plans can help ensure that experience remains worry-free.

By combining the Infiniti Elite Extended Protection Plan with the Infiniti Elite Prepaid Maintenance Plan into your monthly lease payment, you can enjoy total peace of mind knowing that you and your Infiniti are completely cared for during your lease term. This also means that virtually all you pay for is fuel.

Lease Benefit	Service Plan Benefit
No payment hassles	Can be conveniently included in your monthly lease payments
Limited expenses	Coverage for mechanical breakdowns and maintenance – all you essentially pay for is fuel
Lower initial costs	Prepayment of maintenance protects you from future price increases
Better car for less money	Protects against the risk of expensive repairs
Short time commitment	Time & mileage options to match your lease term
Option to buy out at end of lease	Helps vehicle hold value

### Unlimited Claims

With the Infiniti Elite Service Plans, there's never a limit to your number of claims for covered repairs.

### Genuine Infiniti Parts

The plan covers replacement parts\* designed to keep your Infiniti vehicle running at its peak.

### Alternate Transportation

If you need to arrange emergency transportation due to a mechanical breakdown caused by a covered component, you'll receive reimbursement from Infiniti up to \$50 a day for a maximum of 5 days per service visit.



\*Replacement of any part will be made with a new or remanufactured Genuine Infiniti or Infiniti-approved replacement part in use at the time of repair. The replacement part may differ from the original.

**protect your investment**



**Regularly scheduled maintenance  
helps to protect the resale value of  
your Infiniti**

## INFINITI ELITE PREPAID MAINTENANCE

By properly maintaining your Infiniti, you are protecting yourself against potentially costly future repair expenses. You are also helping to protect the environment, as a well-maintained vehicle consumes less fuel and has lower emissions. The Infiniti Elite Prepaid Maintenance Plan is designed to offer you the most convenient and affordable way to ensure that your Infiniti vehicle receives the service it deserves.

Your New or Pre-Owned Infiniti's performance, longevity and resale value are better protected when your Infiniti is well maintained. Proper maintenance is also a requirement of warranty coverage and lease agreements. Help protect your newly purchased or leased Infiniti with the following benefits of the Infiniti Elite Prepaid Maintenance Plan:

### Convenience

Infiniti Elite Prepaid Maintenance Plans are honored at all participating Infiniti retailers in the United States.

Maintenance records are kept on file to assist with covered warranty repairs.

### Factory-Trained Technicians

An Infiniti-trained technician knows your Infiniti best, and can identify potential problems during regular maintenance that other service providers might miss.

### Genuine Infiniti Parts\*

To help maintain your vehicle's reliability and value, Genuine Infiniti or Infiniti-approved parts will be utilized for all covered replacements.

### Enhanced Resale Value

Properly maintained vehicles typically offer higher resale value.

### Transferable

If you sell your Infiniti, the plan is transferable† to the new owner, thereby helping to boost resale value.

### Price Protection

Prepayment of maintenance ensures that you're protected from future parts and service price increases.

### Affordable Flexibility

With a variety of time and mileage options and a range of service plans, you can choose the Prepaid Maintenance Plan that suits you and your driving habits best.

### Environmental Conscientiousness

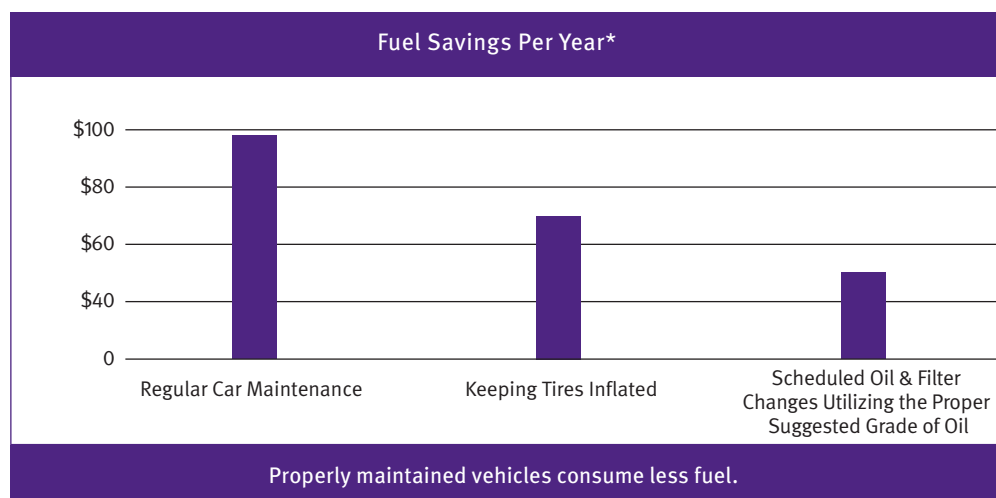
A properly maintained vehicle emits fewer VOCs and achieves better gas mileage.

### Intelligent

Follows the factory maintenance schedule in the Infiniti Service & Maintenance Guide recommended by Infiniti.

\* Replacement of any part will be made with a new or remanufactured Genuine Infiniti or Infiniti-approved replacement part in use at the time of repair. The replacement part may differ from the original.

† A nominal transfer fee may apply. For details, please refer to the IEPP Prepaid Maintenance Agreement or contact your local Infiniti retailer.



Graph based on average price of \$3.65/gallon

\*Source: <http://fuelconomy.gov>, maintained by U.S. Department of Energy and U.S. EPA

**customized to your needs**



**The Infiniti Elite Maintenance Plan offers a variety of  
flexible plan and service levels so you can  
choose the plan that best suits your particular  
needs and individual driving habits**

# INFINITI ELITE PREPAID MAINTENANCE PLAN OPTIONS

## Complete Scheduled Maintenance Plans as provided for in the Infiniti Service & Maintenance Guide provided along with your Owner's Manual

### Premium

- New Infiniti Vehicles
- Model Year '13 and prior: Every 3 months/3,750 miles  
Model Year '14 and later: Every 6 months/5,000 miles
- Offers up to: 13 replacements, 3 services, 2 additional benefits and 32 covered inspections including replacement of engine oil and filters, tire rotation service\* and major services at 30,000-mile intervals depending on the model year and the term of the plan you purchase. Also includes brake fluid, in-cabin microfilter, car rental assistance and tire road hazard protection†

### Standard

- New Infiniti Vehicles
- Model Year '13 and prior: Choice of Schedule 1 (3 mo./3,750 miles) or Schedule 2 (6 mo./7,500 miles)  
Model Year '14 and later: Every 6 months/5,000 miles
- Offers up to: 4 replacements, 1 service, 2 additional benefits and 16 covered inspections including replacement of engine oil and filters, tire rotation service\* and major services at 30,000-mile intervals depending on the model year and the term of the plan you purchase. Also includes car rental assistance and tire road hazard protection†

## Basic Oil & Filter Plans including Oil & Filter Changes and Tire Rotations

### Basic

- New and Pre-Owned Infiniti Vehicles
- Model Year '13 and prior: Choice of Schedule 1 (3 mo./3,750 miles) or Schedule 2 (6 mo./7,500 miles)  
Model Year '14 and later: Every 6 months/5,000 miles
- Offers basic oil & filter changes with tire rotation service\*

### Basic+Plus

- Provides for the same services as the Basic plan, plus up to 12 covered inspections from the Standard plan and Tire Road Hazard Protection†

## Time & Mileage Options

### Model Year '13 and prior

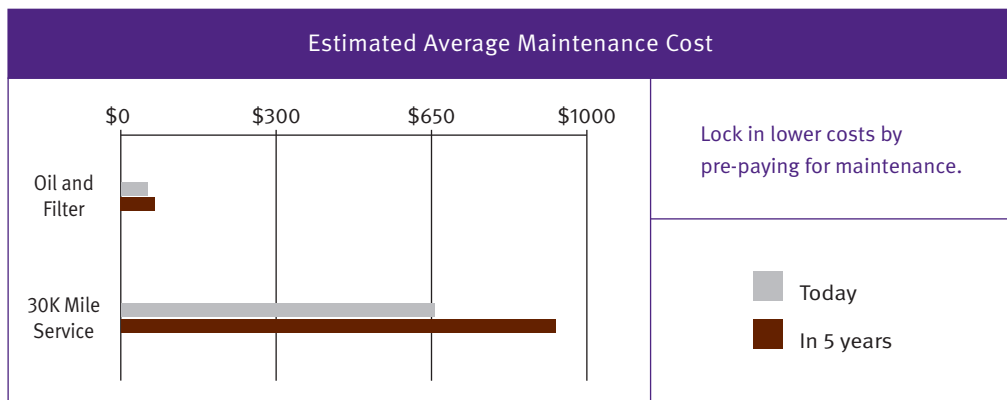
- 12 months/15,000 miles
- 24 months/30,000 miles
- 39 months/45,000 miles
- 48 months/60,000 miles
- 60 months/75,000 miles
- 72 months/90,000 miles
- 84 months / 105,000 miles
- 96 months / 120,000 miles

### Model Year '14 and later

- 12 months / 10,000 miles
- 24 months / 20,000 miles
- 36 months / 30,000 miles
- 48 months / 40,000 miles
- 60 months / 50,000 miles
- 72 months / 60,000 miles
- 84 months / 70,000 miles
- 96 months / 80,000 miles

## Tire Road Hazard Protection†

Tire road hazard protection gives you added coverage beyond your tire manufacturer's warranty for damage caused by potholes, nails, glass and other roadway debris. Coverage includes \$0 deductible protection for flat tire repairs up to \$35 per tire, as well as prorated replacement of your vehicle's original tires, up to a maximum of \$250 per tire for the term of your plan up to a maximum of 3-years with no mileage limit. Included with the Premium, Standard and Basic+Plus plan. Not covered under the Basic plan.



This chart is for illustrative purposes only.

\* Directional tires, such as used on the G37/Q50 or other sport models, are not available for reimbursement with tire rotation claims.

† Tire Road Hazard protection not available on contracts sold by retailers in Florida.



protection from inflation

Whether you purchased or leased your Infiniti, the convenience of prepaid maintenance means no out-of-pocket costs for covered services and ensures that you're protected from future price increases

# INFINITI ELITE PREPAID MAINTENANCE PLAN COVERED REPLACEMENTS, SERVICES, INSPECTIONS AND ADDITIONAL BENEFITS

**Legend:**

PREMIUM
STANDARD
BASIC+PLUS
BASIC

**Model Year '13 and prior**

COVERED REPLACEMENTS, SERVICES AND ADDITIONAL BENEFITS	PLAN/LEVEL			
REPLACEMENTS				
Engine Oil & Filter <sup>1</sup>	■	■	■	■
Climate Controlled Seat Filter (if so equipped) <sup>4</sup>	■	■		
Engine Air Filter	■	■		
Brake Fluid	■	■		
In-Cabin Microfilter	■			
Automatic Transmission (AT) Fluid <sup>7</sup>	■			
Differential Oil	■			
Engine Coolant <sup>6</sup>	■			
Engine Drive Belts	■			
Manual Transmission Oil	■			
Radiator Cap	■			
Transfer Case Oil (4WD/AWD)	■			
Wiper Blades (as needed)	■			
<b>SERVICES</b>				
Four Wheel Tire Rotation <sup>2</sup>	■	■	■	■
Lubricate All Locks and Hinges	■			
Road Test Vehicle	■			
<b>ADDITIONAL BENEFITS</b>				
Car Rental Assistance	■	■		
Tire Road Hazard Protection <sup>3</sup>	■	■	■	
<b>COVERED INSPECTIONS</b>				
Automatic Transmission Fluid <sup>7</sup>	■	■	■	
Brake Caliper, Pads, Rotors	■	■	■	
Brake Lines & Cables	■	■	■	
Differential Oil	■	■	■	
Drive Shaft Boots (AWD/4WD)	■	■	■	
Exhaust System	■	■	■	
Fuel Line/Connections	■	■	■	
Fuel Tank Vapor Vent System Hoses	■	■	■	
Manual Transmission Oil	■	■	■	
Steering Gear and Linkage	■	■	■	
Steering Linkage Ball Joints	■	■	■	
Transfer Case Oil (AWD/AWD)	■	■	■	
Axle & Suspension	■	■		
Front Suspension Ball Joints	■	■		
Propeller Shaft (AWD/4WD)	■	■		
Engine Drive Belts	■			
Automatic Transmission Fluid <sup>7</sup>	■	■	■	
Brake Caliper, Pads, Rotors	■	■	■	
Brake Lines & Cables	■	■	■	
Differential Oil	■	■	■	
Drive Shaft Boots (AWD/4WD)	■	■	■	
Exhaust System	■	■	■	
Fuel Line/Connections	■	■	■	
Fuel Tank Vapor Vent System Hoses	■	■	■	
Manual Transmission Oil	■	■	■	
Steering Gear and Linkage	■	■	■	
Steering Linkage Ball Joints	■	■	■	
Transfer Case Oil (AWD/AWD)	■	■	■	
Axle & Suspension	■	■		
Brake Light and Cruise Control Switches	■	■		
Front Suspension Ball Joints	■	■		
Propeller Shaft (AWD/4WD)	■	■		
Air Conditioning System	■			
All Lights	■			
Battery Fluid Levels/Terminals	■			
Brake Fluid Level	■			
Charging/Starting System	■			
Clutch Fluid	■			
Coolant Level/Top-Off	■			
Engine Air Filter	■			
Headlights/adjust if necessary	■			
Horn Operation	■			
Power Steering Fluid/Top-Off	■			
Radiator Hoses	■			
Shock Absorbers/Struts	■			
Tire Tread/Adjust Air Pressure	■			
Washer Fluid Level/Top-Off	■			
Wiper Blades	■			

**Model Year '14 and later**

COVERED REPLACEMENTS, SERVICES AND ADDITIONAL BENEFITS	PLAN/LEVEL			
REPLACEMENTS				
Engine Oil & Filter <sup>1</sup>	■	■	■	■
Brake Fluid <sup>5</sup>	■	■		
Engine Air Filter	■	■		
In-Cabin Microfilter	■	■		
Manual Transmission Oil	■	■		
<b>SERVICES</b>				
Four Wheel Tire Rotation <sup>2</sup>	■	■	■	■
<b>ADDITIONAL BENEFITS</b>				
Car Rental Assistance	■	■		
Tire Road Hazard Protection <sup>3</sup>	■	■	■	
<b>COVERED INSPECTIONS</b>				
Automatic Transmission Fluid <sup>7</sup>	■	■	■	
Brake Caliper, Pads, Rotors	■	■	■	
Brake Lines & Cables	■	■	■	
Differential Oil	■	■	■	
Drive Shaft Boots (AWD/4WD)	■	■	■	
Exhaust System	■	■	■	
Fuel Line/Connections	■	■	■	
Fuel Tank Vapor Vent System Hoses	■	■	■	
Manual Transmission Oil	■	■	■	
Steering Gear and Linkage	■	■	■	
Steering Linkage Ball Joints	■	■	■	
Transfer Case Oil (AWD/AWD)	■	■	■	
Axle & Suspension	■	■		
Front Suspension Ball Joints	■	■		
Propeller Shaft (AWD/4WD)	■	■		
Engine Drive Belts	■			

<sup>1</sup> Ester oil is not required on any models. All plans pay for oil changes using regular (conventional petroleum-based) engine oil.

<sup>2</sup> Directional tires, such as used on the G37/Q50 or other sport models, are not available for reimbursement with tire rotation claims.

<sup>3</sup> Tire Road Hazard protection not available on contracts sold by retailers in Florida.

<sup>4</sup> Dropped for 2011MY vehicles per the 2011 Service and Maintenance Guide.

<sup>5</sup> Added beginning with 2011MY vehicles per the 2011 Service and Maintenance Guide.

<sup>6</sup> Thru 2010 model year coolant was replaced at 60/60K under the Premium plan only.

<sup>7</sup> Except models with 7-speed AT and the M35/Q70/EX35/QX50 with 5-speed AT.

Disclaimer: This brochure, which is limited in size, is not a contract. Read a sample Infiniti Elite Maintenance Plan contract at your retailer, and read your actual Vehicle Service Contract as its terms, conditions, exclusions and limitations control.

† Replacement of any part will be made with a new or remanufactured Genuine Infiniti or Infiniti-approved replacement part in use at the time of repair. The replacement part may differ from the original.

[owners.infiniti.com/Elite](http://owners.infiniti.com/Elite)



**INFINITI**

Inspired Performance™

INFINITI ELITE-0313

0313, 25M