

DOYLESTOWN TIRE & AUTO SERVICE CENTER



After a year of construction, Bergey's Tire & Auto Service Center of Doylestown is enjoying their new facility finished on July 23, 2019. Our new Tire & Auto Service Center delivers 10 bays to better serve our customers. Renovations included: new road signage, paved parking lot, new interior offices and updated counters, furniture, concreted bays, painted exterior and interior (including the shop), new garage doors, and new branding. If you have not had a chance to tour the new facility, take a ride down to Doylestown. One of our team members would love to show you their new "home."

Team Members L to R (picture below): Chris Carlson, Angel Mejias, Ben Bergey, Bryon Booth, Steve Leibel, and Ernie Stott

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WELCOME

Andrew Nester Chrysler Jeep Dodge Ram
Steven Tyson Chevrolet
Philip Bruno Jr Ambler Ford
William Fretz Chevrolet
Shinely DeJesus Lincoln
Marsha Karackai Ambler Ford
Mary Yingling Stevens Lansdale Ford
Paul Trivits Delmar Truck Center
Kenneth Gordon Chevrolet
Connor Hart Souderton Detail Center
Doreen Kuhn Lansdale Ford
Tyler Clymer Souderton Detail Center
Brandon McMillen Kennett Square Truck Center
Tristan Murphy Chrysler Jeep Dodge Ram
Holly Pentz Colmar Parts Warehouse
Christopher Hermann Jr Colmar Parts Warehouse
Zachary Gorman Colmar Parts Warehouse
Herve Eputa Retread Technologies
David Mwanzo Retread Technologies
James Reimers Colmar Parts Warehouse
Hubert Thompson Pennsauken Truck Center
Shana Bergey Retread Tire Management
Peter Croyle Buick GMC
Daniel Ferrara Trenton Truck Center
Margaret Matlock Delmar Truck Center
Harry Lawell Jr Souderton Leasing Associates
Richard Felix Colmar Parts Warehouse
Laura Goedeke Trenton Truck Center
Lawrence Harvey Conshohocken Truck Center
Jennifer Casey Ambler Ford
Lisary De Los Santos Zapata Colmar Detail Center
Dalton Alderfer Buick GMC
Edgar Rivera Pastor Pennsauken Truck Center
William Wilson Ambler Ford
Rex Moore Vineland Truck Center
Julius Yetter Colmar Parts Warehouse
Jason Thorne Lansdale Collision Center
Thomas Shores Delmar Truck Center
Andrew Blank Jr Colmar Parts Warehouse
Eric Wert Pennsauken Truck Center
Kunal Patel Pennsauken Truck Center
Jamie Jozefowski Corporate
Kyle Greco Colmar Parts Warehouse
Garrett Glidden Colmar Detail Center
Brian Sann Pennsauken Truck Center
Derrick Russell Pennsauken Truck Center
Samuel Fox New Castle Truck Center
James Westover Buick GMC
Abanoub Makkar Buick GMC
Glen Howell II New Castle Truck Center
Dennis Szabo Retread Technologies
Richard Ryan Telford HD Truck Parts
Richard Kutan Trenton Truck Center
George Evanick Souderton Leasing Associates

Ryan McDermott Souderton Detail Center
Alan Manuel Colmar Parts Warehouse
Devon Schack Souderton Leasing Associates
Merveille Mvindu Retread Technologies
Matthew Watkins Souderton Detail Center
John Bennett Telford HD Truck Parts
Richard Schiller Pennsauken Truck Center
Warren Danner Jr Delmar Truck Center
Francis Ginther III Kennett Square Truck Center
Steven Ham New Castle Truck Center
John Marlin Chevrolet
Matthew Zuercher Corporate
William Lawson Trenton Truck Center
Ty Pedicone Kennett Square Truck Center
Anthony Romano III Colmar Detail Center
Dwayne Campbell Conshohocken Truck Center
Thomas Wenhold Hatfield Commercial Tire
Michael McElroy Lansdale Collision Center
Kirk Morris Sr Pennsauken Truck Center
Colin Dougherty Buick GMC
Olivia Witt Ambler Ford
Nathan Garlich Ambler Ford
Ian Cunningham Souderton Truck Center
Andrew vanEekelen Lincoln
Clifford Griffiths Souderton Collision Center
Donald Coccimiglio Ambler Ford
Bryon Knaus Pennsauken Truck Center
Brandon Maddux Lincoln
Joshua Guy Harrisonburg Commercial Tire
Cody Boyer Denver Commercial Tire
Salvatore Ruffino Lincoln
Alberto Santibanez Harrisonburg Commercial Tire
Jordan Mohn Denver Commercial Tire
Jose Rodriguez Pennsauken Truck Center
Eric Bolks Souderton Truck Center
Douglas Kulp Buick GMC
James Sonifrank Harrisonburg Commercial Tire
Derek Rinaca Harrisonburg Commercial Tire
Zane Snyder Souderton Truck Center
Paul Bissey Telford HD Truck Parts
David Scott Buick GMC
Jordan Derstine Chrysler Jeep Dodge Ram
Andrew Pisorchik Colmar Parts Warehouse
Jose Sanchez Vazquez Easton Commercial Tire
Matthew Brad Souderton Detail Center
Nathaniel Banks Jr Pennsauken Commercial Tire
Nicholas Currier Souderton Detail Center
Miguelito Garo Perez Pennsauken Truck Center
Wayne Clark Ambler Ford
Miguel Crespo-Ramos Pennsauken Commercial Tire
Brian Gabel Vineland Truck Center
Tyler Antorino Vineland Truck Center
Brandon Mowbray Lansdale Ford
Carlos Mendez-Cancel Buick GMC
Douglas Natrass Lincoln
John Chambers Kennett Square Truck Center

Kobe Yoder Souderton Leasing Associates
 Willie Wise Jr. Trenton Truck Center
 Christopher Good Trenton Truck Center

TRANSFERS

John Stoudt RBL Tire to Denver Commercial Tire
 Maura Shisler Souderton Fuel Center to Chevrolet
 Kelsey Trautman..... Lansdale Collision Center to Colmar
 Detail Center
 Evan Rosenberger Souderton Detail Center to Chrysler
 Jeep Dodge Ram
 Kristopher Leggit..... Souderton Detail Center to Buick GMC
 Andrew Nace..... Retread Technologies to Hatfield
 Commercial Tire
 Nicholas Krautheim Buick GMC Sales to Buick GMC Service
 Nicholas Seaman..... Conshohocken Truck Center to Souderton
 Truck Center
 Monica Halter Souderton Truck Center to Conshohocken
 Truck Center
 Collin Britt..... Souderton Truck Center to Souderton
 Leasing Associates



NEW ARRIVALS

12/20/18 Richard Kane (Pennsauken Truck) and his spouse
 Denise had a baby boy, Christopher Robertson.
 He weighed 7 lbs. 11 oz. and was 21" long.
 12/22/18 Beau Mellinger (RBL Tire) and his spouse Lilly had a
 baby boy, Brayden Zachary. He weighed 7 lbs. 14 oz.
 and was 20.5" long.
 12/27/18 Harry Godfrey III (Lansdale Collision Center) and his
 spouse Kelly had a baby boy, Tyler James. He weighed
 8 lbs. 8 oz. and was 21" long.
 1/7/19..... Troy Radcliff (Chevrolet) and his spouse Ashley had a
 baby girl, Parker Sydney. She weighed 6 lbs. 4 oz.
 and was 18.25" long.
 1/15/19 Anthony Cattani (Trenton Truck) and his spouse
 Amanda had a baby boy, Wyatt Christopher. He
 weighed 8 lbs. 4 oz. and was 20.5" long.
 6/14/19 Robert E. Moyer (Buick GMC) and his spouse Kathleen
 had a baby girl, Madeleine Rose. She weighed 7 lbs. 6
 oz. and was 20.5" long.
 6/17/19 Tyler Bergey (Lincoln) and his spouse Sara had a baby
 girl, Teagan June. She weighed 6 lbs. 5 oz. and was
 19" long.



MARRIAGES

7/19/19Andrea Lord (Pennsauken Truck Center) married
 Lawrence Davis (Trenton Truck Center)

RETIREMENT CELEBRATIONS



Jim Delp - Maintenance

L to R: David Landis, Jim Delp, Ruth Delp



Kevin Brown - Buick GMC

L to R: Andy Bednarczyk, Mark Clemmer, Glenn Bergey, Kevin Brown



Robert M. Yothers - Chrysler Jeep Dodge Ram

L to R: Ben Yothers, Robert M. Yothers, Robert H. Yothers



Herbie Best

- Conshohocken Truck Center

ORGANIZATIONAL ANNOUNCEMENTS



Glenn Bergey – President of Bergey’s Auto Dealerships, expressed his desire to the Board of Directors to reduce his role in 2019. Glenn wishes to spend more time with his family and friends, pursuing his interests outside of the company, while remaining active in the automotive business. He will continue to purchase used vehicles, provide advice to the management team as needed and serve on the company’s Board of Directors.



David Budnick – Chief Financial Officer (CFO) will also serve as the Interim Team Leader of Bergey’s Auto Dealerships.



Robert M. Yothers – After serving Bergey’s for 45 years, Bob will be transitioning into a part time role. Most recently, Bob has served as the General Manager for our Chrysler Jeep Dodge Ram dealership. Bob will continue to work for Bergey’s part time in Corporate Services. He will utilize his extensive knowledge in real estate, facilities and dealer operations to support our commercial real estate portfolio.



Richard S. Alderfer – Rick will become the General Manager for our Chrysler Jeep Dodge Ram dealership. He has been part of our team for 38 years, currently serving as the General Sales Manager of Chrysler Jeep Dodge Ram. In this role he utilized his gifts of superior customer relations, selling skills and pre-owned vehicle acquisitions to grow the vehicle sales department.



Ben B. Yothers - Ben will take on the role of General Sales Manager as Rick transitions to General Manager. Ben has served Bergey’s for 16 years, most recently as the New Car Sales Manager since 2014. Ben is a graduate of Chrysler’s Future Dealer Development Program taught jointly with the NADA Dealer Academy.

FUEL CENTER

Bergey’s all-new Fuel Center opened in January 2019. It is conveniently located on Route 113 and offers 24 hour fuel accessibility. Our facilities are designed to serve all types of



customers including individuals, businesses, and commercial fleets. There are two islands equipped to handle all sizes of vehicles from passenger vehicles to commercial trucks complete with dual diesel pumps and DEF to help expedite the refueling process.

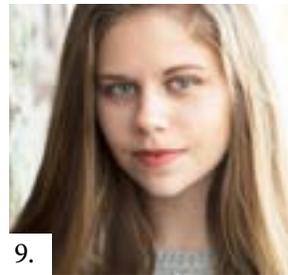
2019 NORMAN L. BERGEY SCHOLARSHIP PROGRAM

Bergey's has established the Norman L. Bergey Scholarship Program to assist employees' children who plan to continue their education in college or vocational school programs. The scholarships are offered each year for full-time study at an accredited institution of the student's choice.

The first 20 applicants that applied received a \$1,000 scholarship.



| RECIPIENT NAME | TEAM MEMBER | STORE |
|--|-------------------------|-------|
| 1. Victoria Adams | Michael Waller | 1902 |
| 2. Juliana Alderfer | Russell (Rick) Alderfer | 1101 |
| 3. Corinne Bernatowicz | Charles Bernatowicz | 2101 |
| 4. Nick Cardillo | Mark Cardillo | 1118 |
| 5. Kimberly Felgenhauer | John Felgenhauer | 1106 |
| 6. Alexis Forde | Stephen Forde | 1901 |
| 7. Jacquelyn Halteman | Barry Halteman | 1101 |
| 8. Maxwell Nice | Paul Nice | 1503 |
| 9. Rachael Oeltjen-Bruns | Trevis Oeltjen-Bruns | 1502 |
| 10. William Jake Schenck | William Schenck | 1907 |
| 11. Dayna Shelly | Jean Shelly | 1101 |
| 12. Laura Stump | Eric Scott Stump | 1904 |
| 13. Morgan Stump | Eric Scott Stump | 1904 |
| 14. Daniel Valdes | Linda Valdes | 1118 |
| 15. Kyle Valdes | Linda Valdes | 1118 |
| 16. Matthew Weisberg <i>(not pictured)</i> | John Weisberg | 1114 |
| 17. John Casey IV <i>(not pictured)</i> | John Casey III | 1502 |
| 18. Ashley Fox <i>(not pictured)</i> | Brad Fox | 1201 |
| 19. Matthew Mager <i>(not pictured)</i> | Timothy Mager | 1201 |
| 20. Nicholas Morse <i>(not pictured)</i> | Matthew Huston | 1901 |



CHEVROLET BLUE BOOK EVENT

On February 19th, Bergey's Chevrolet hosted a "VIP Event" for the Blue Book Building & Construction Network. It was a networking event in which both General Contractors and sub-contractors were in attendance.

In all, over 100 participants filled the Bergey's Chevy showroom. This was a wonderful opportunity for our team to network on both the commercial and retail side as team members mingled and answered questions about Chevrolet products.

Additionally, we were joined by our reps from General Motors Business Elite; Mid-Atlantic Accessories; and GM Financial.



KENNETT SQUARE HAS MUSHROOMED

Bergey's Truck Centers recently completed a renovation and expansion project in Kennett Square, PA, more than doubling the site's capacity in size and capabilities. The expansion was initiated in response to an increasing customer base and a burgeoning need for commercial full service leasing, sales, parts, service and tire support in Chester County.

Bergey's Kennett Square operation opened in late 2014 as a full service lease captive location for a single client. Since then, business in the Mushroom Capital of the World has literally mushroomed, and it's all thanks to service manager Will Long and the team's dedication to providing comprehensive truck solutions and top-notch customer service.

Kennett Square's leasing fleet continues to grow. And, situated adjacent to one of the largest cold storage warehouses in the region, the location's position attracts loads of new business from subsequent transport traffic. The future looks good for our team in Kennett Square!



2018 WALTER P. CHRYSLER AWARD

Bergey's Chrysler Jeep Dodge Ram has earned the Walter P. Chrysler Club Award, the Company's highest recognition for overall sales and Mopar parts sales performance. Bergey's was one of only 35 Chrysler dealerships nationwide to receive this prestigious award and it's the second time the dealership has received the award.

The Walter P. Chrysler Club is a way to nationally recognize its leading dealerships and thank them for their hard work, dedication and overall performance.



HINO CERTIFIED ULTIMATE DEALER

Bergey's Truck Center of Souderton, PA has been awarded Hino Certified Ultimate Dealer status. This standing is awarded to dealers that are committed to delivering unmatched customer service and efficiency for the lifespan of Hino ownership and is achieved by delivering premier standards across the entire experience.

Hino has given this status to 24 dealers nationwide, including just four dealers in Pennsylvania.



MACK - OVERALL CUSTOMER SATISFACTION AWARD

In February, during the annual Mack dealer meeting, Bergey's Truck Center was honored to receive the 2018 Mack Overall Customers Satisfaction Award for our Pennsauken, New Jersey truck center.

"I want to thank all of our team for their ongoing efforts to help us achieve this level of customer satisfaction. I am humbled and proud that our team's focus to Keep Customers on the Road and their hard work, passion and innovation deliver results that our customers notice and appreciate." Dave Schlosser, VP of Commercial Operations at Bergey's Truck Centers.

Mack determines the recipient of this award based on a composite score across multiple attributes: Customer Experience Management (CEM) scores, service training levels for technicians, purchased coverage sales, ASIST metrics, technician support statistics, and warranty metrics.



MACK HONORS BERGEY'S LEASING ASSOCIATES

Mack Leasing Systems has named Bergey's Leasing Associates the 2018 Northeast Region Member of the Year. This honor is in recognition for exceeding sales, operational and customer service goals. Bergey's Leasing also won this award in 2017.

Congratulations to our winning team at Bergey's leasing!



ISUZU CIRCLE OF EXCELLENCE

Bergey's Truck Centers received the Isuzu Circle of Excellence award for the second year in a row. This award represents excellence in five critical areas of performance: (1) Sales Training, (2) Service, Parts & Warranty Training, (3) New Truck Inventory Stocking, (4) New Parts Inventory Stocking and (5) Measure of Customer Experience.

With decades of experience and training, our Isuzu sales, parts and service teams are among the best in the business!

Pictured (L to R): Bill Cross, Isuzu parts and service DM; Mark Bergey; Mark Culver; Jim Holmes, Isuzu DSM; David Schlosser



BERGEY BULLDOGS PLACES 3RD IN MACK MASTERS

The prestigious biennial Mack Masters Competition is designed to evaluate dealer participant knowledge of Mack service systems and procedures. This year's event kicked off in November with a record 2,000+ participants on over 500 teams. After three rounds of online challenges, the Bergey Bulldogs were among the top 10 finalists and on their way to represent the US Northeast region in the Mack Masters Finals. "Our guys enjoy the whole process, as it is really about the team and dividing up the work that needs to be done and figuring out who can best handle the different tasks," says David Schlosser, VP of Commercial Operations.

The finals took place at the Mack Customer Care Center in Allentown, PA in June. The competition consisted of five stations, each with multiple issues to resolve, and scoring was determined by speed and accuracy. In the end, our own Bergey Bulldogs placed third in the world! Congratulations team! Bergey Bulldogs (L to R): Todd Heckathorn, Nat Chyle, David Schlosser, Kevin Alderfer



APPRECIATION DINNER

Bergey's annual Appreciation Dinner was held on Saturday, March 16, 2019 at Franconia Heritage Banquet Facility.

Approximately 230 team members and their guests attended. Duane Bergey was the MC for the evening and Phil Clemens led the meal with a prayer.

Everyone enjoyed a family style meal while working on trivia questions. Each guest at the table with the most correct answers received \$25.00.

During the dinner, a film was shown honoring the 134 service awardees for the year 2018. Photographs were taken of all awardees in attendance.

The evening closed with a few words from Mark Bergey and door prizes.

- Flyers Tickets John Frost
- Money Tree Steve Derstine
- Hagey Bus Tour Thomas Procher
- Lunch for Location Ralph Landes
- (20) \$100 Cash Prize Drawings for Team Members
- (10) \$20 Cash Prize Drawing for Guests

Our thanks to everyone who attended the dinner for making this event a success!



L to R: Gerald Gehman, Richard D. Moyer



David Leusner



L to R: Robert Perry, Steve Derstine, Kenneth Schuler, Galan Hackman



L to R: Gerald Halteman, Ernie Stott

30

YEARS OF SERVICE



L to R: Mark Bergey, Kenneth Long, Loretta Goyda, Carl Keeler, Martin Moyer

25

YEARS OF SERVICE



L to R: John Felgenhauer, Jonathan Mentzer, Renita Shelly, Philip Allebach, Douglas Molina

20

YEARS OF SERVICE



Back L to R: Kevin Brown, Raymond Rawn, Keith Clemmer, Thomas Procher, Thomas Stein
Front L to R: Jerome Newport, Frederick Krikory, Brad Fox, Loretta Miller

15

YEARS OF SERVICE



Back L to R: Brandon Landis, Curtis Kratz, Angel Mejias, Joshua Johnson
Front L to R: Dennis Derstine, Ryan Alderfer, Dennis Hammes, Joseph Powell

10

YEARS OF SERVICE



Back L to R: Albert Leonhardt, Steven Fifer, Wayne S. Derstine, John Frost, Joseph McNamara
Front L to R: Scott Dement, Russell Hogg, Cynthia Hogg, Chuck Bernatowicz, John Lescher

5

YEARS OF SERVICE



Back L to R: David Malone, Elizabeth Mascellino, Terrence Brown, Jessica Harris, James Holmes, James Layman, Joshua Hoover, Timothy Fairfield, Christopher Helverson
Front L to R: Robert Lane, Jose Uamana, Michael Myers, Richard Moyer, Leonard Burgess, Connie Conboy, Laverne Hendricks, Genaro Perez

2018 AWARD RECIPIENTS

50

YEARS OF SERVICE

Gerald Gehman, Chrysler Jeep Dodge Ram
Richard D. Moyer, Lincoln

45

YEARS OF SERVICE

David Leusner, Pennsauken Truck Center

40

YEARS OF SERVICE

Chris A. Miller, Telford Heavy Duty Truck Parts
Kenneth W. Schuler, Lansdale Collision Center
Paul M. Giacobbe, Souderton Truck Center
Galan P. Hackman, Colmar Parts Warehouse
Steven L. Derstine, Colmar Parts Warehouse
Karen C. Bergey, Hatfield Wholesale Tire
Robert G. Perry, Colmar Parts Warehouse
William A. Wenninger, Hatfield Commercial Tire

35

YEARS OF SERVICE

Brent Knechel, Souderton Collision Center
Ernest A. Stott, Doylestown Tire & Auto Center
Gerald L. Halteman, Conshohocken Truck Center
Brian Smith, Chrysler Jeep Dodge Ram
Mary Sabatine, Pennsauken Truck Center
David J. Mayberry, Souderton Truck Center
Sharon D. Wismer, Buick GMC
Jeffrey S. Nice, Buick GMC

30

YEARS OF SERVICE

Andrew T. Kozlowski, Lansdale Quick Lane
Carl H. Keeler, Souderton Truck Center
Loretta J. Goyda, Corporate Office
Mark J. Bergey, Bergey's Inc
Brian J. Derstine, Chevrolet
Curtis L. Derstine, Corporate Office
Kenneth L. Long, Chevrolet
Martin B. Moyer, Souderton Truck Center

25

YEARS OF SERVICE

Philip F. Allebach, Colmar Parts Warehouse
David C. Glass, Telford Heavy Duty Truck Parts
William L. Litosky, Truck Centers
Luis F. Rivera, Trenton Truck Center
Jonathan C. Mentzer, Trenton Truck Center
Albert W. Wilkerson, Delmar Truck Center
Renita C. Shelly, Buick GMC
Michael T. Pastore, New Castle Truck Center
Chad B. Bishop, Chrysler Jeep Dodge Ram
John C. Felgenhauer, Silverdale Tire & Auto Center
Douglas A. Molina, Silverdale Tire & Auto Center

20

YEARS OF SERVICE

Thomas Procher, Conshohocken Truck Center
Keith S. Clemmer, Chrysler Jeep Dodge Ram
Loretta H. Miller, Souderton Fuel Center
Jerome P. Newport, Souderton Truck Center
Harry J. Outten Jr, Lincoln
Christopher L. Fluke, Chevrolet
R Michael Ellinger, Hatfield Wholesale Tire
Frederick W. Krikory III, Telford Heavy Duty Truck Parts
Teresa A. Bergey, Souderton Fuel Center
Brad M. Fox, Chevrolet
Raymond M. Rawn, Souderton Truck Center
Thomas P. Stein, Ambler Ford
Kevin W. Brown, Chrysler Jeep Dodge Ram
Donna L. Nyce, Souderton Leasing Associates
John R. Edmonds, Lansdale Ford

15

YEARS OF SERVICE

Curtis N. Kratz, Chrysler Jeep Dodge Ram
Benjamin B. Yothers, Chrysler Jeep Dodge Ram
Joseph A. Powell Jr, New Castle Truck Center
Richard D. Nayduch, Souderton Collision Center
Lawrence R. Jewart, Ambler Ford
William J. Stainsby, Souderton Truck Center
Angel Mejias, Doylestown Tire & Auto Center
Daniel M. Marlin, Ambler Ford
Timothy Ordonez, Lincoln
Brandon T. Landis, Souderton Collision Center
Dennis J. Hammes, Conshohocken Truck Center
Joshua R. Johnson, Corporate Office
Ryan P. Alderfer, Lincoln
Patricia K. Planders, Corporate Office
Larry K. McCreary, Lincoln
Francies L. Weiss, Souderton Truck Center
Robert E. Tomko, Chrysler Jeep Dodge Ram
Dennis D. Derstine, Corporate Office

10 YEARS OF SERVICE

Patrick T. Benner, Chevrolet
 Wayne S. Derstine, Colmar Parts Warehouse
 Eugene J. LaBelle, New Castle Truck Center
 Alexander Serrano, Pennsauken Truck Center
 Steven L. Fifer, Delmar Truck Center
 Rodger J. Horos, Colmar Parts Warehouse
 Albert M. Leonhardt, Lincoln
 Edward J. Trice, Lincoln
 Richard C. Pearcey, Lincoln
 Cynthia S. Hogg, Lansdale Ford
 Russell J. Hogg, Lincoln
 Charles K. Bernatowicz, Lincoln
 Monica G. Halter, Souderton Truck Center
 Brandynn A. Knauer, Lansdale Collision Center
 Saul Flieder, Lincoln
 Andrew Bednarczyk, Buick GMC
 Joel Rodriguez, Retread Technologies
 Scott R. DeMent, Buick GMC
 Michael T. Gaul, Chrysler Jeep Dodge Ram
 Karen C. Hamlin, Pennsauken Truck Center
 Lorrie H. Brown, Pennsauken Truck Center
 Gregory S. Yoder, Souderton Truck Center
 John S. Frost Jr, Vineland Truck Center
 John W. Leshar III, Hatfield Commercial Tire
 Joseph McNamara, Chevrolet
 Larry A. Carrier, Telford Heavy Duty Truck Parts
 Harry A. Godfrey, Lansdale Collision Center

5 YEARS OF SERVICE

John P. Conway Jr, New Castle Truck Center
 Robert B. Morgan, Ambler Ford

David E. Polacek, Conshohocken Truck Center
 Anthony B. Cattani, Trenton Truck Center
 Pamela M. Yothers, Buick GMC
 Robert A. Lane, Buick GMC
 Daniel F. Fehr, Souderton Collision Center
 Daniel G. Knauer, Chrysler Jeep Dodge Ram
 Terry A. Bergey, Pennsauken Commercial Tire
 Michael J. Myers, Hatfield Commercial Tire
 Christopher J. Nolan, New Castle Truck Center
 Leonard J. Burgess, Colmar Parts Warehouse
 David E. Jacques, Ambler Ford
 Connie M. Conboy, Colmar Parts Warehouse
 John L. Newcomer Jr, Conshohocken Truck Center
 Mattasyn K. Shisler, Chevrolet
 C Douglas Potts, Souderton Truck Center
 James L. Layman, Souderton Truck Center
 Joshua C. Hoover, Denver Commercial Tire
 Elizabeth A. Mascellino, Corporate Office
 Richard A. Moyer, Chrysler Jeep Dodge Ram
 Joshua L. Kirkpatrick, Souderton Truck Center
 James C. Holmes, Colmar Parts Warehouse
 Jessica L. Harris, Chevrolet
 Terrence J. Brown, Buick GMC
 David J. Malone, Telford Heavy Duty Truck Parts
 Timothy S. Fairfield, Pennsauken Truck Center
 Jose C. Umana, Lincoln
 Gary S. Stickles, Delmar Truck Center
 Edward L. Schmell, Chevrolet
 Leverne Hendricks, Chrysler Jeep Dodge Ram
 Robert M. O'Neill, Pennsauken Truck Center
 Michael D. Moyer, RBL Commercial Tire
 Christopher M. Helverson, Colmar Parts Warehouse
 Llew I. Werley, Ambler Ford
 Genaro Perez Jr, Retread Technologies



We wish to extend recognition to the Team Member Appreciation Committee for a job well done. Members: Debra Baker (HR), Kevin Bergey (Lincoln), Glenda Leatherman (Buick GMC), Mark Bergey (Corporate), Becca Kulp (Souderton Truck Center), Liz Mascellino (HR), Jessica Reyes (HR) and Melissa Schummer (HR).



CUSTOMER LETTERS

To: Bergey's Ford of Lansdale

I ordered a 2019 Raptor from Jeff back in August last year. Jeff was informative, and applied no pressure at all. The other dealerships were abrasive, and showed no appreciation for my potential business with them. I have purchased many vehicles over the years, so I have a lot of experiences to compare to. Jeff initially set himself apart by being fluent with electronic communication. Not only is he good at it, but he is also super responsive. I was also very impressed that Jeff would pro-actively take the time throughout the months to stay in contact. Jeff sets the bar in my opinion, and gives me a whole new expectation for buying a car at this point. I work in the automotive industry, so I talk "cars" to "car people" all day, so I will continue to share my amazing experience with others, every opportunity I get.

Jeremy



Jeff Greenly



Will Kuntz

To: Bergey's Chrysler Jeep Dodge Ram

In my lifetime, I have purchased more than 20 cars and trucks. In that time, I have never developed a good relationship with the service department. I was made to feel like I was just a license plate number that was treated as a source of revenue. I fully expected nothing more when my 2015 Grand Cherokee developed some problems while under warranty. On my first visit to the dealership, I met Mr. Kuntz and was pleasantly surprised. I was greeted with a handshake and a smile, he listened to my description of the problem, and took the necessary actions to get it resolved. On all future visits, I always felt like he has a genuine concern in making sure I'm satisfied with the Jeep, and also not to oversell products or services that are not needed. It is being treated like that will keep me coming back time after time.

Bill

To: Bergey's Buick GMC

We moved to Telford in March of 2006. Whenever we have needed service on either of our two Cadillacs, Dante Battistini has always delivered. He is courteous and helpful; no matter the size of the job or even the simplest question we might have. Dante has always been a gentleman of the utmost order and always goes out of his way to address any matter I bring to him. He goes the extra mile. In all honesty, I have never been more impressed or better served by a representative of any dealership as I have been by Mr. Battistini and the Telford Bergey's team in general. I have convinced several of our neighbors to either buy from or have their car serviced at Bergey's as a result.

Joe



Dante Battistini



RICK DAVIS - PATRIOT AWARD

Rick Davis was nominated by Matthew Maginnis for a "Patriot Award". This award is given to individuals and companies who have shown exemplary support of their employees who serve in the National Guard and Reserve. Congratulations Rick!