



FordPass Connect^{TM(1)(2)}

FordPass Connect enhances convenience by allowing customers to connect to and control certain vehicle functions using the FordPass app on their mobile phones.

FordPass Connect also features a 4G LTE Wi-Fi hotspot that allows customers to connect laptops, tablets, smartphones and more.

REMOTE START

Press and hold to start the engine, which runs for 5, 10 or 15 minutes based on your vehicle settings for remote start. If you select Auto or Last Setting, the vehicle will be at the same temperature and fan speed as previously selected.

UNLOCK

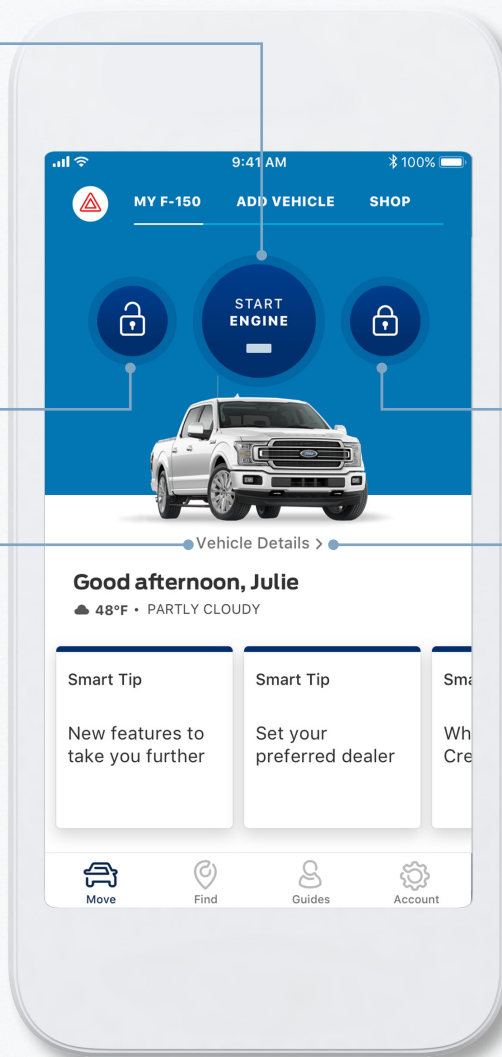
Press and hold to unlock the doors from virtually anywhere.

VEHICLE STATUS

Select Vehicle Details to check fuel level to plan ahead if you need to make time to refuel. Check approximate mileage and miles until the next service is needed.

REFRESH

Select Vehicle Details and press to refresh vehicle status.



LOCK

Press and hold to lock the doors from virtually anywhere.

SCHEDULED REMOTE STARTS

Select Vehicle Details to schedule remote starts for specific times and days of the week.

VEHICLE LOCATOR

Select Vehicle Details to see the location of your parked vehicle. This makes it convenient for owners to quickly find and get back to their parked vehicle.

Activate FordPass Connect and Set Up Wi-Fi

1. Download the FordPass app.
2. Create an Owner Account or log in.
3. Create a PIN.
4. Add your FordPass Connect-equipped vehicle to My Vehicles by scanning the VIN barcode.
5. Select Vehicle Details and press Activate Vehicle.
6. Start the vehicle and touch Allow on the in-vehicle pop-up.
7. Select Vehicle Details, Vehicle Hotspot button and follow the steps to sign up for the free trial, set up a data plan and continue the process.
8. A link to AT&T is provided within FordPass to activate the trial period.



FordPass Connect

Includes remote features for one year from the vehicle sale date.

Wi-Fi Hotspot

Includes complimentary 3 months/3GB of data, whichever comes first. Customers may purchase unlimited data for \$20/month, after the trial period ends.



FordPass Connect^{TM(1)(2)}

Wi-Fi hotspot, available on select 2019 models, evolves to add entertainment and productivity over FordPass Connect alone.⁽¹⁾ It gives your customer internet connection to stream music and movies, connect with social media, and even connect to Ford's all-new Rear-Seat Entertainment System on 2019 model year-equipped SUVs, as well as a stronger antenna and other key benefits.

AT&T's 4G LTE network provides 60% faster connections than 4G.

Stream unlimited entertainment on the go for \$20/month. After 22GB of data usage, AT&T may slow speeds.

The built-in antenna allows for coverage up to 50 feet from the vehicle.

AT&T has the nation's largest network. AT&T covers over 325 million people with its voice and data services.

Connect up to 10 devices.

2019 Model Year Availability

EcoSport

- Included in SE Convenience Package on SE (200A)
- Standard on SES (300A) and Titanium (400A)

Edge

- Standard on all series

Escape

- Standard on SE (200A), SEL (300A) and Titanium (400A)

Expedition

- Included in Connectivity Package on XLT (202A)
- Standard on Limited (300A, 301A, 302A and 303A) and Platinum (600A)

Explorer

- Included in Driver Connect Package on XLT (201A and 202A)
- Standard on Limited (300A), Sport (400A and 401A) and Platinum (600A)

F-150

- Standard on XLT (300A, 301A and 302A), Lariat (500A, 501A and 502A), King Ranch (600A and 601A), Platinum (700A and 701A), Limited (900A) and Raptor (800A, 801A and 802A)

Fusion

- Standard on SE (150A and 151A), SEL (200A), Titanium (250A) and V6 Sport (400A)

Fusion Hybrid

- Standard on SE (550A), SEL (600A) and Titanium (650A)

Mustang

- Included in Premium Plus Package on EcoBoost® Premium (201A), GT (301A) and GT Premium (401A)

Ranger

- Included in XL (101A)
- Standard on XLT and Lariat

Super Duty® Pickup

- Optional on XL and XLT
- Standard on Lariat, King Ranch, Platinum and Limited

Super Duty Chassis Cab

- Optional on XLT and Lariat

Transit Connect

- Standard on all series

See Additional Resources

FordPass.com
FMCDealer.com
[eSourceBook](#)

(1) FordPass Connect is an optional feature. Includes complimentary 1-year subscription for remote features, excluding Wi-Fi hotspot, and starts with vehicle sale date. Subscription is subject to compatible 4G network availability. Evolving technology/cellular networks may affect future functionality. Certain restrictions, 3rd-party terms, or message/data rates may apply. Wi-Fi hotspot includes complimentary wireless data trial that begins upon AT&T activation and expires at the end of 3 months or when 3GB of data is used, whichever comes first, but cannot extend beyond the complimentary 1-year subscription period for remote features. To activate, go to www.att.com/ford. Learn more at fordpass.com. App Store is a service mark of Apple Inc. Google Play and the Google Play logo are trademarks of Google Inc.

(2) Always pay attention to the road and do not drive distracted. Wi-Fi hotspot for passenger use only.

(3) FordPass, compatible with select smartphone platforms, is available via a download. Message and data rates may apply. FordPass Connect, an optional feature on select 2019 model-year vehicles, is required for certain features.

Learn more at Chastang Ford in Houston TX: <https://www.chastangford.com/ford-pass-rewards.htm>



Retailer Education & Training

FordPass Connect™⁽¹⁾ — Activation



With a FordPass Connect-equipped vehicle (4G embedded modem), owners can use the FordPass app to remotely access vehicle features such as start, lock and unlock, vehicle status including fuel level and approximate mileage, and locate their parked vehicle. Drivers can also schedule specific times to remotely start their vehicle so it's ready to hit the road as soon as they are.

FordPass Connect also features a 4G LTE Wi-Fi hotspot that allows users to connect laptops, tablets, smartphones and more. Users can connect up to 10 devices at a time and maintain a connection up to 50 feet from the vehicle. The hotspot uses a powerful vehicle antenna that provides better coverage than a cell phone in spotty areas. Every new vehicle comes with a free 3-month or 3GB data trial.

FordPass Connect enhances convenience by allowing customers to connect to and control their vehicles using the FordPass app on their smartphones.⁽²⁾ The Wi-Fi hotspot allows passengers to stay connected and entertained while on the go.



Follow these activation steps with your customers during New Vehicle Orientation prior to them leaving the dealership:



iPhone® requires the password to download apps. To recover, use this link: [Apple ID](#).

1 DOWNLOAD FORDPASS⁽²⁾

- Go to the App Store® or Google Play™ Store
- Download FordPass



2 ENROLL — CREATE OR LOG IN

Create

- Customers can create an Owner Account through FordPass by filling out a form with basic information

Log In

- If customers already have an Owner Account, they can simply log in using their existing Owner Account credentials
- Enter username and password

3 CREATE A PIN

- Customers enter and confirm a 4-digit PIN for added security
- Additionally, iPhone users can choose to use Touch ID

4 ADD FORDPASS CONNECT™-EQUIPPED VEHICLE (4G EMBEDDED MODEM)

- Customers must add their vehicle to FordPass by scanning the VIN (Vehicle Identification Number) barcode, and then assigning a vehicle nickname. That name will show up on the start-up screen to personally welcome them

Note: Customers also can manually type their VIN to add the vehicle. Customers may be asked to allow access to the camera prior to scanning the VIN.

5 ACTIVATE FORDPASS CONNECT-EQUIPPED VEHICLE (4G EMBEDDED MODEM)

In FordPass

- To begin the activation process, customers select Vehicle Details after a FordPass Connect-equipped vehicle is added
- Press Activate Vehicle and follow the steps to continue the process

In-Vehicle

- Customers must start their vehicle and touch Allow on the in-vehicle pop-up that appears on the SYNC 3 touchscreen
- After a few minutes, customers can now access remote on the Move screen

6 SIGN-UP AND START WI-FI HOTSPOT

- Select Vehicle Details, Vehicle Hotspot button and follow the steps to sign up for the free trial, set up a data plan and continue the process
- A link to AT&T is provided within FordPass to activate the trial period
- No credit card is required to activate the complimentary Wi-Fi hotspot data trial

MASTER RESET

Owners should perform a Master Reset to deactivate FordPass Connect when transferring ownership of the vehicle. This resets SYNC® 3 and FordPass Connect to factory default settings. All changes made, including paired Bluetooth® devices, contact lists, and saved points (if the vehicle is equipped with Navigation) will be lost.

- Touch Settings in bottom feature bar on the SYNC 3 touchscreen
- Touch General
- Scroll down to Master Reset
- Touch Master Reset
- Touch Continue on the pop-up message

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