



R11SW

DATE: MARCH 15, 2011

TO: U.S. DEALERS

SUBJECT: RECALL R11SW FMVSS 217 "Bus Emergency Exits and Window Retention and Release" Noncompliance-Emergency Pushout Windows May Contact Rain Visor on Driver's Side of Bus

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company has decided that certain 2011 and 2012 model year All American (D3) model and "Vision" conventional model school buses manufactured from October 18, 2010 through January 06, 2011 fail to conform to the emergency exit requirements of Federal Motor Vehicle Safety Standard (FMVSS) 217 "Bus Emergency Exits and Window Retention and Release".

On the subject buses, when opening the left hand (driver's side) emergency pushout windows, the top of the window may contact the rain visor preventing the window from opening sufficiently. In the event of an accident, bus passengers may sustain injuries if they are unable to exit the bus. Buses with this noncompliance must be corrected according to the enclosed instructions.

If our records indicate affected buses were delivered in your service area, a printout identifying affected buses is enclosed. **Dealers should verify correct owners and assure that complete mailing addresses are provided for each listed vehicle.**

If you have in your possession or have sold a bus that was purchased from another dealer that may be affected by this recall, please notify me at 478-822-2242.

Dealers must request parts from Blue Bird Recall Administration. Dealers will need to provide the body number when requesting parts.

Labor time to inspect opening of driver's side pushout window(s) is 0.1 hour per bus.

Labor time to trim, prime and paint driver's side rain visors is 0.2 hours per bus. Primer and paint will be provided in 0.5oz bottles with brush in cap.

BLUE BIRD BODY COMPANY
P.O. Box 937 – 402 Blue Bird Blvd – Fort Valley, Georgia – (478) 825-2021

Dealers may submit campaign claims in Blue Bird iWarranty.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Dealers are reminded of their responsibilities under section 154 of The National Traffic and Motor Vehicle Safety Act of 1991. Dealers are required to complete modifications on units in their inventory before delivering to the final owner. Reference Blue Bird Body Company Distributor Memo No. 42-92.

Questions regarding this recall campaign should be directed to me at (478) 822-2242.

Thank you,

A handwritten signature in cursive script that reads "Bill Coleman".

Bill Coleman
Corporate Recall Administrator
Blue Bird Corporation



R11SW

March 15, 2011

Dear Blue Bird Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company has decided that certain 2011 and 2012 model year All American (D3) model and "Vision" conventional model school buses manufactured from October 18, 2010 through January 06, 2011 fail to conform to the emergency exit requirements of Federal Motor Vehicle Safety Standard (FMVSS) 217 "Bus Emergency Exits and Window Retention and Release".

On the subject buses, when opening the left hand (driver's side) pushout window, the top of the window may contact the rain visor preventing the window from opening sufficiently. In the event of an accident, bus passengers may sustain injuries if they are unable to exit the bus. Buses with this noncompliance must be corrected according to the enclosed instructions.

Parts and labor required to complete Recall R11SW according to the attached instructions will be provided at no cost to you.

Your Blue Bird bus(es) affected by this recall are identified by body serial number(s) on the enclosed reply sheets. If you no longer own the subject bus(es), please complete the appropriate section of the **yellow** parts request sheet and return to Blue Bird in the enclosed pink postage prepaid envelope.

You may contact your Blue Bird dealer to have this recall performed. Or, if you prefer, you may perform this recall yourself or have a qualified repair facility convenient to you perform this recall. A qualified technician should perform this recall.

If you elect to perform this recall yourself, or have a qualified repair facility convenient to you perform this recall you should return the **yellow parts request sheet, with a valid UPS delivery address**, to Blue Bird in one of the enclosed pink, postage paid reply envelopes. The required primer and paint in 0.5 oz bottles with brush in cap will be shipped to you or the repairing facility at "no charge".

BLUE BIRD BODY COMPANY

P.O. Box 937 – 402 Blue Bird Blvd – Fort Valley, Georgia – (478) 825-2021

Labor time to inspect opening of driver's side pushout window(s) is 0.1 hour per bus.

Labor time to trim, prime and paint driver's side rain visors is 0.2 hours per bus. Primer and paint will be provided in 0.5oz bottles with brush in cap.

If you perform Recall R11SW, or have a qualified repair facility convenient to you perform this recall, **reimbursement for labor** may be obtained by completing the pink request for reimbursement sheet provided and returning it to Blue Bird in the enclosed pink postage prepaid envelope.

If the modifications directed by this notification were performed on your bus prior to the receipt of this recall notification, complete and sign the recall reply sheet and attached a copy of the work order/invoice. Mail the documents in the **pink** self-addressed postage paid envelope included with the recall notification to Blue Bird for warranty consideration. Reimbursements will be made in accordance with the requirements of the National Highway Transportation Safety Act, Title 49 Code of Federal Regulations, Parts 573 and 577.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If Blue Bird Body Company should fail to or is unable to remedy this condition without charge to you, you may contact:

**ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE, SE
WASHINGTON, D.C. 20590**

Or, you may call The National Highway Traffic Safety Administration toll free at:

1-888-327-4236; TTY 1-800-424-9153; Or, go to: [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV)

Questions regarding this recall campaign should be directed to me at (478) 822-2242.

Thank you,



Bill Coleman
Corporate Recall Administrator
BLUE BIRD CORPORATION



**FMVSS 217 Emergency Exit Pushout Windows
Non Compliance - Drivers Side Pushout Window(s)
May Contact Rain Visor**

RECALL

Models Affected: 2011 and 2012 Model Year All American (A3) and Vision Models that are Equipped with Pushout Window(s)

ISSUE

The emergency exit pushout windows on the left side of the bus may not meet FMVSS 217 window opening requirement because the window may contact and bind against rain visor when opening and closing window(s).

CORRECTIVE ACTION

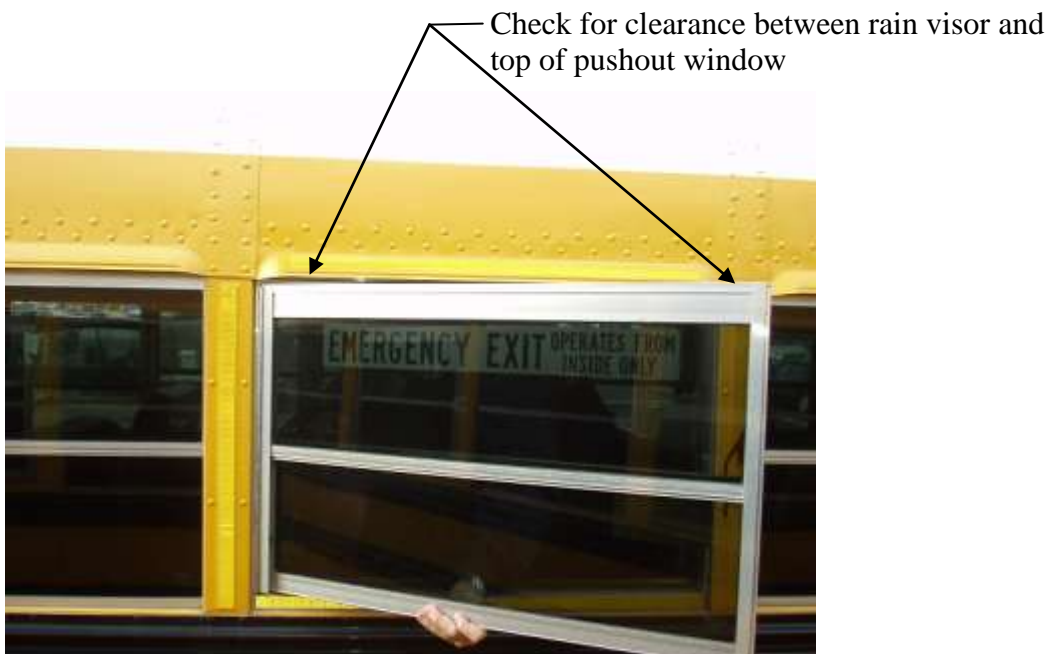
Inspect the emergency exit windows on the left side (driver's side) by opening the windows to a full open position without contacting the rain visor. If window contacts the rain visor, correct per instructions below.

PROCEDURE

WARNING: Always follow all Federal, State, Local and Shop safety standards and use proper safety equipment when performing these procedures. This procedure requires working from ladders or scaffolds to reach the top of the window on outside during repair. Observe all safety precautions to secure the bus from rolling and for use of ladders or scaffolds.

INSPECTION PROCEDURE

1. Park the bus on a level surface, apply parking brake, and remove ignition key.
2. On left side of bus (driver's side) only, open each pushout window to a full open position. If the rain visor contacts any of the top window area when opening the window to a full open position, proceed to repair procedure below. If there is no contact between the top of the window(s), no further action required.



RECALL CAMPAIGN RISW



REPAIR PROCEDURE

1. Park the bus on a level surface, apply parking brake, and remove ignition key.
2. Open the window until the top of the window contacts the rain visor and mark visor.

WARNING: Always follow all Federal, State, Local and Shop safety standards and use proper safety equipment when performing these procedures. This procedure requires working from ladders or scaffolds to reach the top of the window on outside during repair. Observe all safety precautions to secure the bus from rolling and for use of ladders or scaffolds.

CAUTION: Cover the window and bus as needed to protect window and body during the grinding procedure.

3. Closed the window and grind the edge of the rain visor as required to provide a minimum of 1/16 (0.062) inch clearance between rain visor and top of window when opening and closing pushout window.
4. Touch up the edge with primer.
5. After the primer has dried, touch up the edge with touch up paint.
6. After all the windows have been inspected and/or corrected, place bus back in service.

PARTS LIST

Part Number	Description	Quantity
NPN	Primer, 0.5 Oz. Bottle	1
NPN	Yellow Paint, 0.5 Oz. Bottle	1

R I S W

R E C A L L C A M P A I G N