



November 6, 2012

**SERVICE MEMORANDUM
NO. SM1209**

MEMO TO: All Blue Bird Dealers

SUBJECT: Public and Dealer Websites

Do your technicians know where to go to get detailed information from Hendrickson, Bendix or Meritor, just to name a few? How about component warranties or registration information? Did you know that you can view wiring schematics from a smartphone or other handheld device?

Select the link below from *any* internet capable device to view wiring schematics, even on smartphones!

<http://service.blue-bird.com/WiringSchematics/>

To visit the Dealer Customer Service website:

<http://gateway.blue-bird.com:31030/distinfo/customerservice/index.htm>

If you need assistance navigating these or other Blue Bird websites, please contact your regional Field Service Representative.