

BMW MAINTENANCE PROGRAM – PROGRAM CLARIFICATIONS

All **model year 2017** BMW vehicles and newer sold or leased by an authorized BMW center come with **BMW Ultimate Care** standard for the first 3 years or 36,000 miles whichever comes first. **Only the following maintenance items are included with BMW Ultimate Care** when they are performed as outlined in the vehicle's Maintenance booklet:

- ④ Engine Oil
- ④ Engine Filter
- ④ Brake Fluid
- ④ Cabin Micro Filter(s)
- ④ Engine Air Filter(s)
- ④ Spark Plugs
- ④ Remote Control/Key Battery
- ④ Vehicle Check
- ④ Fuel Filter (Diesel engines only)

For **model year 2015 or 2016** vehicles sold or leased by an authorized BMW center on or after July 1, 2014, the **BMW Maintenance Program** is provided for the first 4 years or 50,000 miles whichever comes first. These maintenance programs cover all factory recommended maintenance as outlined in the vehicle's Service and Warranty Booklet. Additional specific items that need replacement due to normal wear and tear and that are not covered by the original New Vehicle Limited Warranty - such as brake pads, brake rotors, and wiper blade inserts - are included provided wear and tear exceeds BMW wear limits. Any applicable adjustments required due to normal operating conditions are also included.

Exclusions from coverage are:

- ④ Vehicle safety inspection and emissions test
- ④ Oxygen Sensor replacement(s)
- ④ Maintenance service tasks performed on a vehicle with an ineligible/inactive/expired maintenance program
- ④ Repairs covered under the New Vehicle Limited Warranty for Passenger Cars and Light Trucks
- ④ Covered maintenance services performed by service facilities other than an authorized BMW center in the United States or Puerto Rico
- ④ Engine oil services and other covered maintenance services including those combined with engine oil services that are performed before they qualify or that are performed more frequently than indicated
- ④ Gasoline and diesel fuel
- ④ Gasoline and diesel fuel additives
- ④ Gasoline engine fuel filter
- ④ Diesel glow plugs
- ④ Diesel particulate filter
- ④ DMTL and NVLD system filters
- ④ Topping off low fluids (e.g., engine oil, coolant system antifreeze, washer fluid) except when done in conjunction with a covered scheduled maintenance service as outlined in the customized maintenance checklist printout
- ④ Diesel Exhaust Fluid (DEF) top-ups except when done in conjunction with a covered scheduled maintenance as outlined in
- ④ the customized maintenance checklist printout
- ④ Tires and wheels/rims
- ④ Wheel alignment, tire balancing and rotation
- ④ Parking brake shoes/linings
- ④ Tire Pressure Monitor (TPM) reset except when done in conjunction with a covered scheduled maintenance service as outlined in the customized maintenance checklist printout
- ④ Wear and tear of soft trim items such as: seats, carpets, moldings, headliner, door panels and all chrome trim
- ④ Damage, including consequential, which results from negligence, improper operation of the vehicle, wear and tear or
- ④ deterioration due to driving habits or conditions, improper repair, environmental influences, flood, accident or fire damage,
- ④ road salt corrosion, alteration, installation of non-genuine BMW accessories, or use of improper, poor quality or contaminated fuel
- ④ Altered or unreadable Vehicle Identification Number (VIN) or odometer irregularities or vehicles where the true mileage cannot be determined

NON-TRANSFERABILITY

These maintenance programs are available to the exclusive benefit of the initial purchaser, owner, or lessee of a new vehicle, sales demonstrator vehicle, Aftersales Mobility Program vehicle, or BMW Group company vehicle from an authorized BMW center in the United States (including Puerto Rico). Coverage is not transferable to subsequent purchasers, owners, or lessees. The sole exception to the non-transferability of coverage is that household transfers – transfers within the United States (including Puerto Rico) to members of the household of the initial purchaser, owner, or lessee of a BMW vehicle from an authorized BMW center – will not terminate coverage. Household transfers are limited solely to transfers to a current or former spouse or spousal equivalent, child, sibling, parent, grandparent, or grandchild from the initial purchaser, owner, or lessee of a vehicle. In the event of a household transfer, purchasers, owners, or lessees of a BMW vehicle should promptly advise their authorized BMW center to document and confirm the household transfer for purposes of coverage. The payoff of a loan on a vehicle by the initial purchaser and the purchase of a leased vehicle by the initial lessee are not considered transfers for purposes of coverage.