

FORD PROTECT®

# TripleCARE Plus

## EXTENDED SERVICE PLAN



The Ford Protect TripleCARE Plus product is optional and is not insurance. All transactions related to the optional Ford Protect TripleCARE Plus product are governed solely by the provisions of the Ford Protect TripleCARE Plus Agreement ("Agreement"). This document provides general information about the Ford Protect TripleCARE Plus product and should not be solely relied upon when purchasing coverage. Please refer to the Agreement for details of terms, conditions and specific coverage details, including limitations and exclusions. Coverage may vary by state. Not all vehicle models may be eligible for coverage. Please see your dealer for more information.

The Obligor of the Ford Protect TripleCARE Plus product is Ford Motor Service Company (Florida License: 22-38-3364381) except in North Dakota, Nebraska, and Washington where Ford Motor Company is Obligor, Ford/Lincoln Protect Headquarters, P.O. Box 6045, Dearborn, Michigan 48121.

The Administrator is Safe-Guard Products International, LLC (Texas # SCP(a) – 203) except in Florida, New York, and Washington where the Administrator is Safe-Guard Warranty Corporation (Florida License: 60126), Two Concourse Parkway, Suite 500, Atlanta, GA 30328.

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## The Road Can Take Its Toll on Your Vehicle.

The Ford Protect TripleCARE Plus product provides coverage for your vehicle for tire and wheel damage, minor dents and door dings, and minor chips and cracks to your front windshield.

## Features and Benefits.

- Unlimited mileage and up to 8 years of coverage
- No limit on approved claim benefits or occurrences
- Covered repairs can be made at your selling Dealer, home or work for DentCARE and WindshieldCARE
- Available on eligible new and used vehicles (at time of sale only)
- May protect your vehicle's value when it's time to sell
- No deductible

### TireCARE Plus Tire and Wheel

- Covers approved costs associated with the repair or replacement of a tire (if structurally damaged) or replacement of a wheel if road hazard damage prevents the wheel from sealing to the tire or maintaining the tire manufacturer's air pressure specifications. Covered road hazards may include:
  - Glass or metal in the road
  - Potholes, debris, nails, etc.
- Includes cosmetic coverage of alloy, aluminum and steel wheels
- Provides towing to the nearest authorized repair facility (up to \$100 reimbursement, including installation of a spare tire)
- Rental benefits coverage of \$60/day for up to 2 days for covered repairs

#### Coverage if your tire is damaged by ...



METAL/NAILS



GLASS/DEBRIS



POTHOLES/  
DAMAGED PAVEMENT

### DentCARE

- The Paintless Dent Repair (PDR) process removes minor dents and dings without harming the vehicle's factory finish
- Fast, complete repairs get you back on the road with minimal tie-up of your vehicle
- More convenient and less time-consuming than traditional body shop repair methods



### WindshieldCARE\*

- Covers repairs to the front windshield from chips and cracks caused by propelled rocks and road debris

\*WindshieldCARE is not available in Florida.



#### What is not covered by TripleCARE Plus?

See your Agreement for exclusions and limitations. Here are some examples:

##### What is not covered by TireCARE?

- Damage to tires with less than 3/32" tread depth at the lowest point on the tire at the time of damage
- Does not cover carbon fiber, chrome and chrome clad wheels
- Does not cover cosmetic damage to tires
- Damage caused by vandalism, theft, or driving with low or no tire pressure
- Repairs made without prior authorization
- Damage caused by road conditions (such as uneven lanes or metal plates) in construction sites
- Failures from normal wear and tear, abnormal/improper wear or dry rot

#### What is not covered by DentCARE?

- Dents or dings that are larger than four (4) inches in diameter
- Dents or dings that cannot be repaired by the Paintless Dent Repair process
- Damage caused by vandalism
- Repairs that will affect or damage the vehicle's paint or finish

#### What is not covered by WindshieldCARE?

- Replacement of the front windshield
- Damage to areas other than the front windshield
- Stress cracks or cracks over six (6) inches
- Damage caused by hail, vandalism or neglect