

FSM UPGRADE PROGRAM

2012 SAFE+SECURE PREPAID MAINTENANCE PLANS



Program Guideline/Rates (Effective June 1, 2015)

MY2012 Upgrade Plans

The purchase or lease of a MY2012 Volvo includes complimentary Factory Scheduled Maintenance for the first four services (7.5K, 15K, 22.5K, 30K) EXCLUDING Wear Item Coverage. Volvo offers optional FSM Upgrade Plans that owners can purchase, some providing coverage similar to the previously offered Safe + Secure program.

Wear Item Coverage includes wiper blades, brake pads and rotors, allowing worry-free ownership with virtually no maintenance expenses. Wear Item Coverage begins from time of purchase, see example below.

Note: Wear Item Coverage does not include tires.

Plan Description	MSRP	Code
ADD WEAR COVERAGE up to 30K (Includes all Volvo Genuine Parts needed such as wiper blades, brake pads & rotors) Good for Lease Plans 3 years/36,000 miles or Low Mileage Purchase	\$225	336FSMW
ADD 37.5K & 45K SERVICES + Wear Item Coverage up to 48K	\$945	448FSMW
ADD 37.5K & 45K SERVICES + Wear Item Coverage up to 48K Plus 1 year additional Factory Warranty (5 years/50,000) and 1 year additional ON CALL Roadside Service (unlimited miles)	\$1,400	550FSMW

Examples:

- A used MY2012 vehicle is sold with 29,000 miles. The customer purchases a two service FSM package with wear item coverage. The vehicle will have wear coverage from 29,000–45,000 miles.
- A new MY2012 vehicle is sold which includes the first four complimentary services. The customer purchases the 37.5K & 45K FSM service package. The vehicle will have wear coverage from 0–48,000 miles.

