



KNOW YOUR VEHICLE™

FITNESS INSPECTION & TREATMENT PLAN

OUR VALUED CUSTOMER

Cori Nastro
Service Consultant

T. Bernius
Certified Technician

YOUR VEHICLE

Year 2006	Make Cadillac	Model CTS	Engine Type 2.8L V6 T DOHC (MFI)
Odometer 124,232	VIN # 1G6DM57T160157325	License #	Date 9/8/2016

Table of Contents...



Original Customer Requests



Package Results



Recommended Services



Original Customer Requests

The following is what you requested we perform or investigate regarding your vehicle:

- ✓ A. 108 POINT INSPECTION



Package Results

Multi Point Inspection Pre Owned

Failed Task	Observation	Recommendation	Done
Check steering gear assembly	Found leaking rack and pinion unit	<ul style="list-style-type: none"> • Replace rack and pinion assembly • Perform alignment 	<input type="checkbox"/>
Inspect accessory drive belts	Found serpentine belt to be in poor condition	<ul style="list-style-type: none"> • Replace serpentine belt • Replace A/C belt 	<input type="checkbox"/>
Inspect windshield wiper blades	Found wiper blades to be worn out	Replace windshield wiper blades	<input type="checkbox"/>

Cautioned Task	Observation	Recommendation	Done
Inspect/measure left rear brake pads/shoes	6/32" (4.762 MM)		
Inspect/measure right rear brake pads/shoes	6/32" (4.762 MM)		
Inspect/measure left front brake pads/shoes	5/32" (3.967 MM)		
Inspect/measure right front brake pads/shoes	5/32" (3.967 MM)		

Passed Task	Observation	Recommendation	Done
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Passed Task	Observation	Recommendation	Done
Inspect/measure left rear tire tread depth	9/32" (7.142 MM)		
Inspect/measure right rear tire tread depth	9/32" (7.142 MM)		
Inspect/measure left front tire tread depth	9/32" (7.142 MM)		
Inspect/measure right front tire tread depth	9/32" (7.142 MM)		

Passed Tasks

- | | | |
|--|--|---|
| <ul style="list-style-type: none"> ✓ Visually inspect EVAP system ✓ Inspect exhaust system for leaks, damage, and loose parts ✓ Inspect frame and chassis ✓ Inspect/measure left front tire tread depth ✓ Inspect rims for damage ✓ Inspect brake hoses and lines ✓ Check rear sway-bar links and bushings ✓ Check front strut/shock mounts ✓ Check pitman arm ✓ Check/lubricate ball joints ✓ Inspect u-joints and driveline slip-joints ✓ Inspect torque mounts ✓ Inspect automatic transmission mounts for damage ✓ Check rear differential fluid level/condition ✓ Check front differential for leaks ✓ Inspect fuel tank, lines, and connections ✓ Check cooling system for leaks ✓ Check automatic transmission cooler hoses for damage or leaks ✓ Visually inspect PCV system ✓ Check battery fluid level ✓ Inspect fuel hoses, lines, and connections ✓ Check idle speed | <ul style="list-style-type: none"> ✓ Inspect catalytic converter ✓ Inspect inner fenders and mud guards ✓ Inspect/measure left rear tire tread depth ✓ Inspect/measure right front tire tread depth ✓ Check tire pressure ✓ Inspect rear brake drums/rotors ✓ Check rear suspension bushings ✓ Check front sway-bar links and bushings ✓ Check idler arm ✓ Check rear wheel bearings for noise/play ✓ Inspect front axle CV joints and boots ✓ Inspect engine mounts ✓ Check transfer case fluid level/condition ✓ Check manual transmission fluid level and condition ✓ Check rear axle seals for leaks ✓ Check power steering system for leaks ✓ Check brake system for leaks ✓ Check automatic transmission for leaks ✓ Visually inspect EGR system ✓ Inspect battery terminals/cables ✓ Inspect carburetor and choke ✓ Inspect ignition wires (spark plug wires) | <ul style="list-style-type: none"> ✓ Inspect exhaust system heat shields ✓ Inspect under car splash shields ✓ Inspect/measure right rear tire tread depth ✓ Inspect lug nuts/wheel studs ✓ Inspect brake calipers and wheel cylinders ✓ Inspect front brake drums/rotors ✓ Check rear strut/shock mounts ✓ Check control arm bushings ✓ Check/lubricate tie-rod ends ✓ Check front wheel bearings for noise/play ✓ Inspect rear axle CV joints and boots ✓ Inspect manual transmission mounts for damage ✓ Check front differential fluid level/condition ✓ Check front axle seals for leaks ✓ Check rear differential for leaks ✓ Check engine for oil leaks ✓ Check clutch hydraulic system for leaks ✓ Visually inspect AIR system ✓ Check alternator/charging system ✓ Inspect wiring harness and connections ✓ Inspect fuel injection system ✓ Inspect distributor cap and rotor |
|--|--|---|

- ✓ Check distributor advance and ignition timing
- ✓ Inspect ABS diagnostic system (ABS warning light)
- ✓ Check electric cooling fan operation
- ✓ Check condenser cooling fan operation
- ✓ Check power steering fluid level/condition
- ✓ Check brake fluid level/condition
- ✓ Inspect convertible top
- ✓ Inspect body for damage, dings, and dents
- ✓ Check back-up light operation
- ✓ Check headlight low and bright beam
- ✓ Inspect SRS system
- ✓ Check windshield wiper/washer operation
- ✓ Check power locking system operation
- ✓ Check blower motor operation (all speeds)
- ✓ Check brake pedal travel/free-play
- ✓ Check dash and interior lights
- ✓ Inspect onboard diagnostics system (check engine light)
- ✓ Inspect rear shocks and struts; check operation
- ✓ Check rear differential for abnormal noise
- ✓ Check manual transmission for normal operation/shifting
- ✓ Check cruise control operation (including resume)
- ✓ Check ease of starting
- ✓ Inspect air cleaner element
- ✓ Inspect brake booster
- ✓ Inspect fan hub
- ✓ Inspect heater hoses
- ✓ Check engine oil level/condition
- ✓ Check clutch hydraulic fluid level/condition
- ✓ Inspect/lubricate door latches and mechanisms
- ✓ Check hazard light operation
- ✓ Check taillight, turn signal, side marker, and license plate lights
- ✓ Inspect headlight assemblies for cracks/damage
- ✓ Check power seat operation
- ✓ Check horn operation
- ✓ Inspect rear window defroster operation
- ✓ Inspect cabin air/HEPA filter (if equipped)
- ✓ Check clutch/start switch
- ✓ Inspect SRS diagnostic system (SRS warning light)
- ✓ Scan vehicle computer for fault codes
- ✓ Inspect front shocks and struts; check operation
- ✓ Check for abnormal engine noise/vibrations
- ✓ Check shift lock operation
- ✓ Check engine performance/smooth acceleration
- ✓ Inspect timing belt/balance shaft belts
- ✓ Inspect radiator cap
- ✓ Inspect cooling system hoses
- ✓ Check windshield washer fluid level/condition
- ✓ Check engine coolant level/condition
- ✓ Check automatic transmission fluid level and condition
- ✓ Inspect/lubricate sunroof and check for leaks
- ✓ Check brake light operation
- ✓ Inspect taillight, turn signal, and side marker assemblies for cracks/damage
- ✓ Check seatbelts for normal operation/condition
- ✓ Check power antenna operation
- ✓ Check power window operation
- ✓ Check air flow switching control (floor, dash vent, and defroster outlets)
- ✓ Check air conditioning operation
- ✓ Check clutch adjustment
- ✓ Inspect ABS diagnostic system (ABS warning light)
- ✓ Inspect parking brake adjustment/operation
- ✓ Check front differential for abnormal noise
- ✓ Check clutch for normal operation (if equipped)
- ✓ Check automatic transmission for normal operation/shifting
- ✓ Check starter/starting system

Additional Observations	Recommendation
FOUND AIR BAG LIGHT ILLUMINATED	REPLACE BOTH FRONT LAP BELT PRETENSIONERS -FOUND AIR BAG LIGHT ILLUMINATED

Additional Observations	Recommendation
FOUND RIGHT MIRROR ASSM INOP TO ADJUSTMENT	REPLACE RF MIRROR ASSM - FOUND RIGHT MIRROR ASSM INOP TO ADJUSTMENT
FOUND DRIVERS SEAT HEIGHT ADJUSTMENT INOP	REPLACE DRIVERS SEAT FRAME ASSM - FOUND DRIVERS SEAT HEIGHT ADJUSTMENT INOP
FOUND SUN ROOF FRAME DAMAGED CAUSING SUN ROOF TO NOT CLOSE PROPERLY	REPLACE SUN ROOF FRAME ASSM - FOUND SUN ROOF FRAME DAMAGED CAUSING SUN ROOF TO NOT CLOSE PROPERLY
FOUND VEHICLE TO VIBRATE AT HIGHWAY SPEEDS	PERFORM ROTATE AND BALANCE - FOUND VEHICLE TO VIBRATE AT HIGHWAY SPEEDS
FOUND OIL PAN LEAKING OIL	REPLACE OIL PAN GASKET - FOUND OIL PAN LEAKING OIL
FOUND REAR MAIN SEAL LEAKING OIL	REPLACE REAR MAIN SEAL - FOUND REAR MAIN SEAL LEAKING OIL
FOUND FRONT TIMING COVER LEAKING OIL	REPLACE FRONT TIMING COVER GASKET - FOUND FRONT TIMING COVER LEAKING OIL
FOUND OIL PRESSURE SENSOR LEAKING OIL	REPLACE OIL PRESSURE SENSOR - FOUND OIL PRESSURE SENSOR LEAKING OIL
FOUND BRAKES TO PULSE WHEN APPLIED	REPLACE FRONT BRAKE ROTORS - FOUND BRAKES TO PULSE WHEN APPLIED



Recommended Services

Our technicians recommend the following services for your vehicle.

Original Customer Requests	Status	Cost	Deferred	Approved	
A. 108 POINT INSPECTION		\$178.00		X	
Inspection & Additional Recommendations	Insp	Status	Cost	Deferred	Approved
Replace serpentine belt (Found serpentine belt to be in poor condition)	x	Fail	\$299.99		X
Replace A/C belt (Found serpentine belt to be in poor condition)	x	Fail	\$0.00		X
Replace windshield wiper blades (Found wiper blades to be worn out)	x	Fail	\$65.00		X
Perform alignment (Found leaking rack and pinion unit)	x	Fail	\$135.00		X
Replace rack and pinion assembly (Found leaking rack and pinion unit)	x	Fail	\$1,305.88		X

Inspection & Additional Recommendations	Insp	Status	Cost	Deferred	Approved
REPLACE FRONT BRAKE ROTORS - FOUND BRAKES TO PULSE WHEN APPLIED (FOUND BRAKES TO PULSE WHEN APPLIED)		Fail	\$185.00		X
REPLACE BOTH FRONT LAP BELT PRETENTSIONERS -FOUND AIR BAG LIGHT ILLUMINATED (FOUND AIR BAG LIGHT ILLUMINATED)		Caution	\$1,108.85		
REPLACE RF MIRROR ASSM - FOUND RIGHT MIRROR ASSM INOP TO ADJUSTMENT (FOUND RIGHT MIRROR ASSM INOP TO ADJUSTMENT)		Caution	\$701.88		
REPLACE DRIVERS SEAT FRAME ASSM -FOUND DRIVERS SEAT HEIGHT ADJUSTMENT INOP (FOUND DRIVERS SEAT HEIGHT ADJUSTMENT INOP)		Caution	\$0.00		
REPLACE SUN ROOF FRAME ASSM - FOUND SUN ROOF FRAME DAMAGED CAUSING SUN ROOF TO NOT CLOSE PROPERLY (FOUND SUN ROOF FRAME DAMAGED CAUSING SUN ROOF TO NOT CLOSE PROPERLY)		Caution	\$1,155.88		
PERFORM ROTATE AND BALANCE - FOUND VEHICLE TO VIBRATE AT HIGHWAY SPEEDS (FOUND VEHICLE TO VIBRATE AT HIGHWAY SPEEDS)		Caution	\$65.00		
REPLACE OIL PAN GASKET - FOUND OIL PAN LEAKING OIL (FOUND OIL PAN LEAKING OIL)		Caution	\$1,968.95		
REPLACE REAR MAIN SEAL - FOUND REAR MAIN SEAL LEAKING OIL (FOUND REAR MAIN SEAL LEAKING OIL)		Caution	\$2,383.80		
REPLACE FRONT TIMING COVER GASKET -FOUND FRONT TIMING COVER LEAKING OIL (FOUND FRONT TIMING COVER LEAKING OIL)		Caution	\$2,018.95		
REPLACE OIL PRESSURE SENSOR - FOUND OIL PRESSURE SENSOR LEAKING OIL (FOUND OIL PRESSURE SENSOR LEAKING OIL)		Caution	\$461.88		
Totals, Taxes and Fees			Cost	Deferred	Approved
Estimate Subtotal			\$12,034.06	\$0.00	\$2,168.87
shop fees					\$74.95
Tax					\$59.81
Estimate Total					\$2,303.63

Vehicle Care Commitment

It's about "Peace of Mind..."

Thank you for choosing our service department to handle your vehicle's service needs. In order to provide the quality service you deserve, we have invested in the latest diagnostic equipment and information systems. These help us fully understand your vehicle's service and maintenance requirements so that we can service your vehicle in the most comprehensive and economical way possible.



We are pleased to present to you a "Know Your Vehicle™" report today. It's important to us that you leave our dealership with peace of mind, so we take the extra time necessary to analyze your vehicle's health to make sure it is operating at its optimum levels. This complete bumper-to-bumper inspection report will help you better understand your vehicle's performance and health. Staying on top of your vehicle's wellness is vitally important to ensuring your safety on the road.



Thank you for this opportunity to assist you. We appreciate your business. Please feel free to contact your service advisor if you have any questions or concerns. We will do all in our power to put your mind at ease and keep you and your family safe on the road.



How we give you "Peace of Mind..."

To help you understand what your vehicle needs to stay in top operating condition, we:

- Perform a world class visual inspection on your vehicle every visit
- Review your vehicle's maintenance schedules and search our extensive database to uncover anything we believe you should know about your vehicle based on its odometer reading and time on the road
- Make recommendations and complete a Estimate for your vehicle
- Offer a complete easy to read and understand report that enables you to make an educated decision for your vehicle's service needs. Items on the report will be classified as follows:
 - Pass**- Items are new or "like new" and do not require service at this time
 - Caution**- Items that are dirty or showing signs of wear and would benefit from being serviced soon
 - Fail**- Items that have either worn below minimum specifications or are no longer doing what it was designed to do and need to be repaired immediately

**Addressing any identified issues listed by the report, should improve the safety and performance of your vehicle. However, please remember that the inspection is limited to a visual inspection of the items listed on the report without disassembling or test driving your vehicle. Therefore, it is not possible for the technician to see or identify all potential defects, especially those that are internal to the engine, transmission, driveline, electrical system or other components. The cleanliness of the vehicle both inside and out at the time of the actual inspection may reduce the accuracy of the inspection. Your vehicle may have conditions that are not evident at the time of the inspection or otherwise not presented or noticed during the inspection process. Therefore, the inspection and condition report does not provide any guarantee or warranty that the vehicle will not break down in the future, or have conditions that were undetected during the inspection or were omitted from the report.*