



OUR VALUED CUSTOMER

Cori Nastro Service Consultant J. Deckard Certified Technician

YOUR VEHICLE

Year 2006	<mark>Make</mark> Ford	Model F-150		Engine Type 4.6L V8 W SOHC (MFI)		
Odom 131,38	VIN 7 1FTPW14576	License #		Date 1/11/2016		

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Original Customer Requests

The following is what you requested we perform or investigate regarding your vehicle:

A. 108 POINT INSPECTION

Package Re	esults	Multi Point Inspection Pre Owned			
Failed Task		Observation	Recommendation	Done	
Inspect/measure left rear tire trea depth		792 MM) normally worn rear	 Perform alignment Mount and balance two new rear tires 		
Inspect/measure right rear tire tread depth	• 1/32" (0.7 • Found ab tires	792 MM) normally worn rear	 Perform alignment Mount and balance two new rear tires 		
Check horn operation	Found horn	n to be inoperative	REPLACE LOW PITCH HORN ASSEMBLY		

Cautioned Task	Observation	Recommendation	Done
Inspect/measure left front tire tread depth	7/32" (5.554 MM)Found tires to be out of balance	Balance all four tires	
Inspect/measure right front tire tread depth	 7/32" (5.554 MM) Found tires to be out of balance 	Balance all four tires	
Inspect/measure left rear brake pads/shoes	4/32" (3.175 MM)		
Inspect/measure right rear brake pads/shoes	4/32" (3.175 MM)		

Cautioned Task	Observation	Recommendation	Done
Inspect/measure left front brake pads/shoes	5/32" (3.967 MM)		
Inspect/measure right front brake pads/shoes	5/32" (3.967 MM)		
Check engine for oil leaks	Found engine oil leak	• REPLACE OIL PAN GASKET • REPLACE REAR MAIN SEAL WITH OIL PAN GASKET	
Inspect battery terminals/cables	Found battery to be dirty and in need of service	Service battery	
Check engine oil level/condition	Found engine oil to be dirty	Change engine oil and filter	
Inspect body for damage, dings, and dents	Found body damage	Send to body shop	
Check headlight low and bright beam	Found fog lights to be burned out	REPLACE BOTH FOG LAMP BULBS	
Check dash and interior lights	FOUND DRIVER SIDE READIND LAMP INOP	Replace interior light bulb	
Check engine performance/smooth acceleration	Found throttle body to be dirty	Clean and service throttle body	

Passed Tasks						
Visually inspect EVAP system	Inspect catalytic converter	Inspect exhaust system heat shields				
 Inspect exhaust system for leaks, damage, and loose parts 	Inspect inner fenders and mud guards	Inspect under car splash shields				
Inspect frame and chassis	Inspect lug nuts/wheel studs	Inspect rims for damage				
Check tire pressure	Inspect brake calipers and wheel cylinders	Inspect brake hoses and lines				
Inspect rear brake drums/rotors	Inspect front brake drums/rotors	Check rear sway-bar links and bushings				
Check rear suspension bushings	Check rear strut/shock mounts	Check steering gear assembly				
Check front strut/shock mounts	Check front sway-bar links and bushings	Check control arm bushings				
Check/lubricate tie-rod ends	Check/lubricate ball joints	Check rear wheel bearings for noise/play				
Check front wheel bearings for noise/play	Inspect u-joints and driveline slip-joints	Inspect front axle CV joints and boots				
Inspect rear axle CV joints and boots	Inspect torque mounts	Inspect engine mounts				
 Inspect automatic transmission mounts for damage 	Check transfer case fluid level/condition	Check front differential fluid level/condition				
Check rear differential fluid level/condition	Check front axle seals for leaks	Check front differential for leaks				
Check rear axle seals for leaks	Check rear differential for leaks	Inspect fuel tank, lines, and connections				
Check power steering system for leaks	Check cooling system for leaks	Check brake system for leaks				



Additional Observations	Recommendation
STEERING WHEEL OFF CENTER	PERFORM ALIGNMENT
AFTERMARKET BRAKE CONTROLLER FOR TRAILER INSTALLED	REMOVE BRAKE CONTROLLER AND WIRING
FOUND SHIFTER CABLE BUSHING WORN	REPLACE SHIFTER CABLE

P Recommended Services

Our technicians recommend the following services for years	our ve	ehicle.			
Original Customer Requests		Status	Cost	Deferred	Approved
A. 108 POINT INSPECTION			\$178.00		Х
Subtotal			\$178.00		\$178.00
Inspection & Additional Recommendations	Insp	Status	Cost	Deferred	Approved
REPLACE LOW PITCH HORN ASSEMBLY (Found horn to be inoperative)	x	Fail	\$329.87		
Mount and balance two new rear tires (1/32" (0.792 MM), Found abnormally worn rear tires)	x	Fail	\$400.00		See AI-15
Perform alignment (Found abnormally worn rear tires)	x	Fail	\$135.00		See AI-29
Subtotal			\$864.87		
REPLACE OIL PAN GASKET (Found engine oil leak)	x	Caution	\$1,443.88		
REPLACE REAR MAIN SEAL WITH OIL PAN GASKET (Found engine oil leak)	x	Caution	\$121.88		
Send to body shop (Found body damage)	x	Caution			
REPLACE BOTH FOG LAMP BULBS (Found fog lights to be burned out)	x	Caution	\$149.00		
Replace interior light bulb (FOUND DRIVER SIDE READIND LAMP INOP)	x	Caution	\$91.88		
Clean and service throttle body (Found throttle body to be dirty)	x	Caution	\$86.95		
Balance all four tires (Found tires to be out of balance)	x	Caution			See AI-16
Service battery (Found battery to be dirty and in need of service)	x	Caution	\$65.00		See AI-22
Change engine oil and filter (Found engine oil to be dirty)	x	Caution	\$55.00		See AI-36
PERFORM ALIGNMENT (STEERING WHEEL OFF CENTER)		Caution	\$135.00		
REMOVE BRAKE CONTROLLER AND WIRING (AFTERMARKET BRAKE CONTROLLER FOR TRAILER INSTALLED)		Caution	\$149.00		
REPLACE SHIFTER CABLE (FOUND SHIFTER CABLE BUSHING WORN)		Caution	\$730.88		
Subtotal			\$3,028.47		
Totals, Taxes and Fees			Cost	Deferred	Approved
Estimate Subtotal			\$4,071.34	\$0.00	\$178.00

Totals, Taxes and Fees	Cost	Deferred	Approved
shop fees			
Tax			
Estimate Total			
For "See AI-" items see the "Additional Information" section	n 📋		

Additional Information

Below is information we feel would help you better understand some of the reasons for taking preventive maintenance steps -- steps that help to ensure the reliability and safety of your vehicle for you and your family.

** The following section may contain instructions for servicing various components of your vehicle. These are an overview of the process that will be performed by a skilled technician in our shop. They are not intended to be a guide for a "do-it-yourself" operation.

Replace worn out or abnormally worn tires

Operation Description:

Carefully raise the vehicle using an approved automotive lift. Remove the rim/tire assembly from the vehicle. Remove the tire from the rim using the proper tire dismount/mounting equipment. Install a new valve stem assembly in the rim. Install a new tire on the rim using the tire dismount/mounting equipment. Inflate the tire to the vehicle manufacturers recommended pressure. Balance the tire/rim assembly on a computer aided dynamic tire balancing machine. Reinstall the tire/rim assembly onto the vehicle. Torque the wheel retaining nuts to the vehicle manufacturer's specifications.

Significance:

Your vehicles tires are the only connection between your vehicle and the road. Safe vehicle operation depends on your tires being in good condition. If your tires are neglected, the tread can wear completely away, leaving the tire bald and often exposing the steel cords. Not only is condition dangerous, it is also unlawful in many states. Tires with an abnormal tread wear pattern can cause the vehicle to shimmy and vibrate, and can adversely affect the manner in which your vehicle performs. A tire with an abnormal tread wear pattern will no longer contact the road the way that it was designed to, and this condition can be dangerous, especially during adverse road conditions.

Advantage:

Replacing worn tires is part of vehicle maintenance that is necessary to ensure that your driving experience is as safe as possible. Besides the obvious safety benefits, tires that are in good condition and properly inflated to the correct air pressure can increase the overall fuel economy, and help provide a comfortable ride.

AI-15



Signs of irregular tire wear.



New Tire.

Rotate and Balance Tires

Operation Description:

Carefully lift the vehicle on an approved automotive vehicle lift. Adjust the air pressure in all of the tires. Visually inspect the condition of the tires at this time. Remove all of the wheels and balance them on a dynamic spin balancer. Reinstall the tires on the vehicle in accordance with manufacture's rotation pattern, and then torque the wheel lugs to secure wheels to vehicle following the recommended torque procedures.

Significance:

Under inflated tires can rob your vehicle of its fuel economy and performance. A tire that is out of balance can cause a severe wheel vibration or shimmy. If this important step is omitted, tire wear will be uneven and you will have to replace the tires far more frequently than tires that are rotated and maintained according to a vehicle maintenance schedule. Automotive tires take a lot of punishment and require very little servicing in return. Regular tire rotation and balancing is a very cost effective preventative maintenance procedure.

Advantage:

The tires on your vehicle are the only thing between you and the road surface. You have a lot "riding" on your tires in terms of safety and performance. Make tire rotations and balancing a regular part of your vehicle's scheduled maintenance program. Enjoy the benefits of a smooth ride, better handling, and improved fuel economy.

Service Battery

Operation Description:

The first step is to remove the negative battery cable. Next remove the positive battery cable. Clean all corrosion and dirt from the battery top and case. Clean the battery terminals and battery cable ends with a terminal cleaner tool and battery cleaning solution. Remove the battery service caps and top off the cells with distilled water as necessary. Replace the caps. Reinstall the positive battery cable. Reinstall the negative battery terminal last. Coat the terminals and battery cable ends with anti-corrosive treatment.

Significance:

The battery is the heart of your vehicle's electrical system. Neglecting the battery can result in your vehicle not starting when you need it most. If battery cable ends are neglected, corrosion can make its way into the battery cables causing a high resistance condition that will cause starting problems and can cause other problems with your vehicles electrical system that can be expensive to repair.

Advantage:

A clean, well maintained battery will last longer and perform better than a neglected one. Additionally, it will help ensure that your engine will start when you need it to most. Keeping your battery serviced ensures that your vehicles electrical system will continue to work properly.

Irregular wear due to tire imbalance.

Dynamic Tire Balancing Equipment.

Corroded Battery Cable Terminal

Clean, Maintained **Battery Cable Terminal**





AI-16

AI-22

Perform Wheel Alignment

Operation Description:

Inspect the front and rear suspension components for any signs of wear or damage. Using wheel alignment equipment, adjust the suspension and wheels to the vehicle manufacture's specifications.

Significance:

Vehicle suspensions can wear with age and repeated heavy use. Rough road surfaces and an occasional pothole can change the vehicle's wheel alignment. A wheel alignment can improve your steering control and overall vehicle handling. It can also help prevent abnormal tire wear by bringing the vehicle suspension components back to the vehicle manufacturer's specifications. This important step will keep your vehicle driving the way it was designed to. Keep in mind that a vehicle alignment is necessary any time a worn suspension part is replaced.

Advantage:

Even slightly worn suspension components can affect the vehicle's wheel alignment. This can lead to premature wear of tires and reduce overall vehicle comfort and safety. A vehicle with worn out suspension parts can be unsafe to drive. Maintaining your vehicle suspension and performing regular wheel alignments along with tire rotation can help keep your vehicle safe and reliable.

Change Engine Oil and Filter

Operation Description:

Raise the vehicle using a professional automotive lift. Position a drain pan under the vehicle's oil pan. Remove the engine oil pan drain plug. Allow all of the oil to drain (it helps if the engine oil is warm prior to be drained). Reinstall the oil drain plug using a new oil drain plug gasket, and torque the drain plug to the vehicle manufacturer's specifications. Next, remove the oil filter from the engine. Lubricate the seal on the new filter using clean motor oil. Install the new oil filter on the engine and tighten it to specification. Then carefully lower the vehicle. Refer to the vehicle manufacturer's service literature, and then refill the engine with the correct amount of motor oil specified by the manufacturer. Start the engine and allow it run for over 30 seconds. Shut the engine off and check for any oil leaks beneath the vehicle. Then open the hood, locate the oil dipstick and check the oil level. Top off as necessary.

Significance:

Changing your engine oil and filter is the single most important vehicle maintenance that you can perform to ensure long engine life. Engine oil that is not changed when is should can develop sludge which can cause serious engine damage in less than 15,000 miles. Today's engine oils have additives and detergents that help to prevent sludge formation, but engine heat will eventually break down these additives so they can no longer protect your engine. The solution is to change your engine oil and filter at the recommended service intervals to ensure that your engine runs reliably for many years.

AI-29



Abnormal Tire wear From a Vehicle that is out of Alignment.



A Wheel alignment being Performed.

AI-36



Sludge From Lack of Oil Changes



Clean, Maintained Engine Internals

Advantage:

Changing your engine oil and filter at or before the factory recommended service interval is the best way to protect your engine from premature wear or complete failure. Today's modern engines commonly last far beyond 100,000 miles when they are properly maintained with regular oil and filter changes. An oil and filter change is an inexpensive way to promote engine longevity and ensure good engine performance.