

APPLICATION FOR EMPLOYMENT

WE ARE AN EQUAL OPPORTUNITY EMPLOYER

This Company is an Equal Opportunity Employer and does not discriminate on the basis of race, color, creed, religion, sex, age, marital status, national origin, genetic information, disability, status as a disabled or Vietnam Era Veteran, or on any other basis prohibited by applicable laws.

Position Desired _____

☐ Full time

☐ Part time

Date _____

APPLICANT'S STATEMENT

I understand that this application is not a promise of employment.

I understand that if I am hired, my employment will be for no definite period, regardless of the period of payment of my wages. I further understand that I have the right to terminate my employment at any time with or without notice or cause and the Company has the same right. No one other than the President of the Company has the authority to modify this relationship or to make any agreement to the contrary. Any such modification or agreement must be in writing and signed by the authorized agent.

I consent to take any physical examinations, including, but not limited to, tests for alcohol or drugs, that may be requested by the Company: (1) following an offer of employment and prior to commencement of work; and (2) during the course of my employment, consistent with applicable law, including, but not limited to, the Americans With Disabilities Act. I further authorize any health care professional or testing facility who performs such an examination or who has other information concerning my physical, mental or other medical status to release such information to the Company. I understand that if my drug screen is positive for any illegal substance, that any offer of employment will be rescinded, or if I have already commenced work, I will be terminated. I also understand that I may be required to take other tests, such as personality and honesty tests, prior to employment and during my employment and that submission to such tests is a condition of employment or continued employment.

I hereby authorize the Company to obtain from schools, former and current employers, government agencies or other individuals or institutions it contacts, any information in their possession regarding my employment history or qualifications for the job for which I have applied and my driving record, regardless of whether the information is favorable or unfavorable to me, I promise to hold harmless, covenant not to sue and release the Company, the entities and individuals contacted and their agents from any and all liability which may directly or indirectly result or flow from the obtaining and use, disclosure and/or dissemination of such information.

I also understand that the Company may obtain an investigative consumer report including information as to my character, general reputation, personal characteristics and mode of living obtained through personal interviews with my neighbors, friends or associates or others with whom I am acquainted or who may have knowledge of such information. If such a report is obtained, I understand that I will be provided written notice mailed or delivered to me not later than three days after the date on which the report was first requested, and that this notice will summarize my rights under the federal Fair Credit Reporting Act in accordance with Section 1681g(c) of the federal Fair Credit Reporting Act and my right to obtain the disclosure of the nature and scope of the information requested in the investigative consumer report. I further understand that if it is determined that the contents of this report may disqualify me for employment, a copy of this report also will be provided to me.

I hereby state that all of the information that I provide on this application and in any interview or in responding to any requests for information is true and accurate. I understand that any false statements or omissions made by me in connection with this application, or in responding to further requests for information, is sufficient grounds for my rejection as an applicant or my dismissal if I have been hired, regardless of when the falsity or omission is discovered, If I am employed and any such information is later found to be false in any respect, I may be dismissed.

I HAVE READ THIS EMPLOYMENT APPLICATION AND I FULLY UNDERSTAND ITS CONTENTS.

Signature of Applicant _____

SOLICITUD DE EMPLEO

SOMOS UN EMPLEADOR QUE CUMPLE CON LAS LEYES DE IGUALDAD DE OPORTUNIDADES EN EL EMPLEO

Esta compañía es un empleador que ofrece igualdad de oportunidades y no discrimina por motivos de raza, color, credo, religión, sexo, edad, estado civil, origen nacional, información genética, discapacidad, estado de discapacitado o excombatiente de la era de Vietnam, ni por ningún otro motivo prohibido por las leyes aplicables.

Puesto deseado _____

☐ Tiempo completo

☐ Tiempo parcial

Fecha _____

DECLARACIÓN DEL SOLICITANTE

Entiendo que esta solicitud no es una promesa de empleo.

Entiendo que, si soy contratado, mi empleo será por un período no definido, independientemente del período de pago de mi salario. Entiendo, además, que tengo el derecho de finalizar mi empleo en cualquier momento con o sin aviso ni motivo, y que la compañía tiene el mismo derecho. Únicamente el presidente de la compañía tiene la autoridad de modificar esta relación o de establecer un acuerdo contrario al presente. Cualquier modificación o acuerdo de dicho tipo debe hacerse por escrito y estar firmado por el agente autorizado.

Acepto someterme a cualquier examen físico, incluido, entre otras cosas, pruebas de alcohol o drogas, que la compañía pueda solicitar: (1) tras una oferta de empleo y antes del comienzo del trabajo; y (2) durante el curso de mi empleo, de conformidad con la legislación aplicable, incluido, entre otras leyes, la Ley sobre Estadounidenses con Discapacidades. Autorizo, además, a cualquier profesional de atención médica o centro de pruebas que realicen dicho examen o que tengan otra información relativa a mi estado físico, mental o médico, a dar a conocer dicha información a la compañía. Entiendo que si mi análisis de drogas da resultado positivo para cualquier sustancia ilegal, cualquier oferta de empleo se rescindirá, o, si ya he empezado a trabajar, se me despedirá. Entiendo también que es posible que deba realizar otras pruebas, como pruebas de personalidad y de honestidad, antes del empleo y durante mi empleo, y que el someterse a dichas pruebas es una condición de empleo y de continuación del empleo.

Por la presente autorizo a la compañía a obtener de las escuelas, universidades, empleadores anteriores y actuales, agencias gubernamentales u otras personas o instituciones a los que contacte, cualquier información en su posesión acerca de mis antecedentes de empleo o cualificaciones para el trabajo que he solicitado y mi registro de conducir, sea o no favorable la información. Prometo eximir de responsabilidad, me comprometo a no demandar y libero a la compañía, a las entidades y a los individuos contactados, así como a sus agentes, de toda responsabilidad que pueda resultar directa o indirectamente o derivarse de la obtención y uso, divulgación o diseminación, de dicha información.

Entiendo también que la compañía podría obtener un informe de investigación del consumidor, incluyendo información tal como mi carácter, reputación general, características personales y modo de vida, obtenido a través de entrevistas personales con mis vecinos, amigos o asociados u otros a quienes conozca o que puedan tener conocimiento de dicha información. Si dicho informe se obtiene, entiendo que se me enviará mediante correo postal o se me entregará un aviso por escrito no más de tres días después de la fecha en que se solicitó el informe en primer lugar, y que este aviso resumirá mis derechos según la Ley federal de Informes Imparciales de Crédito, de conformidad con la sección 1681g(c) de dicha ley, y mi derecho a tener conocimiento de la naturaleza y alcance de la información solicitada en el informe de investigación del consumidor. Entiendo, además, que si se determina que el contenido de este informe podría descalificarme para la obtención de empleo, se me proporcionará también una copia de este informe.

Por la presente declaro que la información que proporciono en esta solicitud y en cualquier entrevista o en respuesta a otras peticiones de información es verdadera y exacta. Entiendo que cualquier declaración falsa u omisión hecha en relación con esta solicitud, o en respuesta a otras peticiones de información, sería motivo suficiente para el rechazo de mi solicitud o para mi despido si he sido contratado, sin que ello dependa de cuándo se descubre la falsedad u omisión. Si estoy empleado y se descubre más adelante que cualquier parte de dicha información es falsa en cualquier respecto, es posible que se me despidan.

HE LEÍDO ESTA SOLICITUD DE EMPLEO Y ENTiendo COMPLETAMENTE SU CONTENIDO.

Firma del solicitante _____

PERSONAL DATA

Name _____
(Print) Last Name First Middle

Present Address _____
Street and Number City State Zip How long have you lived there? _____
Years Months

Previous Address _____
Street and Number City State Zip How long did you live there? _____
Years Months

Telephone No. _____

Are you 18 years of age or older? ☐ Yes ☐ No

Are you legally eligible to work in the United States? ☐ Yes ☐ No

Have you ever worked for this Company before? ☐ Yes ☐ No

If yes, please give dates and position: _____

Do you have any friends or relatives working here? ☐ Yes ☐ No

If yes, Name: _____

Do you have a reliable means of transportation to travel to and from work which will allow you to consistently arrive at work on time? ☐ Yes ☐ No

If a driver's license is required for the position for which you are applying, do you have a valid driver's license? ☐ Yes ☐ No

License No. State Expiration Date

Have you been cited for a traffic violation of any kind within the last FIVE years? ☐ Yes ☐ No If yes, please give date and details:

EDUCATION

| | Elementary | | | | | High | | | | College/University | | | | Graduate/Professional | | | |
|---|------------|---|---|---|---|------|----|----|----|--------------------|---|---|---|-----------------------|---|---|---|
| School Name | | | | | | | | | | | | | | | | | |
| Years Completed: (Circle) | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 |
| Diploma/Degree | | | | | | | | | | | | | | | | | |
| Describe Course of Study or Major | | | | | | | | | | | | | | | | | |
| **Describe Specialized Training, Military Experience, Skills, and Extra-Curricular Activities | | | | | | | | | | | | | | | | | |

Will you require any accommodation during the course of a job interview?

**Please exclude organizations whose name may suggest the disability, age, race, religion, national origin, or sexual orientation of the applicant.

RECORD OF PREVIOUS EMPLOYMENT

Please list the names of your previous employers in chronological order with present or last employer listed first. Be sure to account for all periods of time including military service and any period of unemployment. If self-employed, give firm name and supply business references.

| | | | | |
|----------------------------------|----------------|-------|-------------------------|--------------------|
| Name of Present or Last Employer | Employed | Pay | Your Title or Position | Reason for Leaving |
| Address | From (mo./yr.) | Start | | |
| City, State, Zip Code | To (mo./yr.) | Final | Name of Last Supervisor | |
| Telephone | | \$ | | |
| Previous Employer | Employed | Pay | Your Title or Position | Reason for Leaving |
| Address | From (mo./yr.) | Start | | |
| City, State, Zip Code | To (mo./yr.) | Final | Name of Last Supervisor | |
| Telephone | | \$ | | |
| Previous Employer | Employed | Pay | Your Title or Position | Reason for Leaving |
| Address | From (mo./yr.) | Start | | |
| City, State, Zip Code | To (mo./yr.) | Final | Name of Last Supervisor | |
| Telephone | | \$ | | |
| Previous Employer | Employed | Pay | Your Title or Position | Reason for Leaving |
| Address | From (mo./yr.) | Start | | |
| City, State, Zip Code | To (mo./yr.) | Final | Name of Last Supervisor | |
| Telephone | | \$ | | |
| Previous Employer | Employed | Pay | Your Title or Position | Reason for Leaving |
| Address | From (mo./yr.) | Start | | |
| City, State, Zip Code | To (mo./yr.) | Final | Name of Last Supervisor | |
| Telephone | | \$ | | |

Have you ever been terminated or asked to resign from any job? ☐ Yes ☐ No. If yes, please explain circumstances: _____

Please explain fully any gaps in your employment history: _____

May we contact your current employer: ☐ Yes ☐ No. If yes, please explain: _____

CHARACTER REFERENCES

Please list persons who know you well—Not previous employers or relatives

| Name | Occupation | Address (Street, City, and State) | Telephone Number | No. of Years Known |
|------|------------|--------------------------------------|---------------------|-----------------------|
| | | | | |
| | | | | |
| | | | | |
| | | | | |

ADDITIONAL INFORMATION—Please indicate any actual experience you have in any of the following positions:

OFFICE

- ☐ Office Manager
- ☐ Bookkeeper
- ☐ Accounts Receivable
- ☐ Accounts Payable
- ☐ Payroll Clerk
- ☐ Tag/Title Clerk
- ☐ Warranty Clerk
- ☐ Data Entry
- ☐ Cashier

SALES/LEASING

- ☐ Sales Manager
- ☐ Sales Person (New Car)
- ☐ Sales Person (Used Car)
- ☐ Sales Person (Truck)
- ☐ F & I Manager
- ☐ Leasing Manager
- ☐ Fleet Manager
- ☐ Truck Manager
- ☐ Used Car Manager

SERVICE AND REPAIR

- ☐ Service Manager
- ☐ Service Writer/Advisor
- ☐ Dispatcher
- ☐ Shop Foreman
- ☐ Mechanic/Technician
- ☐ Electrician
- ☐ Helper
- ☐ Painter
- ☐ Body Repair
- ☐ Get Ready

PARTS

- ☐ Parts Manager
- ☐ Parts Counter
- ☐ Parts Stocker
- ☐ Parts Driver

THIS APPLICATION WILL BE CONSIDERED ACTIVE FOR A MAXIMUM OF THIRTY (30) DAYS. IF YOU WISH TO BE CONSIDERED FOR EMPLOYMENT AFTER THAT TIME, YOU MUST REAPPLY.

I HAVE READ THIS EMPLOYMENT APPLICATION AND I FULLY UNDERSTAND ITS CONTENTS. I HEREBY CERTIFY THAT ALL OF THE INFORMATION THAT I HAVE PROVIDED ON THIS APPLICATION IS TRUE AND ACCURATE, AND THAT I HAVE NOT OMITTED ANY OF THE INFORMATION CALLED FOR. I UNDERSTAND THAT ANY FALSE STATEMENTS OR OMISSIONS MADE BY ME IN CONNECTION WITH THIS APPLICATION, IN INTERVIEWS, OR IN RESPONDING TO FURTHER REQUESTS FOR INFORMATION IS SUFFICIENT GROUNDS FOR MY REJECTION AS AN APPLICANT OR MY DISMISSAL IF I HAVE BEEN HIRED, REGARDLESS OF WHEN THE FALSITY OR OMISSION IS DISCOVERED.

Date

Signature of Applicant



DISCLOSURE REGARDING CONSUMER REPORT BACKGROUND CHECK

DALE WILLEY AUTOMOTIVE INCORPORATED may obtain information about you from a third party consumer reporting agency for pre-employment and employment purposes. Thus, you may be the subject of a "consumer report" which may include information about your character, general reputation, personal characteristics, and/or mode of living. These reports may contain information regarding your credit history, criminal history, social security verification, motor vehicle records ("driving records").

You have the right, upon written request made within a reasonable time, to request whether a consumer report has been run about you and to request a copy of your report. These searches will be conducted by **IntelliCorp Records, Inc., 3000 Auburn Drive, Suite 410, Beachwood, Ohio 44122; Tel. No. 1.888.946.8355;** www.intellicorp.net.

Signature: _____

Date: _____



DISCLOSURE FOR INVESTIGATIVE CONSUMER REPORT

DALE WILLEY AUTOMOTIVE INCORPORATED may request an investigative consumer report about you from a third party consumer reporting agency for pre-employment and employment purposes. (including independent contractor or volunteer assignments, as applicable). An "investigative consumer report" is a background report that includes information from personal interviews (except in California, where that term includes background reports with or without information obtained from personal interviews). The most common form of an investigative consumer report in connection with your employment is a reference check through personal interviews with sources such as your former employers and associates, and other information sources. The investigative consumer report may contain information concerning your character, general reputation, personal characteristics, or mode of living. You may request more information about the nature and scope of an investigative consumer report, if any, by contacting the Company.

You have the right, upon written request made within a reasonable time, to request (1) whether an investigative consumer report has been obtained about you, (2) disclosure of the nature and scope of any investigative consumer report and (3) a copy of your report. These reports will be conducted by **IntelliCorp Record, Inc., 3000 Auburn Drive, Suite 410, Beachwood, Ohio 44122; Tel. No. 1.888.946.8355; www.intellicorp.net**. The scope of this disclosure is all-encompassing, however, allowing the Company to obtain from any outside organization all manner of investigative consumer reports to the extent permitted by law.

Signature: _____

Date: _____



ACKNOWLEDGMENT AND AUTHORIZATION FOR BACKGROUND CHECK

I acknowledge receipt of the separate stand-alone Disclosure and certify that I have read and understand it and this authorization. I hereby authorize the obtaining of "consumer reports" and/or "investigative consumer reports" by DALE WILLEY AUTOMOTIVE at any time after receipt of this authorization and throughout my employment, if applicable. To this end, I hereby authorize, without reservation, any law enforcement agency, administrator, state or federal agency, institution, school or university (public or private), information service bureau, employer, or insurance company to furnish any and all background information requested by **IntelliCorp Records, Inc., 3000 Auburn Drive, Suite 410, Beachwood, Ohio 44122; Tel. No. 1.888.946.8355; www.intellicorp.net**.

I do _____ do not _____ authorize you to contact, through IntelliCorp Records, Inc., my current employer for Employment and Reference Verifications. (*Checking "I do" will authorize inquiries to the Human Resources Department and to any listed supervisors.*)

I also consent to have any legally required notices sent electronically.

Printed Name

Signature

Date

Parent or Legal Guardian Signature
(for searches conducted on minors under
the age of 18)

Date

PERSONAL DATA

Last Name

First Name

Middle Name

Current Address

Dates Lived Here

Date of Birth

Other Names Used (including maiden name)

Years Used

Social Security Number

Driver's License #

DL State

Email address (may be used for official correspondence)

Para información en español, visite www.consumerfinance.gov/learnmore o escribe a la Consumer Financial Protection Bureau, 1700 G Street N.W., Washington, DC 20552.

A Summary of Your Rights Under the Fair Credit Reporting Act

The federal Fair Credit Reporting Act (FCRA) promotes the accuracy, fairness, and privacy of information in the files of consumer reporting agencies. There are many types of consumer reporting agencies, including credit bureaus and specialty agencies (such as agencies that sell information about check writing histories, medical records, and rental history records). Here is a summary of your major rights under FCRA. **For more information, including information about additional rights, go to www.consumerfinance.gov/learnmore or write to: Consumer Financial Protection Bureau, 1700 G Street N.W., Washington, DC 20552.**

- **You must be told if information in your file has been used against you.** Anyone who uses a credit report or another type of consumer report to deny your application for credit, insurance, or employment – or to take another adverse action against you – must tell you, and must give you the name, address, and phone number of the agency that provided the information.
- **You have the right to know what is in your file.** You may request and obtain all the information about you in the files of a consumer reporting agency (your “file disclosure”). You will be required to provide proper identification, which may include your Social Security number. In many cases, the disclosure will be free. You are entitled to a free file disclosure if:
 - a person has taken adverse action against you because of information in your credit report;
 - you are the victim of identity theft and place a fraud alert in your file;
 - your file contains inaccurate information as a result of fraud;
 - you are on public assistance;
 - you are unemployed but expect to apply for employment within 60 days.

In addition, all consumers are entitled to one free disclosure every 12 months upon request from each nationwide credit bureau and from nationwide specialty consumer reporting agencies. See www.consumerfinance.gov/learnmore for additional information.

- **You have the right to ask for a credit score.** Credit scores are numerical summaries of your credit-worthiness based on information from credit bureaus. You may request a credit score from consumer reporting agencies that create scores or distribute scores used in residential real property loans, but you will have to pay for it. In some mortgage transactions, you will receive credit score information for free from the mortgage lender.
- **You have the right to dispute incomplete or inaccurate information.** If you identify information in your file that is incomplete or inaccurate, and report it to the consumer

reporting agency, the agency must investigate unless your dispute is frivolous. See www.consumerfinance.gov/learnmore for an explanation of dispute procedures.

- **Consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information.** Inaccurate, incomplete, or unverifiable information must be removed or corrected, usually within 30 days. However, a consumer reporting agency may continue to report information it has verified as accurate.
- **Consumer reporting agencies may not report outdated negative information.** In most cases, a consumer reporting agency may not report negative information that is more than seven years old, or bankruptcies that are more than 10 years old.
- **Access to your file is limited.** A consumer reporting agency may provide information about you only to people with a valid need – usually to consider an application with a creditor, insurer, employer, landlord, or other business. The FCRA specifies those with a valid need for access.
- **You must give your consent for reports to be provided to employers.** A consumer reporting agency may not give out information about you to your employer, or a potential employer, without your written consent given to the employer. Written consent generally is not required in the trucking industry. For more information, go to www.consumerfinance.gov/learnmore.
- **You may limit “prescreened” offers of credit and insurance you get based on information in your credit report.** Unsolicited “prescreened” offers for credit and insurance must include a toll-free phone number you can call if you choose to remove your name and address from the lists these offers are based on. You may opt out with the nationwide credit bureaus at 1-888-5-OPTOUT (1-888-567-8688).
- The following FCRA right applies with respect to nationwide consumer reporting agencies:

CONSUMERS HAVE THE RIGHT TO OBTAIN A SECURITY FREEZE

You have a right to place a “security freeze” on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit.

As an alternative to a security freeze, you have the right to place an initial or extended fraud alert on your credit file at no cost. An initial fraud alert is a 1-year alert that is

placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting 7 years.

A security freeze does not apply to a person or entity, or its affiliates, or collection agencies acting on behalf of the person or entity, with which you have an existing account that requests information in your credit report for the purposes of reviewing or collecting the account. Reviewing the account includes activities related to account maintenance, monitoring, credit line increases, and account upgrades and enhancements.

- **You may seek damages from violators.** If a consumer reporting agency, or, in some cases, a user of consumer reports or a furnisher of information to a consumer reporting agency violates the FCRA, you may be able to sue in state or federal court.
- **Identity theft victims and active duty military personnel have additional rights.** For more information, visit www.consumerfinance.gov/learnmore.

States may enforce the FCRA, and many states have their own consumer reporting laws. In some cases, you may have more rights under state law. For more information, contact your state or local consumer protection agency or your state Attorney General. For information about your federal rights, contact:

| TYPE OF BUSINESS: | CONTACT: |
|---|--|
| <p>1.a. Banks, savings associations, and credit unions with total assets of over \$10 billion and their affiliates</p> <p>b. Such affiliates that are not banks, savings associations, or credit unions also should list, in addition to the CFPB:</p> | <p>a. Consumer Financial Protection Bureau 1700 G Street, N.W. Washington, DC 20552</p> <p>b. Federal Trade Commission Consumer Response Center 600 Pennsylvania Avenue, N.W. Washington, DC 20580 (877) 382-4357</p> |
| <p>2. To the extent not included in item 1 above:</p> <p>a. National banks, federal savings associations, and federal branches and federal agencies of foreign banks</p> <p>b. State member banks, branches and agencies of foreign banks (other than federal branches, federal agencies, and Insured State Branches of Foreign Banks), commercial lending companies owned or controlled by foreign banks, and organizations operating under section 25 or 25A of the Federal Reserve Act.</p> <p>c. Nonmember Insured Banks, Insured State Branches of Foreign Banks, and insured state savings associations</p> <p>d. Federal Credit Unions</p> | <p>a. Office of the Comptroller of the Currency Customer Assistance Group 1301 McKinney Street, Suite 3450 Houston, TX 77010-9050</p> <p>b. Federal Reserve Consumer Help Center P.O. Box 1200 Minneapolis, MN 55480</p> <p>c. FDIC Consumer Response Center 1100 Walnut Street, Box #11 Kansas City, MO 64106</p> <p>d. National Credit Union Administration Office of Consumer Financial Protection (OCFP) Division of Consumer Compliance Policy and Outreach 1775 Duke Street Alexandria, VA 22314</p> |
| <p>3. Air carriers</p> | <p>Asst. General Counsel for Aviation Enforcement & Proceedings Aviation Consumer Protection Division Department of Transportation 1200 New Jersey Avenue, S.E. Washington, DC 20590</p> |
| <p>4. Creditors Subject to the Surface Transportation Board</p> | <p>Office of Proceedings, Surface Transportation Board Department of Transportation 395 E Street, S.W. Washington, DC 20423</p> |
| <p>5. Creditors Subject to the Packers and Stockyards Act, 1921</p> | <p>Nearest Packers and Stockyards Administration area supervisor</p> |
| <p>6. Small Business Investment Companies</p> | <p>Associate Deputy Administrator for Capital Access United States Small Business Administration 409 Third Street, S.W., Suite 8200 Washington, DC 20416</p> |
| <p>7. Brokers and Dealers</p> | <p>Securities and Exchange Commission 100 F Street, N.E. Washington, DC 20549</p> |
| <p>8. Federal Land Banks, Federal Land Bank Associations, Federal Intermediate Credit Banks, and Production Credit Associations</p> | <p>Farm Credit Administration 1501 Farm Credit Drive McLean, VA 22102-5090</p> |
| <p>9. Retailers, Finance Companies, and All Other Creditors Not Listed Above</p> | <p>Federal Trade Commission Consumer Response Center 600 Pennsylvania Avenue, N.W. Washington, DC 20580 (877) 382-4357</p> |