

Online Garage FAQ & User Tip Sheet

How do I access my Online Garage?

- Every email you receive from the Online Garage program will include links that automatically log you into your personal Online Garage.
- If you access your Online Garage directly, your email address serves as username and initial password is provided in the welcome email.

How do I change my mileage or add a picture?

- You can quickly update current mileage by clicking into and editing the mileage shown at right of your vehicle image and clicking 'save'.
- For more personalization options, click the 'Edit Info' link to the right of the vehicle image, which will open up a personalization menu for your car.
- You can edit the current mileage, annual mileage, trim level, nickname or even add a custom photo with this personalization menu.

Mileage Updates

The image shows two screenshots of the Online Garage interface. The top screenshot shows a car's profile with a current mileage of 6,000 miles. An arrow points from this mileage to a zoomed-in view of the 'Edit Info' link. Another arrow points from the 'Edit Info' link to a detailed 'Edit Your Car' page where the current mileage is listed as 52,821 miles with an 'Edit' button next to it.

Trim/Style	Touring/2dr Conv FWD	Change Trim/Style
Car Nickname	Not Provided	Add Nickname
Current Mileage	52,821	Edit
Estimated Annual Mileage	20,319	Edit

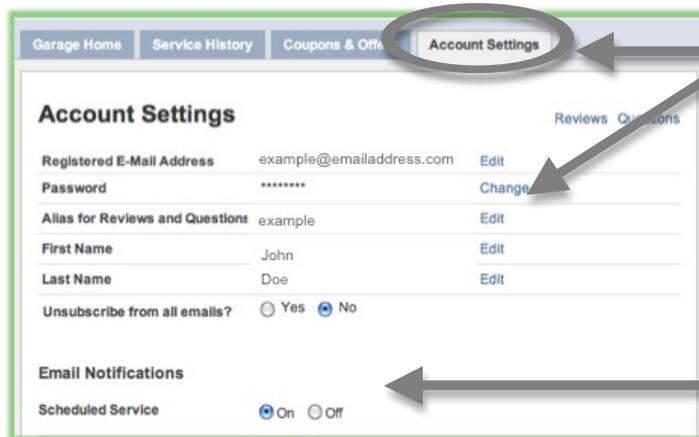
How do I remove a car I no longer own?

- In the personalization menu (above), click the 'Delete' at top right. This removes the car from your Online Garage, but not your account from the program. You can still add other cars and use the program as you see fit.

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How do I change my email address and/or password?

- From your Online Garage home page, click the 'Account Settings' tab (below)
- Click on the 'Edit' link to the right of your current email address, replace your current with your preferred email address and click 'Change'
- You can also edit your password, Alias (screen name), First Name, and Last Name using the links to the right of current setting.



Email Address & Password Update

Program Email Preferences

How do I change what emails I receive?

- From your Online Garage home page, click the 'Account Settings' tab (above)
- At the bottom of the menu is a list of email types that are included with your Online Garage program (some correlate with the count down timers on your home page, others are additional content).
- To continue (or resume) receiving an email type, select the 'Yes' radial button. To discontinue an email type, select the 'No' radial button.

How do I review or update my service history?

- From your Online Garage home page, click the 'Service History' tab (below)
- Your service history is automatically added within a few days of your shop visit
- If you receive an alert email on a recently completed service, click 'More' next to the timer bar on your home screen and then select 'Completed' and enter details. This resets your timer.
- To add additional service items, follow prompts in the 'Add to Service History' menu or click 'Add' in the service schedule detail view.

