

## Relax and Drive On.

Based on your driving needs, you can customize a Ford Protect ExtraCARE extended service plan that's right for you.

| TIME AND MILEAGE OPTIONS<br>(Hours Not Shown)<br>Available within New Vehicle Limited Warranty |         |         |         |         |         |         |
|--|---------|---------|---------|---------|---------|---------|
| Plan Length or Miles Covered (Coverage ends at the earlier of years or mileage)                | 3 Years | 4 Years | 5 Years | 6 Years | 7 Years | 8 Years |
| 36,000 Miles   | ■       | ■       | ✓       | ✓       | ✓       | ✓       |
| 48,000 Miles   | ✓       | ✓       | ✓       | ✓       | ✓       | ✓       |
| 60,000 Miles   | ✓       | ✓       | ✓       | ✓       | ✓       | ✓       |
| 75,000 Miles   | ✓       | ✓       | ✓       | ✓       | ✓       | ✓       |
| 100,000 Miles  | ✓       | ✓       | ✓       | ✓       | ✓       | ✓       |
| 125,000 Miles  | ✓       | ✓       | ✓       | ✓       | ✓       | ✓       |
| 150,000 Miles  | ✓       | ✓       | ✓       | ✓       | ✓       | ✓       |

■ Not eligible.

| USED PLAN<br>TIME AND MILEAGE OPTIONS<br>Available beyond the New Vehicle Limited Warranty                      |
|---|
| Coverage lengths range from 1 year/12,000 miles to 6 years/75,000 miles for Model Year 2005 and newer vehicles. |

### Drive On with First-Class Service.



Ford Protect ExtraCARE coverage is 100% Backed by Ford Motor Company.

- Service provided at Ford and Lincoln dealerships in the U.S., Canada and Mexico
- Ford-authorized parts used for covered repairs
- Factory-trained and certified technicians

### Drive On with Valuable Benefits.



Ford Protect ExtraCARE coverage is there when you need it with 24-hour Roadside Assistance.

- Includes tire change, lockout, out-of-fuel and battery jump-start assistance
- Towing Assistance (up to \$100 per occurrence)
- Emergency Travel Expense (up to \$1,000 within the first 5 days per occurrence)
- Destination Assistance (up to \$75)
- Call 1-800-241-3673**

#### Plus, Rental Vehicle Benefits.

- Standard coverage includes \$30 a day for up to 10 days for covered repairs

### Drive On with Key Services.



Key Services is an available benefit within your Ford Protect ExtraCARE coverage. The technology in today's keys/key fobs makes it expensive to replace.

- Your Ford Protect Key Services plan will replace or reprogram your key(s) and/or fob(s) if they are ...
  - Misplaced
  - Damaged and will not work
  - Locked in your vehicle

Not available in all states.

### Drive On with Savings.



Ford Protect ExtraCARE coverage is an affordable way to limit your out-of-pocket expenses.

- Protects you from the rising cost of future repair bills
- Pay only your deductible, if any, per covered repair visit
- 100% transferable, which may increase your vehicle's resale value (transfer fee applies)

### For New Ford Protect Plans:

- Coverage begins with the original in-service date (New Vehicle Limited Warranty start date) and zero miles or hours. Your selected coverage expires upon reaching the earliest of time, mileage or hours

### For Used Ford Protect Plans: Vehicles within the New Vehicle Limited Warranty

- Eligible Ford, Lincoln and Mercury vehicles that have New Vehicle Limited Warranty remaining at the time of purchase – coverage begins at the signature date and current mileage. Coverage ends at the earlier of the number of months purchased or the number of miles purchased from the expiration of the New Vehicle Limited Warranty

### Vehicles outside the New Vehicle Limited Warranty

- Coverage for Ford, Lincoln and Mercury vehicles beyond the New Vehicle Limited Warranty and all competitive-make vehicles begins at the signature date and current mileage. Your selected coverage expires upon reaching the earliest of time, mileage or hours

### For Cab and Chassis/Incomplete Vehicles:

- A variety of unique time/mileage/hour options and deductibles are available within 5 years or 100,000 miles or 4,000 hours of the original in-service date
- Coverage begins with the original in-service date (New Vehicle Limited Warranty start date) and zero miles or hours. Your selected coverage expires upon reaching the earliest of time, mileage or hours

### 0% APR interest-free Installment Payment Plan with flexible

payment options is available when the extended service plan is not included in the vehicle financing; everyone qualifies, making it the smart choice.



This brochure is intended to provide general information about an ExtraCARE extended service plan offered by Ford Protect. It was printed for the August 2019 plan year. Prices and plan details may have changed after the brochure was printed. Plan availability, benefits, coverage and provider may vary by state. Please refer to your plan's service contract for the actual terms and conditions, including a list of covered repairs.

In Florida, Ford Protect on Ford vehicles is a Service Contract from Ford Motor Company (License #12118). Ford Protect on competitive-make vehicles is a Service Contract from The American Road Insurance Company, Dearborn, MI 48126 (Certificate of Authority #09079).

In Texas, Ford Protect is a Service Contract from Ford Motor Service Company (License #SCP-165).

# ExtraCARE

Extended Service Plan



Go Further

With a Ford Protect ExtraCARE extended service plan, you are protected from unforeseen covered repairs on your vehicle for up to the earlier of 8 years or 150,000 miles.

8 years  
150,000 miles

That's well beyond the New Vehicle Limited Warranty that comes with your vehicle. Now is the time to protect your investment with a Ford Protect ExtraCARE extended service plan.

**Why Ford Protect ExtraCARE coverage is such a great value.**

The price for parts and labor to repair many major components can be significant. One repair bill can easily exceed the price of your Ford Protect ExtraCARE coverage. It's clear that this coverage can quickly pay for itself!

Engine\*  
~~\$6,003~~

Steering Gear\*  
~~\$1,831~~

Transmission\*  
~~\$4,462~~



Instrument Cluster\*  
~~\$975~~

A/C Evaporator Core\*  
~~\$1,783~~

### DEDUCTIBLE OPTIONS

|  | STANDARD | OPTIONAL                       |
|--|----------|--------------------------------|
| New Ford and Competitive-make Vehicle Plans  | \$100    | \$0, \$50, \$200, Disappearing |
| Used Ford and Competitive-make Vehicle Plans | \$100    | \$50, \$200, Disappearing      |

\*These examples are based on an average estimated U.S. retail repair cost for a Ford Edge. Actual repair costs will vary by vehicle and dealer location.



### ENGINE

- All Internally Lubricated Parts
- Cylinder Block
- Cylinder Heads
- Diesel Fuel Injectors
- Diesel Injector Lines
- Diesel Injector Pump
- Diesel Lift Pump
- Engine Mounts
- Exhaust (Manifold and Bolts)
- Flywheel
- Flywheel Ring Gear
- Fuel Tank and Metal Lines
- Gas Fuel Injectors
- Gas Injector Lines
- Harmonic Balancer and Bolt
- Intake (Manifold and Bolts)
- Oil Pan
- Oil Pump
- Radiator
- Radiator Fan (Clutch or Motor)
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover
- Timing Chain
- Turbocharger/Supercharger Unit (Factory-Installed)
- Valve Covers
- Water Pump



### TRANSMISSION

- All Internally Lubricated Parts
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case
- Transmission Module (External)
- Transmission Mounts
- Transmission Vacuum Module



### ELECTRICAL

- Alternator
- Electronic Ignition Module
- Fuel Pump
- Heated Backglass (Electrical Only – Not Glass Damage or Breakage)
- Ignition Switch
- Radiator Fan Relay
- Speedometer/Odometer (Electrical and Mechanical)
- Starter Motor
- Starter Motor Solenoid
- Switches (Manually Operated, Electrical)
- Voltage Regulator
- Wiper Motors
- Wiring Harnesses (Excluding Spark Plug Wires)



### BRAKES

- Anti-Lock Brake Module and Sensor
- Brake Booster (Power)
- Calipers
- Combination Valve
- ETA Pump Hose Assembly
- Master Cylinder
- Metal Lines and Fittings
- Parking Brake Linkage and Cables
- Retainers and Clips
- Self-Adjusters
- Shaft (Brake Pedal)
- Springs
- Wheel Cylinders



### FRONT SUSPENSION

- Ball Joints (Upper and Lower)
- Control Arms (Upper and Lower)
- Control Arm Shafts and Bushings
- Linkage and Bushings
- MacPherson Style Struts
- Spindle and Spindle Supports
- Stabilizer Bar
- Tie Rods



### REAR/FRONT-WHEEL-DRIVE AXLE

- Axle Shafts
- Rear: Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Front: Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)
- Driveshaft
- Locking Rings (Four-Wheel Drive)
- Seals and Gaskets
- Universal and Constant Velocity Joints
- Viscous Coupler/Flexible Coupler



### STEERING

- Column Lock (Tilt Wheel)
- Control Valve
- Cooler and Metal Lines
- Idler Arm
- Power Steering Pump/Electric Power Steering Actuator
- Pulley Assembly
- Seals and Gaskets
- Steering Gear Housing, Manual and Power (Including All Internal Parts)
- Underbody Linkages and Couplings



### AIR CONDITIONING & HEATING

- A/C Accumulator
- A/C Clutch
- A/C Clutch Bearings
- A/C Compressor
- A/C Compressor Clutch Switch
- A/C Compressor Head
- A/C Compressor Seals
- A/C Condenser
- Auto Temp Control
- Evaporator
- Field Coil
- Heater Blower Motor
- Heater Control Assembly
- Heater Core Assembly
- Pulley



### HIGH-TECH

- Adaptive Cruise Control
- Air Suspension (Selected Electronic Components)
- Instrument Cluster, Electronic (Excluding Dash Pad, Clock, Audio and Visual Equipment)
- Keyless Entry System (Excluding Door Handles)
- Power Antenna
- Power Door Locks and Retainer Clips (Excluding Door Handles)
- Power Seat Motors
- Power Window Motors
- Power Window Regulators
- SecuriCode™ Keyless Entry
- Speed Control

**100% Backed by Ford**

**24-hour Roadside Assistance  
1-800-241-3673**

113 Covered Components

High-Tech Components Covered

Rental Benefits

Key Services

Ford-authorized Parts

Transferable

Service in the U.S., Canada and Mexico

Ford Certified Technicians

