

DAYTON

COLLISION CENTER

2281 US-130 Dayton NJ 08810 (732-329-6111

www.daytoncollisionrepair.com



Getting into a car accident can be a very upsetting and stressful experience.

- Do your best to remain calm.
- Stop your vehicle and do not leave the scene of the accident. Do not get out of your car unless it is safe.
- Call 911, even if it's just a minor car accident.
Police Reports can be invaluable in determining the liability in an accident.
- Exchange information with the other drivers involved in the accident (names, addresses, phone numbers, drivers license information and insurance information).
- Use your cell phone to take pictures of the vehicles involved and the area of the accident.

**Call Dayton Collision Center 732-329-6111 for assistance with towing,
a rental car, an estimate or repairs to your vehicle.**



3 Things to Know About Auto Body Repairs

- **Your insurance company cannot direct you to go to a specific shop.**
By law, you have the right to choose the shop you would like to complete the repairs to your vehicle.
- **You do not need to get multiple estimates.**
By law, you are not required to obtain more than one estimate or appraisal for damages to your car.
- **Differences in estimates are common.**
Today's vehicles are designed to absorb the impact in a collision, and crumple or crush when hit with force. Because of this design, there may be damage beneath the visible surface of the vehicle that will not be discovered until the repairs are underway. Therefore, the initial estimate may not include all of the damage to the vehicle. Prior to the actual disassembly of the vehicle during the repairs, the estimator can only write the initial estimate based on the damage they can see.
The shop's repair quality procedures and habits can also affect the estimate. For instance, Dayton Collision Center requires our employees to remove all lamps, moldings, mirrors, and door handles prior to painting a vehicle. This is the professional method to prepare an auto body panel to be painted, but not all shops work that way. Many shops simply mask off these areas with tape. The problem with masking is that it creates seams or lines from which the paint can erode, and eventually will cause the paint to chip and peel. Masking these areas on new vehicles could jeopardize any remaining paint warranty from the vehicle manufacturer and impair the value of the vehicle. One of the most common signs of this can be seen on door handles. Another area of the estimate that may vary is when the repair shop is considering to tint or to blend paint into adjacent panels to achieve a perfect color match. Many body shops will do their best tinting the paint to come close, although more expensive, blending the paint into the adjacent panel would have been the much better choice.

Dayton Collision Center provides a Lifetime Warranty on the paint and body repairs for as long as you own your vehicle. Considering this, there are no shortcuts; to provide this limited Lifetime Warranty we must complete repairs using top-quality professional methods.