

PROGRAM DETAILS

Don Williamson ASSURANCE PLAN

DRIVE WITH CONFIDENCE!



At Don Williamson Nissan we stand behind the long-term performance of our vehicles and go the extra mile to ensure our customers are protected for the road ahead. That's why we created the Don Williamson Assurance Plan!

This exclusive program covers your vehicle's powertrain components for up to 20 years and/or up to 200,000 miles and includes 1 year of pre-paid maintenance so you can drive with confidence!

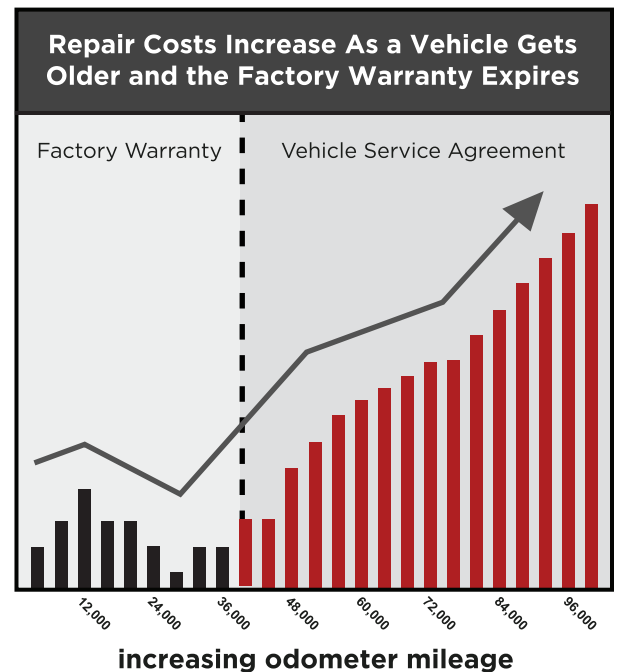
Your Don Williamson Assurance Plan covers you for any repair costs that may occur on components of the Engine, Transfer Case, Transmission, and Drive Axle.

Ask your business manager how you can increase your coverage to include more components with a Vehicle Service Contract!

Your Powertrain Protection Covers You From Unexpected Costs Like These!



Actual repair costs vary according to year, make, model, and from state to state. Costs stated above are sample costs based on historical data collected by the administrator.

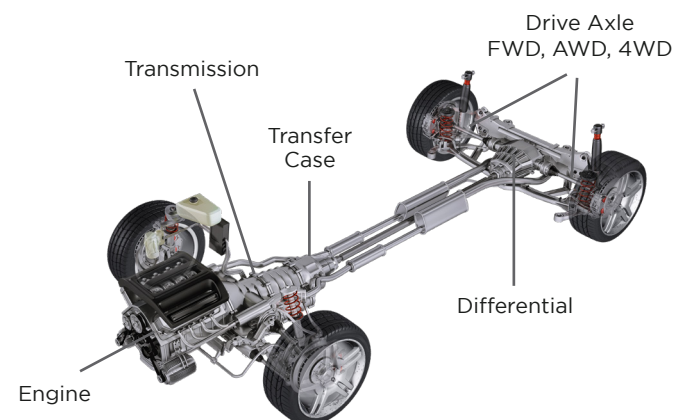


The chart above is a summary of what a typical owner may expect after the factory warranty expires.

Your Don Williamson Assurance Plan adds 15 years and/or 140,000 miles to your factory powertrain warranty but leaves the rest of your vehicle exposed.

Ask your business manager how you can increase your coverage to include more components with a Vehicle Service Contract!

POWERTRAIN COVERAGE COMPONENTS



WHAT IS PRE-PAID MAINTENANCE?

Staying up-to-date with your vehicle's factory recommended maintenance schedule protects your investment and keeps your vehicle performing at its best. That's why the Don Williamson Assurance Plan includes one year of Pre-Paid Maintenance.

With Pre-Paid Maintenance, you can roll the cost of future maintenance visits into your monthly payment, which streamlines your future visits and protects you from parts & service price increases by locking you in at today's rates.

You can extend your Pre-Paid Maintenance Plan for up to 5 years! Ask your business manager for details!

WHY PRE-PAID MAINTENANCE?

- You avoid disruptions to your monthly budget and lock in today's rates!
- Our factory trained technicians are the only ones qualified to perform the service that your vehicle needs and to identify potential safety & mechanical issues. Don't risk letting unqualified mechanics work on your vehicle.
- It's the only way to ensure that only 100% factory approved parts are utilized.
- Keeping a detailed record of your service visits adds value to your vehicle when you decide to sell it!

***See Contract for exact coverage details, terms & exclusions**

This presentation is not a contract. It is an overview of benefits for marketing purposes only. See your service contract for all details of coverage, benefits, terms, conditions and exclusions. A printed sample of this service contract is available upon request. The purchase of a service contract is optional and not required to finance or purchase a motor vehicle.



- VIN/TSBs/RECALLS/DTCs/MAINTENANCE

1. Vehicle has Required State Decals (Emissions, Inspection, Etc.)

2. Check, Document, Repair and Retest Any Diagnostic Trouble Codes

3. Oil Change/Scheduled Maintenance Performed

4. Check for All DTC Sub-systems Inspection

- POWERTRAIN/CHASSIS

ENGINE MECHANICAL CONDITION

5. Fluid Leakages (Record Where and What is Leaking)

6. Oil in Air Cleaner (Can Indicate Excessive Blow-by or Faulty PCV System)

7. Water in Oil (Check Underside of Oil Filler Cap)

8. Engine Oil (Condition/Level)

9. Timing Belt Replaced per OEM Maintenance Schedule

10. Cylinder Power Balance- Run Diagnostics (If Error Code(s) Present, Compression Check Required)

11. Fluids (Condition/Level)

12. Vacuum Hoses (Condition)

13. Engine Mounts (Condition)

- COOLING SYSTEM

14. Hoses (Condition)

15. Coolant (Condition/Level/Leaks/Freeze Point/Voltage/Corrosion)

16. Radiator (Condition/Tube/Fins) Pressure Test Cap/System

17. Cooling Fan/Fan Clutch/Fan Motor (Condition/Operation/Auxiliary Fan Operation)

18. Water Pump (Noise/Leaks)

19. Recovery Tank (Condition/Fluid Level/Sensor Operation)

20. Belts (Condition/Cracks/Glazed/Frayed/Adjustment)

- FUEL SYSTEM

21. Fuel Pump Noise/External Fuel Pump Leakage

22. Fuel Lines/Hoses (Condition/Check for Signs of Leakage)

23. Fuel Filter (Condition/Replace per Maintenance Schedule)

24. Air Filter (Condition/Replace per Maintenance Schedule)

25. Check Injection Pump Timing (Diesel)

26. Perform Boost Pressure Test (Turbo Diesel)

27. Check Vacuum Pump Operation (Diesel)

- ELECTRICAL SYSTEM

28. Remote Keyless Entry Fob (Operation/Battery Condition)

29. Wiring (Condition)

30. Starter Operation (Draw/Amperage)

31. Alternator Charging (Voltage and Amperage Output) Record Regulated/Maximum_____

32. Ignition System Operation

33. Battery Condition: (Fluid/Level/Corrosion/Voltage/Load Test) Record Readings (Requires Battery Tester)

34. Check Pre-Glow System (Amperage Draw-Diesel)

- TRANSMISSION/DIFFERENTIAL/TRANSAXLE/TRANSFER CASE

35. Transmission System (Condition/Operation)

36. Automatic Transmission/Transaxle Fluids (Condition/Level/Leaks/ Fill or Change Oil and Filters)

37. Manual Transmission/Drive Axle/Transfer Case Fluids (Condition/Level/Leaks/Fill or Change Oil)

38. Transmission Mounts (Condition/Cracked/Oil Soaked/Broken/ Replace Worn Mounts)

39. Transfer Case (Operation)

40. Universal Joints/CV Joints/Boots (Condition)

41. Differential/Drive Axles (Condition/Leaks/Damage)

42. Clutch (Operation/Fluid Level)

- HYBRID SYSTEM

43. Inverter Coolant (Level/Condition/Concentration)

44. Hybrid Battery (Charge Level)

45. 12-V Auxiliary Battery (Correct Application)

46. Inspect Integrity of Protective Shields for High Voltage Harness Under Vehicle from HV Battery to Engine Compartment

47. Hybrid Electronic Control Unit (Run Diagnostic)

48. Multi-Information Display (Operation)

49. Diagnostics Scan (Check for Codes and Software Update)

SUSPENSION/STEERING

50. Tires (Check for Uneven Wear)

51. Steering/Suspension Fluid (Condition/Level/Leaks Top Off as Necessary)

52. Steering Gear and Linkage (Condition/Leaks/Boots)

53. Power Steering Pump and Hoses (Leaks/Noise/Operation)

54. Suspension System/Control Arms/Ball Joints/Bushings (Condition)

55. Tie Rods and Idler Arm (Condition)

56. Sway Bars/Links/Bushings (Condition)

57. Springs (Condition/Ride Height)

58. Struts/Shocks (Leakage)

- BRAKES/EXHAUST SYSTEM

59. Brakes/Calipers/Lines Operate Properly with No Signs of Damage

60. Brake Fluid (Level/Condition Top Off as Necessary)

61. Pads/Shoes: 50% Remaining - Front_____Rear_____

62. Rotors/Drums (Condition/Wear with No Abnormal Sign of Grooving/ Discoloration)

63. Brake System Lines/Hydraulics/Hoses/Fittings (Condition/Wear/ Leaks)

64. Parking Brake (Operation/Adjustment/Condition)

65. Master Cylinder and Booster (Operational/Leaks)

66. Entire Exhaust System (Condition/Leaks/Damage/Noise)

67. Catalytic Converter and Shielding Condition

68. Perform Emission Control Tests and Record Readings

- BODY FRAME

Visually Inspect for Repairs, Damage, Abnormal Tire Wear. Note: Overall

69. Vehicle Inspection Should Take Place at This Point for Rust & Damage Due to Some Natural Disaster. Look Under Carpet in Trunk, Int., and Under Dash For Flood Damage.

- DOORS/HOOD/TRUNK/TAILGATE OPERATION

Release Mechanisms Manual/automatic, Hinges, Alignment, and Proper

70. Attaching Devices (Bolts and Over-spray Indications of Damage Repairs/Proper Operation and Closing)

- ROAD TEST

71. Starting Cold/Hot

72. Engine Idle Quality

73. Engine Performance/Smooth Acceleration

74. Engine Noise (Cold/Hot and High/Low Speeds)

75. Transmission/Transaxle Noise (Cold/Hot) Automatic Transmission Shift Points/Slippage (Operational/Smooth/

76. Points/Check at All Shift Points- Overdrive Control Switch and Indicator Light)

77. Shift Interlock (Operation)

78. Drive Axle & Transfer Case Bearings or Gear Noise/Vibration (Adjust/Replace)

79. Manual Transmission (Gear Change/Operation/No Grinding)

80. Clutch Operation (Smooth Engagement/Slippage/Chatter)

81. Steering/Rack and Pinion/Steering Linkage Performance (Steering Wheel Free Play/Center)

82. Brakes/ABS (Effectiveness/Operation/Noise/No Pulling/Pulsating) Note: ABS may pulsate under hard braking

83. Cruise Control Operations (Including Resume)

84. Intelligent Cruise Control (Operation)

85. Gauge/Speedometer/Tachometer/Odometer/Oil (Operation)

86. Body/Suspension (Performance/Noise/Rough Road Test)

87. Tire Pressure Monitoring System (Operation/Indicator Light)

- INTERIOR

HEATING/VENTILATION/AC/DEFOGGER/DEFROST

88. Air Conditioning System (Cold/Condition/Operation)

89. Heating System (Hot/Condition/Operation)

90. Defogger/Defroster (Operation)

91. Air Cabin Filter (Condition: Change per Maintenance Schedule)

- WINDOW/DOOR LOCK OPERATION

92. Door Locks/Controls (Manual/Automatic Operation)

93. Child Safety Locks (Operation)

94. Windows/Controls (Manual/Automatic Operation, Locks)

AIR BAGS/SEAT BELTS

95. Seat Belts (Condition/Operation)

- Air Bags (Exterior. Condition/Intact/No Codes/Dash Light Operation)

96. Note: When inspecting the Air Bag System, look at steering wheel for abnormal wear (could indicate the vehicle has been repaired and a used steering wheel & air bag have been used).

- AUDIO/DVD/ALARM/NAVIGATION SYSTEMS

97. Audio System- Radio, Cassette, CD, Speaker (Condition/Operation)

98. DVD System (Condition/Operation)

99. Antenna (Condition/Operation)

100. Alarm/Theft Deterrent System (Condition/Operation)

101. Navigation System (Operation)

- INTERIOR AMENITIES

102. Clock (Condition/Operation)

103. Horn (Condition/Operation)

104. Lighter/Power Outlet(s) (Condition/Operation)

105. Ashtrays/Storage (Condition/Operation)

106. Glove Compartment (and Light)/Center Armrest Console (Condition/Operation)

107. Tilt/Telescopic Steering Wheel (Operation)

108. Steering Wheel Lock (Operation)

109. Mirrors/Rear View (Condition/Operation)

110. Instrument Panel/Lights and Warning Lights (Condition/Operation/Bulb Check)

111. Warning Chimes (Operation)

112. Interior Courtesy/Dome/Map Lights (Operation)

113. Fuel Filler Door Release (Operation)

114. Interior Door Handle (Operation)

- INTERIOR TRIM/CARPET/FLOOR MATS

115. Carpet (Condition/Appearance)

116. Floor Mats (Condition/Appearance)

117. Door Trim/Panels/Dashboard/Packages Shelf (Condition/Appearance/Attachment)

118. Headliners (Conditioning/Appearance)

119. Sun Visors (Condition/Appearance Vanity Mirror Light)
- LUGGAGE COMPARTMENT/TRUNK/TRUCK BED

120. Luggage Compartment Mat/Trim/Carpet/Cargo Net (Condition)

121. Luggage Compartment Light (Operation)

122. Jack/Tools (Condition)

123. Emergency Trunk Release (Operation)

- SEATS

124. Seat upholstery (Condition/Worn/Ripped/Cracked/Faded)

125. Seat/Headrest Adjustments (Manual/Automatic Operation)

126. Heated/Cooled Seats (Operation)

- SUNROOF/MOONROOF/CONVERTIBLE TOP

127. Sunroof/Moonroof (Condition/Operation)

128. Convertible Top (Condition/Operation/Rear Window and Zipper Operation)

- BODY EXTERIOR

BODY PANELS/BUMPERS/FASCIAS

129. Inspect for Damage, Dings, Dents, Alignment, Mismatched Paint and Overall Paint Condition (Clear Coat)

130. Inspect Bumpers for Damage, Alignment and Improper Repairs

131. Bedliner (Condition)

- GRILL/TRIM/MOLDINGS/ROOF RACK, ETC.

132. Condition: Bent, Dings, Parts Missing and Proper Attachment

- GLASS/MIRROR/WIPER AND WASHER CONDITION

133. Windshield (Damage, Pitted, Repaired, Wiper Marks, Cracked)

134. Side/Rear Windows (Damage, Pitted, Repaired)

135. Mirrors (Condition of Mirror, Hinge, Operation)

136. Wipers (Condition of Mechanism/blade)

137. Wipers (Operation/Speeds/Delay)

138. Washer (Fluid Level/Spray Pattern)

- EXTERIOR LIGHTS

139. Headlights, High Beams (Alignment/Condition/Auto-Function/Operation)

140. Taillights (Lens Condition/Operation)

141. Brake Lights/High Mount Brake Light (Lens Condition/Operation)

142. Parking Lights (Lens Condition/Operation)

143. Hazard Lights (Lens Condition/Operation)

144. Reverse Lights (Lens Condition/Operation)

145. Turn Signal/Side Marker Lights (Lens Condition/Operation)

146. License Plate Lights (Lens Condition/Operation)

147. Fog/Driving Lights (Lens Condition/Operation)

- TIRES & WHEELS

148. OEM Size and Speed Rating (2WD/4WD/AWD- Same Brand per Axle)

149. Tread Depth (Minimum 5/32”) Tire Tread Depth Measurements: Left Rear:_____ Right Rear:_____ Left Front:_____ Right Front:_____

150. Condition/Abnormal Wear (Sidewalls, Vibrations/Alignment Problems)

151. Pressure (Record Reading for Each Tire)

152. Alignment (Refer to #50, #69 & #81) If Problem Noted Alignment Should be Checked

153. Spare Tire (Condition/Tread/Pressure)

154. Wheels (Condition/Visual Run out/Curb Damage/Finish)

- ADDITIONAL DETAIL ITEMS

155. Minimum One Key or Keyless Remotes

156. Exterior is Clean and Free of Swirl Marks and Removable Scratches

157. Body is Free of all Dents & Reasonably Free of Swirl Marks &

158. Bumpers and Fascia Free of Gouges and Mismatched Paint

159. Wheels/Wheel Covers and Tires are Clean and Properly Dressed

16. Interior is Free of Debris/Odor, Clean and Properly Dressed

161. Seats, Carpets, Headliners and Floor Mats (If Equipped) are Free of Stains

162. Interior Surfaces are Free of Holes, Tears, Fading or Excessive Wear