

#### **TOWING & ESTIMATES**

If the Dorschel Collision & Glass Shop will be repairing your vehicle, estimates and towing are free within 50 miles, when not covered by your inusrance.

TOWING: (585) 239-2300

#### **CONTACT US**

3399 W. Henrietta Rd. Rochester, NY 14623

> Dorschel.com (585) 475-1467

#### LIFETIME WARRANTY

The Dorschel lifetime warranty covers workmanship and materials includes all welding, structural work, metal and plastic repairs, glass repairs and a full manufacturer's warranty on paintwork and parts as long as you own the vehicle.Plus, all collision repairs come with a lifetime finish warranty! *These warranties are valid regardless of your insurance provider when you choose Dorschel!* 

#### YOUR NEXT STEPS - COLLISION & GLASS SOLUTIONS -

#### **DORSCHEL** COLLISION & GLASS



#### **THANK YOU**

Thank you for choosing the Dorschel Collision & Glass Shop for your repairs. An accident can be a stressful time and often leaves people asking what's the next step? At Dorschel, we strive to make the process as stress free as possible by working with all insurance companies and offering onsite rentals. We take great pride in returning your vehicle to you in like-new condition.

CAR-O-LINER



# CONVENIENCE

### INSURANCE CLAIMS

Once your vehicle is brought in, a disassembly will take place. We will note any damage and contact you and your insurance company with additions to the estimate. Keep in mind, a preliminary estimate is just a starting point.

It is important to understand your Insurance policy before you use it. Most policies give the insurance companies the right to put aftermarket and used parts on a newer vehicle. Our parts team will locate the best parts for your repairs.

# VALUE

### TRUST

Our trained technicians use the newest technology and equipment to perform vehicle repairs. We use manufacturer's procedures to ensure your vehicle meets factory specifications. With today's safety features, there is no room for compromise. After repairs, if your vehicle needs to have computers, cameras or monitors reprogrammed or recalibrated, we can have one of our award-winning service departments do this in-house.

Our glass shop offers chip repairs to full windshield replacement. We accept all insurance company glass claims and all vehicle makes and models.