



## Program Highlights

- Four levels of named component coverage
- An exclusory level of coverage
- Eligible vehicles include those up to 10 prior model years
- Coverage terms up to 7 model years/100,000 miles
- Deductible options include \$0, \$50, \$100, \$200 and disappearing per repair visit
- VIP Gold Plus and Platinum WRAP coverage available
- Transfer benefit
- Additional benefits include: towing, jump-start, flat tire change, vehicle fluid delivery, lockout assistance, rental, trip interruption and concierge services

## Coverage Levels

### Bronze



**Engine:** All internally lubricated parts contained within the engine block, cylinder heads or rotary engine housings; oil pump, timing belt/chain, timing gears and timing tensioners, water pump, engine block, cylinder heads and cylinder barrels. (Seals and gaskets - New Vehicle Plans only)



**Automatic/Standard Transmission and Transfer Case:** All internally lubricated parts contained within the transmission case, torque converter case or transfer case. Transmission case, torque converter case, transfer case and external cover(s) and pan(s) if damaged by the failure of an internally lubricated part. Coverage is not afforded for the standard transmission clutch assemblies, or any of their component parts. (Seals and gaskets - New Vehicle Plans only)



**Front and Rear-Drive Axle:** All internally lubricated parts contained within the the drive axle housings. Drive axle housing if damaged by the failure of an internally lubricated part. Drive shaft(s), hub assembly and bearing(s), constant velocity joints and universal joints. (Seals and gaskets - New Vehicle Plans only). Optional Seals and gaskets coverage is available for Pre-owned Plans with a surcharge.



### Silver

Coverage includes components listed in Bronze as well as:



**Front and Rear-Suspension:** Upper and lower control arms, shafts and bearings/bushings, upper and lower-ball joints, king pins and bushings, spindle and spindle support, MacPherson struts, torsion bars and bushings, wheel bearings, leaf springs, shackles and bushings, coil springs, stabilizer bar, linkage and bushings. (Seals and gaskets - New Vehicle Plans only)



**Brakes:** Master cylinder, vacuum assist booster, diesel vacuum assist booster pump, hydraulic lines and fittings, wheel cylinders and calipers (excluding all ABS brake components)



**Steering:** Power steering pump, steering box, rack and pinion. (Seals and gaskets - New Vehicle Plans only)



**Air Conditioning:** Compressor, condenser, compressor clutch, field coil and clutch pulley, idler pulley and bearing, evaporator, blower motor and fan. (Seals and gaskets - New Vehicle Plans only)



**Fuel:** Mechanical and electrical fuel pumps (excluding fuel injection pumps). (Seals and gaskets - New Vehicle Plans only)



**Electrical:** Alternator, voltage regulator, starter motor and starter motor solenoid



**Taxes and Fluids:** Will be covered when required in conjunction with a covered repair.

Seals and gaskets coverage for the above components are included for New Vehicle plans. Optional coverage is available for Pre-owned plans with a surcharge.




## Gold

Coverage includes components listed in Silver as well as:

-  **Engine:** Harmonic balancer, flywheel, intake and exhaust manifolds, engine mounts, valve covers, oil pan, seals and gaskets, timing belt/chain and cover, dipstick and dipstick tube
-  **Automatic/Standard Transmission & Transfer Case:** Transmission mounts, vacuum modulator, filler tube and dipstick, flex plate, internal electronic control unit, overdrive unit, seals and gaskets. *Coverage is not afforded for standard transmission clutch assemblies or any of their component parts.*
-  **Front and Rear-Drive Axle:** Seals and gaskets
-  **Front and Rear-Suspension:** Compressor, seals and gaskets
-  **Steering:** Steering shaft and couplings, idler arm, tie rods, tie rod ends, pitman arm, center and drag link, cooler and cooler lines, pressure control valve, seals and gaskets
-  **Brakes:** Pressure-differential, metering, proportioning and combination valves, brake pedal assembly and parking brake lever (excluding all ABS brake components)
-  **Electrical:** Front and rear-window wiper motor, windshield wiper delay module, washer pumps, power antenna motor, distributor, dash and engine main wiring harness, spark control sensor, electronic ignition module, turn signal switch, horn switch and horns, rear-window defogger, power trunk motor, trunk release switch and trunk release solenoid, headlamp switch and manually operated switches (for all parts listed in this component group)
-  **Air Conditioning:** Receiver-dryer/accumulator, air ducts, expansion valve/orifice tube, suction throttling/POA valve and tube, air conditioning control panel and control module, seals and gaskets
-  **Cooling:** Radiator, radiator brackets, fan, fan clutch, electric fan motor, fan relay, fan shroud, coolant recovery tank, idler pulley/belt tensioner and bearing
-  **Interior and Exterior:** Hood/trunk/hatch hinges, latches, gas cylinders and springs, door handles and hinges, seat tracks, glove box lock, ash tray assembly and shift lever
-  **Fuel:** Fuel injector pump, fuel distributor, fuel lines and fittings, fuel pressure regulator, fuel injectors, fuel sending unit, fuel tank, fuel injection sensors and air flow sensors, electronic fuel injection computer control module, seals and gaskets
-  **Turbocharger/Supercharger:** Turbocharger/Supercharger housings and all internal parts, waste gate, intercooler, seals and gaskets

## Gold Plus

Coverage includes components listed in Gold as well as:

-  **Hi-Tech Coverage:** ABS brake systems and electronics, hydraulic control unit, all safety air bags and sensors, seat belt fasteners, seat belt/restraint system motor and servo, retractable child seats, door locks, child safety door locks, automatic and central-door locking systems, window disabling system, traction control systems, electronic modulated suspension, bumper absorbers, automatic roll bar system, illuminated keyless entry, remote and electronic entrance device, factory installed anti-theft devices, map lights and compartment lighting, factory installed ignition fault device, centering lock spring and phase control, tilt/telescoping steering assembly, steering dampener, four-wheel steering output shaft/rod, variable assist power steering computer, electronic level control module, height sensor, electronic (L.E.D.) driver display and control module, speed/cruise control module and servo, convertible top motor, sunroof motor, power seat computer, computer dash circuit boards and dash gauges, computer dash module, power window motors, window regulator, power mirror motor, rear-compartment air conditioning control panel, automatic day/night mirrors, heated seats, illuminated visor vanity, trip odometer, engine block heater, thermometer and manually operated switches (for all the parts listed under "Hi-Tech Coverage")

## Platinum (Exclusionary)

VIP Platinum is an exclusionary level of coverage that protects all vehicle components on new and pre-owned vehicles (including components listed in all previous coverage levels) against the cost of breakdowns due to mechanical defects, subject to specified exceptions.

Exceptions and excluded components are summarized below\*.

- Vehicle misuse, commercial use, racing and vehicle alterations
- Damage caused by a non-covered part or an external force or event
- Routine maintenance, leaks and noises
- Repairs or replacements that are unauthorized, for performance enhancement, or subject to a manufacturer's warranty, manufacturer's recall or other coverage
- All pre-existing conditions (problems existing prior to sale of service plan)
- Also excluded are: Filters, lubricants, coolant, fluids (except when required in conjunction with a covered repair), spark plugs, spark plug wires, glow plugs, light bulbs, fuses brake rotors, brake drums, brake pads, brake linings, manual/hydraulic/electronic clutch assemblies, shock absorbers, battery cables, throttle body assembly, exhaust system, belts and hoses, glass (except front windshield if Optional Front Windshield coverage has been selected in the Declaration section), lenses, sealed beams, tires, trim moldings, bright metal, upholstery and paint.

\* A complete list of exclusions appears in the vehicle service contract.



### Optional Coverage\*

#### Tire & Wheel Road Hazard Coverage

Provides tire repair or replacement when damaged by a road hazard

#### Paintless Dent Removal

Restores dented metal without harming the vehicle's factory finish

#### Front Windshield Repair

Repairs chips/cracks caused by road hazard or temperature change

\*Optional Coverage is not available in all states. See your service contract for exact terms, coverage and exclusions.



### Additional Benefits\*

**Towing** to the nearest qualified repair facility

**Jump-starts** to charge a weak or dead battery

**Flat tire changes** in the event of a flat tire

**Vehicle fluid delivery** to provide gas or fluids

**Lockout assistance** to unlock a vehicle

**Rental** reimbursement in the event of a mechanical breakdown of a covered part

**Concierge services** provide emergency phone call support to relatives and police

**Meals and lodging** reimbursement in the event of a breakdown more than 50 miles from your residence

**Transfer benefit** if vehicle is sold while the service contract is still active

\*All plan benefits are subject to maximum reimbursement limits, may not be available in all states and may be different for each vehicle protection plan. Please see your service contract for all details.

### Contact Us

Protect your customers from the high cost of mechanical breakdowns with VIP.

For more information about this program call **866.384.6320** or **send us a message**.

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The VIP Plan is administered by a Protective company and backed by Lyndon Property Insurance Company, also a Protective company, in all states except New York. In New York this product is backed by Old Republic Insurance Company. In Florida, the VIP Plan is administered by Western General Warranty Corporation, contact information above. Florida License #60078.

These highlight sheets are a summary of the VIP Plan. Refer to the plan's contract provisions for further details, plan and benefit availability. All protection plans are subject to a deductible, exclusions, conditions and limitations set forth in the service contract.