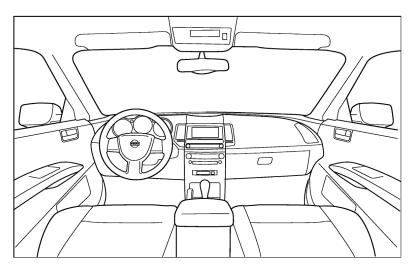
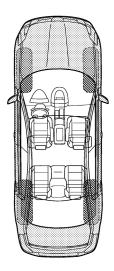
Squeak and Rattle Symptom Survey

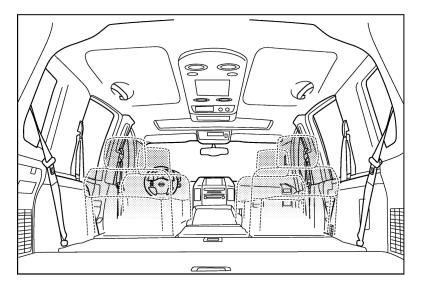
We are concerned about your satisfaction with your vehicle. Repairing a squeak or rattle sometimes can be very difficult. To help us fix your vehicle right the first time, please take a moment to note the area of the vehicle where the squeak or rattle occurs and under what conditions. You may be asked to take a test drive to ensure we confirm the noise you are hearing.

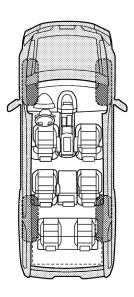
1. Where does the noise come from? (circle the area of the vehicle)

The illustrations are for reference only, and may not reflect the actual configuration of your vehicle.









Continue to page 2 of the worksheet and briefly describe the location of the noise or rattle. In addition, please indicate the conditions which are present when the noise occurs.

Squeak and Rattle Symptom Survey

Briefly describe the location where the noise occurs:

Noise source located and repairedFollow up test drive performed to confirm repair				
 Noise verified on test drive Noise source losated and repaired 				
Vehicle test driven with customer				
	YES	NO	Initials of person performing	
Test Drive Notes:				
TO BE COMPLETED BY DEALERSHIP PERSONNEL				
□ Ever since the vehicle was new □ Problem just s □ Other				
5. When did the concern begin?	tarted			
Other: miles or minutes				
With passengers or cargo Others				
On turns: left, right or either (circle)	🗋 Buz	z (like a bumbl	e dee)	
Coming to a stop		 Thump (heavy, muffled knock noise) Buzz (like a bumble bee) 		
On acceleration		Knock (like a knock at the door) Tick (like a clock second hand) Thump (basis, muffled knock poise)		
Only aboutph				
Over speed bumps	 Squeak (like tennis shoes on a clean floor) Creak (like walking on an old wooden floor) Rattle (like shaking a baby rattle) Knack (like a knack at the dear) 			
Over rough roads				
Through driveways				
3. When driving:	4. Wh	at type of no	ise?	
Only when it is hot outside	Other:			
Only when it is cold outside	Dry or dusty conditions			
Ist time in the morning		en it is raining		
Anytime		er sitting out in		
2. When does it occur? (please check the boxes that apply)				