



*Alfa Romeo*  
Service and Care

**AUTO APPEARANCE CARE PLANS**  
FOR NEW & PRE-OWNED VEHICLES



The Legend Drives On

Alfa Romeo Guaranteed



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## **A HIGHER STANDARD OF PROTECTION**

We know you love your vehicle, and we believe you deserve superior benefits and quality services to help protect it.

Alfa Romeo Auto Appearance Care Plans utilize a Paintless Dent Repair (PDR) process that works from behind your vehicle's metal panels to flex and mold the metal back to its original form.

Our highly experienced, nationally certified PDR technicians use specialized tools to repair your vehicle's damages without the use of painting, sanding or body fillers. That means you can be on the road again in the same time it takes to get an oil change. No hassles. No long lines. No frustrations or inconveniences.

## **PLAN TERMS**

Alfa Romeo Auto Appearance Care Plans are available to cover your vehicle for a duration of one to five years. If your vehicle already has repairable damage, we offer the same range of plans to cover pre-existing conditions.

## **WHAT IS PAINTLESS DENT REPAIR (PDR)?**

- PDR Uses an Innovative Process to Remove Dents and Dings from Your Vehicle's Metal Panels
- Repairs are Performed by Highly Experienced, Nationally Certified PDR Technicians
- Covers Both Horizontal and Vertical Panels Including the Hood, Trunk and Roof
- No Sanding, Painting or Body Fillers are Required

Note: Chrome or unpainted portions of the vehicle, glass, plastic, or other non-metal exterior sections of the vehicle body or attached to the vehicle body are not covered.

# La meccanica della emozioni



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## AUTO APPEARANCE CARE ADVANTAGES

### BENEFITS

- Lifetime Repair Guarantee
- Unlimited Repair Coverage for Any Size Dent
- No Deductibles or Out-of-Pocket Expenses
- Both New and Pre-Owned Vehicles are Eligible
- Transferable Coverage

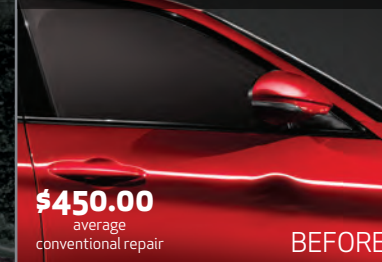
### WHAT IS COVERED?

Alfa Romeo Auto Appearance Care and Auto Appearance Care Plus Plans cover dents and dings on your vehicle's exterior surfaces. Repairs can be performed on any size dent and ding on metal panels where the paint has not been broken and the dent can be completely repaired using the PDR process (as determined by the field technician).

Alfa Romeo Auto Appearance Care Plans do not cover any type of sharp creases, hail damage, environmental damage, rust/corrosion, surfaces where the paint has been damaged, or dents and dings on the roof panel when the vehicle has a sunroof.

Ask your Alfa Romeo dealership representative for complete details about Alfa Romeo Service and Care Auto Appearance Care Plans today. Fiberglass and Carbon Fiber vehicles are not covered.

Without Auto Appearance Care



**\$450.00**  
average  
conventional repair

BEFORE

With Auto Appearance Care



**\$0.00**  
out-of-pocket

AFTER

## AUTO APPEARANCE CARE PLUS

In addition to the advantages and quality services you receive with Auto Appearance Care, Auto Appearance Care Plus gives you the following valuable benefits:

### WINDSHIELD REPAIR COVERAGE

You can stop those subtle chips and cracks from requiring a costly windshield replacement. This coverage protects up to 1.5" for chips and up to 6" for cracks.

### CARPET AND FLOOR MAT COVERAGE

Keep your vehicle's carpet and floor mats free of those unattractive nuisances.

### INTERIOR TRIM AND UPHOLSTERY COVERAGE

Your interior will stay free of those unsightly damages such as tears, rips and burn holes. Coverage applies to damaged areas up to 2" in diameter.

Note: See your Alfa Romeo dealer for additional details, eligibility and restrictions.

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## **PLAN SERVICE/TOLL-FREE NUMBERS**

Plan service will be provided by the Alfa Romeo dealer who sold you the plan. In the event that you cannot return to the selling Alfa Romeo dealer for service, you may request plan service from any Alfa Romeo dealer within the United States, Canada, Guam, Puerto Rico or Mexico. If you are unable to obtain plan service from an authorized Alfa Romeo dealer, call our toll-free number to receive service instructions.

Toll-free telephone assistance is available

### **1-844-411-ALFA in the United States**

8:00 a.m. to 8:00 p.m. (EST) Monday through Friday

9:00 a.m. to 5:00 p.m. (EST) Saturday

To file a claim, please call our claims assistance number:

### **1-800-753-3683 in the United States**

8:00 a.m. to 5:00 p.m. (CST) Monday through Friday

Note: This brochure is for your general information regarding the Alfa Romeo Auto Appearance Care and Auto Appearance Care Plus Plans. Services and component repairs made prior to the purchase of this contract are not covered. Complete details are provided in the contract's plan provision, which is available at your local Alfa Romeo dealer. All transactions relating to this service contract are governed solely by the provisions of the purchased contract.

Alfa Romeo Service and Care Plans are offered and issued by FCA US LLC.

FCA Service Contracts LLC is a wholly owned subsidiary of FCA US LLC and, in some instances, may be the obligor and/or administrator of your plan.

Extended Vehicle Protection LLC is registered to conduct business in all 50 US states and Puerto Rico and, in some instances, may be the obligor and/or administrator of your plan.

Please visit [AlfaRomeoUSA.com](http://AlfaRomeoUSA.com) for more information.

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