

Experience First-Class Service.



The Lincoln Protect PremiumCARE coverage is 100% backed by The Lincoln Motor Company.

- Service provided at Lincoln and Ford dealerships in the U.S., Canada and Mexico
- Lincoln-authorized parts used for covered repairs
- Factory-trained and certified technicians

Experience Peace of Mind.



The Lincoln Protect PremiumCARE coverage is there with 24-hour Roadside Assistance when the unexpected happens.

- Includes tire change, lockout, out-of-fuel and battery jump-start assistance
- Towing Assistance (up to \$100 per occurrence)
- Emergency Travel Expense (up to \$1,000 within the first 5 days per occurrence)
- Destination Assistance (up to \$75)

► Call 1-800-521-4140

Rental vehicle benefits.

- Standard coverage includes \$60 a day for up to 10 days for covered repairs (\$72 a day for Aviator, MKT and Navigator)

Experience Added Security.



Key Services is an optional benefit within your Lincoln Protect PremiumCARE coverage. The technology in today's keys/key fobs makes it expensive to replace.

- Your optional Lincoln Protect Key Services benefit will replace your key(s) and/or fob(s) if they are:
 - Misplaced
 - Damaged and will not work

Experience Personal Service.



Lincoln Protect Pickup and Delivery Option.

This option provides convenient personalized service, which allows you more free time rather than spending your valuable time in a dealership. Service includes:

- Pickup & delivery
- For loaner benefits, First-Day Rental Option must be included
- Mobile service option



For New Lincoln Protect Plans:

- Coverage begins with the original in-service date (New Vehicle Limited Warranty start date) and zero miles. Your selected coverage expires upon reaching the earlier of time or mileage.

For Used Lincoln Protect Plans:

Vehicles within the New Vehicle Limited Warranty

- Eligible Lincoln and Ford vehicles that have New Vehicle Limited Warranty remaining at the time of purchase – coverage begins at the signature date and current mileage. Coverage ends at the earlier of the number of months purchased or the number of miles purchased from the expiration of the New Vehicle Limited Warranty.

Vehicles outside the New Vehicle Limited Warranty

- Coverage for Lincoln and Ford vehicles beyond the New Vehicle Limited Warranty and all competitive-make vehicles begins at the signature date and current mileage. Your selected coverage expires upon reaching the earlier of time or mileage.

0% APR interest-free Installment Payment Plan:



Flexible payment options are available when the extended service plan is not included in the vehicle financing; everyone qualifies, making it the smart choice.



Lincoln Protect®

This brochure is intended to provide general information about a PremiumCARE extended service plan offered by Lincoln Protect. Prices and plan details may have changed after the brochure was printed. Plan availability, benefits, coverage and provider may vary by state. Please refer to your plan's service contract for the actual terms and conditions, including a list of covered repairs.

In Florida, Lincoln Protect is a Service Contract from Ford Motor Service Company (License #42722).

In Texas, Lincoln Protect is a Service Contract from Ford Motor Service Company (License #SCP-165).

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Lincoln Protect®

PremiumCARE

Extended Service Plan



1000+ COVERED COMPONENTS



THE LINCOLN MOTOR COMPANY

Elegance for Miles.

With a Lincoln Protect PremiumCARE extended service plan, you are protected from unforeseen covered repairs on your vehicle for up to the earlier of 10 years or 175,000 miles.



That's well beyond the New Vehicle Limited Warranty that comes with your vehicle. Now is the time to protect your investment with a Lincoln Protect PremiumCARE extended service plan.

Why Lincoln Protect PremiumCARE coverage is such a great value.

The price for parts and labor to repair many major components can be significant. One repair bill can easily exceed the price of your Lincoln Protect PremiumCARE coverage. It's clear that this coverage can quickly pay for itself.

Headlamp & Taillamp Assembly*
\$3,170

Engine*
\$8,742

Steering Gear*
\$2,427

AC Evaporator Core*
\$1,595

Transmission*
\$4,799

Instrument Cluster*
\$1,540

DEDUCTIBLE OPTIONS		
	STANDARD	OPTIONAL
New Lincoln and Competitive-make Vehicle Plans	\$100	\$0, \$50, \$200, Disappearing
Used Lincoln and Competitive-make Vehicle Plans	\$100	\$50, \$200, Disappearing

*These examples are based on an average estimated U.S. retail repair cost for a Lincoln Nautilus. Actual repair costs will vary by vehicle and dealer location.

Experience Customization.

Based on your driving needs, you can customize a Lincoln Protect PremiumCARE extended service plan that's right for you.

NEW PLAN TIME AND MILEAGE OPTIONS Available within New Vehicle Limited Warranty								
Plan Length or Miles Covered (Coverage ends at the earlier of years or mileage)	3 Years	4 Years	5 Years	6 Years	7 Years	8 Years	9 Years	10 Years
36,000 Miles	■	✓	✓	✓	✓	✓	✓	✓
48,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓
60,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓
75,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓
85,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓
100,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓
125,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓
150,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓
175,000 Miles	✓	✓	✓	✓	✓	✓	✓	✓

■ Not offered.

USED PLAN TIME AND MILEAGE OPTIONS Available Beyond the New Vehicle Limited Warranty
Coverage lengths range from 1 year/10,000 miles to 6 years/75,000 miles for Model Year 2010 and newer vehicles.

PremiumCARE

1,000+ Covered Components (Partial List)

High-Tech Components Covered by Lincoln Protect

Insist on Lincoln Protect

ENGINE

- All Internally Lubricated Parts
- Cylinder Block
- Cylinder Heads
- Diesel Fuel Injectors
- Diesel Injector Lines
- Diesel Injector Pump
- Diesel Lift Pump
- Engine Mounts
- Exhaust (Manifold and Bolts)
- Flywheel
- Flywheel Ring Gear
- Fuel Tank and Metal Lines
- Gas Fuel Injectors
- Gas Injector Lines
- Harmonic Balancer and Bolt
- Intake (Manifold and Bolts)
- Oil Pan
- Oil Pump
- PCM Module
- Radiator
- Radiator Fan (Clutch or Motor)
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover
- Timing Chain (Gears or Belt)
- Turbocharger/ Supercharger Unit (Factory-Installed)
- Valve Covers
- Water Pump

TRANSMISSION

- All Internally Lubricated Parts
- Release Hubs and Bearings
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case
- Transmission Linkage
- Transmission Module (External)
- Transmission Mounts

ELECTRICAL

LED Lighting or Lamp Assemblies – Interior and Exterior (Factory-Installed)**

- Alternator
- Audiophile Sound System
- Charge and Volt Gauges
- Clock (Electric)
- Control Trac 4WD System
- Driver's Seat Position Sensor
- Dual-Zone Electronic Auto Temp Control
- Electronic Ignition Module
- Fuel Pump
- Heated Backglass (Electrical Only – Not Glass Damage or Breakage)
- High Intensity Discharge (HID) Headlamps Igniter/Ballast**
- Ignition Coil and Lock
- Ignition Module (Electric)
- Ignition Switch
- Incandescent/Halogen Bulbs – Interior and Exterior**
- Intelligent 4WD Systems
- Power Mirrors (Electrical Only – Not Mirror or Glass Damage or Bulbs)
- Power Running Boards
- Radiator Fan Relay
- Rear Window Power Sunshade
- Speedometer/Odometer (Electrical and Mechanical)
- Starter Motor
- Starter Motor Solenoid
- Switches (Manually Operated, Electrical)
- Temperature Gauge
- Voltage Regulator
- Wiper-Activated Headlamps
- Wiper Motors
- Wiring Harnesses (Excluding Spark Plug Wires)

BRAKES

- Anti-Lock Brake Module and Sensor
- Brake Booster (Power)
- Calipers
- Combination Valve
- ETA Pump Hose Assembly
- Metal Lines and Fittings
- Master Cylinder Parking Brake Linkage and Cables
- Retainers and Clips
- Self-Adjusters
- Shaft (Brake Pedal)
- Springs
- Wheel Cylinders

FRONT AND REAR SUSPENSION

- Ball Joints (Upper and Lower)
- Control Arms (Upper and Lower)
- Control Arm Shafts and Bushings
- Linkage and Bushings
- Load Leveler Suspension System
- MacPherson Struts
- Roll Stability Control
- Spindle and Spindle Support Springs
- Stabilizer Bar
- Tie Rods

REAR/FRONT-WHEEL-DRIVE AXLE

- Axle Shafts
- Bearings (Front and Rear)
- Rear: Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Front: Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)
- Driveshaft
- Locking Rings (Four-Wheel Drive)
- Seals and Gaskets
- Universal and Constant Velocity Joints
- Viscous Coupler/Flexible Coupler

STEERING

- Column Lock (Tilt Wheel)
- Control Valve
- Cooler and Metal Lines
- Electronic Power Assisted Steering
- Idler Arm
- Power Steering Pump/Electric Power Steering Actuator
- Pulley Assembly
- Seals and Gaskets
- Steering Column
- Steering Gear Housing, Manual and Power (Including All Internal Parts)
- Steering Shaft
- Underbody Linkages and Couplings

AIR CONDITIONING AND HEATING

- A/C Accumulator
- A/C Clutch
- A/C Clutch Bearings
- A/C Compressor
- A/C Compressor Clutch Switch
- A/C Compressor Head
- A/C Compressor Seals
- A/C Condenser
- Auto Temp Control
- Evaporator
- Field Coil
- Heater Blower Motor
- Heater Control Assembly
- Heater Core Assembly
- Instrument Panel Registers and Air Ducts
- Pulley

SAFETY

- Airbag Module Assembly
- Collision Avoidance System
- Diagnostic Module Assembly (Airbag)
- Door Ajar Warning Switch Assembly
- Guides, Bezels, Brackets and Supports (Safety Belts/Shoulder Straps)
- Head Restraint Retainers and Sleeves (Safety Belt)
- Key, SecuriLock® (Microchip-Encoded Key)
- Lock Cylinder (Door)
- Lock Lever Assembly (Door)
- Lock Lever Assembly (Tailgate)
- Lock Lever Retainers, Clips and Brackets
- Module (Passive Restraint)
- Safety Belt Buckle (Front and Rear)
- Safety Belt Motor Drive Assembly
- Safety Belt Restraint Carrier
- Safety Belt Retractors
- Safety Belt Track Assembly
- Safety Belt Warning Chime Assembly
- Safety Canopy
- Sensors (Airbag)
- Shoulder Strap Track Assembly
- Wiring Assembly (Airbag)

EMISSIONS

- Air Check Valve Assembly
- Air Control Valve
- Air Idle Vacuum Valve
- Air Supply Valve (Hose and Tube)
- Barometric Pressure Sensor
- DEF System (Excludes Catalyst)
- ECC Relay Assembly
- EGR Control Valve
- EGR Pressure Sensor
- EGR Regulator Assembly
- EGR Valve Adapter
- Electronic Throttle Control
- EVAP Vapor Storage Canister
- Idler Air Control Valve
- Knock Sensor
- Mass Air Flow/Intake Air Temp Sensor
- Oxygen Sensor
- PCV Hose Assembly
- PCV Valve
- PCV Vapor Filter
- Reductant Urea System
- Temperature Sensor (Engine Coolant)
- Vacuum Restrictor
- VAF Sensor
- Variable Camshaft Timing (VCT) Phasers

High-Tech components in today's vehicles can make the repair process much more complicated. Below is just a partial list of the **High-Tech components covered by Lincoln Protect PremiumCARE:**

HIGH-TECH

- Adaptive Cruise Control
- Adaptive Headlamp System (Excluding Lamp Housing, Bulbs)
- Air Suspension (Selected Electronic Components)
- Anti-Theft Alarm (Factory-Installed)
- Auto Lock and Auto Unlock System
- Automatic Park Assistant
- Blind Spot Info Sys (Electrical Only – Not Mirror or Glass Damage or Bulbs)
- Cross Traffic System
- Enhanced Active Park Assist System
- Forward Sensing System
- Fuel Mixer (Alternative)
- In-Dash Garmin™ Voice-Activated Navigation System (Factory-Installed and Dealer)
- Instrument Cluster (Excluding Dash Pad)
- Intelligent Oil Life Monitor System
- Keyless Entry System (Excluding Door Handles)
- Lane Depart Warning
- LincolnLink™ System
- Lincoln Work Solutions Asset Security (if equipped)
- Message Center
- Power Antenna
- Power Door Locks and Retainer Clips (Excludes Door Handles)
- Power Seat Motors
- Power Window Motors/Regulators
- Rain-Sensing Wipers
- Rear Console Refrigeration
- Reverse Camera System
- Reverse Sensing System
- SecuriCode™ Keyless Entry
- SecuriLock® Passive Anti-Theft Ignition System
- Sensor (Alcohol)
- SOS Post-Crash Alert System
- Speed Control
- Stationary Elevated Ride Control
- SYNC MyLincoln Touch (Excludes Software Upgrades)
- Trailer Brake Module
- Unique Hybrid/Electric Vehicle Components (Excluding High-Voltage Battery and Cables)

AUDIO

- Antenna, Radio (Base Assembly)
- Brackets
- Cables and Wiring
- Cellular Phone, Receiver, Handset, Speaker Assembly and Antenna (Factory-Installed)
- Compass and Therm Readout Displays
- Controls (Rear Seat)
- Radio (AM, AM/FM), Speakers, Digital CD Player, Graphic Equalizer, Premium Sound Amplifier (Factory-Installed)
- Rear Entertainment System (Factory-Installed)

100% Backed by The Lincoln Motor Company

24-Hour Roadside Assistance
1-800-521-4140

Pickup & Delivery Services

1,000+ Covered Components

Rental Benefits

Lincoln-Authorized Parts

Transferable

Service in the U.S., Canada and Mexico

Key Services

Lincoln Certified Technicians

The Lincoln Protect PremiumCARE extended service plan is so comprehensive, it's easier to refer you to what isn't covered – here are some examples:

Generally Covered by Your Auto Insurance

Examples include: fixed (non-moving) body parts, bumpers, glass, moldings, ornamentation, paint, rust, sheet metal, structural underbody framework, side and rearview mirrors (glass and housing), water leaks, wind noise, weather strips, wheels, wheel studs, wheel covers, convertible top and bow.

Repairs Related to Your Maintenance Requirements

Items listed in your vehicle's owner guide. Examples include: batteries of all types and cables, belts, hoses, hose clamps, brakes (front hub, drums, shoes, linings, disc rotors, pads), manual transmission clutch disc, exhaust system (includes catalytic converter), spark plugs, squeaks, rattles, tires, wheel balancing, wheel alignment, all lamps and lights (LED and HID lights, bulbs, sealed beam and lenses) except when purchased with New or Incomplete PremiumCARE Interior/Exterior Lighting Option, fogging of lamp assemblies, shock absorbers, service adjustments and cleaning, and scheduled maintenance services.

Other Components and Repairs

Fabric, liners, fasteners, carpets, dash pad, wiper blades, knobs, trim, upholstery, physical damage or cosmetic issues, repairs covered by manufacturer recalls, any insurance or if the vehicle is within the time and mileage limits of any warranty, repairs caused by improper unreasonable use, unauthorized alterations or modifications of the vehicle, and repairs caused by lack of required or recommended maintenance. Costs or expenses for the teardown, rental expense, inspection or diagnosis of failures not covered by this Agreement. Refer to contract for details.

**Interior/Exterior Lighting – coverage included only if Lighting Option is purchased.