

# EV Certified Used Vehicle

Used Car Buying That's Built For You.



# Only the Best Pass Our Test

### Ford Blue Advantage® EV Certified

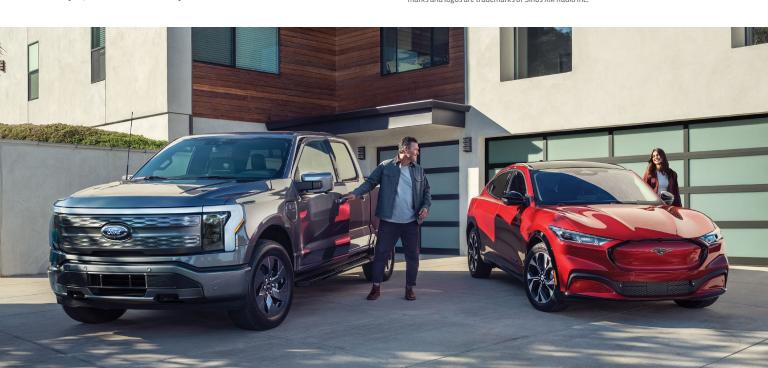
Before you hit the road in a Ford EV Certified used vehicle, know that we put every car, truck, SUV, and crossover to the test. Only those that pass our 127-point inspection become Ford EV Certified used vehicles.

# Why Ford Blue Advantage?

- The Ford Blue Advantage Program helps provide some peace of mind when buying a previously owned vehicle.
   Driving a Ford Blue Advantage used vehicle means driving with the knowledge and confidence that the vehicle you purchased has been inspected and comes with Ford-backed limited-warranty coverage.<sup>1</sup>
- 12-month/12,000-mile (whichever comes first)
   Comprehensive Limited Warranty coverage<sup>1</sup>
- 8-year/100,000-mile (whichever comes first)
   BaseCARE EV Warranty coverage<sup>1</sup>
- 14-day/1,000-mile Money Back Guarantee<sup>2</sup>

- 24-hour Roadside Assistance<sup>3</sup>
- 127 points of inspection by Ford factory-trained technicians
- 22,000 FordPass® Rewards Points⁴ to use toward scheduled maintenance visits or other rewards
- CARFAX® Vehicle History Report
- SiriusXM complimentary three-month trial<sup>5</sup>
- All battery electric vehicles that are current or five previous model years and have fewer than 80,000 miles can qualify
- · A fully charged vehicle and new wiper blades
- Service available at any Ford Dealer in the 50 states

See dealer for EV warranty details. <sup>2</sup>Only available at participating Ford Dealers. Vehicle must be returned within 14 days/1,000 miles (whichever comes first) from the original sales date and mileage as stated on bill of sale and returned in same condition as sold (excludes normal wear and use). Dealer cannot accept a return if the vehicle has a lien or other encumbrance. Original trade-in vehicle will not be returned to you. Purchasing a different vehicle may require a new credit application with different financial terms than the original contract. If you have already returned a Ford Blue Advantage® vehicle to a Ford Dealer within the last six months, you are not eligible for the Money Back Guarantee program and your request to return will not be honored. See your dealer for important program guidelines and restrictions. <sup>3</sup>Roadside Assistance is included for certain owners and available to everyone for a per-service fee. Ford reserves the right to change program details without obligations. Buyers of Ford Blue Advantage vehicles will receive 22,000 Points (EV and Gold Certified) or 11,000 Points (Blue Certified) after enrollment within 60 days of vehicle sale. Modem not required. Visit a participating dealer for details. Sirius XM audio and data services each require a subscription sold separately or as a package by Sirius XM Radio Inc. If you decide to continue service after your trial, the subscription plan you choose will automatically renew thereafter, and you will be charged according to your chosen payment method at then-current rates. Fees and taxes apply. To cancel, you must call SiriusXM at 1-866-635-2349. See SiriusXM Customer Agreement for complete terms at www.siriusxm.com. All fees and programming subject to change. Sirius, XM, and all related marks and logos are trademarks of Sirius XM Radio Inc.



# The Benefits

On top of peace of mind, each Ford Blue Advantage® EV Certified used vehicle comes with these benefits:

## Warranty

In addition to 12-month/12,000-mile (whichever comes first) Comprehensive Limited Warranty coverage, every Ford Blue Advantage EV Certified used vehicle also comes with 8-year/100,000-mile (whichever comes first) BaseCARE EV Warranty coverage. Ask your dealer for limited-warranty details.

### Roadside Assistance

Roadside Assistance is offered for the full duration of the BaseCARE EV Warranty coverage. That's 24 hours a day, seven days a week, in case of a breakdown, blowout, or bad weather. Roadside Assistance includes:

- Travel expense reimbursement up to \$1,000 for up to five days when the breakdown occurs 100 miles or more from your residence
- Destination expense assistance of up to \$75 to cover the emergency cost of a taxi, shuttle, or rental car to reach your destination
- Rental car reimbursement of up to \$45 per day for up to five days if the vehicle requires overnight mechanical repairs
- Towing assistance up to \$100

# **127-Point Inspection**

Before any vehicle can be called a Ford Blue Advantage EV Certified used vehicle, it must pass a 127-point inspection. Ford factory-trained technicians recondition any component that does not meet program standards, or they replace it with only new Ford Motorcraft® or Ford Authorized Remanufactured Parts, when available. Ask your dealer for a copy of the Vehicle Inspection Checklist.

### **Vehicle History Report**

You'll definitely know your vehicle's history when you purchase a Ford Blue Advantage used vehicle. As part of the 127-point inspection process, a CARFAX° Vehicle History Report is run to identify any vehicle that does not meet Ford Blue Advantage standards. Ask your dealer for a copy of this report.

**Recall Notice:** Some vehicles offered for sale may be subject to open manufacturer safety recalls. Check Recall Status at www.safercar.gov.

## Money Back Guarantee

As part of the Ford Blue Advantage certification program, your vehicle comes with a 14-day or 1,000-mile (whichever comes first) Money Back Guarantee. That means you can return the EV Certified vehicle to the dealer that you purchased it from and work together to find another that better suits your needs. See your dealer for more details.<sup>2</sup>



Ford Roadside Assistance is included for certain owners and available to everyone for a per-service fee. Ford reserves the right to change program details without obligations. Only available at participating Ford Dealers. Vehicle must be returned within 14 days/1,000 miles (whichever comes first) from the original sales date and mileage as stated on bill of sale and returned in same condition as sold (excludes normal wear and use). Dealer cannot accept a return if the vehicle has a lien or other encumbrance. Original trade-in vehicle will not be returned to you. Purchasing a different vehicle may require a new credit application with different financial terms than the original contract. If you have already returned a Ford Blue Advantage® vehicle to a Ford Dealer within the last six months, you are not eligible for the Money Back Guarantee program and your request to return will not be honored. See your dealer for important program guidelines and restrictions.

# Covered Components

#### **Engine**

- Drive Motors
- · Engine Mounts
- · Oil Pump
- PCM Module
- Radiator
- · Radiator Fan (Clutch or Motor)
- · Seals and Gaskets
- Water Pump

#### Rear-/Front-Wheel Drive Axle

- Axle Shafts
- · Bearings (Front and Rear)
- · Seals and Gaskets

#### Steering

- · Column Lock (Tilt Wheel)
- · Control Valve
- Cooler
- · Electric Power Steering Actuator
- · Electronic Power-Assisted Steering
- Idler Arm
- · Seals and Gaskets
- · Steering Column
- · Steering Gear Housing, Manual and Power (Including All Internal Parts)
- Steering Shaft
- · Underbody Linkages and Couplings

#### Brakes

- Anti-Lock Brake Module and Sensor
- · Brake Booster (Power)
- · Combination Valve
- Calipers
- Master Cylinder
- · Metal Lines and Fittings
- · Parking Brake Linkage and Cables
- Retainers and Clips
- Self-Adjusters
- · Shaft (Brake Pedal)
- Springs

#### **Front and Rear Suspension**

- · Ball Joints (Upper and Lower)
- · Control Arms (Upper and Lower)
- · Control Arm Shafts and Bushings
- · Linkage and Bushings
- · Load Leveler Suspension System
- · MacPherson Struts
- Roll Stability Control<sup>™</sup>
- · Spindle and Spindle **Support Springs**
- · Stabilizer Bar
- Tie Rods

#### **Electrical**

- · Premium Sound System
- · Battery Charger
- · Battery Energy Control Module (BECM)
- Charge and Volt Gauges
- Clock (Electric)
- Control Trac® 4WD System
- · Converter Assembly Voltage
- · Driver's Seat Position Sensor
- Dual-Zone Electronic Auto Temperature Control
- Heated Backglass (Electrical Only Not Glass Damage or Breakage)
- High-Intensity Discharge (HID) Headlamps Igniter/Ballast<sup>2</sup>
- Ignition Switch
- Incandescent/Halogen Bulbs Interior and Exterior<sup>2</sup>
- Instrument Cluster
- Intelligent 4WD Systems
- Inverter System Controller -Front and Rear Module
- LED Lighting or Lamp Assemblies — Interior and Exterior (Factory-Installed)2
- · Onboard Battery Charging Cord
- · Primary Electric Drive
- · Power Mirrors (Electrical Only -Not Mirror or Glass Damage or Bulbs)
- · Power Running Boards
- · Radiator Fan Relav
- · Rear Window Power Sunshade
- Speedometer/Odometer (Electrical and Mechanical)
- Switches (Manually Operated, Electrical)
- Temperature Gauge
- · Wiper-Activated Headlamps
- Wiper Motors
- Wiring Harnesses

#### Air Conditioning and Heating

- AC Accumulator
- · AC Clutch
- · AC Clutch Bearings
- · AC Compressor
- · AC Compressor Clutch Switch
- · AC Compressor Head
- · AC Compressor Seals
- AC Condenser
- Automatic Temperature Control
- Evaporator · Field Coil
- Heater Blower Motor
- · Heater Control Assembly
- Heater Core Assembly
- · Instrument Panel Registers and Air Ducts
- Pulley

The following represents a partial list of components covered by the Ford Blue Advantage® EV Limited Warranty. The items in bold type are covered under the Ford Blue Advantage EV Certified BaseCARE limited warranty.1

#### **High Tech**

- · Adaptive Cruise Control
- · Adaptive Headlamp System (Excluding Lamp Housing and Bulbs)
- · Air Suspension (Selected Electronic Components)
- Anti-Theft Alarm (Factory-Installed)
- · Auto Lock and Auto Unlock System
- · Automatic Park Assistant
- Blind Spot Information System (Electrical Only - Not Mirror or Glass Damage or Bulbs)
- · Cross-Traffic System
- · Enhanced Active Park Assist System
- FordLink™ System
- Ford Work Solutions™ Asset Security (If Equipped)
- · Forward Sensing System
- Instrument Cluster (Excluding Dash Pad)
- Keyless Entry System (Excluding Door Handles)
- · Lane Departure Warning
- Message Center
- Power Antenna Power Door Locks and Retainer Clips
- (Excludes Door Handles)
- · Power Seat Motors · Power Window Motors/Regulators
- · Rain-Sensing Wipers
- · Reverse Camera System
- · Reverse Sensing System
- · SecuriCode® Keyless Entry
- SecuriLock® Passive Anti-Theft Ignition
- · SOS Post-Crash Alert System™
- Speed Control
- · SYNC® MvFord Touch® (Excludes Software Upgrades)
- · Trailer Brake Module
- · Unique Hybrid/Electric Vehicle Components (Excluding High-Voltage Battery and Cables)

#### **Emissions**

- · Electronic Throttle Control
- Temperature Sensor (Engine Coolant)

#### Audio

- · Antenna, Radio (Base Assembly)
- Brackets
- · Cables and Wiring
- · Cellular Phone, Receiver, Handset, Speaker Assembly, and Antenna (Factory-Installed)
- Compass and Thermometer Readout Displays
- · Controls (Rear Seat)
- · Radio (AM, AM/FM), Speakers, Digital CD Player, Graphic Equalizer, Premium Sound Amplifier (Factory-Installed)
- · Rear Entertainment System (Factory-Installed)

#### Safety

- Airbag Module Assembly
- · Collision Avoidance System
- Diagnostic Module Assembly (Airbag)
- Door Ajar Warning Switch Assembly
- · Guides, Bezels, Brackets, and Supports (Safety Belts/Shoulder Straps)
- · Head Restraint Retainers and Sleeves (Safety Belt)
- · Key, SecuriLock®
- (Microchip-Encoded Key) Lock Cylinder (Door)
- · Lock Lever Assembly (Door)
- Lock Lever Assembly (Tailgate) · Lock Lever Retainers, Clips,
- and Brackets
- Module (Passive Restraint)
- · Safety Belt Buckle (Front and Rear)
- · Safety Belt Motor Drive Assembly
- · Safety Belt Restraint Carrier
- · Safety Belt Retractors
- · Safety Belt Track Assembly
- · Safety Belt Warning Chime Assembly

· Wiring Assembly (Airbag)

- · Safety Canopy® System
- · Sensors (Airbag) · Shoulder Strap Track Assembly

# Ford Pickup & Delivery Service

Ford Pickup & Delivery is a convenient and complimentary way to get your Ford Blue Advantage® vehicle serviced without having to leave home by having a dealer transport your vehicle to and from the dealership. With Ford Pickup & Delivery, a dealership will pick up your vehicle at your home or office, service it at the dealership, and drop it back off when service is complete. There are a lot of reasons to love being a Ford Owner. Ford Pickup & Delivery¹ is one more.



# FordPass® Rewards

Earn FordPass Rewards Points with your Ford Blue Advantage vehicle purchase. EV Certified vehicles earn 22,000 Points.<sup>2</sup> Points are flexible — how you spend them is up to you.



# Ford Mobile Service

With Ford Mobile Service, a dealership's mobile service van comes right to your home or office to service your vehicle. Ford Mobile Service technicians can do a lot of the same services remotely that they can do in the dealership, including routine maintenance.<sup>3</sup> From oil and filter changes to brakes, batteries, tire rotation, and more, our professionals will do their thing. And free you up to do yours. That's ownership built around you.

Ford Mobile Service vans can perform routine maintenance items, including:

- Oil and Filter Change
- Brake Services
- Batteries
- Tire Rotation
- Wipers
- Fluids
- Powertrain Systems Analysis (PSA)

- Filters
- Lamps and Bulbs
- Diagnostic Scanning
- Software Updates
- Accessories Installation
- Recalls

Distance restrictions may apply. Contact your preferred dealer to confirm service availability in your area. <sup>2</sup>Buyers of Ford Blue Advantage® vehicles will receive 22,000 Points (EV and Gold Certified) or 11,000 Points (Blue Certified) after enrollment within 60 days of vehicle sale. Modem not required. Visit a participating dealer for details. <sup>3</sup>Ford Mobile Service is offered by participating dealers and may be limited based on availability, distance, or other dealer-specified criteria. Does not include parts or repair charges. Please contact your dealer for details as services may vary.

# Warranty Coverage

### **Excellence and Value Combined**

Ford Blue Advantage® EV Certified Comprehensive Limited Warranty coverage, combined with the original Ford New Vehicle Bumper-to-Bumper Limited Warranty (if applicable), provides owners with long-lasting added peace of mind for their Ford Blue Advantage vehicle.

Ford Blue Advantage EV Certified Comprehensive Limited Warranty coverage is provided for 12 months or 12,000 miles (whichever comes first) from the expiration of the Ford New Vehicle Bumper-to-Bumper Limited Warranty or the date of your Ford Blue Advantage used vehicle purchase, whichever comes later. The Ford Blue Advantage BaseCARE EV Warranty provides coverage for eight years from the original Ford New Vehicle Limited Warranty start date or a total of 100,000 miles on the odometer, whichever comes first. Each Ford Blue Advantage EV Certified vehicle has a standard deductible of only \$100 for the Comprehensive and BaseCARE EV Warranty, so should covered repairs be necessary, your cost will be minimal. Please see your dealer for warranty coverage details or refer to your plan provisions.



This brochure is intended to provide general information about Ford Blue Advantage® Comprehensive Limited Warranty coverage. Please see your dealer for details or refer to your plan provisions. Valid only in the 50 states. Ford Blue Advantage Comprehensive Limited Warranty coverage is in addition to any remaining Ford New Vehicle Bumper-to-Bumper Limited Warranty coverage. Repairs needed to any engine, transmission, and final drive components caused by or resulting from a defect in a non-Ford component, such as an aftermarket-installed turbocharger, are not covered. In some cases, the use of Ford Authorized Remanufactured Parts is required after the expiration of the original Ford New Vehicle Bumper-to-Bumper Limited Warranty coverage and the Ford Blue Advantage Comprehensive Limited Warranty coverage. See your dealer for complete details on the original Ford New Vehicle Bumper-to-Bumper Limited Warranty. Illustrations used in this brochure are for graphic representation only. Ford Motor Company reserves the right to change program policy without incurring obligations.



# Ford Credit®

With Ford Credit, you'll find it all — low APRs, flexible terms, special programs, and a wide range of financing options for Ford Blue Advantage used vehicles. We also offer a number of online tools that make managing your account as convenient as possible. These include:

- Account Manager Pay your bill, track your payoff progress, change your due date, and much more
- Mobile Account Manager Access your account on the go with your smartphone<sup>1</sup>
- Exceptional Customer Support Contact us with your questions anytime online at fordcredit.com

To learn more about your financing options, visit fordcredit.com or contact your Ford Dealer.

<sup>1</sup>Message and data rates may apply.

### Ford Credit®

One of the many benefits of buying a Ford EV Certified used vehicle is flexible financing options from Ford Credit. Ask your Ford Dealer for the details on current offers.

## Ford Protect® Extended Service Plan

In addition to the Ford EV Certified Used Vehicle Limited Warranty coverage you receive with your vehicle, you may also purchase additional Ford Protect Extended Service Plan coverage. By choosing a Ford Protect Extended Service Plan, you add additional coverage to your vehicle in terms of time, mileage, or covered components.

### **Genuine Parts**

Only Genuine Ford, Motorcraft®, or Ford Authorized Remanufactured Parts are used in the reconditioning process of Ford Blue Advantage® EV Certified used vehicles.

For more information, please contact:

Roadside Assistance 1-800-241-3673

Customer Relationship Center 1-800-392-3673

Ford Credit Customer Service 1-800-727-7000

owner.ford.com