

FERMAN BUYER'S ORDER FOR MOTOR VEHICLE

BUYER INFORMATION	CO-BUYER INFORMATION	VEHICLE INFORMAT	
NAME _	NAME	STOCK #YEAR	
ADDRESS	ADDRESS	DEAL#MAKE	
CITY	CITY_	CUST. #MODEL_	
STATE ZIP	STATE ZIP	BODYCOLOR	
HOME PHONE	HOME PHONE	N/U/DMILEAGE	3
WORK PHONE_	WORK PHONE	VIN #	
	CELL PHONE	SLS. #1	
CELL PHONE		SLS. #2	
DATE OF BIRTH	DATE OF BIRTH	TOTAL CASH PRICE	
DRVR. LIC.#	DRVR. LIC.#		
E-MAIL	E-MAIL	DEALER INSTALLED OPTIONS	
TRADE # ONE TRADE-IN IN			
YEARMILEAGE	YEAR MILEAGE		
MAKE——BODY—	MAKEBODY		
MODELCOLOR	MODELCOLOR	PRE-DELIVERY SERVICE*	799.95
VIN#	VIN #	TOTAL VEHICLE PRICE	
PAYOFF	PAYOFF	LESS TRADE-IN ALLOWANCE	
LIENHOLDER	LIENHOLDER	SUBTOTAL	
		OTHER AMOUNTS	
The above payoff information is subject to ver		PRIOR CREDIT OR LEASE BALANCE	
information received as to the title or payoff amount(s) will be the responsibility of the Buyer. Buyer hereby acknowledges that Buyer will pay on demand any higher difference from the above estimated payoff figure(s) which is/are due on the payoff(s) of Buyer's trade-		FLORIDA NEW TIRE FEE	
		FLORIDA BATTERY FEE	
in(s). Buyer hereby represents to Dealer that	()	ELECTRONIC FILING FEE	
rebuilt, flood damaged, or frame damaged veh cle(s) was/were not previously branded as suc		TAG/TITLE FEES	
cle(s) was/were not previously branded as suc	11.	PRIVATE TAG AGENCY FEE**	
n.		M.V. WARRANTY TRUST FUND	
Buyer:		NET CASH PRICE	
Co-Buyer:		STATE SALES TAX	
IMPORTANT NOTICES		COUNTY SALES TAX	
		PAYOFF BALANCE	
*PRE-DELIVERY SERVICE FEE: This charge repritems such as inspecting, cleaning and adjusting r	new and used vehicles and preparing documents	REBATE	
related to the sale, in accordance with Fla. Stat. other listed or suggested pricing for the vehicle.	§501.976(18) and is not included within any		
**PRIVATE TAG AGENCY FEE: This fee represent	SUBTOTAL, NET CASH		
preparation of title work and also includes profi	t to the seller/dealer.	PRICE & OTHER AMOUNTS	
NEW VEHICLE - The following applies to this NEW vehicle transaction (including NEW demonstrator vehicles) Important Notice - Read Carefully Before Signing AS-IS and WITH ALL FAULTS. The only warranties applying to this vehicle are those offered by the		Optional Vehicle Maintenance Contract	
		Optional Vehicle Service Contract	
manufacturer or, if applicable, by the manufacturer	of the non-factory installed equipment. The Dealer	Optional Vehicle Protection Product	
expressly disclaims all warranties, either express or implied, including any implied warranty of mer- chantability and implied warranty of fitness for a particular purpose and the Dealer neither assumes nor		Optional Tire and Wheel Guarantee	
authorizes any other person to assume for it any liability in connection with the sale of this vehicle. Buyer		Optional Paintless Dent Repair	
shall not be entitled to recover from the Dealer any			
ages for loss of use, loss of time, loss of profit, or in PLEASE USED VEHICLE - The following applies to		Sales Tax on Above Optional Benefits	
Contrary Language Disclosure - Read Can			
The information you see on the Buyers Guide windo			
of this Buyer's Order. Information on the window fo for sale. Except as specifically identified on the wi			
chase transaction and except for Ferman's Automobil	e Mechanical Limited Warranty (if applicable), this	Optional GAP Waiver Addendum	
vehicle is sold "AS-IS and WITH ALL FAULTS"	TOTAL OTHER BENEFITS AND INSURANCE		
except as expressly set forth on the Buyers Guide window form, including any implied warranty of mer- chantability and any implied warranty of fitness for a particular purpose. Buyer shall not be entitled to		Deposit	
recover from the Dealer any consequential damages, damages to property, damages for loss of use, loss		Cash Down	
of time, loss of profits, or income, or any other incidental damages. Buyer acknowledges that Buyer has inspected the physical condition of the used vehicle being purchased and Buyer is satisfied with the vehi-		Documentary Stamps	
cle's condition and Buyer accepts the vehicle as equipped, except as indicated on any "WE OWE" form		VSI Fee	
executed in connection herewith by both Buyer and test driven this vehicle to Buyer's satisfaction or has		UNPAID BALANCE	
·	occir officied an opportunity to do so.		
on the front and back of this Order. Unless stated in the entire agreement, understanding and representation purchase transaction and (2) the quality or nature of cations between the parties. Buyer expressly acknow upon by the Buyer, except as expressly listed in the any prior damage to the vehicle or any prior repair vehicles of the vehicle except as expressly set forth	t Buyer has read the front and back of this Buyer's of writing and signed by an authorized Dealer represent ons, express or implied, between Buyer and Dealer control the vehicle purchased pursuant to this Buyer's order reledges that Dealer representatives have not made any space below, including verbal statements concerning work that may have been done to the vehicle being put in writing. This Buyer's order may be modified or an relying on any oral representations or promises by Dealer, expressions are presentations or promises by Dealer, expressions are presentations or promises by Dealer, expressions are presentations.	active, the terms in this written documenting (1) the terms and provision. This Buyer's order supercedes all representations to the Buyer which the history or the use of the vehiclar chased pursuant to this Buyer's Onended only by a written document.	ument constitute ns of the vehicle I oral communi- have been relied te or concerning rder or as to the signed by Buyer
ARBITRATION OF Disputes and Waiver It is understood and agreed between the par		pursuant to the terms of the A	Arhitration

It is understood and agreed between the parties that disputes between us will be resolved pursuant to the terms of the Arbitration provision in paragraph 21 on the reverse side of this Buyer's Order.

Buyer: _____ Co-Buyer:____

Certain OPTIONS may not be products of the Vehicle Manufacturer or the Dealer. See paragraph 17 on the reverse side of this Buyer's order for important information about the warranties (if any) for such products.

Buyer Acknowledgments

On a cash transaction, this offer is not binding unless accepted in writing by an authorized Dealer representative in the space indicated below and the funds received clear the Dealer's bank. On a credit transaction, the Buyer's offer is not accepted and the transaction is not consummated until (a) accepted in writing by an authorized Dealer representative in the space indicated below, and (b) Buyer and Dealer have signed a retail installment sales contract. Buyer acknowledges that the name of a Lender as it appears on any vehicle transaction documents (including but not limited to the vehicle title transaction, the retail installment sales contract and the enrollment or registration forms for any insurance product or other benefit purchased in connection with the vehicle transaction), but no other term, may be unilaterally substituted by Dealer to reflect the name of the Lender who does accept assignment of the retail installment sales contract. Buyer certifies that Buyer is 18 years of age or older and Buyer hereby acknowledges receipt of a copy of this Buyer's Order.

Buyer acknowledges that title and tag fees are estimates and any excess will be refunded by Dealer when registration is delivered and any shortage must be paid by Buyer when registration is delivered. Any electronic filing service charge appearing on this Buyer's Order is optional and includes costs and profit to the Dealer

Buyer acknowledges that Buyer has not been induced to sign this Buyer's Order by any oral representation involving the condition or performance of the vehicle (except as expressly set forth in the Entire Agreement Language section above) or any warranty relating to this vehicle or any representation contrary to the written terms of this Buyer's Order.

Buyer acknowledges that, if Buyer is financing the acquisition of the Selected Vehicle, Buyer may negotiate the Annual Percentage Rate (APR) with Dealer. Dealer intends to assign the retail installment sales contract and retain its right to receive a part of the finance charge or other compensation in exchange for such assignment and for assisting the Buyer in securing the financing. See paragraph 12 on the reverse side of this Buyer's Order for additional detail.

Buyer acknowledges acceptance of Dealer's right to cancel this transaction as defined in paragraph 7 on the reverse side of this Buyer's Order.

Buyer:		
Co-Buyer:		
Dealer Accepted by:	Date:	

ADDITIONAL TERMS AND CONDITIONS

1. As used in this Buyer's Order, the following definitions shall apply: (a) "Dealer" shall mean the authorized dealer to whom this Buyer's Order is addressed and who shall become a party hereto by the Dealer's acceptance of this Buyer's Order as reflected on the front side, and shall include Dealer's officers, agents and/or employees and Dealer's surety bonding company, (b) "Buyer" shall mean the party or parties executing this Buyer's Order as Buyer and/or Co-Buyer on the front side hereof, (c) "Manufacturer" shall mean the company that manufactured the vehicle or chassis or other accessories, it being understood by Buyer and Dealer that Dealer is not the agent of the Manufacturer and that the Dealer and Buyer are the sole parties to this Buyer's Order, (d) "Selected Vehicle" shall mean the vehicle identified on the front side which Buyer has selected to purchase from Dealer, and Buyer has proposed purchase terms on this Buyer's Order for consideration and possible acceptance by Dealer, (e) "Demonstrator" or "Demo" shall mean any new motor vehicle which is carried on the records of the Dealer as a demonstrator and is being inspected or driven by the Dealer, his employees or agents or used by prospective customers for the purpose of demonstrating vehicle characteristics in the sale or display of motor vehicles sold by the Dealer, and (f) "Executive Vehicle" shall mean a vehicle purchased from the Manufacturer or a subsidiary of the Manufacturer and was used by the Manufacturer or its subsidiary or the Dealer for the commercial or personal use of their employees. Reference to "Manufacturer" herein is for purpose of explaining generally certain contractual relationships or obligations between Dealer and Manufacturer with respect to the Selected Vehicle.

- 2. Buyer assumes and agrees to pay, unless prohibited by law, any taxes imposed on or applicable to the transaction covered by this Buyer's Order regardless of which party may have primary tax liability therefor.
- 3. Dealer shall not be liable for failure to deliver or delay in delivering the Vehicle Ordered when such failure or delay is due, in whole or in part, to any cause beyond the control or without the fault or negligence of Dealer.
- 4. If Buyer fails to take delivery of the Selected Vehicle and/or fails to make payment for the Selected Vehicle as referenced on the front side, Dealer may retain as liquidated damages Buyer's deposit, down payment and/or trade-in to offset the losses suffered by Dealer pursuant to Buyer's breach. Dealer may pursue other legal remedies in addition to retaining the deposit, down payment and trade-in, and nothing in this Section 4 shall be deemed to limit Dealer's rights to such other legal remedies.
- 5. Before or at the time of delivery or after delivery of the Selected Vehicle, Buyer agrees to execute such other forms of agreements or documents as may be required by the terms and conditions indicated on this Buyer's Order, including but not limited to documents to transfer title to Buyer's trade-in(s) as needed and/or to otherwise fully document the transaction contemplated hereby.

6. If Buyer furnishes Dealer with any faulty, inaccurate, or false information of any kind, or makes any misrepresentations or omissions related to this transaction, either verbally or written, or if any payment due from Buyer to Dealer is not made as agreed (including submission of any dishonored checks from Buyer to Dealer) Dealer may notify Buyer to immediately return the Vehicle to Dealer. If upon such notice Buyer fails to return the Selected Vehicle or pay the Dealer the purchase price of the Selected Vehicle plus any remaining unpaid balance within twenty-four (24) hours of notice by Dealer to Buyer, Buyer authorizes Dealer to take whatever action Dealer deems necessary to restore possession of the Selected Vehicle to Dealer, including repossession or other self-help course of action, and agrees to pay Dealer for all costs, expenses, losses and damages arising out of Buyer's possession of the vehicle, including but not limited to repossession company fees and reasonable attorney's fees and costs, including appellate fees and costs, whenever the services of an attorney are secured by Dealer to enforce these conditions. Buyer agrees to pay Dealer any costs, expenses or losses incurred by Dealer arising from a cancelled transaction as defined in Section 7. If a trade-in vehicle has been given by Buyer as part of this transaction and the tradein has been sold by Dealer, Dealer shall reimburse to Buyer the actual cash value of the trade-in, using the average retail value reflected in the Kelly Blue Book as a guide, less any amounts reasonably incurred by Dealer to prepare the trade-in for sale (including, but not limited to, repair costs, cosmetic improvements, towing or transportation charges, and the costs expended by Dealer to satisfy any lien or encumbrance attributable to such trade-in); Dealer may also offset the value of the trade-in against any amounts owed to Dealer from Buyer. The reference to "trade-in allowance" on the front side means the amount allowed by Dealer regarding such trade-in to be credited against the purchase price of the Selected Vehicle and is arrived at based upon the complete negotiation process between Dealer and Buyer and is not necessarily equivalent to the "actual cash value" of the trade-in vehicle. Buyer acknowledges that the Kelly Blue Book value may differ substantially from trade-in allowance on the front side of this form.

- 7. Dealer and Buyer agree that in a finance transaction the Dealer has the right to cancel this agreement as discussed below:
- a. Dealer agrees to deliver the vehicle to you on the date the Retail Installment Sales Contract (RISC) is signed by Dealer and you. You understand it may take a few days for Dealer to verify credit, locate financing for you on the exact terms shown on the front of the RISC, and assign the RISC to a financial institution. You agree that Dealer has 30 days to assign the RISC. You agree that if Dealer is unable to assign the RISC within this time period to any one of the financial institutions with whom Dealer regularly does business under an assignment acceptable to Dealer, Dealer may cancel this transaction.
- b. If the Dealer elects to cancel per Paragraph a. above, Dealer will give you written notice (or in any other manner in which actual notice is given to you). In that event, you may have the option of negotiating and signing a new RISC with different financing terms (for example, a larger down payment, a higher annual percentage rate, a required cosigner, etc.) or you may pay with alternative funds arranged by you.
- c. Upon receipt of such notice, you must immediately return the vehicle to Dealer in the same condition as when sold, reasonable wear and tear excepted. Dealer must give you back all consideration Dealer has received in accordance with the terms of this document.
- d. If you do not immediately return the vehicle, Dealer may use any legal means to take it back (including repossession) and you will be liable for all expenses incurred by Dealer in taking the vehicle from you, including reasonable attorney's fees.
- e. While the vehicle is in your possession, all terms of the RISC, including those relating to use of the vehicle and insurance for the vehicle, are in full force and you assume all risk of loss or damage to the vehicle. You must pay all reasonable costs for repair of any damage done to the vehicle while the vehicle is in your possession. f. The terms of this document shall survive Dealer's cancellation of the transaction.
- g. Paragraphs a. g. are incorporated by reference into the RISC.

Dealer is not a Lender for this transaction.

- 8. If the vehicle transaction identified on the front side is not consummated and/or cancelled pursuant to the provisions of either paragraph 6 or 7 above, and Dealer notifies Buyer to return the Selected Vehicle to Dealer, Dealer shall be entitled to recover from Buyer a rental charge of \$50 per day from Buyer for the use of the vehicle together with the costs of any excess wear and tear, damage and excess mileage incurred in excess of 50 miles per day after 3 days in addition to all other remedies permitted herein. Nothing in this Section 8 shall limit Dealer's rights and remedies contained elsewhere in this Buyer's Order.
- 9. Buyer agrees that notice to Buyer from Dealer shall be sufficient if provided by phone using a phone number for Buyer identified in the purchase documents or by regular U.S. Mail (providing three (3) days for delivery) to Buyer's address reflected on the purchase documents or by hand delivery left at Buyer's address as reflected on the purchase documents. If notice is provided to Buyer by telephone, notice shall be deemed to be sufficient if Dealer leaves a message on an answering machine at such
- 10. Buyer grants to Dealer a security interest in the Selected Vehicle to secure payment in full of all amounts due Dealer regarding such transaction and to satisfy any losses of Dealer due to Buyer's breach arising from any trade-in or Selected Vehicle acquisition and to secure Buyer's warranty of title to any trade-in, including Buyer's representation that Buyer has clear title to such trade-in and Buyer will sign any necessary documents to perfect such security interest.
- 11. On a finance transaction, Buyer acknowledges that if a retail installment sales contract is presented to Buyer, including the federal Truth-in-Lending disclosures thereon, Buyer may take a copy of such contract with Buyer and need not execute such contract at that time. However, Buyer acknowledges that the lending institution may change its lending terms for such financing proposal and the terms then presented may not be available at a subsequent time, and that the Selected Vehicle may be sold to another customer in the interim.
- 12. Buyer understands and acknowledges that Buyer does not have to obtain a vehicle loan through Dealer for purchase of the Selected Vehicle. Buyer understands that there are other lenders, not identified at the dealership, which provide vehicle loans and may offer loans at lower rates than rates quoted at the Dealership. Buyer acknowledges that bank financing rates quoted by Dealer may be different from and/or greater than those rates quoted directly from the bank or lender to whom Buyer applies for credit and that Dealer owes Buyer no duty to offer a lower rate. Buyer acknowledges that Dealer may receive compensation related to Dealer's role in such financing. Buyer acknowledges that Dealer has facilitated the financing transaction and receives compensation for its role. Buyer acknowledges that Dealer's services in connection with facilitating the financing transaction have included the following: processing and submitting the Buyer's credit application; obtaining the credit bureau; gathering required income documentation to submit with the application; assisting potential Lenders in gathering additional information as requested by such Lenders; obtaining Lender approval; communicating with Buyer and Lender as to the status of the financing transaction; and preparing and supervising the execution of documents relating to the financing transaction.
- 13. Various incidental items, services or products (including but not limited to extended vehicle service contracts, vehicle maintenance contracts, vehicle anti-theft protection products, gap waiver addenda, tire and wheel/roadside protection plans, credit life insurance, and credit accidental death and disability insurance, among others) may be sold by Dealer to Buyer in conjunction with the sale of the Selected Vehicle. The amount charged to Buyer by Dealer may be greater than Dealer's costs for such

items, services or products. Buyer acknowledges that his or her purchase of these items, services or products is optional, and the Selected Vehicle may be purchased without the purchase of any such item, service or product.

- 14. Applicable if the Vehicle Ordered is a New, Demonstrator or Executive Vehicle. Buyer acknowledges that sometimes new vehicles are delivered to Dealer from the Manufacturer with some in-transit damage to the vehicle and acknowledges that sometimes new vehicles are damaged from being moved on or around the Dealer's property. Buyer acknowledges that Buyer may not be advised if such minor damage occurs to a new motor vehicle and is repaired.
- 15. Applicable if the Vehicle Ordered is a New, Demonstrator or Executive Vehicle. Buyer acknowledges that Buyer has inspected the physical condition of the Selected Vehicle and Buyer is satisfied with the Vehicle's condition and Buyer accepts the Selected Vehicle as equipped. Buyer further acknowledges that Buyer has test driven the Selected Vehicle to Buyer's satisfaction or has been offered an opportunity to do
- 16. Applicable if the Vehicle Ordered is a Used Vehicle. Buyer acknowledges that Buyer has had the used Selected Vehicle inspected by a vehicle mechanic of Buyer's choice (the expense of any such inspection to be borne entirely by the Buyer) or that Buyer had an opportunity to do so, but choose not to obtain an independent inspection. Buyer further acknowledges that Buyer has test driven the Selected Vehicle to Buyer's satisfaction or has been offered an opportunity to do so.
- 17. Certain equipment and/or accessories, including but not limited to audio/video equipment, air conditioning, window tinting, cruise control, truck bedliner, trailer hitches, tires/wheels and batteries, may not be products of the Manufacturer. In each such case, the applicable warranty for each of these items (if any) is not through the Manufacturer or the Dealer. You should contact the vendor of such products to determine the warranty, if any, for such items.

18. TRADE-IN. If the used motor vehicle which has been traded in as part of the consideration for the purchase of Selected Vehicle is not delivered to Dealer at the time this Buyer's Order is executed and the Dealer appraises the trade-in, then the trade-in shall be reappraised when delivered and such reappraised value shall determine the allowance made for such trade-in. If such reappraised value is lower than the original allowance shown on the front of this Buyer's Order, Buyer may, if dissatisfied therewith, pay to the Dealer the dollar amount of the initial trade allowance and retain the trade-in or deliver the trade-in and obtain payment credit for the reappraised value. Buyer hereby authorizes Dealer to sell the trade-in prior to the consummation of the sale or transfer of the Selected Vehicle to the Buyer. In the event that the purchase transaction for the Selected Vehicle is not consummated or cancelled and finalized and Dealer has sold the trade-in, Dealer shall reimburse to Buyer the "actual cash value" of the trade-in, using the average retail value reflected in the Kelly Blue Book as a guide, less any amounts reasonably incurred by Dealer to prepare the trade-in for sale (including, but not limited to, repair costs, cosmetic improvements, towing or transportation charges, and the costs expended by Dealer to satisfy any lien or encumbrance attributable to such trade-in); Dealer may also offset the value of the trade-in against any amounts owed to Dealer from Buyer. The reference to "trade-in allowance" on the front side means the amount allowed by Dealer regarding such trade-in to be credited against the purchase price of the Selected Vehicle and is arrived at based upon the complete negotiation process between Dealer and Buyer and is not necessarily equivalent to the "actual cash value" of the trade-in vehicle. Buyer acknowledges that the Kelly Blue Book value may differ substantially from trade-in allowance on the front side of this form.

Buyer agrees that if Dealer pays off any loan obligations on the trade-in vehicle ("trade-in payoff") and the purchase transaction for the Vehicle is not completed, including Final Approval, Buyer will pay to Dealer the full trade-in payoff amount.

19. Buyer agrees to deliver to Dealer satisfactory evidence of title to any vehicle traded-in as part of the consideration for the Selected Vehicle at the time of delivery of such trade-in to Dealer. Buyer warrants such trade-in to be Buyer's property free and clear of all liens and encumbrances except as specifically noted on this document. In the event that Buyer breaches this provision and/or breaches the warranty of title for the trade-in then Buyer agrees and herein permits Dealer to place a lien on the Selected Vehicle purchased from Dealer in the amount of the lien or encumbrance remaining on the trade-in. Buyer will cooperate and assist in the placement of the lien on the Selected Vehicle pursuant to this paragraph. Dealer may pursue any and all legal remedies for Buyer's breach of this paragraph. Buyer shall immediately satisfy any liens or encumbrances on the trade-in vehicle upon notice of such liens and encumbrances from Dealer.

20. If Buyer has traded in a vehicle as part of this transaction, Buyer acknowledges and agrees that in the event that Dealer discovers that the vehicle traded in has a mileage discrepancy and/or has suffered frame damage and/or is a salvaged or rebuilt vehicle and/or flood damaged and/or that the title to such vehicle was previously branded as such or if under the laws of the State of Florida, a vehicle would be branded as such and Buyer has not disclosed, in writing, this previous history of the vehicle to Dealer, then Buyer agrees to reimburse to Dealer the full amount of any trade allowance provided, within ten (10) days from any written demand by Dealer for such reimbursement. Dealer may recover all consequential and incidental damages suffered by Dealer arising from Buyer's failure to disclose the trade-in vehicle conditions identified in this paragraph including but not limited to attorneys' and paralegal fees.

21. ARBITRATION CLAUSE.

PLEASE REVIEW - IMPORTANT - AFFECTS YOUR LEGAL RIGHTS

1. EITHER YOU OR WE MAY CHOOSE TO HAVE ANY DISPUTE BETWEEN US DECIDED BY ARBITRATION AND NOT IN COURT OR BY JURY TRIAL.

2. IF A DISPUTE IS ARBITRATED, YOU WILL GIVE UP YOUR RIGHT TO PAR-TICIPATE AS A CLASS REPRESENTATIVE OR CLASS MEMBER ON ANY CLASS CLAIM YOU MAY HAVE AGAINST US INCLUDING ANY RIGHT TO CLASS ARBITRATION OR ANY CONSOLIDATION OF INDIVIDUAL ARBI-TRATIONS.

3. DISCOVERY AND RIGHTS TO APPEAL IN ARBITRATION ARE GENERALLY MORE LIMITED THAN IN A LAWSUIT, AND OTHER RIGHTS

THAT YOU AND WE WOULD HAVE IN COURT MAY NOT BE AVAILABLE IN ARBITRATION.

Any claim or dispute, whether in contract, tort, statute or otherwise (including the interpretation and scope of this Arbitration Clause, and the arbitrability of the claim or dispute), between you and us or our employees, agents, successors or assigns, which arises out of or relates to your credit application, purchase or condition of this vehicle, this contract or any resulting transaction or relationship (including any such relationship with third parties who do not sign this contract) shall, at your or our election, be resolved by neutral, binding arbitration and not by a court action.If federal law provides that a claim or dispute is not subject to binding arbitration, this Arbitration Clause shall not apply to such claim or dispute. Any claim or dispute is to be arbitrated by a single arbitrator on an individual basis and not as a class action. You expressly waive any right you may have to arbitrate a class action. You may choose one of the following arbitration organizations and its applicable rules: the National Arbitration Forum, Box 50191, Minneapolis, MN 55405-0191 (www.arbforum.com), the American Arbitration Association, 335 Madison Ave., Floor 10, New York, NY 10017-4605 (www.adr.org), or any other organization that you may choose subject to our approval. You may get a copy of the rules of these organizations by contacting the arbitration organization or visiting its website. Arbitrators shall be attorneys or retired judges and shall be selected pursuant to the applicable rules. The arbitrator shall apply governing substantive law in making an award. The arbitration hearing shall be conducted in the federal district in which you reside unless the Creditor-Seller is a party to the claim or dispute, in which case the hearing will be held in the federal district where this contract was executed. We will advance your filing, administration, service or case management fee and your arbitrator or hearing fee all up to a maximum of \$1500, which may be reimbursed by decision of the arbitrator at the arbitrator's discretion. Each party shall be responsible for its own attorney, expert and other fees, unless awarded by the arbitrator under applicable law. If the chosen arbitration organization's rules conflict with this Arbitration Clause, then the provisions of this Arbitration Clause shall control. The arbitrator's award shall be final and binding on all parties, except that in the event the arbitrator's award for a party is \$0 or against a party is in excess of \$100,000, or includes an award of injunctive relief against a party, that party may request a new arbitration under the rules of the arbitration organization by a three-arbitrator panel. The appealing party requesting new arbitration shall be responsible for the filing fee and other arbitration costs subject to a final determination by the arbitrators of a fair apportionment of costs. Any arbitration under this Arbitration Clause shall be governed by the Federal Arbitration Act (9 U.S.C. § 1 et. seq.) and not by any state law concerning arbitration. You and we retain any rights to self-help remedies, such as repossession. You and we retain the right to seek remedies in small claims court for disputes or claims within that court's jurisdiction, unless such action is transferred, removed or appealed to a different court. Neither you nor we waive the right to arbitrate by using self-help remedies or filing suit. Any court having jurisdiction may enter judgment on the arbitrator's award. This Arbitration Clause shall survive any termination, payoff or transfer of this contract. If any part of this Arbitration Clause, other than waivers of class action rights, is deemed or found to be unenforceable for any reason, the remainder shall remain enforceable. If a waiver of class action rights is deemed or found to be unenforceable for any reason in a case in which class action allegations have been made, the remainder of this Arbitration Clause shall be unenforceable.

- 22. In any legal proceeding arising out of or related to this Buyer's Order, including arbitration and judicial proceedings, the prevailing party in such dispute shall be entitled to recover their attorneys' fees and costs, including appellate fees and costs, from the non-prevailing party.
- 23. In the event that a conflict arises from the transaction reflected on the front side, the parties agree that Florida law applies, regardless of the principles of conflicts of laws. Further, the parties agree to venue in the Florida city where Dealer's dealership is located.
- 24. If any provision in this Buyer's Order is determined to be unenforceable, violative of law or void, then such provision shall be separable and treated as if it was not contained in this Buyer's Order and the remaining provisions in this Buyer's Order shall

continue in full force and effect.