

VEHICLE SERVICE CONTRACT



**SERVICE
CONTRACT**

VEHICLE SERVICE CONTRACT

It's no surprise that most major repairs are needed after the original factory warranty has expired, which means you will have to deal with all the inconvenience, time, energy and expense of those repairs.

Depending on the age and mileage of your vehicle, you can purchase up to 150,000 miles of coverage. **The Vehicle Service Contract** begins on the purchase date and expires according to the term and mileage selected, whichever occurs first, and may include a deductible depending on the option selected. You can select from a national network of over 6,000 authorized service centers or any licensed repair facility in the U.S. or Canada.

THREE COVERAGE LEVELS*

- PLATINUM COVERAGE
- GOLD COVERAGE
- POWERTRAIN COVERAGE

* Coverage level availability may be limited based on the age, mileage, make and model of your vehicle. Deductible may apply.



PLAN FEATURES*

3 plans come with the following additional features to keep you moving.

ALTERNATE TRANSPORTATION COVERAGE

Reimbursement up to \$40 per day for up to 10 days per covered mechanical breakdown. Coverage includes reimbursement for public transportation, rental car services or ridesharing services using a licensed rental agency, authorized dealer or ridesharing service.

TOWING COVERAGE

Reimbursement of up to \$100 in towing charges per covered mechanical breakdown.

TRAVEL COVERAGE

If you're more than 100 miles from home when you experience a covered mechanical breakdown, reimbursement of up to \$100 per day, up to \$500 per occurrence, for food and lodging.

FLUIDS COVERAGE

Replacement of necessary fluids, oils, greases, lubricants, and approved air conditioner gases needed in conjunction with a covered repair.

IMPROVED RESALE

Each plan is fully transferable to a subsequent owner, making your car more appealing to potential buyers.

FINANCING

The cost of the selected plan can be included in the financing of your vehicle.

OVER 6,000 SERVICE CENTERS NATIONWIDE

Receive service at greater than 6,000 authorized service centers or any licensed repair facility in the U.S. or Canada.

ADDITIONAL INFORMATION

This optional **Vehicle Service Contract** will not pay or reimburse for mechanical breakdowns caused by misuse, abuse, negligence (including the negligence of any repair facility), improper towing, lack of maintenance of the failed covered part, contamination, damage as the result of continued operation with an overheat condition, lack of coolant or lubricants, lack of oil viscosity, sludge, restricted oil flow, salt, rust and rust damage, environmental damage or chemicals.

No payment or reimbursement for the correction of oil consumption, repair of worn rings, or any repairs for reduction in engine efficiency that must be performed on your vehicle when a Mechanical Breakdown has not occurred. See service contract for complete details.

TOLL-FREE CLAIMS SERVICE

Our representatives will provide you with claims service, authorization and access to an authorized repair facility near you. Just call 800-327-5172.

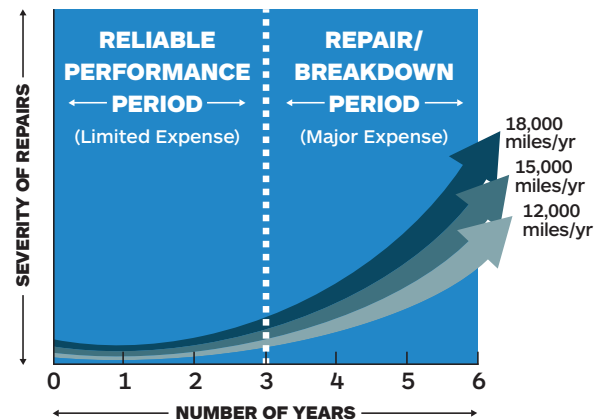
NATIONAL COVERAGE

Enjoy peace of mind with a Fidelity Warranty Services **Vehicle Service Contract**, knowing that you are covered anywhere in the U.S., its territories or possessions, or Canada.

DIRECT PAYMENT

Participating dealers can be paid directly for authorized repairs. You do not have to pay and wait for reimbursement.

THE MORE YOU DRIVE, THE MORE REPAIRS YOU'LL NEED. YOU DECIDE!



Source: Actual Claims Data

* See service contract for additional details.



PLATINUM COVERAGE PLAN

In addition to offering the same features of Powertrain and Gold, Platinum expands to cover many assemblies of your vehicle, giving you the “Ultimate Peace of Mind” protection. Certain restrictions, limitations and/or exclusions may apply.*

PLATINUM IS EXCLUSIONARY COVERAGE:

This means it covers your vehicle's assemblies unless listed under the Exclusions section of the **Vehicle Service Contract**.

PLATINUM EXCLUSIONS:

Brake linings, brake drums and rotors, disc brake pads, standard manual transmission clutch friction disc, pressure plate, pilot bearing, throw-out bearing and arm, air bags, solar powered devices, glass, lenses, sealed beams, body parts and/or panels, weather stripping, trim, moldings, lock cylinders, tires, wheels, all batteries except Hybrid/EV/Hydrogen High Voltage batteries as listed under Gold Coverage, light bulbs, upholstery, paint, bright metal, freeze plugs, filters, heater and radiator hoses, exhaust system, catalytic converter, shock absorbers, work such as front-end alignment or wheel balancing (except when required in conjunction with a mechanical breakdown), safety restraint systems, audio/security or other systems not factory installed, or vinyl and convertible tops.

* See service contract for additional details.

**Replacement parts utilized in connection with a Mechanical Breakdown will be, at the discretion of FWS, new or remanufactured OEM parts or used parts that meet the quality standards of the repair facility or FWS.

GOLD COVERAGE PLAN

Gold offers all of the same features of Powertrain with the following additional coverage. Certain restrictions, limitations and/or exclusions may apply*.

ENGINE

Oil pan; valve, timing and side covers; thermostat housing; water pump pulley; engine mounts; harmonic balancer; flex plate/flywheel and ring gear.

COOLING

Radiator, mounting brackets and coolant recovery tank; fan clutch, fan blades and motor; fan shroud; heater core; transmission oil cooler; engine oil cooler.

TRANSMISSION

Oil pan; detent cable; kickdown link; throttle cable; vacuum modulator; transmission mounts.

DRIVE AXLE

Constant velocity joints and boots; slip joint; front wheel drive axles/half-shafts and wheel bearings; u-joints; couplings; flex disc; prop shafts; center support bearings.

STEERING

Tie rods, idler and pitman arms, center/drag link, coupling and shafts; cooler lines; steering gear housing and internal parts; rack and pinion housing and internal parts; power steering pump and internal parts including reservoir; electric steering motor; power steering pump or electric steering motor mounting brackets; seals and gaskets.

BRAKES

Compensator/proportioning valve; metering valve; calipers, wheel cylinders; backing plate; brake adjusters and brake hardware; brake pedal, pedal lever and pedal pivot; parking brake linkage/ratchet assembly and cable; anti-lock braking system component parts including control processor/module, pump, dump valve, wheel speed sensors, solenoids, accumulator, yaw rate sensor, and pressure differential switch; master cylinder; vacuum or hydraulic brake booster assembly; hydraulic lines, hoses and fittings; brake pedal apply pin; seals and gaskets.

AIR CONDITIONING

Accumulator; receiver drier; automatic temperature control programmer; clutch assembly including coil, disc and pulley; control cables; cutoff switch; serpentine belt tensioner, bearing and pulley; condenser; compressor; evaporator; orifice/expansion valve; seals and gaskets.

FRONT /REAR SUSPENSION

Upper and lower control arms, shafts and bushings; upper and lower ball joints; struts; wheel bearings/hubs; spindle/steering knuckle and spindle support; coil and leaf springs, seats and bushings, leaf spring shackles; track bars, links and bushings; electronic level control components including pump, accumulator, lines, bags; stabilizer bar, links and bushings; kingpin; torsion bar, mounts and bushings; tension rods/radius arm.

ELECTRICAL

Front and rear wiper motor, transmission and linkage; power window motor; window regulators; power seat motor; steering column multi-function switch and individual switches for turn signal, headlamp, dimmer, wiper, washer and cruise control; clock spring/spiral cable; mirror motor switch; brake light switch; neutral safety switch; glove box light switch; courtesy light switch; cooling fan relay; air control solenoid; air regulator valve; idle air control motor; electronic ignition module; ignition coil; engine distributor including shaft, gear, bushings and modules; electronic throttle control; gas pedal position sensor/assembly; throttle position sensor; vehicle speed sensor; manifold absolute pressure sensor; knock sensor and barometric pressure sensor; alternator; alternator mounting bracket, voltage regulator; starter motor, solenoid and drive.

ADDITIONAL HYBRID/PLUG-IN ELECTRIC/ COMPRESSED NATURAL GAS/ HYDROGEN COMPONENTS

Motor/generator belt tensioner; drive motor dampener; voltage inverter reservoir; three-phase high voltage cables; hydraulic or electric regenerative braking system; hybrid/EV/hydrogen battery (nickel-metal hydrate or lithium-ion drive propulsion battery) including the case and mounting hardware, junction block, main battery cable, and frame wire; onboard battery charging system including charge controller, plug in outlets, plug in cable, and trickle charger cable; electric AC compressor and motor; electric steering rack, gear, and motor; electro/hydraulic power steering pump and reservoir; hydrogen fuel cell stack; battery cooling pump; seals and gaskets.

* See service contract for additional details.

POWERTRAIN COVERAGE PLAN

Powertrain offers protection against covered mechanical breakdowns of the engine, transmission, and drive axle. Certain restrictions, limitations and/or exclusions may apply.*

ENGINE

All internally lubricated parts contained within the engine, plus the following: intake manifold; exhaust manifolds; balance shaft; water pump; fuel pump, diesel injection pump, diesel oil controlled fuel injectors; thermostat; oil pump; rotor housing, rotors, shims and silent shaft; all internal fasteners, nuts and bolts; turbocharger/supercharger assembly including boost valve, boost pressure control, wastegate, recirculation and blow off valve; seals and gaskets.

TRANSMISSION/TRANSAXLE/ TRANSFER CASE

All internally lubricated parts contained within the transmission, transaxle and transfer case, plus the following: all internal fasteners, nuts and bolts; shift cover and forks; bell housing, components within the bell housing; torque converter; external valve bodies, control units and solenoids; seals and gaskets.

DRIVE AXLE

All internally lubricated parts contained within the differential/axle housing(s), plus the following: cover; 4x4 locking hubs and electric or vacuum actuator; seals and gaskets.

ADDITIONAL HYBRID/PLUG-IN ELECTRIC/ COMPRESSED NATURAL GAS/ HYDROGEN COMPONENTS

Electric motor/generator(s) all internal components; inverter/converter/transformer units including all internal components and cover; continuously variable transmission and all internal components; power split device and all internal components; reduction/reducer box and all internal components; seals and gaskets.

* See service contract for additional details.



Administered by:



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