GARY ROME AUTO INSIDER!

WE DO THE NEXT RIGHT THING

Excellence | Integrity | Passion | Caring

Volume 4 February 2020 2nd Edition



"Roy T. Bennet once said 'Attitude is a choice. Happiness is a choice. Optimism is a choice. Kindness is a choice. Giving is a choice. Respect is a choice. Whatever choice you make makes you.

Choose wisely"

- Gay Rome









EMPLOYEE SPOTLIGHT



Happy Anniversary

Keith Brecher - 12 Years
Rich Circe - 11 Years
Omar Espada - 10 Years
Larry Goldberg - 7 Years
David Nathan - 7 Years
Kevin Schechterle - 6 Years
Bob Mason - 5 Years
Sue Hyde - 3 Years
Hailey Raleigh - 2 Years
Merissa McClain-1 Year
Luis Ruperto- 1 Year

"Shoutout to our newest team member Keith Whittle. Welcome to the family. We are excited to have you apart of the team!"

-Josue "Macho" Rivera

"Shoutout to both the Hyundai and Kia sales teams. Both teams have been on fire with sending over their customer photos and making sure they are in the photos! This makes my job easier and I appreciate everyones efforts. Keep up the good work!"

-Hailey Raleigh

"Shoutout to Cathy Riley, I would like to give her the "Mr.Rogers Award" for being the best office neighbor! Thank you for sharing "Heath Bar Hour" with me."

-Lennie Finn

"Shoutout to Renee, Mary, and Shannon.

I would like to give them the "Helping Hands Award" since the always stop what they are doing to help me learn the ropes in the office!"

-Lennie Finn

Welcome to the family

Noel Delrio-Kia Service

Dustin Merrill- Kia Service

Keith Whittle-Hyundai Parts





MESSAGES FROM CAPTAIN CULTURE



Attention Hyundai employees!

In 2020 we will be having an Employee of the Year!

This award will be awarded at the end of the year! In order to be in the running you must:

- -Have been employee of the month in 2020
- -Exemplify Gary Rome Hyundai core values
 - -Letter of Reccomendation from manager.

More details to come!

Thank you to all our chili cooks and "eaters" at Hyundai & Kia for making our first fundraiser of the year for Ronald McDonald house a big success! I especially want to thank my personal cashier Josh for always helping me, you rock!









SEE WHAT PEOPLE ARE SAYING ABOUT US!

"John was amazing! Straight forward and up front. We felt like we were being given an honest answer and no run around. Thank you, John!"



"After learning of Gary Rome and a great salesman John Bruso, I started via email to target the vehicle I wanted which was a particular color and style combo. because I'm an hour and a half away we did everything over emails and calls. This went so smooth that the deal was done and The 1st time I saw or drove it was the day I was picking it up. No Pressure, all ready for me, the deal I wanted what more can you ask for? John is a 10 yr Veteran of Gary Rome (unusual for car dealer workers, most hop around). I could not be more pleased with the staff and the car. This experience was one of the better in my car purchases from the past."

Thanks John and all the rest at Gary Rome.

"Came a hour to this dealer and it was definitely worth it. Chad helped me every step of the way with trading in my vehicle. He definitely went the extra mile even on his days off. I highly recommend coming here, everyone is very helpful and















GET TO KNOW THE FAMILY!





Kevin Covington

What is your favorite part about your job? The people that I work with!

What is your professional background?

I've been selling cars for 4 years and before that I was in customer service for about 4 years!

Customer Review:

"We just purchased a new Tucson this past weekend and had a wonderful experience with Kevin! He was super helpful, patient, and personable, and we would definitely recommend him to family and friends looking to purchase a new car."

-Samantha McCarthy

In the month of February, we will continue to get to know our team better! This month we will feature Hyundai Sales and Leasing Consultant Kevin Covington and Kia Finance Manager Mike Robare. Both men play a big role in the Gary Rome Auto Group and we thank them for all of their hard work!

What is your favorite part about your job?

Overcoming the negative stigma of the car buying process and introducing our customers to a personalized experience.

What is your professional background?

I was born into the car business. I've done everything from clean, fix, recycle, to tow cars. My family owned a used car dealership and auto recycling company in Chicopee, MA. I came here as a sales consultant in October 2015 and was promoted to Finance Manager in August 2018.

Customer Review:

"If you want a great place to purchase a used or new car this the place to go Mike the finance manger is honest and works hard to fit all you financial and vehicle needs

We all no the service department is who we end up with in the end and they are outstanding I highly recommend them"

Mike Robare







-Barbara Tourville



SAVE THE DATE!











Make it FASHIONABLE to be Compassionate!

Join the party that raised over \$45K for Providence Ministries in 2019

May 8th, 2020







Ronald McDonald House of MA'S

1st Annual Trees of Hope

November 6th - 20th of 2020!

RMHC-CTMA_COM



BLOOD DRIVE!

Friday March 23rd!

GIVE THE GIFT OF LIFE







