



Every child has a right to have a joyus Holiday Season! Gary Rome Hyundai is partnering with the Wonderfund of Western Mass, and will be a drop off

location this holiday season!
Please donate a new unwapped toy, gift card, or even monetary donation to bring joy to children engaged with the Department of Children and

Families. Please consider
donating today!

For more information visit wonderfundwesternmass.org!

-bary Rome





### Happy Anniversary

Chris Fenton 2 Years
Edgar Vazquez Sr. 2 Years
Renee Charles 5 Years
John Bruso 12 Years
Juan Romero 13 Years
Josh Calkins 17 Years

I want to give a HUGE THANK YOU to all my Office Staff at both Hyundai and Kia!!! It has been a challenging year to say the least and everyone of you dug in and gave it your all. We went through three months of half staff during a pandemic with record breaking months in the dealerships. The team work and dedication you gave us is Highly Commendable!! Thank you for all of your hard work!!!! I wish you all Happy Holidays and Happy 2021!!!

-Renee

I would like to show appreciation to the whole Parts Department.

For Omar for helping me day to day run this department and Edgar Jr.

playing key role and learning and observing all aspects of the job.

Keith, your continuous strive towards perfection, its only been a year keep learning and growing. Josh, you are a big help with your experience.

Mark, Edgar Sr, Shaughn and sometimes Duke you guys are the people our wholesale customers see and relate to every delivery.

Thanks for all you've done.



### Welcome To The Family!

Shaun Stevens, Finance Manager, Kia

> Gilberto Vega, Porter, Hyundai

I would like to give a big thank you to Cathy Riley! I greatly appreciated everything you did to organize a beautiful shower to help me welcome my baby boy. I was completely surprised and had no idea of it at all. It was truly something I will never forget. Thank you again!

Shout out this month to Shaun Stevens, our new Business Manager, who came to us just three weeks ago. Shaun comes to us with years of experience as a Buiness Manager, but little experience with our processes and our computer system. We asked him to jump in and take over that department with the help and support of team members, he has exceeded our expectations. He is not just a quick learner of the processes, but also contributing greatly to the bottom line. Shaun fits well here as he has worked with a couple of current team members, but has also gelled quite well with the entire staff. We are happy to have him and look forward to a long relationship.

Gary Rome Auto Group Core Values

#### WE DO THE NEXT RIGHT THING

Excellence | Passion | Integrity | Caring



#### **DECEMBER: NATIONAL SAFE TOYS AND GIFTS MONTH!**

#### **MESSAGES FROM CAPTAIN CULTURE:**

If you win a giftcard and have a problem redeeming, please see Cathy, with the giftcard and activation receipt for replacement!

Thank You!

A HUGE THANK YOU to Brianna for all your help this year on our projects, you stepped up to the plate and then some! A special thank you to Edgar Sr. for all his hardwork and patience on our

A special thank you to Edgar Sr. for all his hardwork and patience on our "Champagne Topper Christmas Tree" I couldn't have done it without you! Also a huge thank you to Colleen for being the "water girl" it's truly appreciated.



Mark your calendars, lunch will be coming from Felix's Potatoes on Wednesday, January 13<sup>th</sup>!

More details to come!

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Vol. 4 Issue: 12 December 2020

# Get To Know The Family

In the month of December, we get to know Edgar Vazquez Sr. from Hyundai! Edgar, recently changed positions from Driver to Lot Manager here at Hyundai and is celebrating his two year anniversary with the company! Edgar plays a significant role in the dealership. Whether it is helping Captian Culture Decorate the dealership for the different seasons, or driving to various places to pick up things for the dealership he is always willing to step up to the plate and help out!

Congratulations on your work anniversary, Edgar!

Thank you for all you do!

#### What is your favorite part about your job?

My favorite part of my job is traveling around to various locations throughout the day.

#### What is your professional background?

I have been working on cars for as long as I can remeber!



Edgar Vazquez Sr. Driver

If you could learn about anything in the world, what would you like to know more about?

I would like to learn how to play the guitar.



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Congratulations to Telesha Williams, Business Development Manager, on the birth of her handsome baby boy,

Cameron William Amidon!

Born on Friday, November 27<sup>th</sup> at 8:00AM!

We are happy to hear everyone is safe, happy, and healthy!



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Follow us on social media to enter our amazing giveaways and always be up to date on the latest news from Gary Rome Hyundai and Kia! This gives you a chance to interact and see what is happening at Gary Rome Hyundai and Kia. The fun does not stop after you leave here, it is just the beginning!











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## ployee of the Year



Congratulations to our first ever Employee of the Years!

**\$\$\$\$\$** Hyundai 2020



Organzied Team Player Self Motivated Positive Hard Working

Exceeds Expectations

Kia 2020



Jessica Rios



**\$\$\$\$\$** 

#### Employee of the Months!

Hyundai

Juan Romero



December 2020 Carmen Melendez

Kia

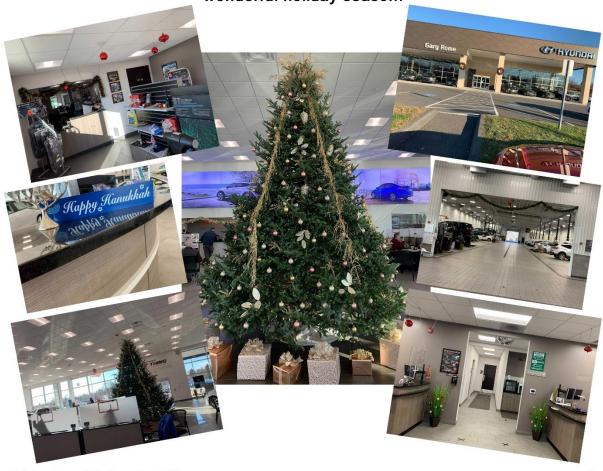
November 2020 Cassidy Thorpe

The Employee of the Year Program will be running again from November 2020 through October 2021!

Join us at our Employee Apreciation Party in November 2021 to find out who our second annual Employee of the Year will be!

# Holidays Have Arrived!

The holidays have arrived! A huge special thank you to our very own Captain Culture, Cathy Riley and her assistant, Edgar Vazquez Sr, for doing an amazing job decorating the dealership as we prepare for the holidays! As always, she has done an amazing job! Be sure to check out the big 15 FOOT Tree from Paul Bunyon's Farm and Nursery! You've both done an amazing job! We hope everyone has a wonderful holiday season!



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