

EMPLOYEE CONNECTIONS NEWSLETTER

Special Edition



Employees of the Month
**Michael Davenport
& Cassidy Thorpe**



Gary's Father, Jerry,
embraces him on stage

FROM THE DESK OF GARY ROME



May flew by in the blink of an eye, yet it was a very memorable month. Our TIME Dealer of the Year Celebration on May 4th, was a huge success and I am thrilled that so many employees and guests attended. As the owner of Gary Rome Auto Group, I receive many of the accolades, but it's really YOU, the team, that deserves the recognition. It's because of YOU, showing up at work each day that makes our dealerships not only the best doggone place to buy a car, but also a great environment to work in. THANK YOU so much for your enthusiasm, loyalty, and hard work! And remember "It doesn't cost any extra to be nice!"

At our celebration, two very special \$5,500 donations were made on my behalf, from Ally Financial. Thanks to our team, who voted for the local non-profits of Foundation for TJO Animals and Holyoke Homework House!



Gary

*Anyone who knows Senator John Velis knows that his humorous, anecdotal stories keep everyone smiling! Thank you, Senator Velis, for a great laugh and for presenting a citation on behalf of Governor Maura Healey and Lieutenant Governor Kim Driscoll at our TIME Dealer of the Year celebration, and to Representative Pat Duffy for the proclamation.



Homework House strengthens the Holyoke community by promoting educational success and providing free tutoring and mentoring for children living in economically disadvantaged neighborhoods. Every child who comes to Homework House finds a safe, welcoming place to come after school, where they encounter friendly faces, develop supportive relationships with caring mentors, receive individualized academic support and enjoy relaxing fun activities.



Virginia Dillon (top left, Executive Director Homework House) and her team, Gary, Keith Cail and Jeff Jenkins of Ally Financial



Stew Bromberg (Executive Director, TJO Foundation), Gary, Keith Cail and Jeff Jenkins of Ally



The Foundation for TJO Animals is a 501(c)(3) non-profit organization committed to the health and welfare of the animals at the TJO Animal Control & Adoption Center. When animals need a little extra TLC, they pay for medical treatments and rehabilitation that would otherwise not be available. Sick and injured animals are given the best care they can provide. They also support environmental enrichment, that is, activities and equipment that make the shelter a less stressful place to be for our residents.

Employees of the Month May 2023

GREAT PERFORMANCE IS NEVER LUCK. IT TAKES A LOT OF FOCUS, HEART & HARD WORK.



Michael Davenport

Sales & Leasing
Consultant

GARY ROME
HYUNDAI

Michael shows up every day with a positive attitude and is always willing to help a customer no matter how busy he is. Every customer loves him and we do as well! Please help me congratulate Michael, on being May's Employee of the Month!



Cassidy Thorpe

Office Assistant

KIA GARY ROME KIA
OF ENFIELD

Cassidy Thorpe continues to be an extremely important member of our team. She continues to take on new and important responsibilities that make all our jobs here much easier. Our office is running one team member short. She and Rich Circe have really just stepped up over the past few months. Cassidy continues to do her job with excitement, enthusiasm, and she gains knowledge on a daily basis. We are all happy that she is on our team and this month's shout out is just a small "thank you" for all of Cassidy's efforts.

Peter Justenberger
Sales Manager

David Nathan
General Manager



Employees Accolades May 2023

GREAT PERFORMANCE IS NEVER LUCK. IT TAKES A LOT OF FOCUS, HEART & HARD WORK.

Way to Go, Brian Boglish

Gary Rome Kia Sales & Leasing Consultant

Very easy to complete the transaction. Had a baby the day of picking up the new car and the dealership was very accommodating and quick with paperwork. I would do business with them again.

Way to Go, John Bruso!

Gary Rome Kia Sales & Leasing Consultant

My sales associate John was incredibly knowledgeable and helpful throughout the entire process of buying my new Kia. I never felt pressured or rushed which gave me the opportunity to feel comfortable every step of the way.

Way to Go Bobby "K" Kosior!

Gary Rome Hyundai Sales & Leasing Consultant

I purchased a Tucson from Bobby and it was the best car buying experience I've ever had in 65 years. The credit goes to Mr. Kosior, he was phenomenal. The entire buying process was wonderful. Your entire staff was great, but Mr. Kosior was a shining star!

Way to Go, Brianna Coyle

Gary Rome Hyundai Service Advisor


I want to commend Brianna in service! Brianna was very, very helpful. It was a very expensive day for me, but she made it pleasant. She did an excellent job.

Way to Go, D'Angelo Sanchez

Gary Rome Kia Sales & Leasing Consultant

I recently purchased a Kia Forte from your dealership in Enfield and I could not be happier with my purchase. It is a great car that I have only begun to scratch the surface with.

I wanted to especially highlight D'Angelo Sanchez as my sales consultant that worked very hard and overcame many challenges with the delivery of my vehicle to make sure I got the car I wanted and was satisfied with the sale. I really appreciated D'Angelo's hard work, dedication and commitment to getting this sale done in a manner that was satisfactory to all parties involved. I, definitely think he is a great sales consultant and definitely deserves a pat on the back and a raise.





Cover Story

On May 4th, we celebrated Gary's 2023 TIME Magazine Dealer of the Year Award at Gary Rome Hyundai. The memorable celebration included the employees at both dealerships and over 250 guests.



The Rome Family (minus Will, who is studying abroad in Greece) Jake, Sydney, Jane & Daisy



Gary with his mom, Judi



Gary's father, Jerry Rome, & stepmother, Liz



Gary's brother-in-law and sister-in-law
Mark & Caren
Genovese



Gary with GRH Sales & Leasing Consultant, Kevin Covington



Lindsay Lapan (GRH Staff Accountant) with boyfriend Chris Bergeron (GRH Technician)



GRH Service Manager, Geo Vazquez, with girlfriend Evelyn



Michael Davenport (GRH Sales & Leasing Consultant) with Dara Davignon, Executive Assistant



Telesha Williams (BDC Manager) with boyfriend Chris



Mike Aubrey (GRH Parts & Service Director) with wife, Sarah



Megan O'Neill (GRH Service Assistant) sings with the entertainment



Marissa Rivera (GRH Service Advisor) with her fiancé, Jungy.



Kevin Covington (GRH Sales & Leasing Consultant) with fiancée, Melanie.



Amanda Carson (GRH Technician), Geo Vazquez (GRH Service Manager), Geo's girlfriend Evelyn, & Xavier Martinez (GRH Technician)



GRH Service Advisor, Lizbeth Velez



GRH Service Advisor Brianna Coyle's fiancée Emily, Brianna, GRH Sales Consultant Christian Jimenez's date Zeus, Christian, Brianna Zemrock (GRAG Marketing), Ali Knight (GRAG Service Appt Coordinator), Michael Davenport (GRH Sales), & Brittany Zabielski (GRAG Social Media Admin)



Matthew Gourde (GRH Receptionist), Karissa LeDuc (GRAG Business Development Specialist), & Robert Gourde (GRH Sales & Leasing Consultant)



Back: Gary Rome Kia GM David Nathan's wife Marie, David, Steve Liptak (GRK Used Car Manager) & his wife, Victoria
Front: Vanessa Williams (GRAG Asst BDC Manager) & Karissa LeDuc (GRAG Business Development Specialist)



GRH State Inspector/Porter Cristobal Orellana & GRH Porter Angel Melendez



Kevin Schechterle (GRH GM), Tommy Pluta of Springfield Rocks, Jeanne & Tim Ferreira (GRAG COO)



Cristobal Orellana (GRH State Inspector/Porter), GRH Porter Angel Melendez's son Gabby, wife Carmen, Angel, Vanessa Williams (GRAG Asst BDC Manager), Karissa LeDuc (GRAG Business Development Specialist), Cathy Riley (GRAG Corporate Culture Officer), Nikki Lussier (GRH Sales & Leasing Consultant) & Angel's daughter, Violet



Peter Lustenberger (GRH Sales Manager), Christian Jimenez (GRH Sales & Leasing Consultant) & Michael Davenport (GRH Sales & Leasing Consultant)



GRH Technician Javier Santiago
with his date



Gary with GRH Sales & Leasing Consultants
Nikki Lussier & Maria LePage



Gary with Steve Liptak (GRK Used Car Manager)



David Nathan (GRK GM) & Renee Charles (GRAG Controller)



Steve Liptak (GRK Used Car Manager) & wife Victoria, Kylin Sorl (GRAG Data Analyst/Retired), Vanessa Williams (GRAG BDC Asst Manager) & Karissa LeDuc (GRAG BDC Business Development Specialist)



Dara Davignon (Executive Assistant) & Cathy Riley (GRAG Corporate Culture Officer)



Bobby Rubin (GRH Used Car Manager)
with wife, Rebecca



Brianna Coyle (GRH Service Advisor) & her fiancée, Emily with
Christian Jimenez (GRH Sales)



Charlene Cocrane (GRAG Warranty Admin), Renee Charles (GRAG Controller), John Kouroupas (Hyundai
Parts & Service Manager), Kylin Sorl (GRAG Data Analyst/Retired), Rich Circe (GRK Office Manager) &
Mary Lavelli (GRAG BDC Business Development Specialist)



R to L: Megan O'Neill (GRH Service Asst), Colleen Lent (GRH Registry Clerk/Megan's Mom), Haleigh (Megan's daughter) & Moira O'Neill (Megan's wife)



Brianna Zehrock (GRAG Marketing) & Ali Knight (GRAG Service Appt Coordinator)



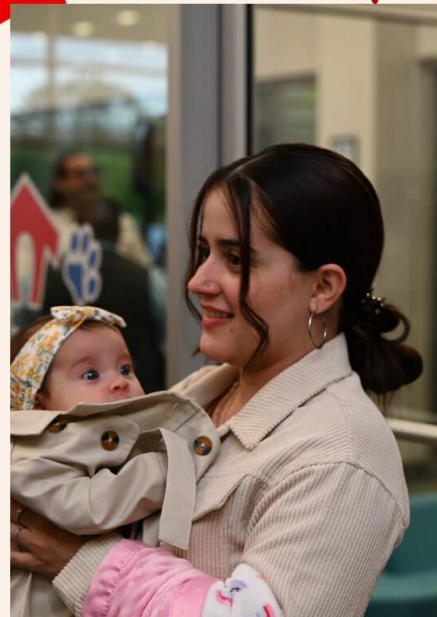
Adrien Tatro (right, GRAG Receptionist) with date, Brandon



Brittany Zabielski (GRAG Social Media Admin), Rosemarie Zello (Ronald McDonald House of Springfield) & Matthew Gourde (GRH Receptionist)



Patrick Perez (GRH Sales Manager), Pauli Bonavita (GRH Sales) & Cristobal Orellana (GRH State Inspector/Porter)



Kiara Vazquez (GRAG Service Appt. Coordinator) with daughter Janiah

Congratulations!

**Gary
Rome**

**2023 TIME
Dealer of the
Year winner.**



Josue "Macho" Rivera (Parts Manager) & his fiancée, Lisa Marie



Bobby Kosior (GRH Sales & Leasing Consultant) & Chris Fenton (GRH Finance Manager)



Cathy Riley, Corporate Culture Officer



CORPORATE CULTURE

**A great place to work is the difference between
being a good company and a great company.**

MAY'S RAFFLES

	<p>Friday, May 12th</p> <p>Have Lunch on Gary Raffle!</p>  <p>Employee's enter to win a gift card to Wendy's!</p>	<p>TUESDAY, MAY 16TH</p> <p>NATIONAL BBQ DAY RAFFLE!</p> <p>Employee's enter to win a grill and basket!</p> 
	<p>Friday, May 19th</p> <p>Have Lunch on Gary Raffle!</p>  <p>Employee's enter to win a gift card to Subway!</p>	<p>May is National Salad Month!</p> <p>Employee's join us on Wednesday, May 24th for a salad bar luncheon!</p> 
	<p>Friday, May 26th</p> <p>Have Dinner on Gary Raffle!</p>  <p>Employee's enter to win a gift card to Outback Steakhouse!</p>	<p>Tuesday, May 30th</p> <p>National Water a Plant Day Raffle!</p> <p>Employee's enter to win a grow your own plant kit with watering can!</p> 
	<p>SAVE THE date</p> <p>Saturday, October 28th</p> <p>Employee Appreciation Party</p> <p>at the Castle of Knights</p>	



CORPORATE CULTURE

LAST MONTH'S RAFFLE WINNERS



National Amaretto Day Winner:
Ali Knight (Svc Appt Coordinator)



National Deep Dish Pizza Winner:
Lindsay Lapan (Staff Accountant)



National Walking Day Winner:
Paul Maiolo, JR (Receptionist)



National Prime Rib Day Winner:
Kevin Li (Technician)



National Orchid Day Winner:
Michael Davenport (Sales & Leasing)



National Pretzel Day Winner:
Nikki Lussier (Sales & Leasing)

ANNOUNCEMENTS

Happy Birthday!

Matt Gourde	05/01
Paul Maiolo Sr.	05/04
Hector Rodriguez	05/04
Amanda Carson	05/09
Hector Diaz	05/12
Edwin Feliciano	05/21
John Bruso	05/21
Angel Rivera	05/24
Carlos Rios	05/26
Kevin Covington	05/28
Richard Circe	05/29
Peter Lustenberger	05/30

Happy Anniversary!

Matt Gourde	1 Year
Michael Davenport	2 Years
Maria Lepage	5 Years
Charlene Cocrane	12 Years

Special Recognition



Maria LePage (GRH Sales) celebrated her 5 Year Work Anniversary!
With Tim Ferreira (COO), Gary, & Dara Davignon (Exec Asst).



Renee Charles (GRAG Controller) welcomed new granddaughter, Bleau Elizabeth, on April 13th. Renee and Bleau Elizabeth share a birthday!



Ivy Velez (Gary Rome Kia Parts & Service Manager) celebrated her 15 Year Work Anniversary! With Dara Davignon (Executive Assistant) & David Nathan (GM).



Gary Rome Hyundai Receptionists **Stephanie Rivera & Paul Maiolo, JR** were honored on National Receptionist Day!



To benefit the
Foundation for TJO Animals

October 7, 2023
Forest Park, Springfield

Registration begins at 8:30am
Event kick off at 10:00am

- Early bird registration May 15th - July 31: \$30, Includes event t-shirt.
- Registration August 1st - September 17th: \$35, includes event t-shirt.
- Sept 18th til day of event: \$35, t-shirts available to purchase while supplies last.
- Children under 12 are free.

Full event details at:
tjofoundation.org

GARY ROME
HYUNDAI



**RUN
OR
WALK**



REGISTER!

Prizes for
top dog, top
male, top
female

Refreshments
will be served
after the
race.



