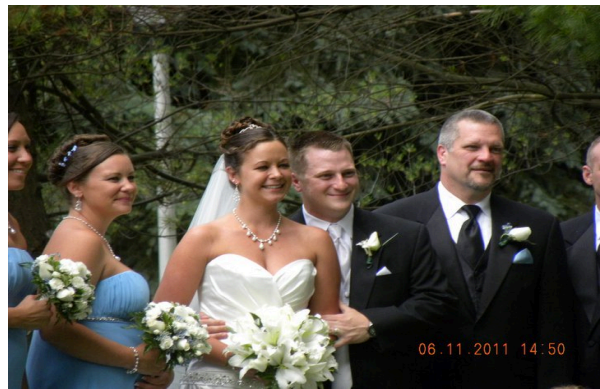




# First Team Auto Group & Hampton Motor Corp. Summer 2011 News



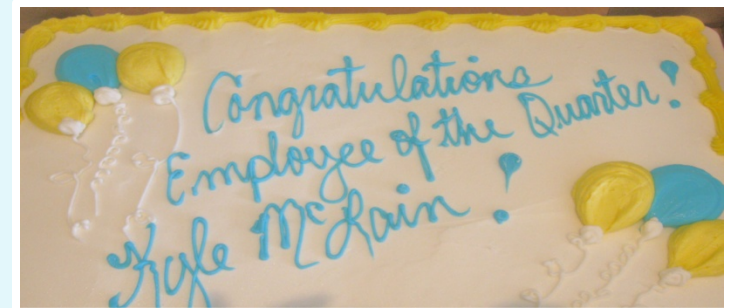
Check back periodically to see what's new with the  
First Team Auto Group in Hampton,  
Chesapeake and Roanoke!



# Employee of the Quarter Luncheon at First Team Toyota

## *Congratulations to Kyle McLain*

### Employee of the First Quarter 2011!

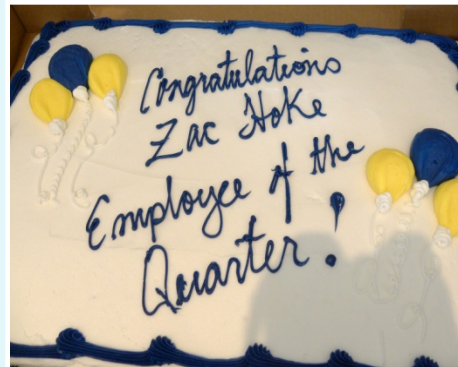




# Employee of the Quarter July 1<sup>st</sup> Luncheon at First Team Toyota

## *Congratulations to Zac Hoke*

### Employee of the Second Quarter 2011!



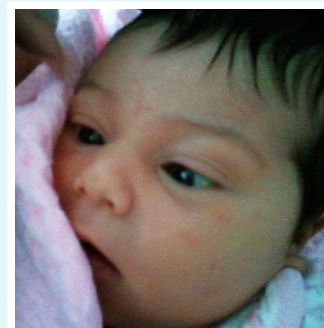
***Congratulations to***  
First Team Toyota Service Tech,  
**Scot McAloon & his wife, Kristi,**  
on the birth of their baby  
**Charleigh McAloon**

a/k/a "Sweet Pea"  
She was born April 5<sup>th</sup> at 4:09 p.m.



***Congratulations to***  
First Team Toyota's  
General Sales Manager,  
**Joe Gardner**  
and his wife, **Tamara,**  
on the birth of their baby

**Autumn Rayne**  
born May 2, 2011. She was 21"  
long and weighed 9 lbs., 4 oz.



At right, proud  
daddy, Joe  
Gardner.





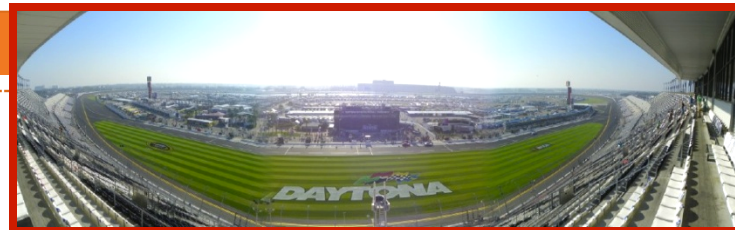


*Congratulations to*  
**Tom Vest and Neil McClanan**

on winning a trip to  
the Daytona 500 from  
Toyota!

Central Atlantic Toyota conducted a Parts and Service contest for the months of September, October and November 2010. Out of all the Central Atlantic Toyota dealerships, there were only 12 groups that hit their objectives for both Parts Manager and Service Manager, including First Team Toyota!

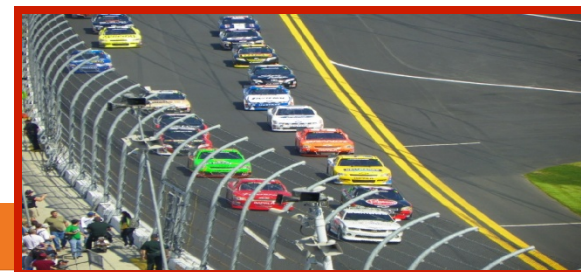
Tom and Neil attended the Nationwide Race on Feb. 19<sup>th</sup> and the Daytona 500 on Feb. 20<sup>th</sup>. They flew down on Friday and came back on Monday and enjoyed their stay at the Rosen Shingle Creek Resort in Orlando, Florida.



**Tom Vest**  
**First Team Toyota**  
**Parts Manager**



**Neil McClanan**  
**First Team Toyota**  
**Service Manager**





**Dustin Brown, Painter at HMC,** and his wife, **Kimberly,** are the proud parents of

## **AVA LYNN BROWN**

She was born January 24, 2011, weighed 8 lbs. and was 19 ¾ inches long. (top left)

***Congratulations to Ed Spikes,*** Parts Counterperson on becoming a grandpa again!

*Welcome*

## **ANNIKA WREN HOLLADAY**

born June 3<sup>rd</sup> to **Amie & Ryan Holladay,** she weighed 8 lbs., 8 oz. (bottom left)

**Dustin Edmonds,** Chevy Sales Manager and his wife, **Jennifer,** are the proud parents of

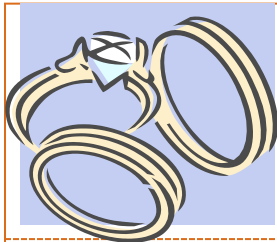
## **AIDAN MICHAEL EDMONDS**

Born May 4, he weighed 6 lbs. 9 oz. (pictured far right) Congratulations to granddaddy, **Mike Bunch,** HMC, ASM.

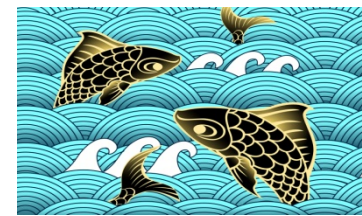
***Congratulations to the “Dustins” and Holladays at Hampton Motor Corp.***





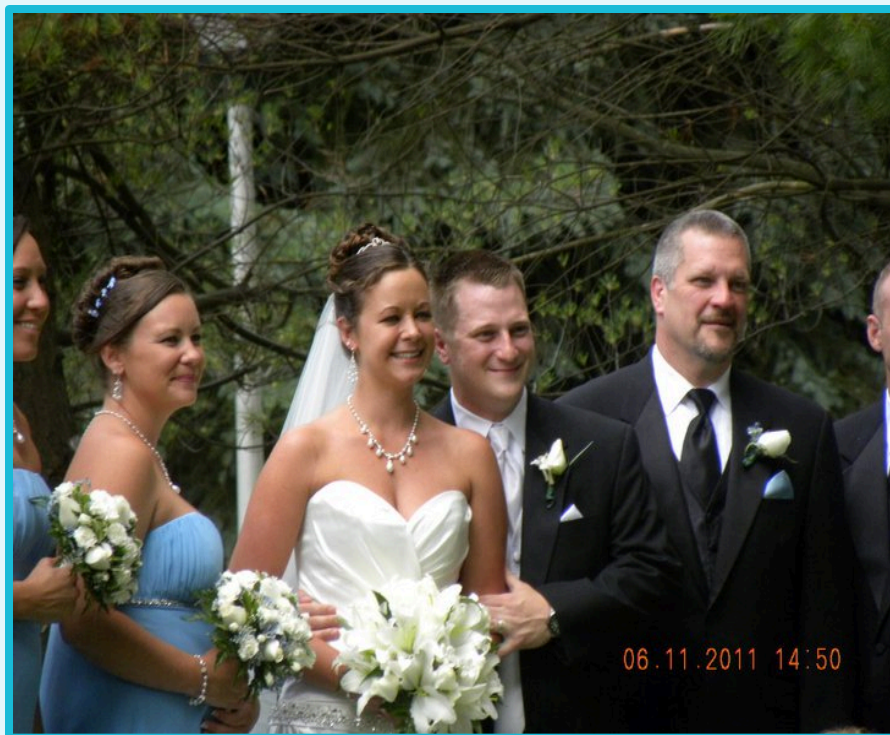


# What's Going On



## ***Congratulations to Kelly Winslow and Tony Pale!***

They were married June 11<sup>th</sup> in Evans City, PA. Kelly is  
Service Consultant for  
the Blue Team at Hampton Motor Corp.  
***We wish Kelly and Tony many happy years  
together!***



## **VACATION NEWS**

First Team Toyota's Lot Attendant,  
**Richard Boyington,**  
made his annual pilgrimage to Nags Head for vacation  
April 30<sup>th</sup> – May 1<sup>st</sup> for a fishing tournament.  
Pictured below are fellow fisherman with their catches.



Above: 13-year-old Steven  
caught a 3 1/2 foot shark.

Left: Over 32" blue fish  
caught by friend, Dennis, in  
24-hour Tournament.



# Geoffrey Pelton Annual Golf Tournament

A part of the Quarterly Meeting in Roanoke for owners, corporate, GM's and GSM's, is the **Annual Geoff Pelton Golf Tournament**. At right, **Tom Lewis**, CFO, was a good sport and teed off in a dress as part of a charity donation. Ain't he cute!!!





# ***Congratulations to John Shoemaker on His Retirement! Sharon Corey Steps In!***

Hampton Chevrolet Collision Body Shop Director, **John Shoemaker**, has been with Hampton Chevrolet since 1995. He has worked hard all of his career and earned the opportunity to enjoy more time with his family and grandchildren. We'll miss you John!

**Sharon Corey** has accepted the new position of Body Shop Collision Director for both Hampton Chevrolet and First Team Toyota. Formerly the Body Shop Collision Manager at First Team Toyota, she will now be working from both departments in Hampton and Chesapeake.

John, we wish you all the best in your retirement and future endeavors and Sharon, great success to you in your expanded role!



John Shoemaker



Sharon Corey

# First Team Toyota



## Becky Richmond & Shawnee Vosquez Deliver Customer Satisfaction!



Becky Richmond



Shawnee Vosquez  
(right)

Hey Becky,

I wanted to shoot you an email to express my gratitude for your services in purchasing the Highlander and Corolla S. You made the process so smooth and quick. You are a bright, well-mannered professional who jumped thru a lot of hoops to get my wife and I in the vehicles we selected. We are really happy with them both and are set on staying First Team Toyota customers.

Shawnee has been the absolute best (hands down) in the Service Department. Keeping customers happy with a dealership is the Service Department. In the past, if I didn't like the Service Department I would look to buy my next vehicle elsewhere. With the purchase of these two Toyotas puts me at a total of five new vehicles at this dealership. Shawnee's Team makes all the difference.

Thanks again,

Robert "Glenn" Council  
Glotech, Inc.  
Engineering and Technical Services



# First Team Toyota Gives Back To The Community

## The Kiwanis Club of Churchland Partners with First Team Toyota to hold Annual Scholarship Awards Program

On Thursday June 2, 2011 at 7:30 AM the Kiwanis Club of Churchland in partnership with First Team Toyota Western Branch held our annual Scholarship Awards program at The Church of St Therese, 4137 Portsmouth Blvd., Chesapeake, VA 23321. Breakfast was served at 7:30 AM and the Awards Program started at 8:00 AM.

Six \$1,000.00 grants to be used for college scholarships were awarded. Each year our Scholarship Awards Committee has a tough time narrowing down the list of applicants from the three high schools that we support, Churchland High School, Stonebridge School, and Western Branch High School. Grade point average is not the only criteria used to select a winner. Athletics, music, citizenship and community service are also used, along with financial need.

The six winners of this year's awards are: From Churchland High School; 1. Cameron J. Booth who will attend Virginia Commonwealth University; 2. Amara Bleckman who will attend Tidewater Community College; From Stonebridge School; 3. Ellen C. Russell who will attend the University of Virginia; From Western Branch High School; 4. Corissa E. Tracy who will attend George Washington University; 5. Armeshia G. McCoy who will attend North Carolina Agricultural & Technical State University; 6. Carter H. Gresham who will attend Virginia Tech.

The Kiwanis Club of Churchland gives special thanks to Gerry Reust, First Team Toyota and the Toyota Corporation for assisting us help these bright young people move on to a higher education. We highly recommend First Team Toyota, their reliable products and their excellent service.

Larry K. Brown  
President-Elect  
Kiwanis Club of Churchland



Shown in the picture from left to right is Gerry Reust, President/GM of First Team Toyota, Amara Bleckman, Ellen Russell, Corissa Tracy, Carter Gresham, Armeshia McCoy, and John Dobson, President Kiwanis Club of Churchland. Cameron J. Booth was unable to attend the meeting and is absent from the picture.




# Cha-Cha-Cha-Changes

Congratulations to **Steve Cook**, (top left) on his move to Hampton as Service Manager and **Derrick Phillips**' (top middle) promotion to Service Manager at Honda. **Mike Bunch** (top right) has moved to ASM at Hampton.

Also congratulations to **Shawn Petersen**, (bottom left), on his promotion to F&I Manager at Honda and **Craig Petrie**, (bottom right), on his move to Toyota as F&I Director!







## Tom Shenk, Portsmouth Teacher of the Year, Wins New Prius From First Team Toyota!

Tom Shenk is the Physical Education teacher at John Tyler Elementary School. He was voted Portsmouth Teacher of the Year! First Team Toyota will provide him the use of a vehicle for a year. He chose the 2011 Toyota Prius.

*Congratulations Tom!*



**Tom Shenk**, a Physical Education instructor at John Tyler Elementary School, was named the city's Teacher of the Year on Tuesday night. Shenk has spent his 20-year career in the city's schools. Before working at John Tyler, he was a classroom teacher at Churchland Elementary for 14 years. "I'm very humbled and surprised at this honor," Shenk said at a ceremony in the Renaissance Portsmouth Hotel and Waterfront Conference Center.

He said he has learned from "some really good" teachers who pointed him "in the right direction." Congratulations Tom!



*Congratulations to*

# **Steve Sawyer Teacher of The Year for Chesapeake!**

**Enjoy your new  
Honda Accord for a  
year, *Compliments  
of First Team  
Honda!***



Steve Sawyer, a science teacher at Great Bridge Middle School, and his family pose with Rick Riddle at First Team Honda in front of their Honda Accord. Sawyer won this year's Teacher of the Year award in Chesapeake. Sawyer is a science teacher who has taught for 30 years, 25 of them in Chesapeake. A presenter said colleagues described Sawyer as "devoted to his students and one who works to make his classes fun". "I love kids, I love the subject, and I just love getting excited," Sawyer said. "There are so many toys to play with, so many experiments, and you can really guide (students) to a future."

Sawyer will go on to compete for the state title. Congratulations and Good Luck!



# Letters from Happy Customers

## Toyota



"I have just returned home from a visit to First Team Toyota's Service Department.

Mr. John Gaskins has again helped me out in a very positive manner. I cannot thank him enough for his kindness."

-Mr. Burton Laskin

## Honda

"Billy, just wanted to take a moment to thank Vance, Derrick and yourself for all your help over the holidays. What could have been an extremely stressful time turned into a very enjoyable day with my son and father. . . Thank you again for all your assistance."

-Earl Tonki



Billy  
Hobbs



Vance  
Doughty



Derrick  
Phillips

# Our Employees are The Best!!!!

*Congratulations to Becky Tatum on her promotion to Body Shop Manager!*



Becky has been with First Team since 2009 as Body Shop Estimator's Assistant. Her great attitude and excellent work ethic have earned her a promotion to Body Shop Manager!

Great job Becky!  
Best of luck in your new position!

**First Team Toyota Welcomes New Employees!**



Rian Haley, Sales



Chris Myers, Sales



Samantha Hill,  
Service Cashier