



We Stand By Our Vehicles



7 Year 100,000 Mile Powertrain Warranty with 1 Year 12,000 Miles of Exclusionary Coverage when you buy your Certified Pre-Owned vehicle at Hertrich.

Hertrich Family Pre-Owned Vehicles

Hertrich Value

We provide maximum value to our customers and partners. We understand that these relationships are the foundation for our success.

Hertrich Certified Pre-Owned

The Hertrich Family of Dealerships is proud to offer high quality certified pre-owned vehicles. With a Hertrich Certified Pre-Owned Vehicle our customers receive unparalleled "peace of mind" and complete "confidence" knowing that we will stand behind our products.

We do this by providing our Certified Pre-Owned customers a 100,000 mile power train warranty and 12 month 12,000 mile comprehensive mechanical warranty. Only late model, low mileage vehicles in the best condition qualify to become a Hertrich Certified Pre-Owned vehicle.

Our goal is to have each and every customer drive away completely satisfied and with no concerns.

Hertrich Family Certified Pre-Owned Coverage

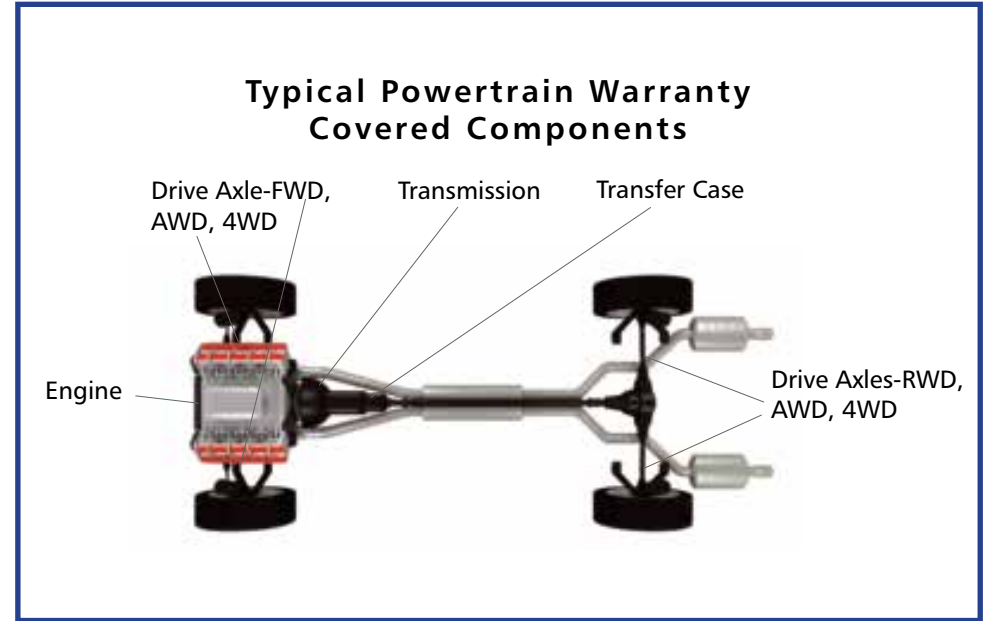
Powertrain Coverage*

Powertrain Coverage protects the most essential components on your pre-owned vehicle. It covers you for the following component systems:

- Engine
- Transmission
- Transfer case
- Drive Axle Assembly

12 Month and 12,000 Mile Exclusionary Coverage*

Exclusionary coverage provides all the coverage listed above and also provides coverage for repair/replacement of all factory-installed original mechanical equipment on the covered vehicle, except for those items specifically listed under "What is not covered" section of your service agreement.



* This presentation is not a service contract. It is an overview of benefits for marketing purposes only. See your service contract for all details of coverage, benefits, terms, conditions and exclusions.

We Protect Your Ownership Experience!



Get More Peace of Mind by Extending Your Exclusionary Coverage.

EXCLUSIONARY COVERAGE

The Most Complete Coverage to Protect Your New Vehicle

WHAT IS EXCLUSIONARY COVERAGE?

It is the best repair coverage beyond the factory warranty that you can get. It's called Exclusionary because it is easier to list what is not covered- **excluded** - than to list **everything that is covered**.

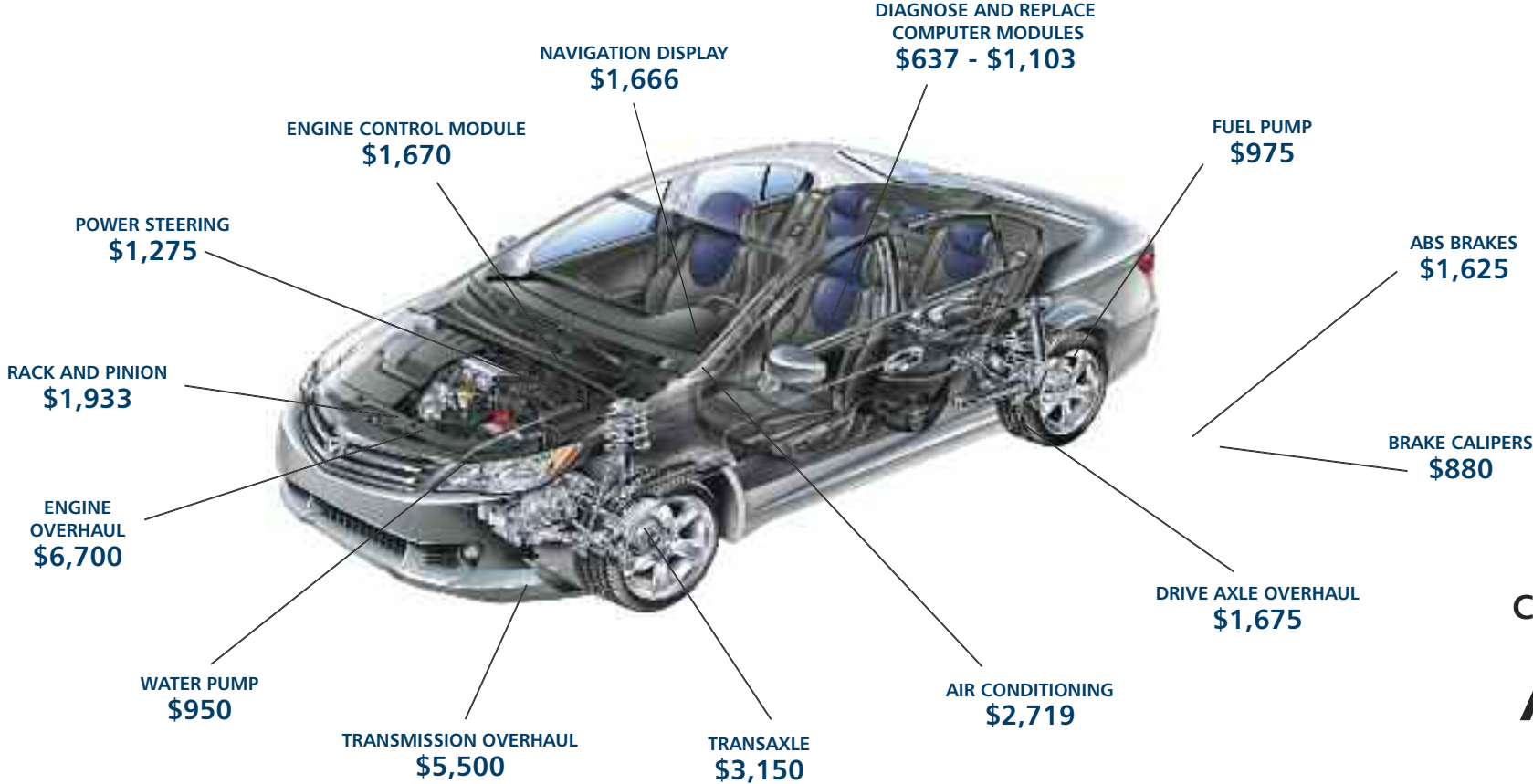
ADDITIONAL BENEFITS

- SUBSTITUTE TRANSPORTATION** for qualified repairs when your vehicle is inoperable and undergoing repairs.
- TRANSFERABILITY** For added resale value your coverage can be transferred to a new owner, should you decide to sell your vehicle. (Fees and restrictions apply.)
- FREE AUTO CHECK VEHICLE HISTORY REPORT**
- TOWING COVERAGE** in the event of a covered breakdown

SOME EXCLUSIONS

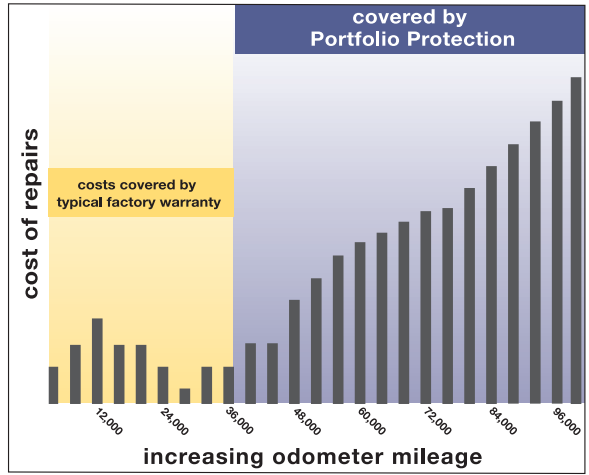
- Routine maintenance items** such as: oil, coolant, fluids, refrigerant and others.
 - Items that occasionally need replacement** such as: battery and cables, lights and bulbs, tires, filters, hoses and lines, drive belts, brake pads, brake drums, brake shoes, exhaust system, shock absorbers, and strut insert cartridges.
 - Appearance concerns and exterior items** such as: bright metal, vinyl, wheel covers, glass, ornaments, and paint.
 - Interior items** such as: carpet, upholstery, buttons, door and window handles.
- (This is a list of some exclusions. See your service contract for a complete list of what is not covered.)*

TODAY'S VEHICLES ARE ADVANCED TECHNOLOGY. REPAIRS COST MORE THAN YOU MIGHT THINK.



*Actual costs vary according to year, make, and model, and from state to state. These are representative possible costs from Portfolio data.

REPAIR COSTS INCREASE AS A VEHICLE GETS OLDER.



Cover Your Future Repair Costs with **Hertrich Family of Automobile Dealerships.**

We Protect Your Ownership Experience.SM



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