

Audi Service



Audi Care | Audi Care Select

Prepaid scheduled maintenance for convenience and peace of mind

20k–50k Vehicle Service Package
40k–90k Vehicle Service Packages

For 2017 and Newer Audi Vehicles



Audi Care and Audi Care Select:

We take care of our business—so you can easily go about yours.

Life is all about experiencing details, like spending quality time with family and friends. It's what makes life so gratifying. It's also the reason why we take it upon ourselves to know your Audi—inside and out. The parts. The pivot points. The components that set you in motion. We make the most of our quality time, so you can enjoy yours.

Audi Care prepaid scheduled maintenance packages are the ultimate in quality and convenience. Here are just some of the benefits you'll enjoy, not to mention peace of mind:

- ▶ Savings versus purchasing these services separately.¹
- ▶ Prepaid costs to help protect you against inflation.²

- ▶ Scheduled maintenance aligned with the mileage/time intervals recommended by Audi.^{3,4,5}
- ▶ Trained technicians who use factory procedures, specialized tools and Audi Genuine Parts to deliver the care your Audi deserves.
- ▶ Acceptance of Audi Care and Audi Care Select at authorized Audi dealers in the U.S. for your convenience.

Your authorized Audi dealer provides one-stop convenience for maintenance, and the confidence that no one is better equipped to maintain your Audi.





Audi Care: The right service

Even if you don't drive 10,000 miles in a year, an annual scheduled maintenance service helps keep your Audi performing at its best.

20k
MILES

30k
MILES

40k
MILES

50k
MILES

Audi Care may be purchased for 2017 and newer Audi vehicles sold or leased in the U.S.

After your complimentary 10,000-mile or 12-month scheduled maintenance service, a single Audi Care package covers four subsequent scheduled maintenance services:^{3,5}

- ▶ 20,000 miles or 12 months after the 10,000-mile scheduled maintenance, whichever occurs first
- ▶ 30,000 miles or 12 months after the 20,000-mile scheduled maintenance, whichever occurs first
- ▶ 40,000 miles or 12 months after the 30,000-mile scheduled maintenance, whichever occurs first
- ▶ 50,000 miles or 12 months after the 40,000-mile scheduled maintenance, whichever occurs first

No one knows your Audi better than our technicians

Audi Care is much more than savings¹ and convenience. It features trained technicians using advanced diagnostic tools—plus Audi Genuine Parts—to help maintain the performance of your vehicle. This premier service helps ensure you receive the most from your Audi ownership experience.

Purchase Audi Care now and roll its cost into your monthly payment

Purchase Audi Care at the same time you purchase or lease your new Audi at your authorized Audi dealer, and the cost can be rolled into your payment. You'll instantly enjoy the convenience and peace of mind of Audi Care.

Audi Care pricing

MODELS	MSRP ²
A3, A3 e-tron®, A3 TDI®, S3, A4, S4, A5, S5, A6, A7, allroad®, Q3, Q5, SQ5, Q7, TT, TTS, TT RS	\$849
RS 5, A6 TDI, S6, A7 TDI, S7, RS 7, Q5 TDI, Q7 TDI, A8, S8, R8	\$1,169

Please see the back panel of this brochure for all disclaimers.



Audi Care Select: Helping to maintain your Audi

Not just mileage—time is of the essence as well. Having your Audi serviced every 12 months regardless of mileage helps keep your Audi in top form.

FROM 40k to 90k MILES

Audi Care Select packages may be purchased for 2017 and newer Audi vehicles sold or leased in the U.S.

Multiple packages available to cover 40,000 through 90,000 miles:^{4,5}

- ▶ 40,000 miles or 12 months after the 30,000-mile scheduled maintenance, whichever occurs first
- ▶ 50,000 miles or 12 months after the 40,000-mile scheduled maintenance, whichever occurs first
- ▶ 60,000 miles or 12 months after the 50,000-mile scheduled maintenance, whichever occurs first
- ▶ 70,000 miles or 12 months after the 60,000-mile scheduled maintenance, whichever occurs first
- ▶ 80,000 miles or 12 months after the 70,000-mile scheduled maintenance, whichever occurs first
- ▶ 90,000 miles or 12 months after the 80,000-mile scheduled maintenance, whichever occurs first

Amortize the purchase through your financing

When you purchase or lease an Audi vehicle at your authorized Audi dealer and purchase Audi Care Select at the same time, the purchase price can become part of your payment. With Audi Care Select conveniently in place, peace of mind is yours.

Audi Care Select pricing per package

MODELS	MSRP ²
A3, A3 e-tron®, A3 TDI, S3, A4, S4, A5, S5, A6, A7, allroad, Q3, Q5, SQ5, Q7, TT, TTS, TT RS	\$819
RS 5, A6 TDI, S6, A7 TDI, S7, RS 7, Q5 TDI, Q7 TDI, A8, S8, R8	\$1,099

Audi Care Select packages

Audi Care Select packages may be sold individually at any time, provided the vehicle meets the age and mileage parameters. The only time multiple Audi Care Select packages can be purchased together is at the time of Audi Certified Pre-owned (CPO) vehicle purchase, as long as the vehicle meets the vehicle age parameters.

Package 1: 40k and 50k services

20,000 miles minimum

Package 2: 50k and 60k services

30,000 miles minimum

Package 3: 60k and 70k services

40,000 miles minimum

Package 4: 70k and 80k services

50,000 miles minimum

Package 5: 80k and 90k services

60,000 miles minimum



Comprehensive Maintenance

Over the life of Audi Care and Audi Care Select, these services and more are covered under recommended scheduled maintenance.⁵

AdBlue® Fluid | Refill (fill volume depends on model)

Air Cleaner | Clean housing, replace filter element

Axles | Test for excessive play, inspect dust seals

Battery | Test, replace if necessary⁶

Belts and Tensioners | Inspect condition and replace if necessary⁶

Brake Fluid | Replace every two years regardless of mileage

Brake System | Inspect system, check pad wear, check fluid level

Charging Socket | Clean and inspect (A3 e-tron®/Q7 PHEV)

Cloth Top | Check function and rollover protection every two years regardless of mileage (A5/S5 Cab, R8 Spyder/R8 GT Spyder only)

Continuously Variable Transmission (multitronic®) | Change ATF

Cooling System | Inspect, check fluid level, add if necessary

Cooling System (electrical) | Check coolant (A3 e-tron®/Q7 PHEV)

Driveshaft Boots | Inspect

DSG/S tronic® | Change ATF

Dust and Pollen Filter | Replace

Engine Compartment | Inspect for leaks

Engine Oil/Oil Filter | Change oil and replace filter

Exhaust System | Inspect system

Fuel Filter | Replace (TDI® engine models only)

Lights | Check exterior and interior lights for proper operation

On-Board Diagnostics | Check (flex fuel vehicles only)

Power Steering Fluid | Check, add if necessary

Road Test | Check systems for correct on-road operation

Service Reminder Display | Reset

Spark Plugs | See vehicle's Owner's Manual for details⁵

Tires/Spare | Inspect for wear/damage, check/adjust pressure

Transmission (Manual or Auto) and Final Drive | Check for leaks

Underbody | Inspect for damage and leaks

Wiper Blades | Check condition and replace if necessary⁶

Washers (All) | Inspect, check function and top off fluid

Audi Care/Audi Care Select details

- ▶ Scheduled maintenance covered by Audi Care/Audi Care Select must be completed by an authorized U.S. Audi dealer.
- ▶ Audi Care/Audi Care Select are only valid for vehicles sold or leased in the U.S.
- ▶ Audi Care/Audi Care Select may not be canceled and are non-refundable.⁷ No refunds will be given if your lease is terminated early, or if your lease term is less than the coverage period.
- ▶ Audi Care/Audi Care Select may not be transferred to another vehicle. Coverage stays with the vehicle for the life of the plan.

Audi Genuine Parts

They're used in scheduled maintenance services provided under Audi Care and Audi Care Select packages to help maintain the performance and comfort for which Audi vehicles are renowned. Audi Genuine Parts are designed to deliver:

- ▶ Fit and performance comparable to the Audi original equipment parts with which your Audi was built
- ▶ Durable operation over their service life
- ▶ A solid warranty⁸—so you can drive with confidence

Note: All Audi Care brochures, product descriptions, prices and lists published prior to February 15, 2016 are no longer valid.

¹ Based on a national average of Audi dealer labor costs, vehicle model and model year. Actual savings will vary.

² Dealer sets final price. Plus applicable taxes. Tax on parts supplied may be due at the time of each scheduled maintenance, as required by state and/or local regulations where the work is performed. Please see your Audi dealer for details.

³ Audi **highly recommends** that a maintenance service be performed every 10,000 miles or 12 months, whichever occurs first. Actual scheduled maintenance services vary based on vehicle model, model year and mileage. See vehicle Owner's Manual for details. **All Audi Care prepaid scheduled maintenance packages expire at 62,000 miles or 72 months from the original vehicle in-service date, whichever occurs first. Please see your Audi dealer for details.**

⁴ Audi **highly recommends** that a maintenance service be performed every 10,000 miles or 12 months, whichever occurs first. Actual scheduled maintenance services vary based on vehicle model, model year and mileage. See vehicle Owner's Manual for details. **All Audi Care Select prepaid scheduled maintenance packages expire at the mileage/time stipulated in their contracts. Please see your Audi dealer for details.**

⁵ Actual scheduled maintenance services vary based on vehicle model, model year and mileage. See vehicle Owner's Manual for details.

⁶ Replacement parts and labor additional. See dealer for details.

⁷ Applicable in all states except California. In California, see your authorized Audi dealer for details.

⁸ Audi Parts installed by an authorized Audi dealer are covered for the greater of: (1) the parts limited warranty period (12 months or 12,000 miles, whichever occurs first) from the time of purchase; or (2) the remainder of the New Vehicle Limited Warranty period (4 years or 50,000 miles, whichever occurs first) from date of vehicle purchase. See dealer or Audi Parts and Accessories Limited Warranty for details.