

## Holman Certified Pre-owned Limited Warranty

### Limited 60-Day or 2,500 Mile Warranty

Holman Certified Pre-owned means that your used vehicle will be in top condition when you buy it. For even more peace of mind, we provide you with a Limited 60-Day or 2,500 Mile, whichever comes first, Warranty. This Limited Warranty applies only to pre-owned vehicles purchased for personal or household use. Out of state transactions including registration of a vehicle out of state, are excluded. The limited warranty is issued by Pompano Lincoln Mercury, Inc. dba Pompano Ford Lincoln Mercury (Holman).

### Limited Warranty Coverage

This Limited Warranty is mechanical breakdown coverage. If any of the parts identified below (the "Covered Parts") break down, then for a period of 60 days or 2500 miles, whichever comes first, from the date and mileage on the Vehicle at purchased (the "Warranty Period"), Holman will repair or replace any such part(s). Holman may, however, at its sole discretion, elect to accept return of the Vehicle and provide Customer with a refund as set forth below. Mechanical breakdown coverage applies to the Covered Parts listed in the next section plus related labor, but certain exclusions apply (see Exclusions from Coverage section below).

Customer must notify Holman of the failure of a Covered Part within the Warranty Period. Repairs will be made with parts of like kind and quality. It is expressly understood that replacement parts and/or components need not be new, but may be used or rebuilt. A "breakdown" or "mechanical breakdown" means the failure of any original or like replacement part covered by this Limited Warranty to work as it was designed to work in normal service. However, reduced operation or reduced performance due to normal wear and tear shall not be considered a breakdown within the meaning of this Limited Warranty. This Limited Warranty does not constitute a written affirmation of fact or promise by Holman that the material or workmanship of the vehicle, or any parts thereof, are free of any defects or will meet a specified level of performance over a specified period of time.

**This is the only express warranty made by Holman. ANY AND ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WRITTEN LIMITED WARRANTY. No other warranty of any kind is made unless expressly provided herein. To the extent allowed by applicable law, Holman shall not be liable for any damages relating to loss of use of the products, loss of time, inconvenience or commercial loss, or any other incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. All warranties are extended only to the original customer. Prior written or oral statements, negotiations, communications or representations regarding warranties have been merged into or superseded by this warranty writing, and if not included in this warranty writing, they shall not be binding. This is the total agreement about any and all warranties relating to the product warranted hereunder. This Limited Warranty Brochure is a part of the Buyer's Order, and as such is supplemented by the Buyer's Guide.**

### Parts Covered

This Limited Warranty is between Holman and Customer, and applies only to a used vehicle purchased from Holman. This Limited Warranty covers the parts described as follows:

#### *Engine*

Gasoline Engine: Cylinder block, and all internal lubricated parts including: crankshaft, rod and main bearings, cam bearings, expansion (freeze) plugs, connecting rods, wrist pins, pistons, piston rings, camshaft, cam tower, lifters, cylinder head, valves and guides, valve springs, rocker arms (cam followers), pushrods, timing chain housing (cover), timing chain and sprockets, timing belt and pulleys, timing belt tensioner, intake and exhaust manifolds, exhaust manifold cover, flywheel, balance shafts, harmonic balancer and retainer bolt, crankshaft pulley, valve covers, idle speed control, fuel pressure regulator, barometric pressure sensor, oxygen sensor, throttle position sensor, mass air flow sensor, idle air control solenoid, oil pan, oil pump and pressure relief valve, oil cooler, oil temperature sensor, air cleaner assembly, engine oil cooler hoses, oil filter adapter/housing, engine oil sending unit, motor mounts, water pump, water temperature sensor, temperature sending unit, thermostat and housing, sparkplugs, ignition wires, distributor cap and rotor, carburetor, EGR valve, filters, lubricants, fluids, belts and hoses, fuel supply pump, fuel pump control unit, fuel tank sensor, vacuum pump, vacuum control valve, vacuum switch, positive crankcase ventilation valve, dipstick and tube, seals and gaskets, fasteners for the components listed above.

Turbocharged/Supercharged/Rotary/Diesel/Enhanced Engines: All of the above listed parts or equivalent plus: turbocharger, waste gate controller, intercooler, hard lines, compressor, clutch and pulley, bypass valve, injection pump,

diesel injection tube, pump gear, tensioner pulley, timing belt, and injection timing control, lines and nozzles, seals and gaskets.

### *Transmission*

**Automatic:** Case and all internal lubricated parts including: oil pump, valve body, torque converter, vacuum modulator, governor, main shaft, clutches, bands, drums, gear sets, bearings, bushings, sealing rings, TV cable, solenoids and electronic shift control unit, transmission front cover, transmission mounts, cooler, cooler hoses and hard lines, automatic transmission control unit, parking pawl, range select lever, dipstick and tube, seals and gaskets, fasteners for the components listed above.

**Standard:** Case and all internal lubricated parts including: main shaft, gear sets, shift forks, synchronizers, Friction Clutch Disc, pressure plate, clutch throw-out bearings, bearings, bushings, seals and gaskets, fasteners for the components listed above.

**Transfer Case - (4X4 vehicles):** Case and all internal lubricated parts including: main shaft, gear sets, chain and sprockets, bearings, bushings, mounts, transfer relay, interlock control unit, seals and gaskets, fasteners for the components listed above, electronic and vacuum engagement components.

**Front Wheel Drive:** Final drive housing and all internal parts including: carrier case, gear sets, chain and sprockets, bearings, bushings, axle shafts, constant velocity joints and boots, universal joints, front hub bearings, locking hub assemblies (4X4), drive shaft support, rear axle hub bearings, seals and gaskets, fasteners for the components listed above.

**Rear Wheel Drive:** Drive axle housing and all internal lubricated parts including: carrier case, gear sets, bearings, bushings, limited slip clutch pack, axle shafts, axle hub bearings, propeller shafts, universal joints, drive shaft support, front axle hub bearings, rear cover 4WD, select switch, rear cover, differential case, control lever boot and socket, seals and gaskets, fasteners for the components listed above.

**Steering:** Housing/case and all internal lubricated parts including: rack and pinion valve assembly, sector shaft, rack mounts and cushions, inner rod ends and bellows boots, speed sensor or steering gear equipped pitman arm and valve assembly, sealing rings, bearings, bushings, pitman arm, center link, tie rods, idler arm, power steering pump and pulley, fluid reservoir, pressure and return hoses, cooler and hard lines, power cylinder assembly, steering wheel, horn button assembly, steering gear arm, steering damper, steering lock, steering upper and lower collars, tilt lever, pump reservoir tank and tank cap, steering main and intermediate shafts, coupling, seals and gaskets, fasteners for the components listed above.

**Suspension:** Steering angle sensor, front coil/leaf springs, MacPherson struts (includes upper mount and pivot bearing assembly), rear coil/leaf springs, upper and lower control arms, torque arm, adjustable shock support, shock absorbers, bump stop cushions, control arm shafts, torsion bar mounts and bushings, tension rod, bushing and bracket, panhard rod, upper and lower ball joints including: dust boots, steering knuckle (spindle), wheel bearings and seals, stabilizer shaft, stabilizer linkage including: mounts and bushings, strut rods and bushings, king pins, rear strut assembly, rear stabilizer, seals and gaskets, fasteners for the components listed above.

**Brakes:** Master cylinder, assist booster, wheel cylinders, combination valve, disc brake calipers (and rear caliper actuators), caliper yoke, front baffle plate, back plate, adjuster assembly, level indicator, load sensing valve, anti-skid sensor assembly, rotor assembly sensor, hard lines and fittings, backing plates, springs, clips and retainers, self-adjusters, parking brake linkage and cables, rear cable adjuster, seals and gasket, brake pads and shoes, fasteners for the components listed above.

**Electrical:** Alternator, voltage regulator, distributor, rear window defroster, speedometer cable, head lamp relay assembly, horn relay, ignition relay, head lamp dimmer relay assembly, interlock emergency switch, fuse block, flasher unit and relay, seat belt warning timer, retractable head lamp motor assembly, wiper arm, rear wiper arm, reverse lamp assembly, clock, windshield wiper motors and delay controller, wiper washer tanks (front/rear), starter motor and drive, starter solenoid, wiring harnesses, manually operated switches (such as turn signal, headlight, dimmer, and wiper switches), and mechanically actuated switches (ignition, brake light, and neutral safety switch), cruise control system, power seat motor(s) and transmission(s), power window motor(s) and power regulator(s), power door lock actuators, power trunk release actuator, and power antenna motor.

**Cooling System:** Thermostat housing, fan blade, thermostat, radiator cap, radiator shroud, reservoir tank/bracket, thermal switch, coolant temperature sensor, coolant, radiator fan relay, blower motor timer.

**Air Conditioning:** Relay, control, vacuum control switch, thermistor, compressor and mounting brackets, clutch and pulley, condenser, evaporator, orifice tube, POA valve, accumulator, temperature control programmer, radiator fan control amplifier, solenoid valve, automatic climate control sensors, shift actuator valve, power servo, acceleration cut timer, RPM

sensor, high/low pressure cutoff switches, high/low pressure hoses, pressure cycling switch, thermostat, drier, temperature control head, o-ring seals, gaskets, fasteners for the components listed above, and refrigerant if necessary in conjunction with the repair of the components listed above.

*Electronic:* Digital and analog instrument display(s), compass and thermometer display(s) low fuel sensor, low coolant sensor, low oil sensor, electronic rear view mirrors, keyless entry system, electronic fuel injection systems (specifically sensors, pressure regulators, fuel rails, injectors, seals and gaskets), electronic fuel pump, electronic ignition module, distributor and coil, engine management control unit, power window regulator, alarm units, power units and sensors, knock sensor and oxygen sensor, electronic air suspension compressor.

*Interior:* Seat belt control unit, seat belt power unit, seat belt slide assembly, seat belt limit switch, air pump, slide assembly (power seat), lift assembly (power seat), automatic transmission range indicator.

*Assemblies & Controls:* Accelerator pedal, bell crank assembly, 4WD skid guard, hood hinge, lock and lock cable, seat belt anchor stay, fueling stopper assembly; Front door hinge and lock, lock knob rod, remote control rod, lock striker and knob, lock cylinder, front outside handle, handle rod, front inside handle, front window regulator; Rear door hinge and lock assembly, remote control rod, lock striker, rear outside handle, handle rod, rear inside handle, rear window regulator, regulator handle, slide door lock assembly; Side window control assembly, remote control rod, side window control cable, regulator wire, slide door roller, slide door link, deck lid lock striker, lid opener cable, deck lid lock, trunk opener solenoid, deck lid hinge, deck lid torsion bar, back door lock and handle.

## Exclusions from Coverage

This Limited Warranty does not cover or apply to:

1. Damage or breakdown caused by collision, fire, theft, vandalism, riot, explosion, or natural disaster.
2. Damage or breakdown due to vehicle/component abuse, misuse, or alteration.
3. Vehicles not used for personal or household use.
4. Out of state transactions, including registration of a vehicle out of state, are excluded.
5. Breakdown of aftermarket accessories or non-original equipment, components and systems not installed by the manufacturer (examples include: anti-theft systems, radio/speaker equipment, telephones, cruise control and sunroof).
6. Reduced operation/performance due to normal wear and tear of Covered Parts, including, but not limited to, valve grind(s) and/or piston ring replacement(s) designed to improve engine compression or reduce oil consumption.
7. Preventative maintenance services or parts replacement as suggested by the manufacturer in its maintenance schedule.

Holman will not repair or replace any part or item, whether or not it is a Covered Part, unless it is required in conjunction with the repair or replacement of a Covered Part being serviced under this Limited Warranty. In the event a manufacturer's warranty or an extended service plan applies to a Covered Part, coverage under the warranty or plan shall be exhausted prior to being covered by this Limited Warranty.

## Claim Procedure

To make a claim, Customer must notify the service director at the selling dealership for the covered vehicle within the Warranty Period, of the failure of a Covered parts. In the event of a mechanical breakdown, customer must follow these instructions:

- A. Unless prior written authorization is given, repair or replacement of Covered Parts must be performed at the selling dealership.
- B. If a breakdown occurs within the Warranty Period and customer is not within a reasonable distance from the selling dealership, customer must contact the selling dealership immediately for the name and location of the nearest authorized repair facility. A prior authorization number will be assigned. This number is necessary to obtain reimbursement of payment of authorized repairs performed to the vehicle. Failure to obtain an authorization number may result in claim rejection. For Warranty information or authorizations, customer may write or call the selling dealership at the address and phone number listed on your Buyer's Order.
- C. Noncompliance with the above requirements will invalidate your ability to submit a claim for repair or replacement or to obtain any other remedy under this Warranty.
- D. Holman reserves the right to inspect any vehicle prior to authorization.

## Miscellaneous

- A. In the event Holman elects to accept return of the vehicle, Customer will receive a refund of the purchase price paid less the New Tag, Transfer Tag Fee and/or Title Only Fee and Pre Delivery Service Fee as described in the Buyer's Order, and the cost of repairing the vehicle for any damage or excessive wear and tear incurred after the sale unrelated to the breakdown of a Covered Part covered by this Limited Warranty.
- B. In the event Holman elects to accept return of the vehicle, if a vehicle was sold to Holman as a trade-in in connection with Customer's purchase of the vehicle, Customer agrees to receive the value of the trade-in equity in cash or a cash equivalent, except as prohibited by applicable law. If Customer receives refund of the purchase price it should be clear that this includes any purchase price payment related to the trade-in and Customer will not receive back the purchase price plus some value for the trade-in since the trade-in was part of the purchase price payment. If any finance products were purchased at the time of sale, coverage will be cancelled and the Customer will receive a refund unless the products were financed, in which case the lender will be issued a refund.
- C. Customer agrees to sign all necessary documentation to facilitate the return of the vehicle including signing a Release Agreement.
- D. This limited warranty gives you specific rights, and you may also have other rights which vary from state to state.