

# NEW VEHICLE LIFETIME POWER TRAIN LIMITED WARRANTY



<b>1 CUSTOMER INFORMATION/COVERED VEHICLE/SELLING DEALER</b>		
OWNER'S NAME		E-MAIL ADDRESS
STREET ADDRESS		CITY, STATE, AND ZIP CODE
AREA CODE AND TELEPHONE NUMBER		
YEAR, MAKE, AND MODEL OF VEHICLE	MODEL NUMBER	VEHICLE IDENTIFICATION NUMBER
DATE OF SALE/LEASE/WARRANTY START DATE		CURRENT MILEAGE
NAME OF SELLING DEALER		ADDRESS OF SELLING DEALER
TELEPHONE NUMBER OF SELLING DEALER	DEALER AUTHORIZED SIGNATURE	
CUSTOMER'S SIGNATURE	I acknowledge that (1) the Monroney Sticker was displayed on the covered vehicle; (2) I received this Limited Warranty at <b>no extra charge</b> ; and (3) I have read and understand the coverage and terms of this Limited Warranty of which I have been provided a copy.	

**This Limited Warranty is non-transferable. The coverage provided applies to the covered vehicle while owned by the person whose name appears above on this Limited Warranty. This Limited Warranty does not cover incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To the extent allowed by applicable law, any implied warranty of merchantability or fitness for a particular purpose applicable to the covered vehicle is limited in duration to the term of this Limited Warranty, or such shorter period as is provided by applicable law, but such limitations may not apply to you because some states do not allow limitations on how long an implied warranty will last, or the exclusion or limitation of incidental or consequential damages. Any modification, alteration or change to the preprinted terms and conditions of this limited warranty is invalid.**

<b>2 DEDUCTIBLE AMOUNT - DEDUCTIBLE AMOUNT PER REPAIR VISIT:</b>
<b>\$100</b>

<b>3 WARRANTY TERM - This Limited Warranty begins on the "start date" set forth in Section 1 of this Limited Warranty and lasts for as long as you own the covered vehicle.</b>
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<b>4 ADDITIONAL BENEFITS</b>
<p><b>Substitute Transportation:</b> In the event of a breakdown of a covered component, you may be eligible for substitute transportation reimbursement. Such expense shall be limited to \$30.00 per calendar day, a 5 day maximum, not to exceed \$150.00 per occurrence. To qualify for reimbursement, the covered vehicle must be retained by the repairing facility overnight and the covered repair must exceed a minimum of four (4) hours labor, as defined in factory or accredited flat rate manuals. Reimbursement for substitute transportation shall not continue beyond the day on which repairs are completed and you are notified of completion. Valid rental agency or automobile dealership receipts will be required for reimbursement.</p> <p><b>Towing Reimbursement:</b> In the event of a breakdown of a covered component and towing becomes necessary, towing costs not payable by insurance will be covered for up to \$50.00.</p>

<b>5 LIMITED WARRANTY PRICE</b>	<u>\$No Charge</u>
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ANY MODIFICATION, ALTERATION, OR CHANGE TO THE PREPRINTED TERMS AND CONDITIONS OF THIS LIMITED WARRANTY IS INVALID AND OF NO FORCE OR EFFECT.

**MAINTENANCE RESPONSIBILITIES:** Failure to perform the manufacturer's recommended maintenance will result in loss of your protection under this Limited Warranty. Maintenance records from the date of sale supported by receipts indicating dates, mileage and services performed must be kept by the purchaser of this Limited Warranty and made available to the Selling Dealer on request.

**WHAT TO DO IF REPAIRS ARE NEEDED:** If your vehicle is within forty (40) miles of the Selling Dealer, please deliver your vehicle to the Selling Dealer at the address shown above. If your vehicle is more than forty (40) miles from the Selling Dealer, call **1-800-540-5404** for instructions **before you deliver** your vehicle to a repairing facility. **To assure coverage under the terms of this Limited Warranty, authorization on behalf of the Administrator must be obtained prior to teardown or repair. Call the toll free number listed between the hours of 8:00 a.m. - 8:00 p.m., Monday - Friday, E.T. and 10:30 a.m. - 3:30 p.m. on Saturday, E.T.**

**EMERGENCY REPAIRS:** If **emergency repairs** covered by this Limited Warranty are required outside normal business hours (i.e., on a weekend or holiday) you should deliver your vehicle to an authorized repairing facility and have the necessary repairs performed on your vehicle at a reasonable and customary charge for the repairs supported by a detailed repair order and invoice showing specific, detailed, and customarily notated parts and labor operations. On the next business day you should report the repairs by calling the toll free number listed below. To obtain a reimbursement for such emergency repairs, you should mail a copy of your Limited Warranty and your repair order to Hendrick AutoGuard, Inc., Attention: Claims Department, P.O. Box 18707, Charlotte, North Carolina 28218-0707. **Emergency repairs** are defined to be repairs which, if not performed to your vehicle would impair the future operation of your vehicle.

**AUTHORIZATION IS REQUIRED PRIOR TO THE COMMENCEMENT OF ALL REPAIRS - PLEASE CALL:  
1-800-540-5404**

**HENDRICK AUTOGUARD, INC.**  
P.O. BOX 18707, CHARLOTTE, NORTH CAROLINA 28218-0707  
HLW (R 06/12) - Stock Reorder Number

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**WHAT IS COVERED:** Upon payment of the deductible amount per repair visit, necessary repairs to the following components, included in the specified coverage, will be made without additional charge to you. **At the Administrator's option, replacement parts used at the time of breakdown may include new, remanufactured, used or non-original equipment manufacturer parts.** The following is a list of Parts covered by this Limited Warranty.

### POWERTRAIN COVERAGE

**ENGINE** – cylinder block and head including pistons, rings, crankshaft, rods, bearings, timing chain/belt and gears, rocker arms, push rods, valves, springs, guides, seats and lifters, oil pump. Also covered are water pump, fuel pump, manifolds, flywheel and seals and gaskets.

**TRANSFER CASE (4X4 VEHICLES)** – all internal components and seals and gaskets.

**DRIVE AXLE (FRONT & REAR)** – differential housing and all internal components, axle shafts, drive shafts, u-joints, hubs and bearings and seals and gaskets.

**TRANSMISSION** – transmission case and all internal components and seals and gaskets.

**WHAT IS NOT COVERED:** This Limited Warranty will cover only those items listed under "What Is Covered." This warranty also doesn't cover incidental or consequential damages or loss including property damage, personal injury, inconvenience, loss of vehicle use, damage to a covered component by a non-covered component and damage to a non-covered component by a covered component. This Limited Warranty is non-transferable. The coverage provided applies to the covered vehicle while owned by the person whose name appears on this Limited Warranty.

**ALSO NOT COVERED:** Repairs covered by any manufacturer or manufacturer's emissions warranty on the covered vehicle, manufacturer's recall, breakdowns of components caused by a defect the manufacturer has publicly announced it would correct, but which you failed to have corrected. We will not pay for costs covered by any warranty of the manufacturer, state required dealer warranty or a repairer's guarantee regardless of whether they honor such warranty guarantee. Commercial use is excluded and will void coverage under this Limited Warranty. Repairs required because of collision, abuse, overheating, or operation without proper lubrication or coolant, lack of oil viscosity, sludge or restricted oil flow, road conditions, misuse, negligence, alterations, racing, accidents, fires, floods, riots, acts of God, vandalism, upset, theft, lack of reasonable and proper maintenance, abuse through towing or improper load capacity, vehicles used for snowplowing, abuse through continued operation of an impaired vehicle, or any other losses normally covered by casualty insurance. Alterations made by you which cause the vehicle to be out of compliance with the manufacturers specifications. Repairs beyond those required to correct the covered failure. Repairs of components which have been modified or added to the vehicle after purchase, any repairs on vehicles whose mileage has been altered or whose odometer has been tampered with while owned by you. Repairs required to air conditioning components caused by the use of improper or contaminated refrigerants. Repairs made outside the continental United States and Canada unless you obtain a written waiver to this condition from the Selling Dealer. Repairs performed by someone other than a licensed repair facility. Diagnostic fees for non-covered repairs. Damage caused by your failure to take, or cause to be taken reasonable precautions to prevent further damage when an apparent problem exists. Any manufacturer's required maintenance. When repairs (other than emergency repairs) are performed without the Administrator's prior authorization. If your vehicle was manufactured as a non-U.S. specification model.

**CHANGE OF VEHICLE OWNERSHIP:** This Limited Warranty is non-transferable. The coverage provided applies to the covered vehicle while owned by the person whose name appears on this Limited Warranty. This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To the extent allowed by applicable law, any implied warranty of merchantability or fitness for a particular purpose applicable to the covered vehicle is limited in duration to the term of this Limited Warranty. As some states do not allow limitations on how long an implied warranty will last, or the exclusion or limitation of incidental or consequential damages, such limitations may not apply to you.

**RESPONSIBILITY FOR BENEFITS:** This Limited Warranty is not an insurance policy. Hendrick Autoguard, Inc. will be primarily liable to you for the payment of valid claims under this Limited Warranty. The aggregate total of all benefits paid or payable under this Limited Warranty shall not exceed the purchase price of your covered vehicle. After you receive any benefits under this Limited Warranty, the Administrator is entitled to your rights or recovery against any manufacturer, repairer or other party who may be responsible to you for the costs of repairs covered by this Limited Warranty or for any other payment made under this Limited Warranty. If asked, you agree to help enforce these rights. You also agree to cooperate and help in any other matter concerning this Limited Warranty. This Limited Warranty contains the complete agreement between the parties and is not valid unless signed by both the agreement holder and an authorized representative of the Administrator. This Limited Warranty will terminate when you sell your vehicle.

**Law and Venue; No Jury Trial:** This Limited Warranty and all claims and causes of action (whether statutory in contract or tort) that may be based upon, arise out of or relate to this Limited Warranty shall be governed by and construed and enforced in accordance with the internal laws and judicial decisions of the state in which you purchased the vehicle. Any litigation, action or proceeding arising out of or relating to this Limited Warranty shall be instituted exclusively in any state court in the state and county in which you purchased the covered vehicle.