

#### What to do After an Auto Accident

Auto accidents can be very stressful; shock and excitement will make it hard to think clearly. If you're involved in an accident, stay calm. The Accident Worksheet (available at Hunt Club VW) will help you to remember the types of information you'll need to record at the scene.

#### Here are 10 Valuable Tips:

- 1. Stop. If your vehicle is involved in an accident and you don't stop, you may be subject to criminal prosecution.
- 2. If anyone is injured, if the total damage to all the vehicles involved appears to be MORE than \$1,000, or if you suspect that any of the other drivers involved are guilty of a Criminal Code offence (such as driving under the influence of drugs or alcohol), call 911 and follow the instructions given to you by the emergency operator.
- 3. Do not try to move anyone injured in the accident you may aggravate their injuries!
- 4. If no one is injured and total damage to all the vehicles involved appears to be LESS than \$1,000, call your local police for instructions. Police units may or may not be dispatched to the scene.
- 5. Turn on your hazard lights or use cones, warning triangles or flares, as appropriate.
- **6.** If you have access to a digital camera or a cell phone, you should use it to **take pictures of the scene** (if safe to do so); preferably before the vehicles are moved. You should also use your cell phone to audio record as much information as possible.
- 7. Using your Accident Worksheet (available at Hunt Club VW) write down the names, addresses, and telephone and driver's licence numbers of all of the other drivers, the licence plate numbers of the other vehicles, as well as the names and addresses of

the registered owners of the vehicles, and the insurance information for each of the other vehicles.

- 8. Also record the names, addresses, and telephone numbers of passengers and witnesses on your Accident Worksheet.
- Jot down specific details about the scene of the accident on your Accident Worksheet.
- 10. Report the accident to your broker, agent, or insurance company as soon as possible after the accident. Contact the Service Advisors at Hunt Club Volkswagen and we will work with your insurance company to get your vehicle back on the road as quickly as possible.

## Remember ...

- As difficult as it may seem, it is important that you remain calm.
- Try not to argue with other drivers and passengers. Save your story for the police.
- It is best to not voluntarily assume liability or take responsibility, sign statements regarding fault, or promise to pay for damage at the scene of the accident.
- Be careful of unauthorized tow truck operators pressuring you to have your vehicle towed, demanding immediate payment for the tow, or attempting to take your vehicle to a garage or body shop of their choice. They may try to use the confusion of the moment to intimidate you into allowing your vehicle to be towed. If you feel you are being pressured, ask the police for the name of an authorized tow truck operator and have your vehicle towed to a Collision Reporting Centre or a police compound until you can talk to your insurance company.

## Be prepared for any emergency on the road

Always keep a basic vehicle first aid or emergency kit in the trunk of your vehicle. Check out our recent article on what to have in your Auto Emergency Kit.

# Your Accident Worksheet - Keep It Handy in your Glove Box (pick yours up at the Hunt Club Volkswagen)

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