



JakeSweeney[®]

Chevrolet Service Department

33 West Kemper Road • Cincinnati, Ohio 45246 • (513) 782-2826

www.JakeSweeneyChevy.com

Chevy Service Department

Jake Sweeney Chevrolet Service Department

(Conveniently located across from Tri-County Mall)

Appointment Recommended

Contact us @ 513-782-2826

...to schedule an appointment press 1

...for all other service questions please press 2

Online: @ www.jakesweeneychevy.com/serviceapptform

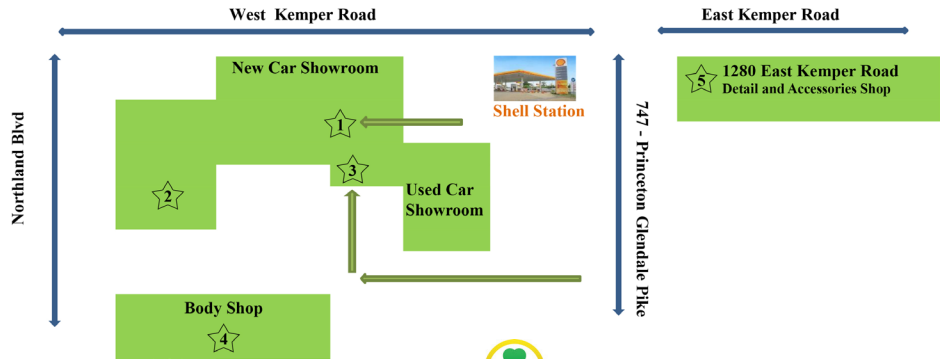
Hours of Operation

Monday - Friday 7:30 am - 6:00 pm

Saturday 8:00 am - 2:00 pm

Department Locations

- 1) Chevrolet Service entrance
- 2) Parts Department location
- 3) After hours / night drop area
- 4) Body Shop location
- 5) Detail and Accessories Shop



Service Recommendations

The service recommendations listed in this brochure are to be used as a guide to keep your vehicle in good operating condition. All prices listed are plus applicable sales tax and miscellaneous shop fees. Information provided is based on normal day to day driving conditions. Severe driving conditions will require additional or more frequent service intervals.

SEVERE Conditions Include:

- Towing a trailer
- Operating in hilly terrain
- Commercial use
- Off road usage
- Stop and go city traffic
- Inclement weather

Time and mileage intervals listed are a compilation of recommendations from General Motors, other manufacturers and other reputable third party companies who service the automotive industry.

Please refer to your vehicles owner's manual for factory specific service requirements and recommendations.

Your driving habits, environment and weather conditions should also be taken into account when maintaining your vehicle.



The Works \$39.95

Service recommended at 6 months or 6,000 miles or when the oil life monitor reads 20% or less; whichever occurs first.

Minimum maintenance requirements include:

- Oil and filter change (**up to 5 quarts of oil**)*
- Rotate all 4 tires
- Perform “on the roll” multi-point inspection checklist
- Inspect for fluid leakage
- Check and top off all fluid levels as recommended by the manufacturer
- Reset oil life monitor system
- Check tire pressures and reset monitors as needed

* Additional charges apply for oil added in excess of 5 quarts

VEHICLE INSPECTION CHECKLIST

Customer Name: _____ Year/Model: _____ Date: _____

RO/Tag: _____ Mileage: _____

CHECKED AND OKAY AT THIS TIME MAY REQUIRE FUTURE ATTENTION REQUIRES IMMEDIATE ATTENTION

RECOMMENDED SCHEDULED MAINTENANCE SERVICES			
<input type="checkbox"/>	Accessory Drive Belt(s)	<input type="checkbox"/>	Oil Filter
<input type="checkbox"/>	Cabin Air Filter	<input type="checkbox"/>	Seat Filter
<input type="checkbox"/>	Engine Air Filter	<input type="checkbox"/>	Spark Plugs
<input type="checkbox"/>	Engine Coolant	<input type="checkbox"/>	Tire Rotation
<input type="checkbox"/>	Fuel Filter	<input type="checkbox"/>	Transmission Filter
<input type="checkbox"/>	Oil Change	<input type="checkbox"/>	Transmission Fluid

Comments: _____

CHECK FLUID LEVELS AND FILL			
<input type="checkbox"/>	OK FILL	<input type="checkbox"/>	OK FILL
<input type="checkbox"/>	Engine Oil	<input type="checkbox"/>	Power Steering
<input type="checkbox"/>	Brake Reservoir	<input type="checkbox"/>	Window Washer
<input type="checkbox"/>		<input type="checkbox"/>	Transmission (if equipped with dipstick)
<input type="checkbox"/>		<input type="checkbox"/>	Coolant Reservoir

CHECK FOLLOWING SYSTEMS/COMPONENTS		Pass/Fail
<input type="checkbox"/>	Operation of horn, interior lights, exterior lamps, turn signals, hazard and brake lamps	<input type="checkbox"/>
<input type="checkbox"/>	Radiator, heater, and air-conditioning hoses for leaks and damage	<input type="checkbox"/>
<input type="checkbox"/>	Windshield for cracks, chips and pitting	<input type="checkbox"/>
<input type="checkbox"/>	Windshield washer spray, wiper operation and wiper blades	<input type="checkbox"/>
<input type="checkbox"/>	Accessory drive belt(s)	<input type="checkbox"/>
<input type="checkbox"/>	Brake system (including lines, hoses, and parking brake) and wheel end for end-play and bearing noise	<input type="checkbox"/>
<input type="checkbox"/>	Clutch operation (if equipped)	<input type="checkbox"/>
<input type="checkbox"/>	Constant velocity (CV) drive axle boots (if equipped)	<input type="checkbox"/>
<input type="checkbox"/>	Drive shaft, transmission, u-joint and shift linkage (if equipped) and lubricate (as needed)	<input type="checkbox"/>
<input type="checkbox"/>	Engine Cooling system, hoses and clamps	<input type="checkbox"/>
<input type="checkbox"/>	Exhaust system (leaks, damage, loose parts)	<input type="checkbox"/>
<input type="checkbox"/>	Oil and/or fluid leaks	<input type="checkbox"/>
<input type="checkbox"/>	Shocks/struts and other suspension components for leaks and/or damage	<input type="checkbox"/>
<input type="checkbox"/>	Steering and steering linkages	<input type="checkbox"/>

STATE INSPECTION DUE (IF APPLICABLE) --- MONTH --- DAY --- YEAR

Comments: _____

This Courtesy Inspection Completed by Your Dealership Team!

Service Advisor: _____

Technician: _____

OC REV. 7/07

Item# 7291

CHECK BATTERY

State of Health Condition of Terminals Good Bad
(Clean if necessary) Declined Battery

CHECK BRAKES - MEASURE FRONT/REAR BRAKE LININGS

LF		RF
LF		RF
LR		RR
LR		RR

Declined Tire

Over 5mm or 7/32" (Disc) or Over 2mm or 3/32" (Drum)
3 to 5mm or 4/32" to 7/32" (Disc) or 1.01 to 2mm (Drum) or 2/32" to 3/32"
Less than 3mm or 4/32" (Disc) or 1mm or 2/32" or Less (Drum)

BRAKE MEASUREMENTS NOT TAKEN THIS SERVICE VISIT

Comments: _____

CHECK TIRES

TREAD DEPTH

LF 7/32" or Greater		RF 7/32" or Greater
4/32" to 6/32"		RF 4/32" to 6/32"
3/32" or less		RF 3/32" or less
7/32" or Greater		RF 7/32" or Greater
4/32" to 6/32"		RF 4/32" to 6/32"
3/32" or less		RF 3/32" or less

Declined Tire

WEAR PATTERN/DAMAGE

LF	RF
LR	RR

TIRE WEAR INDICATES:

Alignment Check Needed Wheel Balance Needed

TIRE PRESSURE SET TO FACTORY RECOMMENDED PSI

Front Rear

Customer Signature: _____





Oil and Filter Change Includes:

- Changing the oil with up to 5 quarts of recommended oil
- Replacement of oil filter
- Check and top off fluid levels as recommended by the manufacturer
- Visual inspection of belts, hoses and engine compartment
- Lubricate door components including hinges
- Lubricate steering suspension and drive line as required
- Includes all applicable disposal fees

Oil and Filter Change Pricing:

Conventional Oil Change **\$28.95**

- Additional conventional oil add **\$2.50** per quart

Dexos Oil Change **\$34.95**

- Additional synthetic blend oil add **\$3.50** per quart

Diesel Oil Change **\$65.95**

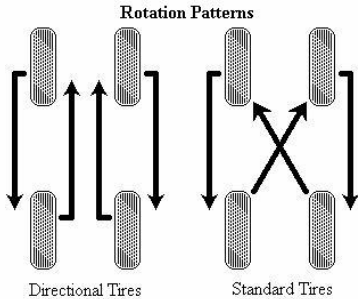
- Additional diesel oil add **\$7.50** per quart (trucks require up to 12 quarts)
- Diesel exhaust fluid (DEF) **\$17.95** per 2.5 gallon container

Full Synthetic Change **\$89.95**

- Additional full synthetic oil add **\$7.50** per quart



Maintenance Menu



Tire Rotation

\$21.95

- Improves traction
- Extends tire life
- Promotes even tire wear

Recommended every 6,000 miles

Engine Air Filter

\$34.95

- Inspect at every oil and filter change
- Replace as needed based on condition

Recommended replacement every 45,000 miles or as needed

Cabin Air Filter

\$49.95

- Micro filter that removes and prevents pollen, dust particles and most allergens from entering through the vehicle ventilation system
- More frequent service intervals may be needed when driving in areas with poor air quality (dirty, dusty, smog)

When equipped / recommended replacement every 25,000 miles



Maintenance Menu

Brake Inspection and Tire Rotation **\$49.95**

- Remove all four wheels
- Check brake lining and pads
- Check brake lines and hoses
- Check and clean rotors and drums
- Check master cylinder and fluid levels
- Inspect, clean and lube the caliper slides
- Document brake pad wear condition for future replacement



Recommended at 20,000 / 30,000 mile range depending on driving habits

Replacement of Brake Pads (Disc brakes only) **Per Axle \$99.95**



- Improves vehicle safety
- Improves braking performance
- Reduces front end braking vibration
- Reduces damage to brake rotors
- Resurfacing rotors additional per axle **\$49.95**

Maintenance Menu

Wheel Alignment

Front wheel alignment: **\$69.95**
Four wheel alignment: **\$89.95**

- Improves performance by preventing pulling to one side or the other
- Extends tire life
- Enhances braking performance
- Improves fuel economy
- Provides improved safety
- Recommended when purchasing new tires or when free wheel scan indicates improper alignment or irregular wear pattern
- Adjust the angle of the wheels so they are set to automaker specifications (camber, caster and toe)



Wear Indicator



Overinflation



Underinflation



Negative Camber



Positive Camber



Camber Wear



Feathered Wear
(Excessive Toe In or Out)



Spotty / Chopped Wear
(Multi-problem)



Toe In



Toe Out

Wheel Balance and Tire Rotation

\$59.95

Remove all four wheels from vehicle, mount on wheel balancing machine. Add wheel weights as necessary to balance tires and wheels evenly.

- Inspect tires and wheels for abnormal wear and damage
- Balancing provides better performance and operation
- Increases traction and stability
- Increase fuel economy and life of your tires

Recommended once a year or every 15,000 miles



Maintenance Menu

AC-Delco Batteries

\$124.95 and up installed

- Battery pricing will vary depending on factory recommendation
- Battery life will vary based on vehicle usage, driving habits and weather conditions
- Average life expectancy is 4-6 years
- Free battery check available upon request



Wiper Blade Replacement (Prices may vary by each model)

\$17.95 and up per pair

- Prices vary by model
- Inspect condition of wipers every oil and filter change for wear and damage
- Check for proper wiper operation



Recommended to replace as needed



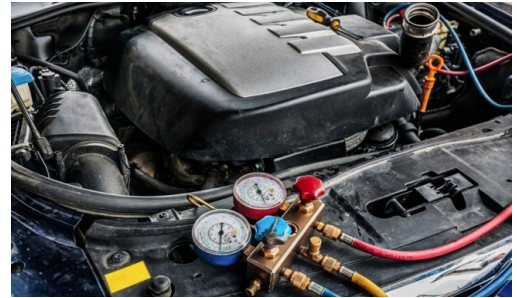
Maintenance Menu

Air Conditioning Service

\$129.95

- Includes air conditioning system performance evaluation
- Check operation of **A/C** control panel, blower motor and engine cooling fan
- Check Freon level by evacuating **A/C** system of existing Freon
- Recharge **A/C** system including adding up to 1lb of Freon (additional Freon **\$16.00** per lb)
- Check system for leaks and add dye to system if necessary
- Inspect and adjust drive belt

Recommended when loss of cooling is recognized



Recommended Services

Primary Vehicle Component Services

Engine Coolant System (normal operation) \$89.95

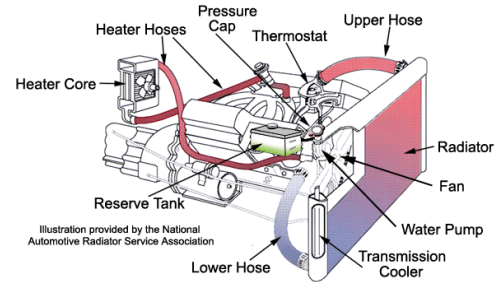
- Drain, flush and fill
- Drain old coolant and flush system with water
- Refill system with new coolant
- Service extends the life of the coolant system components and continues efficient operation

Recommended drain, flush and refill every 4-5 years

Engine Coolant System (SEVERE operation) \$129.95

- Drain, power flush, clean and fill
- Drain old coolant
- Power flush the coolant system with radiator and component cleaner
- Removes rust, scale and corrosion deposits
- Refill system with new coolant
- Helps prevent cooling system failure

Recommended drain, power flush and refill every 4-5 years



Recommended Services



Fuel System Flush

\$129.95

- Clean the gas pump, fuel lines and injectors by adding cleaner to the gas and running the engine
- Add a second cleaner directly to the warm engine to remove gunk and carbon deposits from the combustion chambers
- Hand-clean the air intake using a third cleaner and bottle brushes to remove rough deposits that disturb air flow and cut efficiency

Recommended every 4 years or 50,000 miles

Steering System Service

\$99.95

- Steering system is relatively low maintenance
- Replacement of old power steering fluid with new clean fluid
- Service system if:
 - (1) fluid smells burnt
 - (2) is excessively brown or dirty in color
 - (3) steering pump is starting to whine

No recommended time or mileage intervals



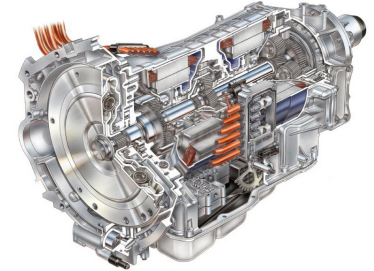
Recommended Services

Transmission Service

\$119.95

- Drain existing fluid by removing the transmission pan or drain plug
- Clean up pan or plug and remove visible contaminants
- Refill with new transmission fluid up to 5 quarts
- Additional fluid **\$8.75** per quart

Recommended every 36 months or 45,000 miles



Flush Transmission Fluid

\$179.95

- Provides a more efficient transmission service by connecting the transmission to a machine that will remove the old fluid, circulate a transmission cleaner that will remove deposits and debris and drain the contaminated fluid from the transmission
- Refill with new transmission fluid up to 12 quarts
- Additional fluid **\$8.75** per quart

Recommended every 36 months or 45,000 miles



GM Differentials



Differential Service

\$119.95

- Two wheel and four wheel drive trucks and SUVs rear wheel drive cars and vans
- Evacuate all of the old, contaminated gear oil from the differential
- Replace cover gasket and add new fluid

Recommended at 100,000 miles. SEVERE use recommended every 50,000 miles.



Recommended Services

Transfer Case Service

\$99.95

- Four wheel drive vehicles only
- Drain old contaminated fluid from differential
- Replace with new fluid

Recommended at 45,000 miles. SEVERE use every 22,500 miles (heavy duty trucks)

Recommended at 90,000 miles. SEVERE use every 45,000 miles (light duty trucks)

Mileage based recommended maintenance

25,000 miles Without cabin air filter - **\$109.95**

- Oil and filter change
- Tire rotation
- Full brake inspection
- Battery inspection
- Alignment check
- Fuel system cleaner additive
- Multi-point vehicle inspection
- With cabin air filter
(if equipped additional **\$49.95**)

50,000 miles Without cabin air filter - **\$374.95**

- Same as 25,000 miles service plus
- Engine air filter replacement
- Transmission service (normal operation)
- Fuel system flush and clean
- With cabin air filter
(if equipped additional **\$49.95**)



Recommended Services

75,000 miles Without cabin air filter - **\$199.95**

- Same as 25,000 miles service plus
- Engine coolant drain and fill (normal operation)
- With cabin air filter (if equipped additional **\$49.95**)

100,000 miles Without cabin air filter - **\$374.95**

- Same as 50,000 miles service
- With cabin air filter (if equipped additional **\$49.95**)

Spark Plug Replacement (See advisor for details)

- 4-cyl : **\$89.95**
- 6-cyl : **\$199.95** (includes removal of intake and/or other components to access the rear spark plugs)
- 8-cyl : **\$159.95**

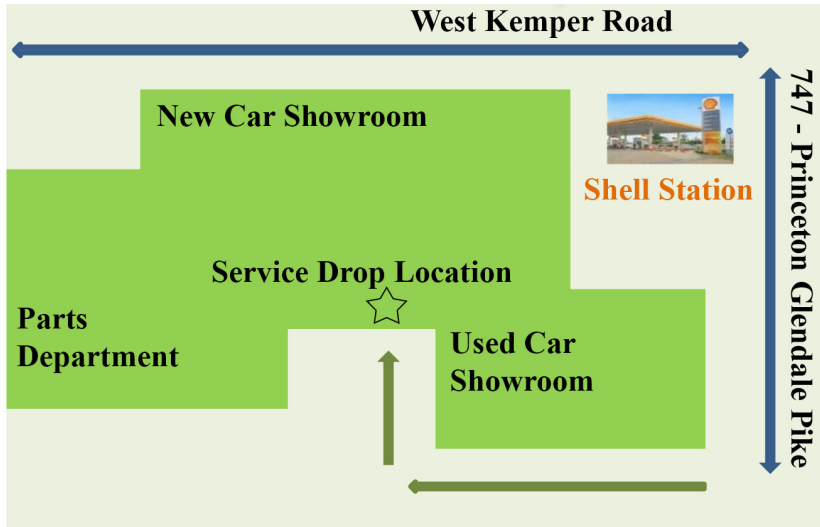
Refer to owners manual for recommended intervals



After Hours Vehicle Drop-Off

Jake Sweeney After Hours Vehicle Drop Off

Located by our Parts Department



- Accessible 24 hrs/day
- Lighted parking area with video surveillance
- Plenty of parking
- Service drop off envelopes
- Mail slot for envelope and key deposit



Customer Service Offers

0% Service Repair Financing Available*

*0% available for the first 6 months. Finance approval required

1. Financing is available for those untimely repairs
2. Covers automotive repairs, tires and maintenance of **\$199.00** or more
3. Quick and easy one page application with no fees when applying

Get your vehicle back on the road today

Ask our service staff for details

Customer Loyalty Offers

\$250.00 towards the purchase of your next new or used vehicle from Jake Sweeney Chevrolet. (Requires most current service invoice).

\$250.00 extra on your trade in when all current service maintenance records from Jake Sweeney are provided.



Chevy Parts Department

Jake Sweeney Parts and Accessories Department

Located off Princeton Pike behind our Used Car Showroom
513-782-2809

Parts and accessories for all General Motors Cars & Trucks

Gifts and Collectibles...

Tee shirts, hats, signs, beer mugs, jackets, coolers, etc.



Hours of Operation

Monday - Friday 7:30 am - 6:00 pm
Saturday 8:00 am - 12:00 Noon



Body Shop & Collision Center

Jake Sweeney Body Shop & Collision Center

169 Northland Boulevard

(Just a block away from our 33 W. Kemper location)

513-782-2899 ext. 3281

www.jakesweeneybodyshop.com

- We will service all makes and models
- Free Estimates
- All Insurance companies accepted
- Rental vehicles available

Hours of Operation

Monday - Friday 8:30 am - 5:30 pm



State-of-the-art Facility • Highly Experienced Staff



Auto Spa & Vehicle Accessories

Jake Sweeney's Auto Spa & Vehicle Accessories Shop

(One Mile east on Kemper Road from our Chevrolet facility)

513-782-2899 ext. 3281

Service Performed - All Makes and Models	Cars	SUV/Crossover/ Pick-up	Vans/Tahoes/ Suburban
Major Clean-up Includes:			
Hand Wash			
Remove Tar & Grime			
Buff Exterior Paint	\$159.95	\$169.95	\$189.95
Wax Exterior Paint			
Shampoo Interior			
Degrease Engine			
Paint Engine			
Hand wash, buff, wax, vacuum Interior	\$90.00	\$100.00	\$110.00
Shampoo cloth interior or vinyl / leather interior	\$90.00	\$40.00	\$110.00
Engine cleaning & degreasing	\$40.00	\$40.00	\$40.00
Pinstripes			
Enhances vehicle overall Appearance & Individuality	\$49.95	\$59.95	\$69.95

Additional Customer Services & Accessories

1. Roof Carriers
2. Air brush Touch-Up System
3. Tonneau Covers
4. Bug Guards
5. Spoilers
6. Paint less dent repair
7. Assist Steps
8. Truck Bedliners
9. Splash Guards
10. Vent Shades