# 2014 Jetta Hybrid Quick-Start Guide





A Volkswagen isn't like any other car. And a Jetta Hybrid isn't like any other Volkswagen. Here's where you'll learn some simple tips for higher mileage\* and better driving.



### knowingyourvw.com

### **On-demand videos**

When you see this symbol, you can discover more with your smart phone by texting the letter keys to the code provided. A video tutorial will be sent to further explain the topic.

Text\* KYVW10 to 38981 to watch the Introduction to knowingyourvw.com video. Standard text and data rates apply.

The information within this guide must be used in conjunction with the information in the Volkswagen Owner's Manuals. Refer to your vehicle's Owner's Manual for all information and warnings. By using this guide, you acknowledge that you are aware of and have read the warnings and information provided in the Owner's Manual on the topics in this guide and will use this information to augment that material.

\*See back cover for mpg information.

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## **Before Driving Your Jetta Hybrid**



### There are a few things you should know before taking your new hybrid out for a spin

### When starting your vehicle

To start your vehicle, step on the brake pedal and press the Start/Stop button in the center console (or turn the ignition key, depending on your vehicle's trim).

A chime will sound, the instrument needles will sweep, and READY will appear in the instrument cluster.

Depending on the battery status, the gas engine will start or you can drive off with electric energy alone.



#### Before leaving your vehicle

Your Jetta Hybrid includes a special safety feature. Suppose your vehicle is in READY mode and the vehicle is in Park or Neutral:

- If the driver disconnects the safety belt or opens the door, the gas engine will turn on.
- When the driver opens the door, a warning chime will sound. That's because the electric motor is so silent, you may not be aware that the vehicle is operable.

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## **Energy Flow Diagram**

"Energy Flow" refers to the direction that energy is moving through your vehicle's drivetrain. While driving, diagrams in your multifunction and touchscreen displays will show one of five "energy modes," depending on the direction of the energy flow.

Stationary vehicle mode: No energy flow. Charge mode: From wheels to battery. Electric motor mode: From battery to wheels. Engine mode: From gas engine to wheels (and to battery, depending on speed and battery charge level). Boost mode: From combustion engine and battery to wheels.





#### Using the touchscreen

A color-coding system will show you the direction of energy flow through the drivetrain.

Press the CAR hard key. The screen will default to the "Energy Flow" option. Different modes will display the energy flow to the wheels.

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Text\* ENERGY10 to 38981 to watch the Energy Display video. Standard text and data rates apply.

\*Do no text while driving.

Important Safety Instructions and Warnings which you must read, are listed on the last panel under HYBRID DRIVE.

### Using the multifunction display

Press the "Menu" button on the right side of the steering wheel repeatedly until you see the energy flow diagram.

Three images will be displayed, representing the gas engine, drivetrain, and battery. Arrows between the icons will indicate the direction of the energy flow.

# To change the default Premium VIII display

Press the SETUP hard key, then press Vehicle soft key.

If "Initial display: Hybrid" is checked, the initial display will be the vehicle's energy flow. If it is unchecked, the display will default to the most recently viewed setting.



### To make "Energy Flow" the default RNS 315 display

Press the CAR hard key.

Press the SETUP hard key.

Check "Initial display: Hybrid."

You may have to wait a few moments for the default to activate.

# To show your Zero Emission driving

During the last thirty minutes of your current trip, press the Hybrid soft key, then press the Zero Emission soft key.

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## **Tips for Fuel-Efficient Driving**

#### Here are a few hints to help you receive the best mileage\* out of your Jetta Hybrid



\*See back cover for mpg information. <sup>1</sup> Driving More Efficiently: Drive Sensibly, www.fueleconomy.gov

**Overall power usage:** Keep an eye on the powermeter gauge, and try to drive within the 30 percent power range (blue ECO range).

**Starting from stop:** Shift into Drive, remove your foot from the brake pedal, and slowly press the accelerator. Quick acceleration can reduce fuel economy by up to 33 percent on the highway and 5 percent in the city.<sup>1</sup>

**Everyday driving:** Refrain from heavy acceleration or braking abruptly. Avoid idling whenever possible.

**Charging the battery:** Brake early and steadily with short pedal movements. Let the vehicle coast to a stop.

Driving on highways and expressways: Coast as often as possible when conditions allow. When driving at higher speeds, increased wind resistance reduces fuel economy.

**Cold weather and frequent short trips:** The engine does not operate efficiently until it is warmed up.

**Differences in terrain:** Hilly, mountainous, or unpaved roads reduce fuel economy.

NOTE: When using the AC, set the temperature to 72°F and press the AUTO button for greater fuel efficiency.

## **Driving with the Gasoline Engine**

## Your Jetta Hybrid will use the gasoline engine alone when:

Accelerating to or driving at higher speeds.\*\*

The battery charge level is low.

#### The gasoline engine will also automatically switch on when:

The AC system requires a high amount of power.

The engine temperature is cold.

More braking power is needed (using the brake booster).

### Boost mode

Driving under both gasoline and electric power.

Your Jetta will use the gasoline engine and electric motor at the same time when the accelerator is pressed down completely. This uses a large amount of energy.\*\*

\*\*Always obey speed and traffic laws.

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## Hybrid Power Operation

### Electric or gasoline power, or both?

Your Jetta Hybrid adapts to your driving needs by seamlessly switching its power source.

#### Driving with the electric motor

Depending on the battery charge level, your Jetta Hybrid will operate solely under electric power when:

- Starting up or stopping
- Driving at low speeds
- Coasting or braking



#### Recharging the battery

Your Jetta Hybrid will turn off the gasoline engine and charge the battery when:

- Coasting
- Braking
- Driving downhill

Text\* EMODE10 to 38981 to watch the Driving in E-MODE video. Standard text and data rates apply.

### **Driving with E-MODE**

In extended electro-mode drive (E-MODE), the electric motor is used as much as possible.

While the car is in "Drive," push the E-MODE button in the center console.

Your Jetta Hybrid will be able to use the electric motor longer before switching to the gas engine.

The "E-MODE " icon will appear on the multifunction display, indicating that E-MODE is active.



### E-MODE is available under these conditions:

You are driving under 42 mph.

The transmission is not in Sport (S) or Tiptronic® mode.

The hybrid battery is adequately charged.

If you accelerate too heavily or the battery falls below a certain charge level, the icon will become smaller, indicating that e-mode is in standby. After slowing your speed below 42 mph (or allowing the battery to charge), push the E-MODE button again to activate.

At higher speeds, or while driving in Tiptronic® or Sport (S) mode, the "E-MODE currently unavailable" message will appear on the multifunction display.

Do no text while driving.

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## **Digital E-Power Meter**

To stay in electric mode, keep an eye on the digital E-Power meter in your multifunction display.

As you accelerate under electric power, you will see the horizontal gauge move closer to the E-Max setting.

When the gauge reaches E-Max, the electric motor is operating at full power. The gas engine will then activate to provide more power.

To help increase fuel efficiency\*, keep the gauge under E-Max to stay in electric mode.

\*See back cover for mpg information.



## **Analog Powermeter**

The analog powermeter needle on the left gauge in the instrument cluster indicates your vehicle's power status.

As you drive, the needle will point to different areas of the color-coded dial.

Numbers on the powermeter show the percentage of the vehicle's power currently in use.



The green area (while coasting or braking) — the battery is charging. Note that the vehicle does not charge at OFF or while completely stopped.

The blue area (economic driving) — the vehicle is using either the electric motor or the gas engine, depending on the battery's charge level.

The white area (acceleration or driving at high speeds\*\*) — the vehicle is powered by the gas engine.

The BOOST area (hard acceleration) — the vehicle is using both the electric motor and gas engine.

\*\*Always obey speed and traffic laws.

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# **Fueling**

### Fill your tank and help cut emissions

The fuel tank of your Jetta Hybrid is specially designed to help reduce emissions from gasoline vapor. Before refueling, you will need to depressurize the tank.

#### 1. Turn off the vehicle.

2. Pull the Refuel button in the driver's door panel.

3. The "Fuel tank ready" message will appear on the multifunction display.

4. Your car is now ready for refueling.

5. Push the fuel door for it to pop open.





A Important Safety Instructions and Warnings which you must read, are listed on the last panel under FUELING.

## **Tire Pressure**

#### Keep an eye on PSI

Depending on your personal preference, there are two options regarding the tire pressure on your Jetta Hybrid:

A lower tire pressure for a more comfortable ride.

The standard tire pressure for most economical fuel consumption.

Refer to your Owner's Manual for detailed specifications.

Both tire pressure values are acceptable, as they are fine-tuned with the vehicle's suspension and the Electronic Stability Control Program.



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Hybrid Functions <u>& Features</u>

# Bluetooth<sup>®</sup> Technology



\*Do not text while driving.

\*\*Some phones may require entering a four-digit PIN (0000) to complete the pairing process. <sup>1</sup> Once the PIN is shown, pairing must be completed within 30 seconds; otherwise the process will need to be repeated.

### Bluetooth<sup>®</sup> Voice Recognition



Press the microphone button on the multifunction steering wheel. After the chime, your vehicle's Bluetooth® system will say, "Main menu".

After the chime say, "Call", followed by the name of the person you want to call. For example, "Call Mike Brown".

The system will answer, "Calling Mike Brown".

\*Do not text while driving.

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Text\* VOICE10 to 38981 to watch the Voice Recognition video. Standard text and data rates apply.

### Voice recognition tips

- The name must be said exactly as it is stored in the directory. If the name is not recognized, ensure you are saying it as it is stored in the directory.
- If multiple numbers are stored per name, you may use the shortcut "Call Mike Brown at work", or the system may ask you to choose (e.g. work, mobile, home).
- If at any time during Voice Recognition you wish to cancel a request, simply press the microphone button on the multifunction steering wheel.

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**Bluetooth**® Technology



# Bluetooth<sup>®</sup> Technology



Press the microphone button on the multifunction steering wheel.

After the chime, your vehicle's Bluetooth® system will say, "Main menu".

Say, "Dial number".

The system will respond, "Number please".

After the chime, say the number. (Speak the number in single digits 1-2-3.)

The system will repeat the number, and then say, "Continue".

After the chime say, "Dial".

### Dial by number tips

- If the system repeats the number incorrectly, say, "Correct" and repeat the number.
- You do not have to include a "1" before the area code.

### 🔎 (( Redial

Press the microphone button on the multifunction steering wheel.

After the chime, your vehicle's Bluetooth® system will say, "Main menu".

Say, "Redial".

The system will respond, "Redial, Dialing".

### Help

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- 1. Press the microphone button on the multifunction steering wheel.
- After the chime, your vehicle's Bluetooth<sup>®</sup> system will say, "Main menu".
- 3. Say, "Help", then follow the prompts.
- You can say, "Help" after any prompt for the system to give you available options. This will take you to further options (e.g. read phone book, call history, or settings).
- 5. To end prompts, press the microphone button again.

### Answer an incoming call



The Bluetooth<sup>®</sup> system will interrupt your vehicle's stereo with a ringtone. Press the phone button on the multifunction steering wheel to answer the call.

#### Switch to privacy mode

To switch a call to a connected mobile phone to prevent passengers from overhearing the conversation, press and hold the phone button on the multifunction steering wheel.

### End a call

Briefly press the phone button on the multifunction steering wheel.

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## **Premium VIII Audio**





### Select and save a preset radio station

Press AM, FM or SAT to select a band.

Use the tuning knob at the lower right to select a station, then press and hold any preset station soft key until you hear a confirmation beep.

The new station will appear in the display.

By pressing the Presets soft key, you can change through additional presets.

\*Do not text while driving.

### Streaming audio with Bluetooth® technology

First, pair your compatible Bluetooth  $^{\otimes}$  equipped phone or audio player. (Refer to the Bluetooth  $^{\otimes}$  pairing instructions on page 13.)

Press the MEDIA hard key.

Press the BT-Audio soft key.

To navigate through your music, press the PLAY/PAUSE, PREVIOUS, and NEXT TRACK soft keys.

NOTE: Premium VIII Audio is available on certain trim lines.



HD Radio<sup>™</sup> Programming. HD Radio<sup>™</sup> is totally free programming, offering crystal clear sound—FM stations have CD-quality sound, while AM stations sound like FM stereo. HD Radio<sup>™</sup> also offers more variety, as many FM stations broadcast extra HD multicast channels.

HD Radio<sup>™</sup> Signal Interruption. When leaving the HD coverage area, HD1 channels will switch to the analog signal, while HD2/HD3 channels will cut off completely, without gradual fading; this is normal. The signal will refresh as you drive.

SiriusXM<sup>®</sup> Satellite Radio. New Volkswagen vehicles come with a three-month trial subscription to the Sirius Select package. Infrequently, tall buildings and tunnels may interrupt the satellite signal; this is normal. The signal will refresh as you drive. For more information, please refer to the SiriusXM<sup>®</sup> brochure in your glove box.

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Premium VIII Audio

## **RNS 315 Audio and Navigation**

#### Enter a destination

Press the NAV hard key.

Tap the flag icon on the touchscreen. This will allow you to enter the address.

Enter the state first, then the city, the street, and the number.

Not sure about the number of the address? You can just enter the state, the city, and the street, then press the List soft key to display the street.

Confirm the address. If the address is incorrect, press the back button to return to the address entry screen.

Press the START soft key to begin your route.



Text\* RNS315G to 38981 to watch the RNS315 Navigation video. Standard text and data rates apply.

### Change the route settings

The system will automatically display the fastest route. You can also have the most economical or shortest route displayed.

Within the Navigation screen, press the SETUP hard key.

Choose ROUTE OPTIONS.

Choose ROUTE CRITERIA.

Now you can change from the Fast default to Economic or Short.

Important Safety Instructions and Warnings which you must read, are listed on the last panel under NAVIGATION & INFOTAINMENT.

\*Do not text while driving.

### Streaming audio with Bluetooth® technology

First, pair your compatible Bluetooth® equipped phone or audio player. (Refer to the Bluetooth® pairing instructions on page 13.)

Press the MEDIA hard key. Audio will start to play from your phone.

If other media are connected, such as an SD card, CDs or an iPod,<sup>®</sup> press the 🗴 soft key on the menu.

To select the next or previous track, press the arrow hard keys on the left side of the steering wheel.

NOTE: RNS 315 Audio and Navigation is available on certain trim lines.

### Set your AM/FM/SiriusXM<sup>®</sup> presets

- 1. Press the BAND hard key repeatedly to toggle between FM, AM, or Sirius  $XM^{\circledast}.$
- 2. Turn the center knob to your desired station, then press and hold the knob.
- 3. The preset soft keys will appear.
- 4. Press a preset soft key until you hear the confirmation tone.
- 5. To save another preset, turn the center knob again to choose a station, and repeat the steps.

SiriusXM® Satellite Radio. New Volkswagen vehicles come with a three-month trial subscription to the Sirius Select package. Infrequently, tall buildings and tunnels may interrupt the satellite signal; this is normal. The signal will refresh as you drive. For more information, please refer to the SiriusXM® brochure in your glove box.

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🔼 Important Safety Instructions and Warnings which you must read, are listed on the last panel under RNS 315 AUDIO.

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# Windshield Wipers

#### Continuous

LOW: From the OFF position, move the wiper stalk two clicks up.

HIGH: From the OFF position, move the wiper stalk three clicks up.

### Pulsing/quick wipes

From the OFF position, press the wiper stalk down for a single wipe.

Press and hold the wiper stalk down for two seconds for a faster wipe.

#### Wash

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Pull the stalk toward you to spray washer fluid.



### Intermittent

From the OFF position, move the wiper stalk one click up to activate the intermittent wipers.

The switch at the top of the stalk rotates to vary the time interval between each wipe. The farther the switch is moved to the right, the shorter the interval between each wipe will be.

🚹 Important Safety Instructions and Warnings which you must read, are listed on the last panel under WINDSHIELD WIPERS.

## Setting the Clock



Text\* CLOCK10 to 38981 to watch the Clock Setting video. Standard text and data rates apply.



Turn the ignition On.

Press the Menu/Clock button to highlight the hour in the instrument cluster display.

To advance the hour, push the **0.0 / SET**. Press and hold the button to fast forward through the hours.

Press the Menu/Clock button again to highlight the minutes.

The minutes can be advanced, like the hours, by pressing the **0.0 / SET**. Press and hold the button to fast forward through the minutes.

Press the Menu/Clock button again to complete the procedure.

Driving on today's roads demands the full attention of the driver at all times. Driver distraction causes accidents, collisions, and serious personal injury. Never use the buttons in the instrument cluster while driving.

\*Do not text while driving.

## **Cruise Control**

### Activate

- 1. Locate the cruise control stalk on the lower left hand side of the steering column.
- 2. Turn the switch on top of the cruise stalk to the ON position.
- 3. The speedometer icon will appear in the available multifunction display.

Text\* CRUISE10 to 38981 to watch the Cruise Control video. Standard text and data rates apply.



Your most recently set speed will appear as a small icon in the multifunction display. It will remain in memory until you turn the vehicle off, or until you turn the switch on the top of the cruise stalk to the OFF position.



When you get to your cruising speed, press the rocker switch at the end of the cruise stalk towards SET/-.

The green CRUISE light will appear in the instrument cluster.

To increase your speed by 1 mph, press the rocker switch up, towards RES/+.

To reduce speed by 1 mph, press the rocker switch down, towards SET/-.

### **Cancel and resume**

- To cancel the cruise speed, press the brake pedal or turn the switch on the top of the stalk to CANCEL.
- The CRUISE light will go off.
- To resume your speed, press the rocker switch up, towards RES/+.

M Important Safety Instructions and Warnings which you must read, are listed on the last panel under CRUISE CONTROL.

\*Do not text while driving.

## **DSG<sup>®</sup>** Transmission

The DSG<sup>®</sup> technology is a groundbreaking "two-in-one" concept. Totally unlike a conventional automatic transmission, it combines the fuel efficiency of a clutch-operated transmission with the convenience of automatic shifting. Twin electronically controlled shafts manage gear selection, always anticipating your next shift.



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# **Keyless Entry**

### Unlock

Make sure you have your key fob with you.\* Then slide hand behind door handle, wait for the door to unlock. (Remember to avoid touching the indentation on the handle front, or the door will remain locked.) Then pull the handle. To ensure your safety, only the driver's door unlocks.



### Lock

- Make sure you have your key fob with you.\* Then touch your thumb to the depression on the handle.
- The door will not lock if you are grasping the handle.
- Be sure not to stand too close to the vehicle for prolonged periods of time with the key on you, as it may drain your vehicle's battery.

\*Some heavy purses, bags, etc., may block the signal from your vehicle to your key fob, preventing keyless access from working.

### Push button start

When starting the vehicle, the key fob must be in the vehicle cabin, otherwise the "Key not in range" message will appear on the multifunction display.

Press down the brake pedal.

Press the START/STOP button on the console.



Make sure your vehicle is parked. Press the START/STOP button. Your vehicle's engine will turn off.

Push button stop

Important Safety Instructions and Warnings which you must read, are listed on the last panel under KEYLESS ENTRY.

NOTE: Keyless Entry is available on certain trim lines.

# Tire Pressure Monitoring System (TPMS)



Correct tire pressure



TPMS set button

Cooler temperatures may cause a warning to appear and then disappear as the tires warm up. This is a good reminder to check and adjust the tires to the proper inflation pressure.

## Seeing the TPMS light? Here's what to do.

The correct tire pressure is displayed on the sticker on the driver's door jamb. Inflate your tires to those specifications, not to the number on your tires.

If you see the TPMS light on your instrument panel or the message "Tire pressure too low" in the multifunction display, check all tires and inflate the low tires to the correct pressure as soon as possible.

After inflating the low tire(s) to the correct pressure, turn the ignition on and press the SET button inside the glove compartment for five seconds, until you hear the chime.

The TPMS light will go out after 20 minutes of normal driving.

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Important Safety Instructions and Warnings which you must read, are listed on the last panel under TIRE PRESSURE MONITORING SYSTEM (TPMS). 26

## Volkswagen Car-Net<sup>™</sup>





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#### **Automatic Crash Notification**

In the event of an accident, if your airbags\*\* are deployed, you will automatically be put in contact with a VW Car-Net<sup>™</sup> Customer Specialist who is automatically notified of your vehicle's location. A VW Car-Net<sup>™</sup> Customer Specialist contacts your vehicle immediately to determine your needs and calls for help if necessary. If there is no response from your vehicle's occupants, the specialist will get help to you immediately.

#### \*Do not text while driving.

\*\*Airbags are supplemental restraints only and will not deploy under all crash circumstances. Always use safety belts and seat children only in the rear, using restraint systems appropriate for their size and age.

Automatic Crash Notification may be enabled for up to six months without activating a trial or paid subscription; Manual Emergency Call feature and all other WW Car-Net™ features require trial or paid subscription.

## SOS Manual Emergency Call

In other emergency situations, whether it's a medical issue or a different unsafe situation, assistance is only a push of the **"SOS" Button** away. Your vehicle's location is transmitted to the Emergency Response Center automatically when the call is placed.

### **Roadside Assistance**

There's no quicker way to get assistance to a disabled vehicle than by simply pushing the VW Car-Net™ **Wrench Button** in your vehicle. Not only is the vehicle location transmitted to Volkswagen Roadside Assistance, but the vehicle's diagnostic information is sent to help ensure prompt and accurate assistance.

### Live Operator – Route Assistance

If your Volkswagen is equipped with a factory-installed navigation system, finding your way is as simple as entering an address or Point of Interest (POI) and following directions. But, if you prefer, you can have an operator send a destination directly to your vehicle's navigation system. Just push the  $\[ \] Lifter Information Button$  to connect with a VW Car-Net<sup>TM</sup> Customer Specialist and get headed in the right direction.

NOTE: Volkswagen Car-Net<sup>™</sup> is available on certain trim lines.

Roadside Assistance provided by Allstate®.

W Car-Net<sup>™</sup> services provided by Verizon Telematics, Inc. Available only on select models. Automatic Crash Notification may be enabled for up to six months without activating a trial or paid subscription; Manual Emergency Call feature and all other WW Car-Net<sup>™</sup> features require trial or paid subscription. WW Car-Net<sup>™</sup> services requires vehicle cellular connectivity and availability of vehicle GPS signal. WW Car-Net<sup>™</sup> includes services that may collect location information. See applicable Terms of Service available at www.vw.com/carnet for details.

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L Important Safety Instructions and Warnings which you must read, are listed on the last panel under VOLKSWAGEN CAR-NET™.

### Volkswagen DoubleCheck



## Got questions? We've got answers.

### Go to knowingyourvw.com

knowyourvw.com is a dedicated website that provides "how-to" video tutorials for operating many of the features found on your Volkswagen. Video tutorials are able to be viewed from your desktop or on a mobile device.

### Call 1-800-444-8982

Contact the Volkswagen Loyalty Center, and a friendly Volkswagen representative will be happy to assist you.

### LEARN MORE AT knowingyourvw.com

### Owning a VW gets even better.

Call your dealer to make an appointment for your Volkswagen DoubleCheck, also known as your second vehicle delivery, within 30-days of ownership. At the appointment, we'll answer any questions you may have about your new Volkswagen, so you can get more out of your vehicle.

Volkswagen
Carefree Maintenance*

As a Volkswagen driver, you can visit any VW dealer and receive routine maintenance like oil changes and vehicle inspections from certified techs that speak fluent Volkswagen.





\*The Volkswagen Carefree Maintenance Program covers the vehicle's scheduled maintenance for two years or 24,000 miles, whichever occurs first, only on 2014 models. This program does not apply to 2009-2013 models. Some restrictions apply. See dealer or vehicle maintenance program booklet for details.

### Important Safety Instructions and Warnings

#### **BLUETOOTH® TECHNOLOGY**

Accidents and injuries can occur if the driver is distracted. Speaking on or using a phone while driving can distract the driver from traffic.
Select the volume settings so that the acoustic signals from the outside are

 Select the volume setungs so that the accusate signals non-the outside are still audible (e.g. the sime of emergency rescue vehicles). Obey all applicable legal requirements.

 In areas without mobile network coverage or with poor mobile network coverage, as well as in some tunnels, garages and subways, phone conversations may be interrupted, and it may be impossible to make phone calls – even emergency calls.

 In some countries and/or certain mobile networks, emergency calls may only be supported when the mobile phone is connected to a mobile phone package which has a SIM card which is "blocked" and/or has sufficient calling credit on it, and adeguate network coverage.

 A mobile phone on the seat, instrument panel or in other places can be thrown around the inside of the vehicle during a sudden braking maneuver, crash or other accident and cause injury to vehicle occupants.

 Never place or mount a mobile phone on doors, the windshield, on or near the area on the steering wheel marked "AIRBAG", the instrument panel, the seat backrests or the areas between these points and the driver/passengers. Mobile phones can lead to serious injuries in cases of accidents, especially when the airbags are inflated.

 Always switch off your mobile phone at gas stations or wherever there is a fire or explosion hazard. The electromagnetic radiation can cause sparks that can ignite fuel vapors and cause a fire.

• The mobile phone will automatically connect to the mobile network when the Bluetooth® connection to the mobile phone package is disconnected.

Using a radio device in the vehicle without a connection to an external antenna might exceed electromagnetic radiation thresholds. This also applies

 if the outside antenna is not installed properly.
 Always keep the cell phone antenna at least 8 inches (20 cm) away from pacemakers. Heart specialists advise that cell phones can adversely affect the way pacemakers work. Never carry a mobile phone that is switched on in the breast pocket directly over the pacemaker.

• If you suspect there may be interference with a pacemaker or other medical device, switch the mobile phone off immediately.

 The center armrest can interfere with the driver's elbow movement and thus cause accidents and severe injuries.

· Always keep the armrest closed while driving.

#### **CRUISE CONTROL**

 Using the cruise control when it is not possible to drive safely at a constant speed can be dangerous and can lead to an accident and serious personal injuries.

• Never use cruise control when driving in heavy or varying traffic or when you cannot keep a safe distance between you and the vehicles ahead of you.

Never use cruise control on steep, winding, or slippery roads (e.g. gravel roads, wet roads, or snowy or icy roads) or on roads with standing water.
 Never use cruise control when driving off road or on unpaved roads.

Always adjust your speed and the distance you keep between you and the

vehicles ahead of you to the road, traffic, weather, and visibility conditions. • To help prevent unintended operation of cruise control, switch the system off when it is not being used.

• It is dangerous to use the Resume feature when the previously set speed is too high for the existing road, traffic, or weather conditions.

 When going downhill, the cruise control may not be able to maintain a constant speed. The vehicle will speed up because of its own weight. Down shift and/or use the foot brake to slow the vehicle.

 Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

Never ignore warning lights or text WARNINGS.

Always stop the vehicle as soon as it is safe to do so.

#### FUELING

 Improper refueling or handling of fuel is dangerous and can cause fire, explosion, and severe burns.

Always make sure that the fuel filler cap is screwed on all the way. This helps

keep fuel from spilling out or evaporating.

 Fuel is highly flammable and explosive; it can cause severe burns and other severe injuries.

 Failure to shut the engine off while refueling and/or to insert the pump nozzle all the way into the fuel filler neck can cause fuel to overflow and to spray out. Fuel spray and overflowing fuel are dangerous because they can cause fire and serious personal injury.

• During refueling, the engine and the ignition must be switched off for safety reasons.

 Never use a cellular telephone, CB radio, or other radio equipment while refueling. The electromagnetic radiation can cause sparks that can ignite fuel vapors and cause a fire.

 Never get back into your vehicle while refueling. If in exceptional circumstances you must get back in your vehicle while refueling, make certain that you close the door and touch metal to discharge static electricity before touching the filler nozzle again. This heps avoid the build-up of static electricity, which can cause sparks that can ignite fuel vapors released during refueling.

 Never smoke or have an open flame (or sparks, cigarettes, or other smoldering objects) anywhere in or near your vehicle when refueling or filling a portable fuel container.

 Follow all safety instructions and procedures that apply at the service station where you refuel.

· Never spill fuel in the vehicle or the luggage compartment.

• Even if empty, portable fuel containers can leak and cause a fire and serious personal injuries, especially in a crash.

 For your safety, we strongly recommend that you do not travel with a portable fuel container in your vehicle.

 If, under exceptional circumstances, you must transport a portable fuel container, please observe the following:

 Never fill a portable fuel container while it is anywhere in or on the vehicle (e.g. in the luggage compartment or on top of the luggage compartment lid). Static electricity can build up while filling and can ignite fuel vapors, causing a fire.

 Always place a portable fuel container on the ground before filling. Never spill fuel inside the vehicle or luggage compartment. Fuel vapors are highly flammable.

 Always keep the filler nozzle completely inside the portable container before and during filling.

 If filling a portable container made of metal, the filler nozzle must always be in contact with the container. This will help prevent static electricity from discharging and causing a fire.

 Always observe local and state or provincial laws about the use, storage, and transportation of portable fuel containers.

 Make certain that the portable fuel container meets industry standards, such as ANSI/ASTM F852-86.

#### HYBRID DRIVE

 Driver distraction causes accidents and serious personal injury. Using the instrument cluster or accessing Infotainment System menus while driving can take your attention off the road and cause accidents.

 To help reduce the risk of accidents and injuries, never change settings in the instrument cluster display or use Infotainment System functions unless the vehicle is standing still.

 When powered by the electric motor, the vehicle makes much less noise, both when idling and driving, than when it is running on the internal combustion engine. It is much harder or even impossible for the drivers of other vehicles and above all for cvclists, pedestrians, and children to hear the vehicle when it is running

above all for cyclists, pedestrians, and children to hear the vehicle when it is running on electrical power.

 Pedestrians and others can be struck and seriously injured because they cannot hear the vehicle and tell that it is getting close to them, for instance when you are parking, backing up, or driving in a low-speed zone where there is likely to be pedestrian traffic.

 Always watch out for pedestrians, especially small children, cyclists, and others who may not hear the vehicle or realize that it is about to move or will cross their path of travel.

 Always be especially careful in residential areas, school zones, and other places where the speed of motor vehicles is restricted and pedestrians may be at greater risk.

 Make sure the ignition and the hybrid drive system have both been turned off before leaving the vehicle.

 Never leave the vehicle when hybrid drive system indicator lights are still lit.
 The vehicle can move if the accelerator is depressed even though the combustion engine has been stopped. This can cause accidents and severe or lethal injuries.  Make sure the transmission is in Park (P) before you get out of the vehicle.
 Never support the vehicle with cinder blocks, bricks, or other objects to inspect it. The vehicle could slip or move suddenly and cause an accident with serious personal injury. Never let the hybrid battery get wet. Liquids and other fluids can cause short circuits, electrical shock, burns, and explosions.

Never carry large amounts of liquids or other fluids in the luggage compartment.
 Always make sure that any containers with liquids and other fluids are properly secured and tightly closed to prevent leakage during normal driving as well as hard comering, braking, and other vehicle maneuvers. Leaking liquids can get into the cover of the high-voltage battery and the high-voltage cable connections. This can damage the electrical system and the high-voltage cable.

#### HYBRID FUNCTIONS AND MODES

 Driver distraction causes accidents and serious personal injury. Using the instrument cluster or accessing Infotainment System menus while driving can take your attention off the road and cause accidents.

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damage the electrical system and the high-voltage battery.

#### HYBRID INFOTAINMENT SYSTEM

 Driving on today's roads demands the full attention of the driver at all times. Driver distraction causes accidents, collisions and serious personal injury!
 Never let yourself be distracted when setting, adjusting, or using the Infotainment

System, when using your cell phone, or when operating the cell phone controls. • Always drive attentively and responsibly. Use the Infotainment system, your cell phone, and the cell phone controls only if road, traffic, and weather conditions permit and you will not be distracted from your driving.

 If you cannot use the Infotainment System, your cell phone, or the cell phone controls safely while driving, wait until later or find a safe spot where you can pull off the road and park the vehicle.

Always set sound volume levels so that you can clearly hear horns, sirens, and other warning sounds outside the vehicle.

 Setting the sound volume too high may damage your hearing. This applies even if you are exposed to high volumes for short periods only.

#### HYBRID INSTRUMENT CLUSTER

• Driving on today's roads demands the full attention of the driver at all times.

- Driver distraction causes accidents, collisions and serious personal injury.
  - Never use the buttons in the instrument cluster while driving.

#### **KEYLESS ENTRY**

Improper use of vehicle keys can result in serious personal injury.
Always take the key with you when you leave the vehicle. The engine can

be started and vehicle systems such as the power windows can be operated, leading to serious personal injury.

 Never leave children, disabled persons, or anyone who cannot help themselves in the vehicle. The doors can be locked with the remote control vehicle key. This could result in people being trapped in the vehicle in an emergency. For example, depending on the time of year, people trapped in the vehicle can be exposed to very high or very low temperatures.

 Heat build-up in the passenger and luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures, particularly in summer. Temperatures can quickly reach levels that can cause unconsciousness and death, particularly to small children.

 Never remove the key from the ignition switch while the vehicle is moving or rolling to a stop. The steering wheel will lock and you will not be able to steer or control the vehicle.

#### PREMIUM VIII AUDIO

 Driver distraction can cause accidents and serious personal injury. Operating the radio navigation system while driving can distract the driver from traffic situations.

- · Always drive attentively and responsibly.
- Select volume settings so that acoustic signals from the outside are audible (e.g. the sirens of emergency rescue vehicles).

 Setting the volume too high can damage hearing. This can also extend to short exposure of the ears to loud volumes.

- Sudden volume fluctuations may occur when the audio source is changed or connected
- . Lower the volume before changing or connecting to an audio source.
- Connecting cables of external devices may obstruct the driver.
- · Route cables so as not to interfere with the driver.

 Unmounted or improperly mounted external devices can be thrown through the passenger compartment in the event of a sudden driving or braking maneuver or an accident, causing injury.

Never leave external devices in the doors, on the front windshield, on or near

#### the area marked "AIRBAG" on the steering wheel, instrument panel, and seat backs or between these areas and the occupants. External devices can cause serious injury in the event of an accident, especially if the airbags inflate. • The center armrest can interfere with the driver's elbow movement and thus

cause accidents and severe injuries. • Always keep the armrest closed while driving.

Injuries can be caused by invisible laser beams if the housing of the CD player is opened.

. Have the CD player repaired only by a specialist.

#### NAVIGATION & INFOTAINMENT

 Driving recommendations and traffic signs displayed in the navigation system may differ from the actual traffic situation.

 Traffic signs and regulations take precedence over navigation driving recommendations and displays.

 Always adjust your speed and driving style to road, traffic, weather, and visibility conditions.

 Inserting data media while driving can distract the driver from traffic and lead to accidents.

· Always drive attentively and responsibly.

#### RNS 315 AUDIO

 Driver distraction can cause accidents and serious personal injury. Operating the radio navigation system while driving can distract the driver from traffic situations.

Always drive attentively and responsibly.

• Select volume settings so that acoustic signals from the outside are audible (e.g. the sirens of emergency rescue vehicles).

- Setting the volume too high can damage hearing. This can also extend to short exposure of the ears to loud volumes.
- Sudden volume fluctuations may occur when the audio source is changed or connected.
- . Lower the volume before changing or connecting to an audio source.
- Connecting cables of external devices may obstruct the driver.
- Route cables so as not to interfere with the driver.

 Unmounted or improperly mounted external devices can be thrown through the passenger compartment in the event of a sudden driving or braking maneuver, or an accident, causing injury.

 Never leave external devices in the doors, on the front windshield, on or near the area marked "AIRBAG" on the steering wheel, instrument panel, and seat backs or between these areas and the occupants. External devices can cause serious injury in the event of an accident, especially if the airbags inflate.

- The center armrest can interfere with the driver's elbow movement and thus cause accidents and severe injuries.
- · Always keep the armrest closed while driving.
- Invisible laser beams can cause injuries if the housing of the CD player is opened.

• Have the CD player repaired only by a specialist.

#### TIRE PRESSURE MONITORING SYSTEM (TPMS)

 Incorrect tire pressures and/or under inflation can cause sudden tire failure, loss of control, collision, serious personal injury or even death.

 When the warning symbol appears in the instrument cluster, stop and inspect the tires. Under inflation can cause increased tire wear and can affect the handling of the vehicle and stopping ability.

 Incorrect tire pressures and/or under inflation can also lead to sudden tire failure, including a blowout and sudden deflation, causing loss of vehicle control

- The driver is responsible for the correct tire pressures for all tires on the vehicle. The recommended tire pressure values are listed on a sticker inside the driver door.
- The TPMS can only work correctly when all tires on the vehicle are filled to the correct cold tire inflation pressure.
- Using incorrect tire pressure values can cause accidents or other damage. Always inflate the tires to the correct specified cold tire pressure values for the tires installed on the vehicle.

 Always maintain correct cold tire inflation pressure so that TPMS can do its job.

 Álways inflate tires to the recommended and correct tire pressure before driving off.

 Driving with under inflated tires causes them to flex (bend) more, letting them get too hot, resulting in tread separation, sudden tire failure, and loss of control.

· Excessive speed and/overloading can cause heat build-up, sudden tire

#### failure and loss of control.

 If the tire pressure is too low or too high, the tires will wear prematurely and the vehicle will not handle well.

 If the tire is not "flat" and you do not have to change a wheel immediately, drive carefully and at reduced speed to the nearest service station to check the tire pressure and add air as required.

When replacing tires or wheel rims on vehicles equipped with TPMS always read and heed the information and all WARNINGS.

 The Tire Pressure Monitoring System must be recalibrated using the SET button whenever you remove and remount or change any wheel or tire on the vehicle, even if the reinstalled or replacement wheels and tires are identical to those that were removed and even if the tire pressure does not change.

 Improper use of the SET button can cause the TPMS to give false warnings or to give no warning despite dangerously low tire pressure.

### VOLKSWAGEN CAR-NET™

 Application software and Volkswagen Car-Net<sup>™</sup> services that are unsuitable or improperly used can cause accidents, serious personal injury and vehicle damage.

 Volkswagen Car-Net<sup>™</sup> services can be used only where adequate cellular and GPS signals are available.

 Volkswagen recommends using only application software and "Volkswagen Car-Net™" services provided by Volkswagen specifically for your vehicle.

- Protect the mobile device and its application software from misuse.
- Never modify application software and Volkswagen Car-Net<sup>™</sup> services.
- Always read and heed the operating instructions for the mobile device.

 Driver distraction causes accidents, collisions and serious personal injury! Using application software and Volkswagen Car-Net<sup>TM</sup> services while driving can distract the driver from traffic.

· Always drive attentively and responsibly.

 Vehicle health reports do not replace the information provided by the vehicle warning and indicator lights. Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

- Never ignore warning lights or text WARNINGS.
- · Always stop the vehicle as soon as it is safe to do so.
- · Park the vehicle at a safe distance from moving traffic and where no part

of the hot catalytic converter and exhaust system can come into contact with flammable materials under the vehicle, such as dry grass, brush, spilled fuel, etc.

 A broken down vehicle presents a high accident risk for itself and others. Switch on emergency flashers and set up a warning triangle to warn oncoming traffic.

 Before opening the engine hood, always switch off the engine and let the engine cool down.

 Always be very careful when working in the engine compartment, which is a potentially dangerous area in any motor vehicle and can cause serious personal injury.

Airbag deployment

 Airbags are supplemental restraints only and will not deploy under all crash circumstances. Always use safety belts and seat children only in the rear, using restraint systems appropriate for their size and age.
 Automatic Crash Notification/Emergency Call

 Automatic Grash Notification may be enabled for up to 6 months without activating a trial or paid subscription. Manual Emergency Call feature and all other VW Car-Net<sup>™</sup> features require trial or paid subscription.

Requires compatible factory installed navigation system.
 Email (after subscribed to VW Car-Net™)

• W Car-Net™ services provided by Verizon Telematics, Inc. W Car-Net™ includes services that may collect location information. See applicable Terms of Service and Privacy Policy available at www.vw.com/ carmet for details.

 You are receiving this message because of your subscription with Volkswagen Car-Net<sup>™</sup>. To ensure delivery to your inbox, please add wcar-net@w.com to your address book. Please do not respond to this email, as this email address is for notification only. If you require further information, contact the WV Car-Net<sup>™</sup> Response Center at 877-820-2290.
 Global Car-Net<sup>™</sup> disclamer

- WW Car-Net<sup>™</sup> services provided by Verizon Telematics, Inc. Available only on select models. Automatic Crash Notification may be enabled for up to 6 months without activating a trial or paid subscription; Manual Emergency Call feature and all other WW Car-Net<sup>™</sup> features require trial or paid subscription. WW Car-Net<sup>™</sup> services requires vehicle cellular connectivity and availability of vehicle GPS signal. WW Car-Net<sup>™</sup> includes services that may collect location information. See applicable Terms of Service available at www.vw.com/carnet for details.

Last Parked Location

- Last Parked Location feature requires WW Car-Net™ Mobile Application. iPhone® only. Android® app not available at time of publication. Standard text and data rates apply.

Maintenance summary/Vehicle Health Report

 Refer to your vehicle's warning and indicator lights for the most current diagnostic information. Always consult owner's manual for maintenance guidelines.

Notifications and mobile app

- Standard text and data rates apply.

#### PIN

- Sharing your PIN or account information will allow others to access to your vehicle's W Car-Net<sup>™</sup> settings through this website or the VW Car-Net<sup>™</sup> mobile application.

#### Pricing

Speed Alert

details

- Taxes and fees not included. Contact WW Car-Net<sup>™</sup> Customer Specialist at 1-877-820-2290 for details.

- Requires VW Car-Net<sup>™</sup> Mobile Application. iPhone® only. Android® app

not available at time of publication. Standard text and data rates apply.

- For use by law enforcement authorities only. See Terms of Service for

- The alerts should only be viewed when it is safe and appropriate. Always

pay careful attention to the road, and do not drive while distracted. Message

- Roadside Assistance
- Roadside Assistance provided by Allstate®.

- Always obey speed and traffic laws.

Stolen Vehicle Location Assistance

Text/email alerts (when setting up)

and data rates apply.

- Sending POIs to navigation system
- Requires compatible factory installed navigation system.
   Six month trial
- Six month trial period begins on date of new vehicle purchase. • Smart Phone

#### WINDSHIELD WIPERS

#### Notes

Windshield washer fluid without enough frost protection can freeze on the windshield and reduce visibility.
Use the windshield washer system with enough frost protection for winter

temperatures.

temperatures. • Never use the windshield wipers/washers when it is freezing without first defrosting the windshield. The washer solution may freeze on the windshield and reduce visibility. Worn or dirty wiper blades reduce visibility and increase the risk of accidents and severe injuries. • Always replace wiper blades that are worn, damaged, or do not keep the windshield clear.

# 2014 Jetta Hybrid

Volkswagen of America | knowingyourvw.com

\*46 highway/41 city mpg (2014 Jetta Hybrid, 7-speed DSG<sup>®</sup> automatic transmission with Tiptronic<sup>®</sup> and Sport mode). Fuel economy values based on manufacturer's preliminary estimate. 2014 EPA estimates not available at time of publication. Your mileage will vary and depends on several factors including your driving habits and vehicle condition. For further information please visit fueleconomy.gov.

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