2014 Passat Quick-Start Guide





Your Passat comes standard with style. And that's just the beginning. You'll discover dozens of great features inside, too. Because at Volkswagen, we want to be sure that you're getting the most out of your time behind the wheel. So we've created this guide to help you get started, and to show you how quickly you'll be speaking fluent Volkswagen.

knowingyourvw.com

On-demand videos



When you see this symbol, you can discover more with your smart phone by texting the letter keys to the code provided. A video tutorial will be sent to further explain the topic.

Text* KYVW2 to 38981 to watch the Introduction to knowingyourvw.com video. Standard text and data rates apply.



The information within this guide must be used in conjunction with the information in the Volkswagen Owner's Manuals. Refer to your vehicle's Owner's Manual for all information and warnings. By using this guide, you acknowledge that you are aware of and have read the warnings and information provided in the Owner's Manual on the topics in this guide and will use this information to augment that material.

Table of Contents Bluetooth® Technology 1 Premium VIII Audio 5 RNS 315 Audio and Navigation 7 9 RNS 510 Audio and Navigation iPod® Adapter 11 Cruise Control 13 Windshield Wipers 14 Setting the Clock 15 Manual Seats 16 Keys 17 Manual Climate Control Trunk 21 Tire Pressure Monitoring System (TPMS) 22 Volkswagen Car-Net™ 23 25 Volkswagen DoubleCheck

Bluetooth® Technology



Text* PAIR2 to 38981

to watch the Bluetooth® Pairing video.
Standard text and data rates apply.

Pairing your phone

First, check your phone's compatibility at www.vw.com/bluetooth.

Start the ignition. Your vehicle's Bluetooth® system will be in "discovery" mode for the next three minutes.

From the Bluetooth® menu on your phone, search for new devices and select VW PHONE.

A connection request will appear on the multifunction display.

Press OK on the steering wheel.

The multifunction display will then show a PIN.**

Make sure the same PIN is displayed on your phone and press OK on the steering wheel. Then press PAIR on your phone.†

Reconnect automatically

If your phone displays a prompt asking to connect to VW PHONE, make sure to enable future automatic connections.



*Do not text while driving.

Bluetooth® Voice Recognition



Press the microphone button on the multifunction steering wheel. After the chime, your vehicle's Bluetooth® system will say, "Main menu".

After the chime say, "Call", followed by the name of the person you want to call. For example, "Call Mike Brown".

The system will answer, "Calling Mike Brown".

*Do not text while driving.



Text* VOICE2 to 38981 to watch the Voice Recognition video. Standard text and data rates apply.

Voice recognition tips

- The name must be said exactly as it is stored in the directory. If the name is not recognized, ensure you are saying it as it is stored in the directory.
- If multiple numbers are stored per name, you
 may use the shortcut "Call Mike Brown at
 work", or the system may ask you to choose
 (e.g. work, mobile, home).
- If at any time during Voice Recognition you wish to cancel a request, simply press the microphone button on the multifunction steering wheel.

LEARN MORE AT knowingyourvw.com



Important Safety Instructions and Warnings which you must read, are listed on the last panel under BLUETOOTH® TECHNOLOGY.

^{**}Some phones may require entering a four-digit PIN (0000) to complete the pairing process. †Once the PIN is shown, pairing must be completed within 30 seconds; otherwise the process will need to be repeated.

Bluetooth® Technology

∠ ((Dial by number

Press the microphone button on the multifunction steering wheel.

After the chime, your vehicle's Bluetooth® system will say, "Main menu".

Say, "Dial number".

The system will respond, "Number please".

After the chime, say the number. (Speak the number in single digits 1-2-3.)

The system will repeat the number, and then say, "Continue".

After the chime say, "Dial".

Dial by number tips

- If the system repeats the number incorrectly, say, "Correct" and repeat the number.
- You do not have to include a "1" before the area code.



Press the microphone button on the multifunction steering wheel.

After the chime, your vehicle's Bluetooth® system will say, "Main menu".

Say, "Redial".

The system will respond, "Redial, Dialing".

Help



- Press the microphone button on the multifunction steering wheel.
- 2. After the chime, your vehicle's Bluetooth® system will say, "Main menu".
- 3. Say, "Help", then follow the prompts.
- You can say, "Help" after any prompt for the system to give you available options. This will take you to further options (e.g. read phone book, call history, or settings).
- 5. To end prompts, press the microphone button again.

Answer an incoming call



The Bluetooth® system will interrupt your vehicle's stereo with a ringtone.

Press the phone button on the multifunction steering wheel to answer the call.

Switch to privacy mode

To switch a call to a connected mobile phone to prevent passengers from overhearing the conversation, press and hold the phone button on the multifunction steering wheel.

End a call

Briefly press the phone button on the multifunction steering wheel.

LEARN MORE AT KNOWINGYOURVW.com



Important Safety Instructions and Warnings which you must read, are listed on the last panel under BLUETOOTH® TECHNOLOGY.





Text* PREMIUM2 to 38981 to watch the Premium VIII Audio video. Standard text and data rates apply.

Select and save a preset radio station

Press AM, FM or SAT to select a band.

Use the tuning knob at the lower right to select a station, then press and hold any preset station soft key until you hear a confirmation beep.

The new station will appear in the display.

By pressing the Presets soft key, you can change through additional presets.

*Do not text while driving.

Streaming audio with Bluetooth® technology

First, pair your compatible Bluetooth® equipped phone or audio player. (Refer to the Bluetooth® pairing instructions on page 1.)

Press the MEDIA hard key.

Press the BT-Audio soft key.

To navigate through your music, press the PLAY/PAUSE, PREVIOUS, and NEXT TRACK soft kevs.

NOTE: Premium VIII Audio is available on certain trim lines.



HD Radio™ Programming. HD Radio™ is totally free programming, offering crystal clear sound—FM stations have CD-quality sound, while AM stations sound like FM stereo. HD Radio™ also offers more variety, as many FM stations broadcast extra HD multicast channels.

HD Radio™ Signal Interruption. When leaving the HD coverage area, HD1 channels will switch to the analog signal, while HD2/ HD3 channels will cut off completely, without gradual fading; this is normal. The signal will refresh as you drive.

SiriusXM® Satellite Radio. New Volkswagen vehicles come with a three-month trial subscription to the Sirius Select package. Infrequently, tall buildings and tunnels may interrupt the satellite signal; this is normal. The signal will refresh as you drive. For more information, please refer to the SiriusXM® brochure in your glove box.



RNS 315 Audio and Navigation

Enter a destination

Press the NAV hard key.



Tap the flag icon on the touchscreen. This will allow you to enter the address.

Enter the state first, then the city, the street, and the number.

Not sure about the number of the address? You can just enter the state, the city, and the street, then press the List soft key to display the street.

Confirm the address. If the address is incorrect, press the back button to return to the address entry screen.

Press the START soft key to begin your route.





Text* RNS315B to 38981 to watch the RNS 315 Navigation video. Standard text and data rates apply.

Change the route settings

The system will automatically display the fastest route. You can also have the most economical or shortest route displayed.

Within the Navigation screen, press the SETUP hard key.

Choose ROUTE OPTIONS.

Choose ROUTE CRITERIA.

Now you can change from the Fast default to Economic or Short.



Important Safety Instructions and Warnings which you must read, are listed on the last panel under NAVIGATION & INFOTAINMENT.

*Do not text while driving.

Streaming audio with Bluetooth® technology

First, pair your compatible Bluetooth® equipped phone or audio player. (Refer to the Bluetooth® pairing instructions on page 1.)

Press the MEDIA hard key. Audio will start to play from your phone.

If other media are connected, such as an SD card, CDs or an iPod,® press the soft key on the menu.

To select the next or previous track, press the arrow hard keys on the left side of the steering wheel.

NOTE: RNS 315 Audio and Navigation is available on certain trim lines.

Set your presets for AM/FM/SiriusXM®

- 1. Press the BAND hard key repeatedly to toggle between FM, AM or SiriusXM®.
- 2. Turn the center knob to your desired station, then press and hold the knob.
- 3. The preset soft keys will appear.
- 4. Press a preset soft key until you hear the confirmation tone.
- 5. To save another preset, turn the center knob again to choose a station, and repeat the steps.

Sirius XM® Satellite Radio. New Volkswagen vehicles come with a three-month trial subscription to the Sirius Select package. Infrequently, tall buildings and tunnels may interrupt the satellite signal; this is normal. The signal will refresh as you drive. For more information, please refer to the SiriusXM® brochure in your glove box.

LEARN MORE AT





Important Safety Instructions and Warnings which you must read, are listed on the last panel under RNS 315 AUDIO.

RNS 510 Audio and Navigation





Enter a destination

Press the NAV hard key.

Press the Dest. soft key.

Tap the Address soft key, then enter the information, beginning with the state, then enter the city, the street, and the number.

Not sure about the number of the address? You can just enter the state, the city, and the street.

Confirm the address. If the address is incorrect, press the back button to return to the address entry screen.

Press the START soft key to begin your route.

Important Safety Instructions and Warnings which you must read, are listed on the last panel under NAVIGATION & INFOTAINMENT.

*Do not text while driving.

Streaming audio with Bluetooth® technology

First, pair your compatible Bluetooth® equipped phone or audio player. (Refer to the Bluetooth® pairing instructions on page 1.)

Press the MEDIA hard key.

Press the soft key with the x icon.



Music may start streaming automatically, or you may have to press PLAY, depending on your device.

To navigate through your music, press the PLAY/PAUSE, PREVIOUS, and NEXT TRACK soft keys. You can also use the arrow keys on the multifunction steering wheel.

Set your presets

- 1. Press the BAND hard key repeatedly to toggle from FM, AM or SAT.
- 2. Press the Presets soft key to choose the preset group of your choice.
- 3. Turn the tuner knob on the right to select a station to preset.
- 4. Then press and hold a preset soft key until you hear the confirmation tone.

HD Radio™ Programming. HD Radio™ is totally free programming. offering crystal clear sound—FM stations have CD-quality sound, while AM stations sound like FM stereo. HD Radio™ also offers more variety, as many FM stations broadcast extra HD multicast channels.

HD Radio™ Signal Interruption. When leaving the HD coverage area, HD1 channels will switch to the analog signal, while HD2/HD3 channels will cut off completely, without gradual fading; this is normal. The signal will refresh as you drive.

SiriusXM® Satellite Radio. New Volkswagen vehicles come with a three-month trial subscription to the Sirius Select package. Infrequently, tall buildings and tunnels may interrupt the satellite signal; this is normal. The signal will refresh as you drive. For more information, please refer to the SiriusXM® brochure in your glove box.

NOTE: RNS 510 Audio and Navigation is available on certain trim lines.

LEARN MORE AT





Important Safety Instructions and Warnings which you must read, are listed on the last panel under RNS 510 AUDIO.

iPod® Adapter

To connect your device, here's all you need to do

Premium VIII or RNS 510

First, note that your iPod® music player must be Generation Four or newer.

Connect it to your vehicle's MDI cable.

Press the MEDIA hard key.

Press the MDI or MEDIA-IN soft key until the external audio device is shown in the display.

To choose a song, press the Selection soft key.

To display the category, press the key with the folder icon at the upper left of the screen.

To return to the main screen, press the Back soft key on the upper right corner of the screen.



RNS 315

First, note that your iPod® music player must be Generation Four or newer.

Connect it to your vehicle's MDI cable.

Audio from your device will play through your speaker system.

To choose a song, press the LIST soft key, then the UP soft key. To display the category list, press the UP soft key again.

Playing your media device with the auxiliary jack

Premium VIII or RNS 510

- 1. Press the SETUP hard key.
- 2. Press the MEDIA soft key.
- 3. Press the Enable AUX Input soft key.
- 4. Press the MEDIA hard key.



RNS 315

- 1. To toggle between different media, such as a CD or streaming audio from your phone, press the MEDIA hard key.
- 2. Then press the media specific soft key.



13 Cruise Control

Activate

- 1. Locate the cruise control stalk on the lower left hand side of the steering column.
- 2. Turn the switch on top of the cruise stalk to the ON
- 3. The speedometer icon will appear in the available multifunction display.



Text* CRUISE2 to 38981 to

watch the Cruise Control video.

Your most recently set speed will appear as a small icon in the multifunction display. It will remain in memory until you turn the vehicle off, or until you turn the switch on the top of the cruise stalk to the OFF position.



When you get to your cruising speed, press the rocker switch at the end of the cruise stalk towards SET/-.

The green CRUISE light will appear in the instrument cluster.

To increase your speed by 1 mph, press the rocker switch up, towards RES/+.

To reduce speed by 1 mph, press the rocker switch down, towards SET/-.

Cancel and resume

- To cancel the cruise speed, press the brake pedal or turn the switch on the top of the stalk to CANCEL.
- · The CRUISE light will go off.
- To resume your speed, press the rocker switch up, towards RES/+.



Important Safety Instructions and Warnings, which you must read, are listed on the last panel under CRUISE CONTROL.

*Do not text while driving

Windshield Wipers

Continuous

LOW: From the OFF position, move the wiper stalk two clicks up.

HIGH: From the OFF position, move the wiper stalk three clicks up.

Pulsing/quick wipes

From the OFF position, press the wiper stalk down for a single wipe.

Press and hold the wiper stalk down for two seconds for a faster wipe.

Wash

Pull the stalk toward you to spray washer fluid.



Use the optional rain-sensing wipers

From the OFF position, move the wiper stalk one click up to activate the optional rain-sensing wipers. The rain sensor automatically turns on the wipers when it begins to rain, adjusting the wiper frequency in line with rainfall intensity.



The rain sensor's sensitivity can be adjusted manually. Adjusting the sensitivity of the rain sensor: Move switch to the right - high sensitivity.

Move switch to the left - low sensitivity.

NOTE: Be sure to turn off the optional rain-sensing wipers before going through a car wash.

LEARN MORE AT





🔼 Important Safety Instructions and Warnings which you must read, are listed on the last panel under WINDSHIELD WIPERS.

Setting the Clock







Turn the ignition On.



Press the Menu/Clock button to highlight the hour in the instrument cluster display.

To advance the hour, push the **0.0 / SET**. Press and hold the button to fast forward through the hours.

Press the Menu/Clock button again to highlight the minutes.

The minutes can be advanced, like the hours, by pressing the 0.0 / SET. Press and hold the button to fast forward through the minutes.

Press the Menu/Clock button again to complete the procedure.

Driving on today's roads demands the full attention of the driver at all times. Driver distraction causes accidents, collisions, and serious personal injury. Never use the buttons in the instrument cluster while driving.

*Do not text while driving.

Manual Seats



Text* SEATS2 to 38981 to watch the Adjusting the Seat video. Standard text and data rates apply.



Adjust your seat height

Use the lever directly beneath the left side of the seat.

Pull up to raise the seat.

Push down to lower the seat.

Recline your seat

Push the lever on the lower rear of your seat and lean forward or back to adjust your seat angle.

The seat back will lock in its position when you release the lever.

Adjust your seat forward or back

- 1. Pull up on the handle under the driver's seat.
- 2. Rock forward or back to a comfortable position.
- 3. Release the handle to lock the seat in place.



*Do not text while driving.

LEARN MORE AT knowingyourvw.com



Important Safety Instructions and Warnings which you must read, are listed on the last panel under MANUAL SEATS.

Keyless Entry

Unlock

Make sure you have your key fob with you.* Then slide hand behind door handle, wait for the door to unlock. (Remember to avoid touching the indentation on the handle front, or the door will remain locked.) Then pull the handle. To ensure your safety, only the driver's door unlocks.



Lock

- · Make sure you have your key fob with you.* Then touch your thumb to the depression on the handle.
- · The door will not lock if you are grasping the handle.
- · Be sure not to stand too close to the vehicle for prolonged periods of time with the key on you, as it may drain your vehicle's battery.

*Some heavy purses, bags, etc., may block the signal from your vehicle to your key fob, preventing keyless access from working.

Push button start

When starting the vehicle, the key fob must be in the vehicle cabin, otherwise the "Key not in range" message will appear on the multifunction display.

Press down the brake pedal.

Press the START/STOP button on the console.



Push button stop

Make sure your vehicle is parked. Press the START/STOP button. Your vehicle's engine will turn off.

NOTE: Keyless Entry is available on certain trim lines.

Key Fob Programming



Customize which doors lock or unlock when you press the key fob

First, make sure your vehicle is parked. Your vehicle won't let you do this while you're driving.



Press the button with the menu icon, located on the steering wheel, until you see the "Settings" screen on the multifunction display.

Press the down arrow to scroll to "Convenience". Press OK.

Scroll down to "Central Locking". Press OK.

Press "Unlock doors" to adjust which doors lock or unlock when the key fob is pressed once.

"All doors" unlocks all doors.

"Single door" unlocks only the driver's door.

"Vehicle side" unlocks the doors on the driver's side of the vehicle.

Press the up or down arrows to select an option.

Press OK to select your preference.







Important Safety Instructions and Warnings which you must read, are listed on the last panel under KEYLESS ENTRY.



Cool the interior

Turn the temperature to MAX A/C.

Turn the fan speed to 6.

The air recirculation light will come on automatically.

Turn the vent dial to the setting.



After reaching the desired temperature, turn the fan speed down to a lower setting and turn off recirculation.

Defrost the windshield

- 1. Turn the temperature dial to HI.
- 2. Turn the fan speed to 4.
- 3. Turn the vent dial to the setting.



For optimal performance, the AC function will come on automatically to dry the air.



Text* CLIMATE2 to 38981 to watch the Cooling and Heating video. Standard text and data rates apply.

Heat the interior

Turn the temperature dial to HI.

Turn the fan speed to 4.

Turn the vent dial to the



*Do not text while driving.



Trunk

Open the trunk

There are three ways to open the trunk:



- 1. Press and hold the trunk button on the key fob.
- 2. Pull the trunk release button on the driver door.
- 3. Press the unlock button twice on the key fob. Then press the large button (called the microswitch) above the license plate and lift slightly.





Close the trunk

To close the trunk, grab the recessed handles located near the outer corners of the interior and pull.





Important Safety Instructions and Warnings which you must read, are listed on the last panel under LUGGAGE COMPARTMENT LID/TRUNK.

Tire Pressure Monitoring System (TPMS)



Correct tire pressure



TPMS set button

Cooler temperatures may cause a warning to appear and then disappear as the tires warm up. This is a good reminder to check and adjust the tires to the proper inflation pressure.



Seeing the TPMS light? Here's what to do.

The correct tire pressure is displayed on the sticker on the driver's door jamb. Inflate your tires to those specifications, not to the number on your tires.

If you see the TPMS light on your instrument panel or the message "Tire pressure too low" in the multifunction display, check all tires and inflate the low tires to the correct pressure as soon as possible.

After inflating the low tire(s) to the correct pressure, turn the ignition on and press the SET button inside the glove compartment for five seconds, until you hear the chime.

The TPMS light will go out after 20 minutes of normal driving.

Volkswagen Car-Net™





Text* CARNET2 to 38981 to watch the VW Car-Net™ Features & Functions video. Standard text and data rates apply.

Automatic Crash Notification

In the event of an accident, if your airbags** are deployed, you will automatically be put in contact with a VW Car-Net[™] Customer Specialist who is automatically notified of your vehicle's location. A VW Car-Net™ Customer Specialist contacts your vehicle immediately to determine your needs and calls for help if necessary. If there is no response from your vehicle's occupants, the specialist will get help to you immediately.

*Do not text while driving

**Airbags are supplemental restraints only and will not deploy under all crash circumstances. Always use safety belts and seat children only in the rear, using restraint systems appropriate for their size and age.

Automatic Crash Notification may be enabled for up to six months without activating a trial or paid subscription; Manual Emergency Call feature and all other VW Car-Net™ features require trial or paid subscription.

SOS Manual Emergency Call

In other emergency situations, whether it's a medical issue or a different unsafe situation, assistance is only a push of the "SOS" Button away. Your vehicle's location is transmitted to the Emergency Response Center automatically when the call is placed.

Roadside Assistance



There's no quicker way to get assistance to a disabled vehicle than by simply pushing the VW Car-Net™ Wrench Button in your vehicle. Not only is the vehicle location transmitted to Volkswagen Roadside Assistance, but the vehicle's diagnostic information is sent to help ensure prompt and accurate assistance.

Roadside Assistance provided by Allstate®.



Live Operator – Route Assistance

If your Volkswagen is equipped with a factory-installed navigation system, finding your way is as simple as entering an address or Point of Interest (POI) and following directions. But, if you prefer, you can have an operator send a destination directly to your vehicle's navigation system. Just push the T Information Button to connect with a VW Car-Net™ Customer Specialist and get headed in the right direction.

WW Car-Net™ services provided by Verizon Telematics, Inc. Available only on select models. Automatic Crash Notification may be enabled for up to six months without activating a trial or paid subscription; Manual Emergency Call feature and all other WW Car-NetTM features require trial or paid subscription. WW Car-NetTM services requires vehicle cellular connectivity and availability of vehicle GPS signal. WW Car-NetTM includes services that may collect location information. See applicable Terms of Service available at www.vw.com/carnet for details.



Volkswagen DoubleCheck



Got questions? We've got answers.

Go to knowingyourvw.com

knowyourvw.com is a dedicated website that provides "how-to" video tutorials for operating many of the features found on your Volkswagen. Video tutorials are able to be viewed from your desktop or on a mobile device.

Call 1-800-444-8982

Contact the Volkswagen Loyalty Center, and a friendly Volkswagen representative will be happy to assist you.

Owning a VW gets even better.

Call your dealer to make an appointment for your Volkswagen DoubleCheck, also known as your second vehicle delivery, within 30-days of ownership. At the appointment, we'll answer any questions you may have about your new Volkswagen, so you can get more out of your vehicle.

Volkswagen Carefree Maintenance*

As a Volkswagen driver, you can visit any VW dealer and receive routine maintenance like oil changes and vehicle inspections from certified techs that speak fluent Volkswagen.





LEARN MORE AT

knowingyourvw.com

Important Safety Instructions and Warnings

BLUETOOTH® TECHNOLOGY

- Accidents and injuries can occur if the driver is distracted. Speaking on or using a phone while driving can distract the driver from traffic.
- Select the volume settings so that the acoustic signals from the outside are still audible (e.g. the sirens of emergency rescue vehicles). Obey all applicable legal requirements.
- In areas without mobile network coverage or with poor mobile network coverage, as well as in some tunnels, garages and subways, phone conversations may be interrupted, and it may be impossible to make phone calls – even emergency calls!
- In some countries and/or certain mobile networks, emergency calls may only be supported when the mobile phone is connected to a mobile phone package which has a SIM card which is "blocked" and/or has sufficient calling credit on it, and adequate network coverage.
- A mobile phone on the seat, instrument panel or in other places can be thrown around the inside of the vehicle during a sudden braking maneuver, crash or other accident and cause injury to vehicle occupants.
- Never place or mount a mobile phone on doors, the windshield, on or near
 the area on the steering wheel marked "AIRBAG", the instrument panel, the
 seat backrests or the areas between these points and the driver/passengers.
 Mobile phones can lead to serious injuries in cases of accidents, especially
 when the airbags are inflated.
- Always switch off your mobile phone at gas stations or wherever there is a fire or explosion hazard. The electromagnetic radiation can cause sparks that can ignite fuel vapors and cause a fire.
- The mobile phone will automatically connect to the mobile network when the Bluetooth® connection to the mobile phone package is disconnected.
- Using a radio device in the vehicle without a connection to an external antenna might exceed electromagnetic radiation thresholds. This also applies if the outside antenna is not installed properly.
- Always keep the cell phone antenna at least 8 inches (20 cm) away from pacemakers. Heart specialists advise that cell phones can adversely affect the way pacemakers work.
- Never carry a mobile phone that is switched on in the breast pocket directly over the pacemaker.

- If you suspect there may be interference with a pacemaker or other medical device, switch the mobile phone off immediately.
- The center armrest can interfere with the driver's elbow movement and thus cause accidents and severe injuries.
- · Always keep the armrest closed while driving.

CRUISE CONTROL

- Using the cruise control when it is not possible to drive safely at a constant speed can be dangerous and can lead to an accident and serious personal injuries
- Never use cruise control when driving in heavy or varying traffic, or when you cannot keep a safe distance between you and the vehicles ahead of you.
- Never use cruise control on steep, winding, or slippery roads (such gravel roads, wet roads, or snowy or icy roads) or on roads with standing water.
- Never use cruise control when driving off road or on unpaved roads.
- Always adjust your speed and the distance you keep between you and the vehicles ahead of you to the road, traffic, weather, and visibility conditions.
 To help prevent unintended operation of cruise control, switch the system off
- when it is not being used.
- It is dangerous to use the Resume feature when the previously set speed is too high for the existing road, traffic, or weather conditions.
- When going downhill, the cruise control may not be able to maintain a constant speed. The vehicle will speed up because of its own weight. Down shift and/or use the foot brake to slow the vehicle.
- Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.
- · Never ignore warning lights or text WARNINGS.
- . Always stop the vehicle as soon as it is safe to do so.

IPOD® ADAPTER

- Driver distraction, including the operation of external audio devices, can cause accidents and serious personal injury.
- · Always focus your undivided attention on driving the vehicle.
- Never display video images in the display when the vehicle is moving.
- Use the radio navigation system only if road, traffic, and weather conditions permit and you will not be distracted from your driving.
- Always obey applicable laws regarding the use of displays when the vehicle

is moving.

- Always adjust volume so that horns and warning sounds from outside the vehicle (police and fire truck sirens, for example) can be clearly heard at any time
- · Observe legal regulations.
- Always drive attentively and responsibly.
- Setting the volume too high can damage the hearing. This applies especially to volumes above about 85 decibels.
- Select volume settings so that acoustic signals from the outside are always audible (for example, the sirens of emergency rescue vehicles).
- Please lower the volume before changing or connecting to an audio source.
- Unmounted or improperly mounted external devices can be thrown through the passenger compartment in the event of a sudden driving or braking maneuver or an accident, causing injury.
- Never leave external devices in the doors, on the front windshield, on or near the area marked "AIRBAG" on the steering wheel, instrument panel, seat backs, or between these areas and the occupants. External devices can cause serious injury in the event of an accident, especially if the airbags inflate.
- Connecting cables of external devices may obstruct the driver. Route cables so as not to interfere with the driver.
- The armrest can affect the elbow room of the driver and thus cause accidents and severe injuries. Always keep the armrest closed while driving.

KEY FOR

- Improper use of vehicle keys can result in serious personal injury.
 Always take the key with you when you leave the vehicle. It can be used to start the engine and operate vehicle systems such as the power windows, leading to serious personal injury. Children or other unauthorized persons could also lock the doors and the luggage compartment.
- Never leave children, disabled persons, or anyone who cannot help
 themselves in the vehicle. The doors can be locked with the remote control
 vehicle key. This could leave people trapped in the vehicle in an emergency.
 Depending on the time of year, people trapped in the vehicle can be exposed
 to very high or very low temperatures.
- A closed vehicle can become very hot or very cold, depending on the season. Particularly in the summer, heat build-up in the passenger and luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures. Temperatures can

quickly reach levels that can cause unconsciousness and death, particularly to small children.

 Never remove the key from the ignition switch while the vehicle is moving or rolling to a stop. The steering wheel will lock and you will not be able to steer or control the vehicle.

KEYLESS ENTRY

- Improper use of vehicle keys can result in serious personal injury.
 Always take the key with you when you leave the vehicle. The engine can be started and vehicle systems such as the power windows can be operated,
- leading to serious personal injury.

 Never leave children, disabled persons, or anyone who cannot help themselves in the vehicle. The doors can be locked with the remote control vehicle key. This could result in people being trapped in the vehicle in an emergency. For example, depending on the time of year, people trapped in the
- vehicle can be exposed to very high or very low temperatures.

 Heat build-up in the passenger and luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures, particularly in summer. Temperatures can quickly reach levels that can cause unconsciousness and death, particularly to small exiltence.
- Never remove the key from the ignition switch while the vehicle is moving or rolling to a stop. The steering wheel will lock and you will not be able to steer or control the vehicle.

LUGGAGE COMPARTMENT LID/TRUNK

- An open or unlocked luggage compartment poses special risks for children.
 Close and lock the luggage compartment lid and all doors when the vehicle
- is not in use. First, make certain that no one is left inside.

 Never leave your vehicle unattended or let children play arour
- Never leave your vehicle unattended or let children play around the vehicle, especially with the luggage compartment lid left open. A child could crawl into the vehicle and pull the lid shut, becoming trapped and unable to get out. This could cause severe or fatal injuries.
- A closed vehicle can become very hot or very cold, depending on the season.
 Temperatures can quickly reach levels that can cause unconsciousness or death, particularly to small children.
- . Never let anyone ride in the luggage compartment.
- . Unsecured or incorrectly stowed items can fly through the vehicle, causing

- serious personal injury during hard braking or sharp steering or in an accident. Loose items can also be struck and thrown through the passenger compartment by the front airbags if they inflate.
- Always stow all objects securely in the vehicle. Always put luggage and heavy items in the luggage compartment.
 Always secure objects in the passenger compartment properly with suitable straps so that they cannot move into the deployment zone of a side or front
- airbag during sudden braking, in a sudden maneuver, or in a collision.
- Always keep storage compartments closed while driving.
- Never stow hard, heavy, or sharp objects in the vehicle's open storage convert on the shelf behind the rear seat bench, or on the top of the instrument panel.
- Always remove hard, heavy, or sharp objects from clothing and bags in the vehicle interior and stow them securely in the luggage compartment.
- Transporting heavy objects causes the handling characteristics of the vehicle to change and increases braking distances. Heavy loads, which are not properly stowed or secured in the vehicle, can lead to a loss of vehicle control and cause serious personal injury.
- Transporting heavy items causes the handling characteristics of the vehicle to change by shifting the vehicle's center of gravity.
- Always distribute luggage evenly and as low as possible within the vehicle.
 The vehicle capacity weight figures apply when the load is distributed evenly in the vehicle (passengers and luggage).

MANUAL CLIMATE CONTROL

- Poor visibility increases the risk of collisions and other accidents that cause serious personal injuries.
- Always make sure all windows are clear of ice, snow and condensation for good visibility to the front, sides, and rear.
- Maximum heating output and defrosting performance are not possible until the engine has reached operating temperature. Wait until you have good visibility before driving off.
- Always make sure you know how to properly use the climate control system as well as the rear window defroster that you will need for good visibility.
- Never use air recirculation for long periods of time. When the air conditioner is off and recirculation mode is on, condensation can quickly form on the windows and greatly reduce visibility.
- Always switch off recirculation mode when it is not needed.

- Stale air causes driver fatigue and reduces driver alertness, which can cause accidents, collisions and serious personal injury.
- Never switch off the fan for a long period of time and never use air recirculation for along period of time because no fresh air will enter the passenger compartment.

MANUAL SEATS

- Improper seating positions increase the risk of severe or fatal injuries in a crash or other accidents, especially when the airbag deploys.
- All occupants must sit properly and be properly restrained at all times.
 Never let more people ride in the vehicle than there are seating position.
- Never let more people ride in the vehicle than there are seating positions with safety belts available.
- Always secure children in the vehicle with an approved and suitable restraint system appropriate for their age, weight, and height.
- Always keep your feet on the floor in front of the seat. Never rest them on the seat, instrument panel, out of the window, etc. The airbag system and safety belt will not be able to protect you properly and can even increase the risk of injury in a crash.
- Always adjust seat, safety belts, and head restraints properly before driving and make sure that all passengers are properly restrained.
- Push the passenger seat as far back as possible. Always be sure that there are at least 10 inches (25 cm) between the front passenger's breastbone and the instrument panel.
- Always adjust the driver's seat and the steering wheel so that there are at least 10 inches (25 cm) between your breastbone and the steering wheel.
- Adjust the driver's seat so that you can easily push the pedals all the way to the floor while keeping your knee(s) slightly bent. The distance to the instrument panel in the knee area must be at least 4 inches (10 cm).
- If these requirements cannot be met for physical reasons, contact an authorized Volkswagen dealer or an authorized Volkswagen Service Facility to see whether adaptive equipment is available.
- Always hold the steering wheel on the outside of the steering wheel rim with your hands at the 9 o'clock and 3 o'clock positions to help reduce the risk of personal injury if the driver's airbag inflates.
- Never hold the steering wheel at the 12 o'clock position or with your hands at other places inside the steering wheel rim or on the steering wheel hub.
 Holding the steering wheel the wrong way can cause serious injuries to the hands, arms, and head if the driver's airbag inflates.

- . Pointing the steering wheel toward your face decreases the ability of the driver's airbag to help protect you in a collision.
- Never drive with backrests reclined or tilted back farther than necessary to drive comfortably. The farther back the backrests are tilted, the greater the risk of injury caused by incorrect positioning of the safety belts and improper seating position.
- Never drive with the front seat passenger backrest tilted forward. If the front airbag deploys, the front backrest can be forced backward and injure passengers on the rear seat.
- Sit as far back as possible from the steering wheel and the instrument
- Always sit upright with your back against the backrest with the front seats. properly adjusted. Never lean against or place any part of your body too close to the area where the airbags are located.
- Rear seat passengers who are not properly seated and restrained are more likely to be seriously injured in a crash.
- · Improper adjustment of the seats can cause accidents and severe injuries. Never adjust the seats while the vehicle is moving. Your seat may move
- unexpectedly and you could lose control of the vehicle. In addition, you will not be in the correct seating position while adjusting the seats. . Adjust the front seat height, angle and longitudinal direction only if the seat
- adjustment area is clear. The adjustment of the front seats must not be restricted by things in the foot well in front or behind the seats.
- . Some kinds of cigarette lighters can be lit unintentionally, or crushed
- causing a fire that can result in serious burns and vehicle damage. Always make sure that there are no lighters in the seat tracks or near other moving parts before adjusting the seats.
- · Before closing a storage compartment, always make sure that no cigarette lighter can be activated, crushed, or otherwise damaged.
- Never leave a cigarette lighter in a storage compartment, on the instrument panel, or in other places in the vehicle. Heat build up in the passenger and luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures, particularly in summer. High temperatures could cause the cigarette lighter to catch fire.

NAVIGATION AND INFOTAINMENT

· Driving recommendations and traffic signs displayed in the navigation

system may differ from the actual traffic situation.

- Traffic signs and regulations take precedence over navigation driving recommendations and displays.
- . Always adjust your speed and driving style to road, traffic, weather, and visibility conditions
- Inserting data media while driving can distract the driver from traffic and lead to accidents.
- · Always drive attentively and responsibly.

PREMIUM VIII AUDIO . Driver distraction can cause accidents and serious personal injury. Operating

- the radio navigation system while driving can distract the driver from traffic
- Always drive attentively and responsibly.
- Select volume settings so that acoustic signals from the outside are audible (for example, the sirens of emergency rescue vehicles).
- . Setting the volume too high can damage hearing. This can also extend to short exposure of the ears to loud volumes.
- Sudden volume fluctuations may occur when the audio source is changed or connected.
- Lower the volume before changing or connecting to an audio source.
- Connecting cables of external devices may obstruct the driver.
- · Route cables so as not to interfere with the driver.
- Unmounted or improperly mounted external devices can be thrown through the passenger compartment in the event of a sudden driving or braking maneuver or an accident, causing injury.
- . Never leave external devices in the doors, on the front windshield, on or near the area marked "AIRBAG" on the steering wheel, instrument panel, and seat backs or between these areas and the occupants. External devices can cause serious injury in the event of an accident, especially if the airbags
- The center armrest can interfere with the driver's elbow movement and thus cause accidents and severe injuries.
- . Always keep the armrest closed while driving
- Injuries can be caused by invisible laser beams if the housing of the CD player is opened
- . Have the CD player repaired only by a specialist.

RNS 315 AUDIO

- · Driver distraction can cause accidents and serious personal injury. Operating the radio navigation system while driving can distract the driver from traffic
- · Always drive attentively and responsibly.
- · Select volume settings so that acoustic signals from the outside are audible (for example, the sirens of emergency rescue vehicles) Setting the volume too high can damage hearing. This can also extend to
- short exposure of the ears to loud volumes.
- . Sudden volume fluctuations may occur when the audio source is changed
- Lower the volume before changing or connecting to an audio source.
 Connecting cables of external devices may obstruct the driver
- · Route cables so as not to interfere with the driver.
- Unmounted or improperly mounted external devices can be thrown through the passenger compartment in the event of a sudden driving or braking maneuver or an accident, causing injury.
- · Never leave external devices in the doors, on the front windshield, on or near the area marked "AIRBAG" on the steering wheel, instrument panel, and seat backs or between these areas and the occupants. External devices can cause serious injury in the event of an accident, especially if the airbags inflate.
- The center armrest can interfere with the driver's elbow movement and thus cause accidents and severe injuries.
- Always keep the armrest closed while driving.
- Invisible laser beams can cause injuries if the housing of the CD player is opened
- Have the CD player repaired only by a specialist.

RNS 510 AUDIO

 Driver distraction can cause accidents and serious personal injury. Operating the radio navigation system while driving can distract the driver from traffic

- · Always drive attentively and responsibly.
- Select volume settings so that acoustic signals from the outside are audible (for example, the sirens of emergency rescue vehicles).
- · Setting the volume too high can damage hearing. This can also extend to short exposure of the ears to loud volumes.

- Sudden volume fluctuations may occur when the audio source is changed or connected
- · Lower the volume before changing or connecting to an audio source. . Connecting cables of external devices may obstruct the driver.
- · Route cables so as not to interfere with the driver.
- . Unmounted or improperly mounted external devices can be thrown through the passenger compartment in the event of a sudden driving or braking maneuver or an accident, causing injury.
- Never leave external devices in the doors, on the front windshield, on or near the area marked "AIRBAG" on the steering wheel, instrument panel, and seat backs or between these areas and the occupants. External devices can cause serious injury in the event of an accident, especially if the airbags
- . The center armrest can interfere with the driver's elbow movement and thus cause accidents and severe injuries.
- . Always keep the armrest closed while driving.
- Invisible laser beams can cause injuries if the housing of the CD player is opened.
- . Have the CD player repaired only by a specialist.

TIRE PRESSURE MONITORING SYSTEM (TPMS)

- . When the warning symbol appears in the instrument cluster, stop and inspect the tires. Under inflation can cause increased tire wear and can affect the handling of the vehicle and stopping ability.
- Incorrect tire pressures and/or under inflation can also lead to sudden tire failure, including a blowout and sudden deflation, causing loss of vehicle
- The driver is responsible for the correct tire pressures for all tires on the vehicle. The recommended tire pressure values are listed on a sticker inside the driver door
- . The TPMS can only work correctly when all tires on the vehicle are filled to the correct cold tire inflation pressure.
- · Using incorrect tire pressure values can cause accidents or other damage. Always inflate the tires to the correct specified cold tire pressure values for the tires installed on the vehicle.
- Always maintain correct cold tire inflation pressure so that TPMS can do its job.

- · Always inflate tires to the recommended and correct tire pressure before driving off.
- Driving with under inflated tires causes them to flex (bend) more, letting them get too hot, resulting in tread separation, sudden tire failure, and loss of control
- Excessive speed and/overloading can cause heat build-up, sudden tire failure and loss of control
- If the tire pressure is too low or too high, the tires will wear prematurely and the vehicle will not handle well.
- . If the tire is not "flat" and you do not have to change a wheel immediately, drive carefully and at reduced speed to the nearest service station to check the tire pressure and add air as required.
- . When replacing tires or wheel rims on vehicles equipped with TPMS always read and heed the information and all WARNINGS.
- . The Tire Pressure Monitoring System must be recalibrated using the SET button whenever you remove and remount or change any wheel or tire on the vehicle, even if the reinstalled or replacement wheels and tires are identical to those that were removed and even if the tire pressure does not change.
- Improper use of the SET button can cause the TPMS to give false warnings or to give no warning despite dangerously low tire pressure.

VOLKSWAGEN CAR-NET™

- Application software and Volkswagen Car-Net[™] services that are unsuitable or improperly used can cause accidents, serious personal injury and vehicle
- Volkswagen Car-Net[™] services can be used only where adequate cellular and GPS signals are available.
- Volkswagen recommends using only application software and "Volkswagen Car-NetTM" services provided by Volkswagen specifically for your vehicle.
- Protect the mobile device and its application software from misuse.
- Never modify application software and Volkswagen Car-Net™ services. Always read and heed the operating instructions for the mobile device.
- . Driver distraction causes accidents, collisions and serious personal injury. Using application software and Volkswagen Car-Net™ services while driving can distract the driver from traffic.
- · Always drive attentively and responsibly.
- · Vehicle health reports do not replace the information provided by the vehicle warning and indicator lights. Failure to heed warning lights and instrument

cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

- Never ignore warning lights or text WARNINGS.
- . Always stop the vehicle as soon as it is safe to do so. Park the vehicle at a safe distance from moving traffic and where no part of the hot catalytic converter and exhaust system can come into contact
- with flammable materials under the vehicle, such as dry grass, brush, spilled fuel, etc. A broken down vehicle presents a high accident risk for itself and others.
- Switch on emergency flashers and set up a warning triangle to warn
- Before opening the engine hood, always switch off the engine and let the engine cool down.
- . Always be very careful when working in the engine compartment, which is a potentially dangerous area in any motor vehicle and can cause serious personal injury.
- · Airbag deployment
 - Airbags are supplemental restraints only and will not deploy under all crash circumstances. Always use safety belts and seat children only in the rear, using restraint systems appropriate for their size and age.
- Automatic Crash Notification/Emergency Call
- Automatic Crash Notification may be enabled for up to six months without activating a trial or paid subscription; Manual Emergency Call feature and all other VW Car-Net™ features require trial or paid subscription.
- · "Destinations" functionality
- Requires compatible factory installed navigation system.
- Fmail (after subscribed to VW Car-Net™)
- VW Car-Net™ services provided by Verizon Telematics, Inc. VW Car-Net™ includes services that may collect location information. See applicable Terms of Service and Privacy Policy available at www.vw.com/ carnet for details.
- You are receiving this message because of your subscription with Volkswagen Car-Net™. To ensure delivery to your inbox, please add vwcar-net@vw.com to vour address book. Please do not respond to this email, as this email address is for notification only. If you require further information, contact the VW Car-Net™ Response Center at 877-820-2290.

- Global Car-Net[™] disclaimer
- VW Car-Net™ services provided by Verizon Telematics, Inc. Available only on select models. Automatic Crash Notification may be enabled for up to six months without activating a trial or paid subscription; Manual Emergency Call feature and all other VW Car-Net™ features require trial or paid subscription. VW Car-Net™ services requires vehicle cellular connectivity and availability of vehicle GPS signal. VW Car-Net™ includes services that may collect location information. See applicable Terms of Service available at www.vw.com/carnet for details.
- Last Parked Location
 - Last Parked Location feature requires VW Car-Net™ Mobile Application. iPhone® only. Android® app not available at time of publication. Standard text and data rates apply.
- Maintenance summary/Vehicle Health Report
- Refer to your vehicle's warning and indicator lights for the most current diagnostic information. Always consult owner's manual for maintenance guidelines.
- Notifications and mobile app
- Standard text and data rates apply.
- PIN
 - Sharing your PIN or account information will allow others to access to your vehicle's VW Car-Net™ settings through this website or the VW Car-Net™ mobile application.
- Pricing
- Taxes and fees not included. Contact VW Car-Net™ Customer Specialist at 1-877-820-2290 for details.
- Roadside Assistance
- Roadside Assistance provided by Allstate®.
- Sending POIs to navigation system
- Requires compatible factory installed navigation system.
- Six month trial
 - Six month trial period begins on date of new vehicle purchase.
- Smart Phone
- Requires VW Car-Net™ Mobile Application. iPhone® only. Android® app not available at time of publication. Standard text and data rates apply. · Speed Alert
- - Always obey speed and traffic laws.

- Stolen Vehicle Location Assistance
 - For use by law enforcement authorities only. See Terms of Service for
- Text/email alerts (when setting up)
- The alerts should only be viewed when it is safe and appropriate.

 Always pay careful attention to the road, and do not drive while distracted. Message and data rates apply.

WINDSHIELD WIPERS

- . Windshield washer fluid without enough frost protection can freeze on the windshield and reduce visibility.
- Use the windshield washer system with enough frost protection for winter temperatures.
- Never use the windshield wipers/washers when it is freezing without first defrosting the windshield. The washer solution may freeze on the windshield and reduce visibility.
- Worn or dirty wiper blades reduce visibility and increase the risk of accidents and severe injuries.
- . Always replace wiper blades that are worn, damaged, or do not keep the windshield clear.
- Never mix antifreeze or similar additives into the windshield washer reservoir. This could produce an oily film on the windshield, which would considerably reduce visibility.
- Use clear water with a cleaning solution recommended by Volkswagen.
- If necessary, blend with a suitable windshield washer fluid antifreeze

Notes

2014 Passat

Volkswagen of America | knowingyourvw.com

