

# FSM UPGRADE PROGRAM

## 2016, 2015, 2014 & 2013 SAFE+SECURE PREPAID MAINTENANCE PLANS

Program Guideline/Rates (Effective June 1, 2015)



### MY2016, MY2015, MY2014 & MY2013 Upgrade Plans

The purchase or lease of a MY2016, MY2015, MY2014 or MY2013 Volvo includes complimentary Factory Scheduled Maintenance for the first three services (10K, 20K, 30K) EXCLUDING Wear Item Coverage. Volvo offers optional FSM Upgrade Plans that owners can purchase, some providing coverage similar to the previously offered Safe + Secure program. Includes all engine types and synthetic oil at all services.

Wear Item Coverage includes wiper blades, brake pads and rotors, allowing worry-free ownership with virtually no maintenance expenses. Wear Item Coverage begins from time of purchase, see examples below.

Note: Wear Item Coverage does not include tires.

Plan Description	MSRP	Code
<b>ADD WEAR COVERAGE</b> up to 30K (Includes all Volvo Genuine Parts needed such as wiper blades, brake pads & rotors) Good for Lease Plans 3 years/36,000 miles or Low Mileage Purchase	\$225	336FSMW
<b>ADD 40K SERVICE + Wear Item Coverage</b> up to 40K Good for Lease Plans 4 years/48,000 miles or Mid Mileage Purchase	\$945	448FSMW
<b>ADD 40K &amp; 50K SERVICES + Wear Item Coverage</b> up to 50K Plus 1 year additional Factory Warranty (5 years/50,000 miles) and 1 year additional ON CALL Roadside Assistance with unlimited mileage	\$1,700	550FSMW
<b>ADD FIVE SERVICES + Wear Item Coverage</b> up to 100K 60K, 70K, 80K, 90K & 100K Services	\$2,800	FSMUC6
<b>ADD SEVEN SERVICES</b> (Maintenance Only) 40K, 50K, 60K, 70K, 80K, 90K & 100K Services	\$2,850	FSMUC7B
<b>ADD SEVEN SERVICES + Wear Item Coverage</b> up to 100K 40K, 50K, 60K, 70K, 80K, 90K & 100K Services	\$4,000	FSMUC7C

#### Examples:

- A new MY2016, MY2015, MY2014 or MY2013 vehicle is sold, and the customer purchases a seven service package with wear item coverage. Wear coverage on the vehicle is from 0–100,000 miles.
- A new MY2016, MY2015, MY2014 or MY2013 vehicle is sold, and the customer decides not to purchase an FSM Optional Upgrade at that time. The customer visits the service department for their first complimentary FSM service, and decides to purchase a seven service FSM package with wear item coverage. At that time, the vehicle has 11,000 miles. That vehicle will now have wear coverage from 11,000–100,000 miles.
- A used MY2016, MY2015, MY2014 or MY2013 vehicle is sold with 26,000 miles, and the customer purchases a seven service package with wear item coverage. That vehicle will have wear coverage from 26,000–100,000 miles.



# FSM UPGRADE PROGRAM

## 2012 SAFE+SECURE PREPAID MAINTENANCE PLANS



Program Guideline/Rates (Effective June 1, 2015)

### MY2012 Upgrade Plans

The purchase or lease of a MY2012 Volvo includes complimentary Factory Scheduled Maintenance for the first four services (7.5K, 15K, 22.5K, 30K) EXCLUDING Wear Item Coverage. Volvo offers optional FSM Upgrade Plans that owners can purchase, some providing coverage similar to the previously offered Safe + Secure program.

Wear Item Coverage includes wiper blades, brake pads and rotors, allowing worry-free ownership with virtually no maintenance expenses. Wear Item Coverage begins from time of purchase, see example below.

Note: Wear Item Coverage does not include tires.

Plan Description	MSRP	Code
<b>ADD WEAR COVERAGE up to 30K</b> (Includes all Volvo Genuine Parts needed such as wiper blades, brake pads & rotors) Good for Lease Plans 3 years/36,000 miles or Low Mileage Purchase	\$225	336FSMW
<b>ADD 37.5K &amp; 45K SERVICES + Wear Item Coverage up to 48K</b>	\$945	448FSMW
<b>ADD 37.5K &amp; 45K SERVICES + Wear Item Coverage up to 48K</b> Plus 1 year additional Factory Warranty (5 years/50,000) and 1 year additional ON CALL Roadside Service (unlimited miles)	\$1,400	550FSMW

#### Examples:

- A used MY2012 vehicle is sold with 29,000 miles. The customer purchases a two service FSM package with wear item coverage. The vehicle will have wear coverage from 29,000–45,000 miles.
- A new MY2012 vehicle is sold which includes the first four complimentary services. The customer purchases the 37.5K & 45K FSM service package. The vehicle will have wear coverage from 0–48,000 miles.



# FSM UPGRADE PROGRAM USED CAR SAFE+SECURE PREPAID MAINTENANCE PLANS



Program Guideline/Rates (Effective June 1, 2015)

## MY2008-2016 Upgrade Plans

Volvo FSM Upgrade Plans offer a cost effective approach to maintaining a Volvo. These flexible prepaid maintenance plans are available for all Volvo models and many cover up to 100,000 miles. There's a plan for everyone.

Plan Description	MSRP	Code
<b>MY2008 - 2012</b> Add Five Services (Maintenance Only) 30K, 37.5K, 45K, 52.5K & 60K Services	\$1,500	FSMUC5B
<b>MY2008 - 2012</b> Add Five Services (Maintenance Only) 67.5K, 75K, 82.5K, 90K & 97.5K Services	\$1,950	FSMUC5
<b>MY2008 - 2012</b> Add Nine Services (Maintenance Only) 37.5K, 45K, 52.5K, 60K, 67.5K, 75K, 82.5K, 90K & 97.5K Services	\$3,200	FSMUC9
<b>MY2008 - 2012</b> Add Six Services (Maintenance Only) 60K, 67.5K, 75K, 82.5K, 90K & 97.5K Services	\$2,400	FSMUC6
<b>MY2008 - 2012</b> Add Seven Services (Maintenance Only) 52.5K, 60K, 67.5K, 75K, 82.5K, 90K & 97.5K Services	\$2,600	FSMUC7
<b>MY2013 - MY2016</b> Add Five Services (Maintenance Only) 60K, 70K, 80K, 90K & 100K Services	\$2,400	FSMUCSS

