

MAINTENANCE.
Included.



**BMW Vehicle
Maintenance
Programs**

bmw.ca



**The Ultimate
Driving Experience.®**

WEAR & TEAR.
Protected.

REPAIR.
Covered.

PEACE OF MIND NOW COMES IN A PACKAGE.

**BMW SERVICE INCLUSIVE, BMW SERVICE INCLUSIVE
PLUS, AND BMW EXTENDED WARRANTY.**

CONTENTS.

Introduction	01
Condition Based Service (CBS)	02
No-Charge Scheduled Maintenance	03
Flexible Options	04
Service Inclusive Coverage	
Engine Oil Service	07
Brake Fluid Change	09
Vehicle Check	09
Service Inclusive Plus Coverage	
Brake Pad Replacement	10
Brake Disc Replacement	10
Clutch Replacement	13
Wiper Blade Replacement	13
BMW Extended Warranty	14
Pricing Options	17



ENJOY A SERVICE EXPERIENCE SURPASSED ONLY BY THE PLEASURE OF DRIVING YOUR BMW.

Welcome to the world of BMW Service Inclusive and BMW Extended Warranty. You now have a strong partner at your side, guaranteeing first-class service wherever you are in Canada – leaving you free to relax and enjoy the unlimited pleasure of driving your BMW. With expert BMW Certified Technicians, cutting-edge diagnostic technologies, and guaranteed Original BMW Parts, you can always be sure that your BMW is in the best of hands.

Both BMW Service Inclusive and BMW Extended Warranty come in different packages to ensure the perfect fit for your driving style. With these packages, you can also vary the time/kilometre options to suit your individual needs. Details are included on the following pages, including a worksheet you can use for your individual model.

YOU CAN FORGET ABOUT YOUR NEXT SERVICE BECAUSE YOUR BMW WON'T.

Your BMW knows best when its next service is due. Its on-board maintenance system, Condition Based Service (CBS), determines your BMW's individual service requirements and displays this information in the cockpit, giving you ample time to arrange an appointment that best fits your schedule.¹ There's one good reason to hand over the keys to your BMW.

¹ The maintenance schedule intervals are based on normal driving conditions and operation. Additional maintenance not identified by CBS will not be covered.



DRIVING PLEASURE, GUARANTEED. NO-CHARGE SCHEDULED MAINTENANCE.

All new BMW vehicles purchased from an authorized BMW Retailer in Canada are covered by No-Charge Scheduled Maintenance² for 4 years or 80,000 km, whichever occurs first. Coverage begins on the date of the first retail sale, or the date the vehicle is first placed in service as a demonstrator or company vehicle, whichever is earlier. Although the No-Charge Scheduled Maintenance will cover many of your regular servicing needs, worry-free maintenance upgrades are also available to supplement this coverage.

BMW Maintenance Programs — The chart below provides an overview of the services that are included as part of your No-Charge Scheduled Maintenance, 4-year/80,000 km coverage that comes standard with your BMW, along with upgrade and extension options available to you over the course of your vehicle ownership. These packages are fully transferable, should a change of ownership occur.

	3-year / 60,000 km	4-year / 80,000 km	5-year / 80,000 km	4-year / 100,000 km	5-year / 100,000 km	6-year / 120,000 km	6-year / 150,000 km	8-year / 160,000 km
Brake fluid change	NO-CHARGE SCHEDULED MAINTENANCE INCLUDED			BMW SERVICE INCLUSIVE Scheduled Maintenance Extension Options				
Spark plug replacement								
Micro filter replacement								
Fuel filter replacement								
Air filter replacement								
Vehicle check & standard scope of services								
Engine oil change plus top-ups	BMW SERVICE INCLUSIVE PLUS Full Maintenance Upgrade Options							
Wiper blade replacement								
Clutch replacement (if necessary)								
Replacement of front and/or rear brake pads								
Replacement of front and/or rear brake discs								

² Certain limitations apply. See BMW Retailer for full details.

FLEXIBLE OPTIONS TO SUIT YOUR INDIVIDUAL NEEDS. SERVICE UPGRADE OPTIONS.

EXTENT OF COVERAGE

Engine oil change plus top-ups

Vehicle check & standard scope of services

Air filter replacement

Fuel filter replacement

Micro filter replacement

Spark plug replacement

Brake fluid change

Replacement of front and/or rear brake pads

Replacement of front and/or rear brake discs

Clutch replacement (if necessary)

Wiper blade replacement

NO-CHARGE SCHEDULED MAINTENANCE	BMW SERVICE INCLUSIVE	BMW SERVICE INCLUSIVE PLUS
All new BMW vehicles come standard with No-Charge Scheduled Maintenance which covers your factory recommended services for a period of 4-years or 80,000 km, whichever occurs first.	BMW Service Inclusive plans combine your essential vehicle maintenance needs into comprehensive service plans. Plans include Original BMW parts required for Service under the plan, including the cost of replacement oil.	Full maintenance upgrade options, which include coverage for normal use wear-and-tear items such as brake pads & discs, using only Original BMW Parts.
✓	✓	✓
✓	✓	✓
✓	✓	✓
✓	✓	✓
✓	✓	✓
✓	✓	✓
		✓
		✓
		✓

You can extend your term and coverage with any of the following options:

BMW Service Inclusive	BMW Service Inclusive Plus
5-year / 80,000 km	3-year / 60,000 km
4-year / 100,000 km	4-year / 80,000 km
5-year / 100,000 km	5-year / 80,000 km
6-year / 120,000 km	4-year / 100,000 km
6-year / 150,000 km	5-year / 100,000 km
8-year / 160,000 km	6-year / 120,000 km
	6-year / 150,000 km
	8-year / 160,000 km

For more information about model-specific pricing, please consult your local BMW Retailer, or visit bmw.ca/serviceinclusive.





ENGINE OIL SERVICE INCLUDED.

Covers the following services:

- Oil change (including top-ups)
- Oil filter replacement
- Environmentally sound disposal of oil

The quality of engine oil is crucial to the lifetime and function of BMW engines. Our oils are tailored to the engine in your BMW. Ensure that the oil is changed as soon as indicated by your BMW.

In addition, the following work will be carried out, if necessary:

Original BMW Micro Filter replacement.

A new Original BMW Micro Filter ensures clean air is circulated inside the car – bringing a breath of fresh air to your BMW.

Original BMW Fuel Filter replacement.

Original BMW Fuel Filters are extremely important, especially for the modern fuel injection system in a BMW. An intact filter will keep your BMW in good shape and running smoothly for many years to come.

Original BMW Air Filter replacement.

A clean Original BMW Air Filter effectively removes particles from intake air. Changing it at the right time keeps fuel consumption low.

Original BMW Spark Plugs replacement.

If Original BMW Spark Plugs are kept in great working order, they deliver perfect ignition and maximum engine power, which means full-throttle driving excitement.

Engine Oil Service Coverage

No-Charge Scheduled Maintenance	BMW Service Inclusive	BMW Service Inclusive Plus
✓	✓	✓



BRAKE FLUID CHANGE INCLUDED.

Covers the following services:

- Brake fluid quality check
- Brake fluid change (if necessary)

Brake fluid deteriorates over time as it absorbs moisture from the air. Replacing it in good time keeps the entire brake system functioning properly.

Brake Fluid Change Coverage

No-Charge Scheduled Maintenance	BMW Service Inclusive	BMW Service Inclusive Plus
✓	✓	✓

VEHICLE CHECK INCLUDED.

Covers a wide range of services including:

- Brake system check
- Lighting system check
- Battery check
- Windshield wiper and washer system check
- Tire check
- Steering check
- Final roadworthiness check

Vehicle Check Coverage

No-Charge Scheduled Maintenance	BMW Service Inclusive	BMW Service Inclusive Plus
✓	✓	✓

BRAKE PAD REPLACEMENT.

Service Inclusive Plus covers the following services:

- Front and rear brake pad check
- Replacement of front and/or rear brake pads (if necessary)

Brake pads are subject to particularly strong stresses, which wear them down over time. We only use Original BMW Brake Pads as part of our professional repair service. The pads are asbestos-free and guarantee optimum deceleration in all conditions. They also have a high graphite content, which keeps them stable at extremely high temperatures and keeps your BMW driving as safely as it did the day it left the factory.

Brake Pad Replacement Coverage

No-Charge Scheduled Maintenance	BMW Service Inclusive	BMW Service Inclusive Plus
		✓

BRAKE DISC REPLACEMENT.

Service Inclusive Plus covers the following services:

- Front and rear brake disc check
- Replacement of front and/or rear brake discs (if necessary)

For outstanding braking power and safety in every situation, all components in your BMW must dovetail to perfection – which is why Original BMW Brake Discs are tailored precisely to your BMW's chassis, weight, and engine. All components required for replacing Original BMW Brake Discs and Original BMW Brake Pads are included in BMW Service Inclusive Plus.

Brake Disc Replacement Coverage

No-Charge Scheduled Maintenance	BMW Service Inclusive	BMW Service Inclusive Plus
		✓





CLUTCH REPLACEMENT.

Service Inclusive Plus covers the following services:

- Clutch check
- Clutch replacement (if necessary, due to normal wear)

A perfect clutch guarantees smooth, dynamic driving and effortless gear changes. Our repair service restores your clutch to its original flawless condition.

Clutch Replacement Coverage

No-Charge Scheduled Maintenance	BMW Service Inclusive	BMW Service Inclusive Plus
		✓

WIPER BLADE REPLACEMENT.

Service Inclusive Plus covers the following services:

- Wiper blade check
- Wiper blade replacement (if necessary)

Worn wiper blades really leave a mark. They scrape across the windshield and no longer clean effectively. Therefore, we will replace your blades in case they are worn to make sure you always have a clear view of the road.

Wiper Blade Replacement Coverage

No-Charge Scheduled Maintenance	BMW Service Inclusive	BMW Service Inclusive Plus
		✓

BMW EXTENDED WARRANTY. THE ULTIMATE COVERAGE.

A BMW Extended Warranty extends your vehicle's standard New Car Limited Warranty beyond the 4-year/80,000 km coverage.³ BMW also offers a flexible range of terms to better fit your needs. An Extended Warranty package is designed to protect your vehicle for up to 7 years or 200,000 km, whichever comes first.

The advantages of securing your investment with a BMW Extended Warranty are:

- Enjoy peace of mind if you intend to retain your vehicle beyond the regular warranty period.
- Certified BMW Technicians perform all the work on your vehicle, and only use Original BMW Parts.
- Hassle-free coverage at any BMW Retailer across Canada.
- Help retain the resale value of your vehicle.

The BMW Extended Warranty also includes BMW Roadside Assistance for the duration of the term. This means you can enjoy the following benefits at no additional cost:

- Emergency Service Calls
- Mechanical Breakdown Towing
- Winching
- Trip Interruption Benefits
- Travel Planning Services
- Accident Management Services

BMW Extended Warranty Available Terms

5-year / 200,000 km
6-year / 160,000 km
7-year / 160,000 km
6-year / 200,000 km
7-year / 200,000 km

For more information about model-specific pricing, please consult your local BMW Retailer, or visit bmw.ca/extendedwarranty.

³ Certain limitations apply. See BMW Retailer for full details.





PRICING WORKSHEET.

The worksheet below is provided to help you better evaluate the Service and Warranty Upgrade Options based on your driving habits. The fields below reflect the different term and coverage options available to you. Speak to a BMW Retailer Service Consultant who can provide you with model-specific pricing and fill in the blanks below on the terms that best suit your needs.

MODEL: _____

BMW SERVICE INCLUSIVE

4-year / 80,000 km	5-year / 80,000 km	4-year / 100,000 km	5-year / 100,000 km	6-year / 120,000 km	6-year / 150,000 km	8-year / 160,000 km
NO-CHARGE SCHEDULED MAINTENANCE INCLUDED	\$	\$	\$	\$	\$	\$

BMW SERVICE INCLUSIVE PLUS

3-year / 60,000 km	4-year / 80,000 km	5-year / 80,000 km	4-year / 100,000 km	5-year / 100,000 km	6-year / 120,000 km	6-year / 150,000 km	8-year / 160,000 km
\$	\$	\$	\$	\$	\$	\$	\$

BMW EXTENDED WARRANTY

5-year / 200,000 km	6-year / 160,000 km	6-year / 200,000 km	7-year / 160,000 km	7-year / 200,000 km
\$	\$	\$	\$	\$

Additionally, you can also obtain model-specific pricing by visiting bmw.ca/serviceinclusive, or bmw.ca/extendedwarranty.



The Ultimate
Driving Experience.®

TERMS AND CONDITIONS.

Applicable Vehicles.

Model year 2011 or newer BMW models.

Term of Validity.

The term of validity begins on the in-service date of the vehicle and ends when the allowable time/kilometre milestone has been reached, whichever occurs first. Valid on Canadian-spec vehicles only.

Duty of Care.

Entitlement to these services assumes that you have driven your BMW properly and have had it serviced as recommended by the manufacturer. The following items are not covered:

- Damage to paint, body, covers and panels
- Damage in the interior (e.g. interior trim, covers, arm rests and handles)
- Damaged glass (e.g. mirrors, windows, headlight housing)
- Starter batteries
- Noises (reduction of comfort e.g. wind, squeaking and rattling noises) that are not directly connected to a defective part
- Odours
- Consumables (e.g. additives for exhaust gas emissions such as AdBlue)
- Fuel and contamination in the fuel system and consequential damage
- Repairs for which the vehicle user is responsible (engine damage due to deficiency of oil, overdue oil change, participation in race events)
- Tires, wheel balance weights and wheel damage
- Adjustments, re-adjustments and adjusting procedures (that are not required in connection with the replacement of a part)
- Repairs to non-original BMW accessories

Service provided by BMW Roadside Assistance, statutory warranty claims, as well as exclusions of warranty claims as stated in the conditions of sale for new vehicles remain unaffected.

Visit us at bmw.ca/serviceinclusive or bmw.ca/extendedwarranty.

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