

Lease Vehicle Excess Wear & Tear Plan



Leasing a new car should be a carefree and enjoyable alternative to the responsibilities of auto ownership.

But many of the risks of driving a car – the small dents and dings that happen in parking lots, chipped paint, even worn tires – are your responsibility at lease-end. You either repair them, or you pay the leasing company to perform the repairs. You may lose part of your security deposit, all of it, or maybe even more... Why worry about the kinds of things that happen to almost any car?

With Lease Vehicle Excess Wear & Tear, you may not have to worry about unexpected wear and tear charges at the end of your lease. There may be coverage up to \$5,000 of the cost of repairing all the dents, dings, scratches, and wear & tear on your vehicle at lease-end including:

- Tires
- Paint
- Exterior dents & dings
- Windshield & glass
- Headlamps, tail lamps, light bulbs
- Bumpers and the surrounding trim
- Wheels and wheel covers
- Factory Audio Equipment
- Upholstery and interior
- Carpets
- Mufflers & tail pipes
- Mirrors
- Door handles

Total Loss Protection Plan*



It's called "the gap." It's the difference between the actual value of your car and the amount on your auto loan or lease at the time of a total loss. In the first two or three years of ownership, your car may actually be worth less than your loan payoff.

If your car were a total loss, this "gap" could translate into thousands of dollars that you would still owe after your insurance paid you the actual cash value of your vehicle

In the event of a total loss, any remaining balance due on your loan or lease after the payment from your insurance company is waived by the dealer/lender.** In other words, should a balance be left over after your insurance pays the market or cash value, all you will have to pay is your insurance deductible.

*This is not an insurance product.

** Does not include any late fees or past due amounts

Protect Your Investment



KNAUZ Continental Autos



Mercedes-Benz

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***Limitations of Coverage:** This information is intended to provide only an outline of the terms and conditions of select programs available. Prior to purchasing please ask to see individual programs for terms and conditions.

Dents and Dings Happen



What if you could have unexpected dents, dings, rips, and tears quickly and conveniently repaired at Knauz Continental Autos as part of your routine visit?

Our Paintless Dent Repair Service Plan allows you to avoid the time and expense of a body shop appointment and maintain the appearance of your vehicle with ease at Knauz Continental Autos.

This Service Plan comes built in with the following benefits:

- High-quality ding and dent repair with unlimited repairs to the hood, trunk, doors, fenders, roof, and quarter panels for the length of your service contract.
- All repairs are performed at Knauz Continental Autos by our dedicated craftsmen, using the latest technology.
- Even damage caused by hail and acorns can be repaired.

*Paintless dent repair has limitations on size and location. See plan exclusions for details.

Mercedes-Benz Star Service Pre-Paid Maintenance

A lasting partnership with the people behind the star.

Making sure your Mercedes-Benz continues to run like new is easier when you choose to service your vehicle with our authorized Mercedes-Benz dealership. Our Mercedes-Benz service department is staffed by highly trained service professionals who take the guesswork out of required maintenance. They can help ensure your vehicle is cared for with the superior attention to detail it deserves. It's the simple and convenient way to prepay for required services, so you'll know that critical maintenance needs are taken care of right from the start.

Mercedes-Benz Star Service Pre-Paid Maintenance allows you to "lock in" the costs for "required" services before your first service visit or 10,000 miles, whichever comes first. — And saves you money!

Save up to 30% versus "purchasing maintenance as you go**"

Plus, purchasing a Mercedes-Benz Star Service Pre-Paid Maintenance plan does not confine you to only one dealership for your service needs. The plan follows you, so if you require service when you're on the road — or if you relocate — your plan will be honored at any authorized participating Mercedes-Benz dealer.

By purchasing an affordable Mercedes-Benz Star Service Pre-Paid Maintenance plan when you purchase your vehicle, you can build the cost into your monthly payment. The plan may be purchased at any time prior to your first service visit or 10,000 miles, whichever comes first.

There are several plan options to choose from designed to fit your specific model and individual driving needs 2, 3, 4, or 5 year terms, and up to 50,000 total vehicle miles.

If your vehicle is not eligible for the Mercedes-Benz Star Service Prepaid Maintenance ask for the Mercedes-Benz Pre-Owned Prepaid Maintenance and receive the same benefits. The basic requirements are your vehicle is a model year 2007 or newer and that it has less than 80,000 miles.

Mercedes-Benz Extended Limited Warranty

Our Extended Service Contract offers additional protection.

5 Coverage Levels*

- Powertrain Coverage
- Silver Coverage
- Gold Coverage
- Gold Plus Coverage
- Platinum Coverage

With an Extended Limited Warranty, there is no complicated paperwork to process, and no hassles.

As an Extended Limited Warranty customer, you will enjoy the uncommon level of service and care that can only be found at Knauz Continental Autos. Mercedes-Benz trained service professionals can help to ensure your vehicle is cared for with the superior attention to detail it deserves.

Your vehicle, and you, will benefit from:

- The best possible service using specially-designed Mercedes-Benz diagnostic processes and tools
- Genuine Mercedes-Benz parts for any needed replacement or augmentation
- Rental Car Coverage Nationwide
- Towing Coverage
- Improved Resale Value
- Up to 7 years of coverage

Tire and Wheel Protection

Protects you from the hazards of the road



The Tire & Wheel Protection program provides coverage in the event of damage to your tires or wheels as a result of metal, nails, glass, debris, potholes, blowouts, etc. (excluding cosmetic damage). You can choose a plan that covers your vehicle for up to 5 years.

Program benefits include:

- Peace of mind. You no longer have to worry about unnecessary financial hardship in the event of damage due to a road hazard. We have you covered.
- Benefits are not restricted by vehicle mileage.

Protection includes tires, mounting, valve stems, balancing and even the sales taxes.

*Ask about Standard and Deluxe Plans available. Must be purchased at time of vehicle delivery.

Xzilon® Appearance Protection Package



Protect the interior and exterior surfaces of your vehicle from damage caused by the environment and everyday wear.

Xzilon® products help:

- Reduce sun fading by filtering harmful UV rays
- Maintain the paint's original luster
- Reduce water spots and protect from acid rain
- Protect the paint from bird droppings
- Protect the vehicle's finish from tree sap

The interior of your vehicle will be treated to keep the leather soft and supple and protect against fading. The carpet will be treated to protect against spills and damage caused by the elements.