



# VEHICLE SERVICE CONTRACTS

VOLVO INCREASED PROTECTION



## VEHICLE SERVICE CONTRACTS

When it comes to making a financial investment, there is nothing more valuable than peace of mind. Most major vehicle repairs occur outside of your original new car factory warranty, which is why we offer various Vehicle Service Contracts to help cover unforeseen expenses.

With five coverage levels, we've got you protected. Depending on the age and mileage of your vehicle, you can choose up to four additional years of protection or up to 120,000 miles, whichever comes first.

We recommend all repairs or replacements be made at authorized Volvo dealerships to ensure only Volvo genuine new or Volvo remanufactured parts are used.

## FIVE COVERAGE LEVELS\*

\* Your Volvo Service Contract begins on the purchase date of contract. Coverage level availability may be limited based on the age, mileage, make and model of your vehicle. Deductible may apply.

## PLATINUM COVERAGE PLAN

In addition to offering the same features of Powertrain, Silver, Gold, and Gold Plus, Platinum expands to cover many assemblies of your vehicle, giving you the "Ultimate Peace of Mind" protection. Certain restrictions, limitations and/or exclusions may apply.\*

### PLATINUM IS EXCLUSIONARY COVERAGE:

This means it covers your vehicle's assemblies unless listed under the Exclusions section of the Vehicle Service Contract.

### PLATINUM EXCLUSIONS:

Brake linings, brake drums and rotors, disc brake pads, standard manual transmission clutch friction disc, pressure plate, pilot bearings, throw-out bearing and arm, air bags, solar powered devices, hinges, glass, lenses, sealed beams, body parts and/or panels, weather stripping, trim, moldings, door handles, lock cylinders, tires, wheels, all batteries except Hybrid/EV/Hydrogen High Voltage batteries as listed under Silver Coverage, light bulbs, upholstery, paint, bright metal, freeze plugs, filters, heater and radiator hoses, exhaust system, catalytic converter, shock absorbers, constant velocity joint boots, steering and suspension joint boots, work such as front-end alignment or wheel balancing (except when required in conjunction with a mechanical breakdown), safety restraint systems, audio/security or other system not factory installed, cellular phones, radar detectors, appliances, or vinyl and convertible tops.

\* See service contract for additional details.





## GOLD PLUS COVERAGE PLAN

**Gold Plus offers the following features. Certain restrictions, limitations and/or exclusions may apply.\***

- ENGINE
- TRANSMISSION
- BRAKES
- DRIVE AXLE
- COOLING
- FUEL
- AIR CONDITIONING
- FRONT SUSPENSION
- REAR SUSPENSION
- ELECTRICAL
- ADDITIONAL HYBRID/PLUG-IN  
ELECTRIC/COMPRESSED NATURAL  
GAS/HYDROGEN COMPONENTS

## GOLD COVERAGE PLAN

**Gold offers the following features. Certain restrictions, limitations and/or exclusions may apply.\***

- ENGINE
- TRANSMISSION
- DRIVE AXLE
- STEERING
- BRAKES
- AIR CONDITIONING
- FRONT SUSPENSION
- ELECTRICAL
- ADDITIONAL HYBRID/PLUG-IN  
ELECTRIC/COMPRESSED NATURAL  
GAS/HYDROGEN COMPONENTS

\* Not all components are covered. See service contract for specific details.





## SILVER COVERAGE PLAN

**Silver offers the following features. Certain restrictions, limitations and/or exclusions may apply.\***

- ENGINE
- TRANSMISSION
- DRIVE AXLE
- STEERING
- BRAKES
- AIR CONDITIONING
- FRONT SUSPENSION
- ELECTRICAL
- ADDITIONAL HYBRID/PLUG-IN ELECTRIC/COMPRESSED NATURAL GAS/HYDROGEN COMPONENTS

## POWERTRAIN COVERAGE PLAN

**Powertrain offers protection against covered mechanical breakdowns of the engine, transmission, and drive axle. Certain restrictions, limitations and/or exclusions may apply.\***

- ENGINE
- TRANSMISSION/TRANSAXLE/TRANSFER CASE
- DRIVE AXLE
- ADDITIONAL HYBRID/PLUG-IN ELECTRIC/COMPRESSED NATURAL GAS/HYDROGEN COMPONENTS

\* Not all components are covered. See service contract for specific details.



# PLAN FEATURES

**All five coverage levels come with these additional features to keep you moving.\*\***

## **RENTAL CAR COVERAGE**

Reimbursement up to \$35 per day for up to 10 days per covered mechanical breakdown.

## **TOWING COVERAGE**

Payment of up to \$75 in towing charges per covered mechanical breakdown.

## **TRAVEL COVERAGE**

If you're more than 100 miles from home when you experience a covered mechanical breakdown, payment of up to \$100 per day, up to \$500 per occurrence, for food and lodging.

## **FLUIDS COVERAGE**

Replacement of necessary fluids, oils, greases, lubricants, and approved air conditioner gases needed in conjunction with a covered repair.

## **IMPROVED RESALE**

Each plan is fully transferable to a subsequent owner, making your car more appealing to potential buyers.

## **FINANCING**

The cost of the selected coverage level can be included in the financing of your vehicle. This product is optional, cancellable and is not required to obtain financing.

\*\* See service contract for additional details.



## **ADDITIONAL INFORMATION**

The optional Vehicle Service Contract will not pay or reimburse for mechanical breakdowns caused by misuse, abuse, negligence (including the negligence of any repair facility), improper towing, lack of maintenance of the failed covered part, contamination, overheating, lack of coolant or lubricants, lack of oil viscosity, sludge, restricted oil flow, salt, rust and rust damage, environmental damage, chemicals, or a buildup of carbon.

Payment or reimbursement will not be provided for burnt valves, worn or carbon fouled piston rings, the correction of oil consumption, or any repairs for reduction in engine efficiency that must be performed on your vehicle. These are common exclusions. For exact coverages, exclusions and limitations, please review the contract itself.

The Vehicle Service Contract will not cover the repair or replacement of a part that is covered by any manufacturer warranty.

## **VOLVO CLAIMS SERVICE**

Our representatives will provide you with claims service, authorization and access to an authorized repair facility near you. Just call 866-943-1329.

## **NATIONAL COVERAGE**

Enjoy peace of mind with a Vehicle Service Contract, knowing that you are covered anywhere in the U.S., its territories or possessions, or Canada.

## **DIRECT PAYMENT**

Participating dealers can be paid directly for authorized repairs. You do not have to pay and wait for reimbursement.





Administered by:  
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