

## Your Lifetime Powertrain Warranty: Key Clarifications

Welcome to the family! We're thrilled to offer you our Lifetime Powertrain Limited Warranty, designed to give you peace of mind for as long as you own your vehicle. To make things simple and straightforward, we've put together the most common questions and concerns we hear about the warranty. This sheet clarifies those points directly from the contract, ensuring you know exactly how the coverage works and what you need to do to keep it valid. We want you to feel completely confident driving away in your new vehicle!

<u>Customer Concern</u>	<u>Clarification from the Contract</u>	<u>Line-Item Reference</u>
"If I sell my car, can the next owner take over the warranty?"	We know "Lifetime" sounds great, and it truly is! It means the warranty is valid for <b>as long as you are the original owner of the vehicle</b> . The contract is non-transferable and cannot be assigned to another person if you sell the car.	Page 1 Limited Warranty Information line 5 AND Page 3 Other, line 1
"Does this warranty require me to come back here for all repairs?"	While we'd love to see you again (and we know our techs are great!), the contract states that returning to our dealership for repairs is <b>recommended but not required</b> . The most important part is that <b>all repairs must be authorized by the Administrator</b> before they start.	Page 1 Acknowledgment lines 5-6
"Will I have to pay a deductible every time I need a repair?"	If a covered component fails, a deductible is paid <b>per repair visit</b> . If the Deductible Option box is checked (or if no amount is listed), it's <b>\$100 per visit</b> . Remember, if you purchased the Deductible Waiver option and return to our Dealer for the repair, that deductible is waived!	Page 1, Definitions Deductible lines 1-2 AND Limited Warranty Information, Contract Option section
"Routine oil changes and tune-ups are covered, right?"	Great question! The warranty focuses on protecting those major powertrain components. Routine services and parts—like oil, filters, and tune-ups—are still the <b>owner's responsibility</b> as part of normal vehicle maintenance.	Page 2 What is Not Covered 1.C, lines 1-3
"Can I get my required maintenance done anywhere I choose?"	Absolutely! You can service your vehicle at any certified facility you like. The key requirement is that you follow the <b>manufacturer's recommended maintenance schedule</b> and <b>keep all verifiable receipts</b> for the services performed. This is crucial for maintaining coverage!	Page 2, Your Vehicle Maintenance Requirements lines 3-5

**"I added some aftermarket performance parts. Are they covered?"**

We love customizing vehicles, but please be aware that the contract does not cover damages or failures caused by any **modifications that do not meet original factory specifications**, including electronic or software changes.

Page 3  
Section 3.D

**"I use this vehicle for my delivery business."**

To keep the warranty valid, the contract specifically excludes vehicles used for **commercial hauling, delivery, limousine service, racing, or commercial towing**. This coverage is designed for personal-use vehicles.

Page 3  
Section 2.B and 2.D

**"If a part breaks, any related damage caused by that part breaking is covered, too?"**

Yes, you're smart to ask about that! The contract states that if a **covered part fails and damages a non-covered part**, the resulting damage *is* covered. However, if a non-covered part breaks and damages a covered part, that resulting damage is *not* covered.

Page 3  
Section 1.N

**"What if I need an emergency repair and can't call the Administrator first?"**

We need to make sure the claim process is followed! The contract requires you to **get an authorization number from the administrator before any repair is made**. If an emergency happens outside of office hours, you must call the Administrator **no later than the next business day**.

Page 2  
Claim Procedure /  
Pre-Authorization, Section  
5 lines 1-4

**"I accidentally drove through a flooded street."**

Unfortunately, the warranty excludes damages caused by external factors like collision, freezing, or **ingestion of water through the engine air intake system**. Also, make sure your **warning lights and gauges are working**—damage from ignoring those (like overheating) is also excluded.

Page 3, Section 3.E  
AND Page 3, Section 1.S  
AND Page 2, Vehicle  
Maintenance  
Requirements lines 1-2